

The CRD Board will advocate, collaborate and form partnerships to address the affordable housing and transportation needs of the region's diverse and growing population.

**Community Wellbeing**  
Transportation & Housing



# Board Priorities Dashboard

## ➤ Summary of Completed Actions

Board Initiatives	Resolutions	Comments
<p><b>1a</b> Work with government/community partners to plan for and deliver an effective, long-term regional multi-modal transportation system and to increase use of public transit, walking and cycling.</p>	<ul style="list-style-type: none"> <li>▶ <i>TC Feb. 27, 2019</i></li> <li>▶ <i>Board Mar. 13, 2019</i></li> <li>▶ <i>EAC June 12, 2019</i></li> <li>▶ <i>Board June 12, 2019</i></li> <li>▶ <i>TC July 24, 2019</i></li> <li>▶ <i>COW Jan. 29, 2020</i></li> <li>▶ <i>PTPSC Oct. 21, 2020</i></li> <li>▶ <i>Board Nov. 18, 2020</i></li> <li>▶ <i>PTPSC Dec. 9, 2020</i></li> <li>▶ <i>Board Dec. 9, 2020</i></li> <li>▶ <i>Board Jan. 13, 2021</i></li> <li>▶ <i>TC Apr. 21, 2021</i></li> <li>▶ <i>Board May 12, 2021</i></li> <li>▶ <i>Board July 14, 2021</i></li> <li>▶ <i>TC Oct. 20, 2021</i></li> <li>▶ <i>Board Nov. 10, 2021</i></li> <li>▶ <i>Board Dec. 8, 2021</i></li> </ul>	<p><b>Operationalized. Advocacy:</b> Letter sent by the Board Chair to the Minister of Transportation requesting participation in the South Island Transportation Planning study. Letter sent advocating for a scope change to include a governance model and also the Electoral Areas under the South Island Transportation Strategy Plan. Requested and received presentation from BC Transit to Committee to input on Transit Planning. EAC advanced SGI transportation feasibility planning. Staff directed to include the establishment of an SGI transportation service in service and budget planning for 2020. Met with Ministry staff July 2019 on South Vancouver Island Multi-Modal Transportation Plan. Transportation Committee Chair provided updates on transportation issues after meeting with Minister of Transportation and a presentation was delivered at the July 2019 Transportation Committee. A follow-up meeting was held in November 2019. MOTI presented the draft Southern Vancouver Island Transportation Plan to the January 2020 Committee of the Whole. Release of the final Southern Vancouver Island Multi-Modal Transportation Plan in summer 2020. Change of direction related to Southern Gulf Islands transportation service and budget planning. MOTI's South Island Transportation Strategy was published on September 18, 2020. Staff brought a report on gaps in regional transportation functions and options to address them to COW. Board directed staff to work with partners to prepare a list of transportation priorities for Board prioritization and begin process to consider governance options. Staff continue to provide technical support to a number of working and steering groups, including for the Uptown Exchange, Highway 17 improvements, Westshore Transit Plan, Island Highway Transit Priority, Victoria Regional Transit System 5-10 Year Plan and Inter-Municipal Business License for Ride-Hailing Discussion Group. <b>Advocacy:</b> Speed enforcement on the Malahat (July 13, 2020). <b>Media Release:</b> CRD Board moves forward with regional transportation priorities (Dec. 10, 2020). Progress report on Ready Step Roll active school program was presented to PTPSC to mark the fifth year of the program. The goal of the initiative is to improve commutes for students and families by providing actionable solutions for partners that can be integrated into local plans.</p> <p>The CRD Board approved the terms of reference establishing a Transportation Committee on January 12, 2021. Since then, staff have been working with municipal, electoral area and agency partners on identifying priority transportation initiatives to inform advocacy with the province and prioritize resources. The Transportation Committee endorsed a recommendation on June 21, 2021 for the CRD to take on a mandate to fill identified transportation priority gaps and to implement advocacy strategies to advance partner led priorities. <b>Advocacy:</b> Regional Transportation Priorities (Jun. 2, 2021). <b>Media Release:</b> CRD Board confirms Transportation Priorities (May 14, 2021).</p> <p>The CRD Board endorsed Transportation Committee recommendations to form an advisory group to coordinate transportation matters, fill identified transportation priority gaps and advance regional transportation priorities. Staff provided letters of support for five of the seven projects that received BC Active Transportation Infrastructure Grants, representing \$2.03M of grant funding received in the region.</p> <p>The CRD Board approved the transportation working group Terms of Reference on October 20, 2021 and the first transportation working group meeting was held on December 13, 2021. Starting in 2022, the mandate for Regional Trails was added to the defined purpose of the Transportation Committee and removed from the Regional Parks Committee Terms of Reference. The Board Chair and Vice Chair met with the Minister of Transportation and Infrastructure on October 4, 2021 to discuss regional transportation priorities. The Board Chair sent a briefing note to the Minister requesting improved funding streams for regional active transportation infrastructure. <b>Media Release:</b> CRD Traffic Safety Commission Awards Fifth Annual Cst. Sarah Beckett Memorial Scholarship (Oct. 21 2021). <b>Media Release:</b> CRD Launches Public Engagement on Transportation in Southern Gulf Islands (Oct. 13 2021). <b>Board Advocacy:</b> Regional Transportation Priorities (Nov. 26 2021).</p>
<p><b>1b</b> Protect the E&amp;N Corridor as a transportation corridor and participate in a Provincial working group to come to agreement on the future use of the E&amp;N corridor.</p>	<ul style="list-style-type: none"> <li>▶ <i>GFC July 3, 2019</i></li> </ul>	<p><b>Operationalized.</b> Active Board member as Island Corridor Foundation representative. E&amp;N Corridor is identified as a transportation corridor and is part of the multi-modal network in the 2014 Regional Transportation Plan. <b>Bike BC 1M grant</b> awarded May 2019 for phase 3 of the E&amp;N rail trail. <b>Media Release:</b> CRD Recognizes Funders and Partners of E&amp;N Rail Trail to acknowledge over \$20 million in grants towards development. The province released the Island Rail Corridor Condition Assessment Report in April 2020. It provided estimated cost and potential phasing scenarios to reinstate rail along the island corridors, including the E&amp;N corridor.</p> <p>The Province's South Island Transportation Strategy considered the E&amp;N corridor in its findings and will continue to protect it as a transportation corridor. The Board approved an advocacy motion on May 12, 2021 to plan for the long term need by maintaining and upgrading the E&amp;N right of way for future use as a transportation corridor. Reviewing implications of the recent BC Supreme Court decision related to the ongoing use of the E&amp;N corridor on the Board priority.</p>



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## ➤ Summary of Completed Actions

Board Initiatives	Resolutions	Comments
<p><b>1c</b> Create and deliver more affordable housing across the region in a manner aligned with the Regional Growth Strategy in order to address the needs of a diverse and growing population, including vulnerable residents.</p>	<ul style="list-style-type: none"> <li>▶ <b>Board Feb. 13, 2019</b></li> <li>▶ <b>Board Sept. 11, 2019</b></li> <li>▶ <b>Board Jan. 8, 2020</b></li> <li>▶ <b>Board Mar. 11, 2020</b></li> <li>▶ <b>Board June 10, 2020</b></li> <li>▶ <b>HHC Nov. 4, 2020</b></li> <li>▶ <b>Board Nov. 18, 2020</b></li> <li>▶ <b>HHC Dec. 2, 2020</b></li> <li>▶ <b>Board May 12, 2021</b></li> <li>▶ <b>Board Oct. 27, 2021</b></li> </ul>	<p>In December 2018, the Board approved, in partnership with the BC government, the acquisition of two properties, one located at Spencer Road and the other at Hockley Avenue. Board rise and report on acquisition for Millstream Ridge (Treanor Avenue properties). <b>Media Release:</b> West Park Lane mixed-income housing development project announced with Province. <b>Media Release:</b> Reaching Home Strategy funding from Federal Government secured. <b>Media Release:</b> New affordable homes for seniors coming to Salt Spring Island. Successful consent of electors approval to raise additional funding for Regional Housing First Program. <b>Media Release:</b> CRD Moves Forward with Bylaw Amendments for the Regional Housing First Program. <b>Media Release:</b> CRD Board Approves Bylaw Amendments for the Regional Housing First Program. COVID-19 additional reaching home funding update received by Board in June 2020. Westview officially opened, creating 73 new affordable housing units. Residents began moving into their new homes mid-May 2020. <b>Media Release:</b> CRD Continues to Provide Support for Vulnerable Populations during COVID-19 (April 6, 2020). <b>Media Release:</b> Over 70 New Affordable Homes Opening in Saanich (May 13, 2020). <b>Media Release:</b> Reaching Home Program Continues Focus on Community's Unhoused During COVID-19 Crisis (June 10, 2020). <b>Media Release:</b> Regional Housing First Program Partners Announce Additional Matching Contributions (June 18, 2020). Ministry of Municipal Affairs &amp; Housing and BC Housing <b>announcement</b>, in partnership with CRHC on the Community Housing Fund, securing 58 new units in Langford. Groundwork for SGI Housing Strategy will start in Q4 2020 to pave the way for strategy development in early 2021. Actions from the strategy will be brought forward through service planning next year. <b>Media Release:</b> Housing and Transportation Cost Estimate Study Reveals Impact of Transportation Costs on Household Affordability (July 29, 2020). <b>Media Release:</b> Island Health, Capital Regional Hospital District welcome seniors to The Summit (July 9, 2020). <b>Media Release:</b> 2020 Greater Victoria Point in Time Count Results Announced (July 31, 2020). Plans for a proposed multi-round engagement and consultation on the future of the Oak Bay Lodge property were presented to the Hospitals &amp; Housing Committee. The CRD received \$1.9m Fall 2020, in additional COVID-19 emergency response funding from Reaching Home to support the region's response capacity for those experiencing homelessness. <b>Media Release:</b> Nearly 300 New Affordable Housing Units Open on the Westshore (Dec. 7, 2020). <b>Media Release:</b> CRD makes land contribution request for Rapid Housing program (November 2, 2020). <b>Media Release:</b> Grants approved for construction of over 100 affordable rental housing units (Oct. 14, 2020). <b>Advocacy:</b> Letter to support Aboriginal Coalition to End Homelessness Society (Mar. 24, 2021). <b>Media Release:</b> Hockley House opens in Langford with 120 new affordable homes (Mar. 26, 2021). <b>Media Release:</b> More than 190 new supportive homes underway in Victoria (Mar. 24, 2021). <b>Media Release:</b> Government of Canada announces support for Rapid Housing Initiative in Capital Regional District (Mar. 24, 2021). <b>Media Release:</b> New homes coming for people in Sooke (Feb. 17, 2021). <b>Media Release:</b> New Housing Relief Fund and Rent Bank Launched in Greater Victoria to help renter households struggling to maintain their housing (Feb. 16, 2021). Three grants (\$615,000 Regional Housing Trust Fund grant, \$3M Regional Housing First Program grant and \$3.25M BC Housing grant) were approved to support the development of 41 affordable and 10 shelter rate rental housing units at 1909 Prosser Road in Central Saanich.</p> <p>The timeframe for the SGI electoral area housing strategy has been adjusted to allow for more time to undertake components related to strategy and engage consultants. <b>Media Release:</b> Capital Region Housing Corporation Board approves 2020 Annual Report (May 13, 2021). <b>Media Release:</b> New Housing and Neighbourhood Community Centre Proposed for Victoria (Jun. 9, 2021). <b>Media Release:</b> More than 50 new affordable homes coming to Central Saanich (Jun. 9, 2021). <b>Media Release:</b> New homes under construction in Sooke (Jun. 11, 2021).</p> <p>The CRD completed the distribution of \$3.2M through the Reaching Home COVID-19 Emergency Response Program. The CRD issued Requests for Proposals for an additional \$1.8M through the Designated Funding Stream. The CRD allocated \$1.2M through the Indigenous Funding Stream for projects in 2021/2022.</p> <p>Round 2 of the Rapid Housing Initiative committed an additional \$11.3M in funding to help address the needs of vulnerable residents of the Capital Region. <b>Media Release:</b> Canada announces support for rapid housing in CRD (July 31, 2021).</p> <p>CRHC, in partnership with the CRD and Province of British Columbia, began the construction of 58 new units of affordable housing under the Community Housing Fund. Construction is anticipated to be complete in Fall 2022. <b>Media Release:</b> New affordable housing underway in Langford (July 19, 2021).</p> <p>The SGI Electoral Area Housing Strategy continues to advance. Actions will be considered in the 2023 service planning process.</p> <p>2022 CRHC budget approved, including capital plan to increase housing portfolio to 52 buildings and 2002 units. CRHC's Michigan Square redevelopment, a 97 unit affordable housing project in James Bay, received final project approval. Construction is anticipated to begin in 2022, with completion in 2024. CRHC's Caledonia redevelopment received City of Victoria approval for rezoning, OCP amendment and development permit to permit the construction of 158 new affordable housing units in Fernwood.</p> <p>Secured \$11.3 Million in funding through the Government of Canada's Rapid Housing Initiative to support the creation of 45 new affordable homes for Indigenous Peoples in the region who are experiencing homelessness. Funding provided through the Reaching Home Program for four new subprojects to prevent and respond to homelessness in the region.</p> <p><b>Media Release:</b> Canada announces support for rapid housing in Capital Regional District (Nov. 5, 2021).</p> <p>As of end of Q1 2022, \$72.2M allocated through RHFP. Anticipated full allocation by end of 2022. Policy framework proposing options for future funding priorities and partnerships is in development. The SGI Housing Strategy has been completed and consideration by the Electoral Areas Committee, the Housing and Hospital Committee and CRD Board is taking place in April 2022.</p> <p>A 2022 SGI Housing Market Analysis has been completed and a Housing feasibility analysis is now underway to better understand challenges and identify solutions related to housing affordability.</p>

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# Board Priorities Dashboard

## ➤ Summary of Completed Actions

### Climate Action & Environmental Stewardship

Board Initiatives	Resolutions	Comments
<p><b>2a</b> Declare a Climate Emergency and take a leadership role to pursue regional carbon neutrality by 2030.</p>	<ul style="list-style-type: none"> <li>▶ <i>Board Feb. 13, 2019</i></li> <li>▶ <i>Board Apr. 10, 2019</i></li> <li>▶ <i>Board Apr. 8, 2020</i></li> <li>▶ <i>Board May 13, 2020</i></li> <li>▶ <i>COW Oct. 28, 2020</i></li> <li>▶ <i>Board Oct. 28, 2020</i></li> <li>▶ <i>Board Nov. 18, 2020</i></li> <li>▶ <i>Board Oct. 13, 2021</i></li> <li>▶ <i>Board Feb. 9 2022</i></li> </ul>	<p><b>Operationalized. Advocacy:</b> On February 25, 2019 the Board Chair wrote letters to the Federal and Provincial Ministers of the Environment to request that the federal government strengthen progressive partnerships and direct funding, and provide additional support to regional and local governments to achieve accelerated federal and local climate action goals related to both mitigation and adaptation. Letter sent advocating the federal government deliver on climate commitments. Letter sent advocating the provincial government deliver on climate commitments. Resolution declaring a climate emergency at February meeting. Received response from Provincial Minister of Environment on March 29, 2019 advising their commitment to constructive collaboration and looking forward to a continued partnership with the CRD. Advocacy strategy completed. Provided supportive funding and Chair Plant participated in the BC Coalition Institute – Planetary Health: Local and Global event held August 8 – 11, 2019 at the University of Victoria. Submitted detailed feedback in response to the Province of BC’s proposed Zero-Emissions Vehicles Act Regulations that will regulate the future sale of zero emission vehicles in the CRD, and BC more broadly. The approach and timeline for the regional neighbourhood pilot program with Transition 2050 partners was being reassessed due to the COVID-19 health emergency. The report on communicating the climate emergency was distributed to local government staff. CRD Residential (Energy) Retrofit Acceleration Strategy was completed with an increase in the number of retrofit rebates offered. The Climate Action program will continue to support promotion of the Provincial rebate program with municipal partners to encourage residents to switch to heat pumps. 2019 Climate Action Annual Report received for information and completed Climate Action Revenue Incentive Program reporting and submitted to the Province June 2020. Completed regional GHG inventory and associated municipal study. Study results shared with municipalities. The Climate Action Program continues to support promotion of the Provincial home heating fuel switching rebate program with municipal partners to encourage residents to switch to heat pumps. Board approved 2021 service plan (community need) related to Climate Action &amp; Adaptation priority at October 28, 2020 meeting.</p> <p><b>Advocacy:</b> Climate Action Revenue Incentive Program (CARIP) (July 21, 2021).</p> <p>Staff presented new CRD Climate Action Strategy to the Board for approval in October 2021. Per Board direction, staff shared approved plan with electoral areas and municipalities and are pursuing approval of Bylaw No. 4468 to amend the annual requisition for the climate action service to fund new initiatives in this plan. Board adopted Bylaw No.4468 to amend the annual requisition of the climate action service to fund new initiatives in the CRD Climate Action Strategy.</p>
<p><b>2b</b> Work with local governments to further reduce emissions from buildings, transportation and solid waste.</p>	<ul style="list-style-type: none"> <li>▶ <i>PEC May 22, 2019</i></li> <li>▶ <i>Board June 12, 2019</i></li> <li>▶ <i>Board Oct. 13, 2021</i></li> </ul>	<p><b>Operationalized. Advocacy:</b> On February 26, 2019 the CRD Board Chair wrote a letter to each CRD Municipality advising of the CRD Board’s climate emergency declaration and urging member municipalities to place the letter on an upcoming meeting agenda for council’s consideration. Met with Climate Action Program Inter-Municipal Working Group (April 2019) to prioritize new regional initiatives. Presented Corporate and Community Climate Action Annual Reports (June). Meeting schedule increased for the CRD Climate Action Inter-Municipal Task Force. Additional meetings to determine appropriate format, scope interest and ability to support a regional Forum of Community Associations on Climate Change/Climate Emergency event in 2020. Delivered an educational workshop on ‘Communicating Climate Change’ with Climate Change expert. Hosted Climate Action Inter-Municipal Working Group meeting. Forgoing a regional forum of community associations on climate change/climate emergency and instead plan to support a regional pilot program with Transition 2050 partners to enable neighbourhood leaders take climate action at home. Hosted Climate Action Inter-Municipal Working Group meeting to review current projects and discuss priorities and lessons learned related to accessing grants for efficiency programs. Hosted Climate Action Inter-Municipal Working Group quarterly meeting, and inter-municipal meeting to share implementation lessons regarding BC Energy Step Code implementation. Launched neighbourhood Transition 2050 ‘Bring It Home 4 Climate Program (wrapping December 2020) to encourage residential energy retrofits. <b>Media Release:</b> Homeowners Can Access Energy Retrofit Support Through New Climate Program (August 11, 2020). Submitted a FCM Community Efficiency Funding grant application for a regional energy retrofit design study. Hosted 4th annual Walk and Wheel to School week to encourage active travel. Implemented neighbourhood Transition 2050 ‘Bring It Home 4 Climate’ Program to encourage residential energy retrofits.</p> <p>Collaborated with Saanich and Victoria to execute a social media campaign to increase electric vehicle (EV) awareness and uptake across the capital region. Completed first phase of regional residential energy retrofit program business case. Received FCM Community Efficiency Financing program grant to undertake detailed design study.</p> <p>Led a co-application for Natural Resources Canada’s Zero Emission Vehicle Infrastructure Program grant. With City of Victoria and District of Saanich, supported 40 regional Grade 4-6 classrooms in participating in BC Sustainable Energy Association’s Cool It! Program.</p> <p>Both phases of the regional retrofit program business case are complete. Staff led the co-application for the Natural Resources Canada Zero Emission Vehicle Awareness Initiative.</p> <p>Alongside municipal partners, the CRD continues to promote and support provincial home heating fuel rebate programs, including the Bring It Home 4 the Climate Program.</p> <p>Following the Board adoption of the Climate Action Strategy, actions will be rolled out as outlined in the plan.</p>



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# Board Priorities Dashboard

## ➤ Summary of Completed Actions

### Climate Action & Environmental Stewardship

Board Initiatives	Resolutions	Comments
<p><b>2c</b> Explore additional opportunities for resource recovery and identify best practices to further reduce waste, increase recycling and find beneficial uses for waste.</p>	<ul style="list-style-type: none"> <li>▶ <b>Board Mar. 13, 2019</b></li> <li>▶ <b>Board May 8, 2019</b></li> <li>▶ <b>Board June 12, 2019</b></li> <li>▶ <b>PEC Sept. 4, 2019</b></li> <li>▶ <b>Board Sept. 11, 2019</b></li> <li>▶ <b>Board Feb. 12, 2020</b></li> <li>▶ <b>ESC July 15, 2020</b></li> <li>▶ <b>Board Aug. 12, 2020</b></li> <li>▶ <b>Board Sept. 9, 2020</b></li> <li>▶ <b>ESC Sept. 16, 2020</b></li> <li>▶ <b>Board Oct. 14, 2020</b></li> <li>▶ <b>Board Nov. 18, 2020</b></li> <li>▶ <b>ESC Jan. 20, 2021</b></li> <li>▶ <b>Board Feb. 10, 2021</b></li> <li>▶ <b>ESC Feb. 17, 2021</b></li> <li>▶ <b>Board Mar. 10, 2021</b></li> <li>▶ <b>Board July 14, 2021</b></li> <li>▶ <b>ESC July 21, 2021</b></li> <li>▶ <b>Board Oct. 13, 2021</b></li> </ul>	<p>Solid Waste Management Plan proposed strategies and targets approved by Board (Summer 2019). Staff conducted first round of public consultation on the proposed strategies and targets for the new Solid Waste Management Plan (Fall 2019). <b>Media Release:</b> CRD Seeks Input for a New Solid Waste Management Plan (Oct. 18, 2019). Solid Waste Management Plan ‘What We Heard’ report was presented to the Solid Waste Advisory Committee June 2020 and will be sent to Committee and Board in July 2020. Pending Board approval, staff will proceed with community and local government consultation on the draft Solid Waste Management Plan in 2021, including targeted engagement with residents in the areas of Hartland Landfill, Prospect Lake, Willis Point and Highlands. Findings from the Hartland Traffic Study will also be incorporated into future consultation efforts on this draft plan. Staff proceeded with community and local government consultation on the draft Solid Waste Management Plan in November 2020, including targeted engagement with residents in the area of Hartland Landfill. <b>Media Release:</b> CRD seeks feedback on draft Solid Waste Management Plan (Nov. 18, 2020). Staff completed community and local government consultation on the draft Solid Waste Management Plan in February 2021, including targeted engagement with First Nations groups and residents in the area of Hartland Landfill. This input has informed the final draft plan that will be considered by the Board in Q2 2021. <b>Media Release:</b> CRD Board to Consider Final Draft Solid Waste Management Plan in May (Mar. 31, 2021). Staff presented the final Solid Waste Management Plan to the Board for approval in May 2021. The Board endorsed this final draft as well as next steps for implementation, including submitting the plan to the Province in July 2021 and immediately beginning work on priorities for the first three years of the plan. <b>Media Release:</b> CRD Board Approves Solid Waste Management Plan (May 12, 2021). Presented short-term solid waste work plan to the Board for information in October 2021. Began implementation of the short-term work plan according to the priority area timeline.</p> <p>Staff issued a Request for Qualifications seeking submissions for the design and construction of a new facility that will upgrade the biogas generated at Hartland Landfill to renewable natural gas. CRD staff and FortisBC have executed a supply contract that will be submitted to the British Columbia Utilities Commission for approval this spring. <b>Media Release:</b> CRD seeks proposals for landfill gas upgrade project (Mar. 22, 2021). On April 30, 2020 the CRD provided the required short-term biosolids contingency plan to the Ministry of Environment &amp; Climate Change Strategy. Announced approval in principle of an agreement where FortisBC will purchase Renewable Natural Gas (RNG) generated from Hartland Landfill for beneficial use in its natural gas distribution system April 2020. <b>Media Release:</b> Renewable Natural Gas Project Proposed for Hartland Landfill (April 22, 2020). Staff submitting CRD Terms of Agreement for Renewable Natural Gas Initiative (RNGI) at Hartland Landfill to Fortis BC October 2020. FortisBC will add their Terms for a coordinated submission to the BC Utilities Commission in 2021. The Ministry has approved the Biosolids contingency plan and the CRD announced it’s MOU with K’ENES Transportation in October 2020. <b>Media Release:</b> CRD partners with new First Nations business on biosolids trucking contract (Nov. 12, 2020).</p> <p><b>Advocacy:</b> Short-Term Management of CRD Biosolids (July 30, 2021).</p> <p>In June 2021, the BC Utilities Commission approved the Terms of Agreement for the Renewable Natural Gas Initiative with FortisBC.</p> <p>After shortlisting industry submissions, staff will initiate an invitational Request for Proposals process for the design, construction and operation of a new facility beginning in 2023. The facility will upgrade the biogas generated at Hartland Landfill to renewable natural gas.</p> <p>Initiated an invitational Request for Proposals process for the design, construction and operation of a new facility that will upgrade the biogas generated at Hartland Landfill to renewable natural gas beginning in 2023.</p> <p><b>Media Release:</b> CRD Celebrates Waste Reduction Week with Giveaway, Public Tours (Oct. 18, 2021).</p> <p>Continued implementation of the short-term solid waste work plan, including creation of a solid waste municipal working group, development of a new waste reduction grant program and ongoing exploration of resource recovery and technology opportunities.</p> <p>Continued the procurement process with invited proponents for the design, construction and operation of a new facility that will upgrade biogas generated at Hartland Landfill to renewable natural gas in 2023.</p>



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## ➤ Summary of Completed Actions

### Climate Action & Environmental Stewardship

Board Initiatives	Resolutions	Comments
<p><b>2d</b> Ensure appropriate funding for parks and trails infrastructure, improvements and maintenance by updating the Regional Parks Strategy with consideration to ecological, recreation and reconciliation principles, land acquisition capacity, and expanded partnerships with First Nations and parks user groups.</p>	<ul style="list-style-type: none"> <li>▶ <i>Board Apr. 10, 2019</i></li> <li>▶ <i>PEC Oct. 23, 2019</i></li> <li>▶ <i>COW Oct. 30, 2019</i></li> <li>▶ <i>Board Oct. 30, 2019</i></li> <li>▶ <i>Board Nov. 13, 2019</i></li> <li>▶ <i>Board Mar. 11, 2020</i></li> <li>▶ <i>Board Mar. 18, 2020</i></li> <li>▶ <i>Board Apr 8, 2020</i></li> <li>▶ <i>Board May 13, 2020</i></li> <li>▶ <i>Board June 10, 2020</i></li> <li>▶ <i>Board June 24, 2020</i></li> <li>▶ <i>RPC Sept. 30, 2020</i></li> <li>▶ <i>RPC Jan. 27, 2021</i></li> <li>▶ <i>Board Feb. 10, 2021</i></li> <li>▶ <i>RPC Feb. 24, 2021</i></li> <li>▶ <i>Board Mar. 10, 2021</i></li> <li>▶ <i>Board July 14, 2021</i></li> <li>▶ <i>Board Oct. 27, 2021</i></li> <li>▶ <i>RPC Nov. 24, 2021</i></li> <li>▶ <i>Board Nov. 10, 2021</i></li> <li>▶ <i>Board Dec. 8, 2021</i></li> <li>▶ <i>RPC Jan. 26, 2021</i></li> <li>▶ <i>Board Feb. 9, 2021</i></li> <li>▶ <i>Board Mar. 16, 2022</i></li> </ul>	<p><b>Operationalized. Advocacy:</b> advocating the protection of Sooke Hills Regional Park. <b>Media Release:</b> CRD Board Approves Extension of the Land Acquisition Fund (Nov. 14, 2019). Decision to renew the Land Acquisition Fund for an additional 10 years (2020-2029) at a levy of \$20/household and that land acquisitions be funded with an averaged contribution from community partners at an additional 25% and that an additional \$925,000 be requisitioned each year for capital reserves to fund the refurbishment and replacement of existing assets. Financial Plans approved with several amendments, including a new approach to administering the highly successful Parks Land Acquisition Fund, with an additional \$925,000 each year for capital reserves to fund the refurbishment and replacement of existing assets. <b>Media Release:</b> CRD and CRHD Boards Approve 2020 Financial Plans. <b>Media Release:</b> CRD Acquires 30 Hectares of Land Near Money Lake on Saturna Island (Mar. 20, 2020). Regional Parks 2020 to 2021 Land Acquisition Criteria approved. Regional Parks management planning underway for Mount Work, East Sooke and Matheson Lake/Roche Cove Regional Parks. Staff directed to report back on options to improve capacity of the Parks Acquisition Fund. Mount Work Regional Park Management Planning report received for information June 2020. Terms of Reference approved for the Mountain Biking Advisory Committee and committee members appointed. <b>Media Release:</b> Public encouraged to complete surveys for park management plans (August 18, 2020). Parks Acquisition Fund options presented as part of 2019-2022 Parks &amp; Natural Resource Management Service Planning. Facilitator hired for the Mountain Biking Advisory Committee and Fall meeting schedule confirmed. 2019-2022 Parks &amp; Natural Resource Management service planning approved. <b>Media Release:</b> CRD and Habitat Acquisition Trust to acquire park land in Saanich (Dec. 1, 2020). <b>Media Release:</b> CRD Regional Parks acquires addition to Mount Parke Regional Park (Oct. 23, 2020). <b>Media Release:</b> Restoration of Todd Creek Trestle on Galloping Goose Regional Trail complete (Oct. 19, 2020). <b>Media Release:</b> CRD Regional Parks acquires addition to Mount Work Regional Park (Dec. 16, 2020). <b>Advocacy:</b> Park Land Acquisition (Dec.14, 2020).</p> <p>CRD Regional Parks and Trails 2020 year in review submitted to Board. The Regional Trails Widening Study was received by Board for information and staff directed to conduct public engagement. The Board endorsed the appropriateness of the property tax requisition as the primary revenue source for operating costs and staff directed to report back on additional options for parking revenues as part of the Parks strategic planning process. Mountain Biking Advisory Committee completed final report. <b>Media Release:</b> CRD Regional Parks rolls revenue generation into Strategic Plan (Mar. 11, 2021). Public survey and virtual open houses completed to get feedback on the Regional Trails Widening and Lighting project.</p> <p>Sustainable Funding Model for Future Land Acquisitions approach approved by Board. <b>Media Release:</b> CRD Regional Parks Presents Mountain Biking Guidelines to Board (April 23, 2021). <b>Media Release:</b> New life to be breathed into Elk and Beaver lakes (May 4, 2021). <b>Media Release:</b> CRD Regional Parks acquires addition to Mount Work Regional Park (May 17, 2021). <b>Media Release:</b> CRD Seeks Public Feedback on Regional Trails Widening and Lighting (May 25, 2021)</p> <p>A contract for the design and construction of the oxygenation system at Elk and Beaver Lakes was awarded.</p> <p><b>Media Release:</b> E&amp;N Rail Trail Atkins Avenue and Savory School Complete (July 30, 2021). Board approval of Provisional budget and decision to implement a new Financial Model to raise funds to acquire regional parks. Board decision to extend the 2021 Regional Parks Strategic Plan’s term for eight months and that staff bring back an updated Strategic Plan for Board approval in July 2022. Mountain Biking Opportunities in Regional Parks report received. <b>Media Release:</b> CRD Regional Parks signs license agreement with Sooke Bike Club (Dec. 1, 2021).</p> <p>Board approval of 2022 Financial Plan including budget increase for Regional Parks, including a new Financial Model to raise funds to acquire regional parks.</p>
<p><b>2e</b> Develop model bylaws and best practices for use by municipalities and electoral areas.</p>	<ul style="list-style-type: none"> <li>▶ <i>PEC July 24, 2019</i></li> <li>▶ <i>Board Aug. 14, 2019</i></li> <li>▶ <i>COW Oct. 30, 2019</i></li> <li>▶ <i>Board Oct. 30, 2019</i></li> <li>▶ <i>PEC Nov. 27, 2019</i></li> <li>▶ <i>ESC July 15, 2020</i></li> <li>▶ <i>Board Aug. 12, 2020</i></li> <li>▶ <i>RPC Oct. 28, 2020</i></li> <li>▶ <i>Board Nov. 18, 2020</i></li> </ul>	<p>Initiated residential retrofit acceleration project. Notice of motion to reduce expanded Polystyrene Foam Waste presented to committee and Board. Staff reported back on the notice of motion to reduce expanded Polystyrene Foam Waste with options and implications for creating a model bylaw to ban single use expanded polystyrene waste items including cups and containers. Staff reported on the Province’s recent Order-in-Council amending the BC Recycling Regulation as a result of feedback received on its Plastics Action Plan consultation paper. Once in effect, these changes will provide residents with new recycling alternatives and help address issues associated with a variety of single-use items. Staff submitted a response to the Province’s Recycling Regulations Policy Intentions Paper on November 19 providing feedback on a range of opportunities to expand product regulation and the EPR program.</p> <p>Initiated Capital Region Coastal Flood Inundation Mapping Project to provide future sea level rise mapping that may inform local government flood construction level-related policies. Capital Region Coastal Flood Inundation Mapping Project data collection work completed. Results and associated data shared with municipalities and First Nations. Completed the regional analysis to understand electric vehicle (EV) charging performance to coordinate local government bylaws and results shared with local governments in April 2020. Completed first phase of a regional forest carbon sequestration analysis. Completed Regional Electric Vehicle Charging Roadmap.</p> <p>The CRD shared the results of the Regional Electric Vehicle (EV) Charging Roadmap with Board, and hosted a stakeholder webinar.</p> <p>Hosted a Zero Emission Vehicle Transportation showcase as part of the Zero Emissions Fleet Initiative Partnership with UVic in October 2021.</p> <p>Coordinated Step Code consultation planning on behalf of municipal partners.</p>





# Board Priorities Dashboard

## First Nations Reconciliation

### ➤ Summary of Completed Actions

Board Initiatives	Resolutions	Comments
<p><b>3a</b> Look to First Nations for leadership in understanding how to create new regional planning and decision-making systems together on their Traditional Territories.</p>	<ul style="list-style-type: none"> <li>▶ <b>Board June 12, 2019</b></li> <li>▶ <b>FNRC Feb. 26, 2020</b></li> <li>▶ <b>Board Mar. 11, 2020</b></li> <li>▶ <b>Board Oct. 14, 2020</b></li> <li>▶ <b>COW Oct. 28, 2020</b></li> <li>▶ <b>Board Oct. 28, 2020</b></li> <li>▶ <b>Board Nov. 18, 2020</b></li> <li>▶ <b>Board Jan. 13, 2021</b></li> <li>▶ <b>FNR May 26, 2021</b></li> <li>▶ <b>Board Jun. 9, 2021</b></li> </ul>	<p>Ministers responded to formal request from Board to form a working group and staff met with senior ministry staff to initiate discussions. Provincial government staff responded to formal request from Board to form a working group and staff met with senior ministry staff to initiate discussions. Discussions with ministry staff ongoing. Suggestion to also engage via UBCM in addition to continued dialogue between CRD staff and ministry staff. Forum of All Councils event explored the opportunity to support more inclusive decision-making with First Nations as outlined in CRD Statement of Reconciliation. Forum of All Councils event summary and recommendations submitted to the First Nations Standing Committee. Staff reports prepared for First Nations inclusion on CRD Board standing committees and remuneration to support increased First Nations participation. Amended CRD Procedures Bylaw to include First Nations elected officials in identified CRD decision-making structures. Draft amendments to CRD Board Remuneration and Travel Reimbursement Policy and a draft First Nations Remuneration Policy presented to the First Nations Relations Committee in November 2020. Draft amendments to the CRD Board Procedures Bylaw and the identified Board Standing Committee and Advisory Committee Terms of Reference to include First Nations' elected representatives in CRD governance presented to the First Nations Relations Standing Committee Board for approval. Staff were instructed by the Board to further engage the Nations for feedback, and provide the drafted Terms of Reference and Bylaw amendments to the Nations. The CRD Board Chair, and CRD CAO have been meeting with the various Nations' Chiefs and Councils to present this information and receive feedback from the Nations.</p> <p>Terms of Reference approved for all CRD Standing Committees be amended to allow for First Nation Member participation at their pleasure in accordance with CRD Procedures Bylaw, where the Nation has an interest in matters being considered by the committee. All closed matters will be directed to the Regional Board, where First Nation Member participation can be determined on an item-by-item basis. Amendments to the CRD Board Remuneration And Travel Expense Reimbursement Policy include First Nation Members, including all standing committees and set remuneration rates for First Nation Members. CRD First Nations Relations staff are supporting CRD Parks staff in park planning efforts. <b>Media Release:</b> CRD Board approves inclusion of First Nations in regional governance and decision-making (Jan. 13, 2021).</p> <p>The WSÁNEC Leadership Council has nominated a Tsartlip First Nation Councillor and alternate to join the CRD committee tables. Staff have provided an initial orientation session and will continue to provide any further assistance that the Nation Members may require to attend meetings. Staff are continuing with outreach to other local Nations that may have interest in participating on CRD committee tables. The CRD Board endorsed Intercultural Skills Training in June 2021, which will support CRD Directors in building positive, respectful and reciprocal working relationships with First Nations participating in CRD Board standing, advisory, select committees and commissions.</p> <p>CRD First Nations Relations staff continue to support CRD Parks staff in park planning efforts.</p> <p>Staff continue with outreach to local First Nations that may have interest in participating on CRD committee tables. The Tsartlip First Nation has nominated a Councillor and Alternate to join the CRD committee tables. Discussions with First Nations are ongoing regarding how to further government-to-government decision-making and planning systems. There are now bi-annual meetings between the Pacheedaht First Nation, Board Chair and staff.</p> <p>Staff distributed a survey to CRD Directors to assist in the development of an Intercultural Skills Training session. The training program would build positive, respectful and reciprocal working relationships with First Nations that participate in CRD Board committees.</p> <p>Staff are communicating with Cultural Training providers to obtain quotes and program outlines for the development of a Cultural Safety Training Program for both CRD staff and CRD Directors</p> <p>A provider has been contracted to provide Intercultural Skills Training for CRD Directors in February 2022, to support the creation of a program that would support building positive, respectful and reciprocal working relationships with First Nations that participate in CRD Board committees. A provider has been identified to offer Cultural Safety Training Program for both CRD staff, with training sessions scheduled for spring 2022.</p>



The CRD Board will take measurable steps toward developing respectful government-to-government relationships and partnerships with First Nations to foster shared prosperity for all.



# Board Priorities Dashboard

## First Nations Reconciliation

### ➤ Summary of Completed Actions

Board Initiatives	Resolutions	Comments
<p><b>3b</b> Seek partnerships, share information and deliver fair and equitable services in working with First Nations on achieving their economic goals.</p>	<ul style="list-style-type: none"> <li>▶ <b>FNRC Sept. 18, 2019</b></li> <li>▶ <b>Board Jan. 13, 2021</b></li> <li>▶ <b>FNR May 26, 2021</b></li> <li>▶ <b>Board Jun. 9, 2021</b></li> </ul>	<p>First Nations Relations Service Plan and budget amendment to include resources for Economic Development Feasibility Study. Feasibility Study of First Nations Economic Development Model process started. CRD is working with Victoria Native Friendship Program IMDEES by offering job shadow opportunities for individuals that have had challenges entering the workforce. CRD, along with Canada Summer Jobs, has engaged an Indigenous community member as Recycling Outreach Assistant through Summer/Fall 2019 to build accountable relationship with communities and better understand needs and barriers related to waste management. IWS working towards water and wastewater service agreements with local First Nations. Completed First Nations Economic Development Partnership Model Feasibility Study. Through the Economic Partnership Model from the Indigenomics Institute the First Nations Relations Division formulated three initiative business cases to begin implementation in 2021: First Nations Economic Opportunity Portal, First Nations Internship Program and Cultural Confidence Training Program.</p> <p>Ongoing work in progress, as recommended by the Economic Partnership Model from the Indigenomics Institute, to establish a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program. Board motion approving participation in the Coastal Communities Social Procurement Initiative. December 2020 letters were sent to local First Nations informing them of additional Reaching Home COVID-19 Funding that was available, detailed information on how to apply was provided. To date there are three First Nations with projects underway to support providing temporary and long term housing, and basic needs such as groceries, transportation, and personal hygiene supplies. Integrated Water Services continue to work towards water and wastewater service agreements with local First Nations.</p> <p>The CRD Board endorsed the First Nations Honorarium Policy on June 9th which establishes consistency, and appropriate recognition for First Nations when they provide voluntary service such as sharing traditional knowledge, blessings, welcomes, and cultural ceremonies, in support of CRD projects and activities. Ongoing work in progress, as recommended by the Economic Partnership Model from the Indigenomics Institute, to establish a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program.</p> <p>Panorama Rec Center is working with Tsawout First Nation to facilitate lifeguard training for seven youth from their community. As recommended by the Economic Partnership Model from the Indigenomics Institute, the CRD is working towards establishing a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program.</p> <p>Staff have revised the approach to the Indigenous internship program, based on lessons learned from similar programs. Staff anticipate retaining a consultant to scope a program that will support cultural safety for Indigenous interns, meet the needs of the local First Nations and support service delivery. The program will align with requirements of the collective agreement. The resulting scenarios will be assessed and brought forward for 2023 service planning.</p> <p>Web content created outlining requirements and process for 'working with the CRD' to support Indigenous-led businesses to bid on CRD projects. Work is ongoing to develop a database of Indigenous-led businesses in the region to support CRD procurement.</p> <p>Through ongoing participation in the Te'mexw Treaty Table, and now also invited to join the Pacheedaht Treaty Table, seek to work with First Nations on achieving their economic goals.</p>



The CRD Board will take measurable steps toward developing respectful government-to-government relationships and partnerships with First Nations to foster shared prosperity for all.



# Board Priorities Dashboard

## First Nations Reconciliation

### ➤ Summary of Completed Actions

Board Initiatives	Resolutions	Comments
<p><b>3c</b> Work with First Nations on taking care of the land and water while providing space for cultural and ceremonial use, food and medicine harvesting, traditional management practices and reclaiming Indigenous place names.</p>	<ul style="list-style-type: none"> <li>▶ <b>Board Mar. 13, 2019</b></li> <li>▶ <b>Board June 12, 2019</b></li> <li>▶ <b>FNR Sept. 22, 2021</b></li> </ul>	<p>Board received information report on archaeology policy and procedures. Amendment to Capital Regional Board Procedure Bylaw to add Territorial Acknowledgment. Archeology services retained through creation of Standing Offer List to support CRD-led projects. Meetings with WSÁNEC leadership and cultural monitors to develop archaeology protocol. Archaeology protocol policy approved. Promoted the celebration of National Indigenous History Month and Indigenous Peoples Day in June 2020 and June 2021. Supported and promoted Orange Shirt Day, Every Child Matters on September 30th, 2020. Corporate wide training to support the new Protection and Conservation of Heritage Sites underway with bi-annual training opportunities moving forward.</p> <p>The Land Altering Works MOU between the WSÁNEC Leadership Council (WLC) and the CRD has been approved in its draft form by the Board to begin engaging in quarterly discussions between the WLC and CRD project managers to review upcoming land altering works taking place in WSÁNEC territory, and receive feedback from the Nations on the proposed works.</p> <p>Ongoing liaison support through the First Nations Relations Division for Parks staff and Southern Gulf Island Commissioners to support their requests for the inclusion of Indigenous language, place names and territorial acknowledgment in parks signage when possible. The CRD is working with the Nations to renew water and wastewater servicing agreements. The WSÁNEC Leadership Council (WLC) and the CRD through the approved draft WSÁNEC Land Altering Works MOU continue meeting quarterly to review upcoming works taking place in WSÁNEC Territory, and receive feedback from the Nations on the proposed works.</p> <p>Regional Parks working with First Nations to include language and perspectives on new park kiosks.</p> <p>Corporate-wide training is underway to support the new Protection and Conservation of Heritage Sites Policy, and the BC Archaeology Branch’s Remote Access to Archaeological Data (RAAD) tool. Training includes additional archaeology and cultural awareness training opportunities offered to SGI Commissioners.</p> <p><b>Statement:</b> National Day for Truth &amp; Reconciliation (Sept. 23, 2021). Corporate wide training to support the new Protection and Conservation of Heritage Sites Policy, and the BC Archaeology Branch’s Remote Access to Archaeological Data (RAAD) tool are underway including additional archaeology and cultural awareness training opportunities offered to SGI Commissioners. Archaeological Chance Find Training has been provided to staff involved in land altering works projects.</p>
<p><b>3d</b> Prepare an ecological asset management plan that includes natural infrastructure, First Nations guiding principles, First Nations language and place names, historical uses and invasive species management.</p>	<ul style="list-style-type: none"> <li>▶ <b>FNR Sept. 22, 2021</b></li> </ul>	<p>Ecological Asset Management Plan project scoping ongoing with multiple CRD divisions.</p> <p>A recommendation was approved at the First Nations Relations Committee meeting for staff to proceed with ongoing, existing projects and activities that identify and proactively value ecological features in the region and support strategic engagement of First Nations regarding ecosystem values, taking care of land and water, Indigenous languages and place names.</p>





The CRD Board will advocate for infrastructure, regulatory, legislative, financial and operational support, focus its governance and Committees/Commissions on transparently and efficiently advancing regional, sub-regional and local priorities, and work to resolve issues that the CRD may not have the direct mandate to address.



# Board Priorities Dashboard

## ➤ Summary of Completed Actions

### Advocacy, Governance & Accountability

Board Initiatives	Resolutions	Comments
<p><b>4a</b> Develop an advocacy strategy to ensure all occupied properties have the opportunity to access high-speed internet services.</p>	<ul style="list-style-type: none"> <li>▶ <i>EAC Mar. 13, 2019</i></li> <li>▶ <i>EAC July 10, 2019</i></li> <li>▶ <i>Board July 10, 2019</i></li> <li>▶ <i>EAC Jan. 8, 2020</i></li> <li>▶ <i>Board Jan. 8 2020</i></li> <li>▶ <i>Board Feb. 12, 2020</i></li> </ul>	<p><b>Operationalized.</b> CRD staff have been in discussion with SRD staff on the connected coast project since Fall 2018. Sites identified as eligible in the Connected Coast project proposal. Inclusion in various programs is greatly enhanced with a Board endorsed broadband strategy. Staff directed by EAC March 2019 to advance all correspondence on rural definition issue to MLA Olsen to advocate for increased access to grant funding for EAs. Correspondence sent by CRD Board Chair on March 2019 to MLA Olsen. Advancing Southern Gulf Island Phase 1 connectivity strategy through community and stakeholder engagement. Staff meeting with citizen services to investigate pilot opportunities for connectivity on Southern Gulf Islands. Stakeholder engagement underway throughout Fall/Winter 2019. <b>Media Release:</b> CRD Seeks Feedback for Internet Connectivity Plan for the Southern Gulf Islands (Nov. 6, 2019). In July 2019, Board authorized the submission of an application to the BC Rural Dividend Program for Southern Gulf Islands Connectivity Design Strategy and confirmed support for this project through its duration. In October 2019 the Provincial government canceled this grant opportunity. Staff presented results of Southern Gulf Island Phase 1 Connectivity Strategy community and stakeholder engagement. Received a grant from the Provincial Government to advance Phase 2 of the Connectivity Design Plan. Funding secured and engineering firm engaged to conduct broadband infrastructure design plan for SGI. Internet service providers have been consulted and are supporting the process with technical advice and review.</p> <p>The CRD Board has supported two requests by Internet Service Providers for federal funding aimed at improving service in the Southern Gulf Island electoral area. <b>Advocacy:</b> Letter to Innovation, Science and Economic Development Canada (Mar. 15, 2021).</p> <p>The SGI Connectivity Plan was completed in April. The report summarizes current levels of connectivity in the region and provides a vision for the future that is mindful of the challenges and opportunities for improving broadband service for the SGI. The report describes alternatives and provides recommendations and cost estimates. SSI EA Administration continues to support for third party proposals for internet service infrastructure improvements and consider partnerships agreements with Connected Coast.</p>
<p><b>4b</b> Develop a comprehensive strategy and operational review to reflect the unique needs and governance of each electoral area.</p>	<ul style="list-style-type: none"> <li>▶ <i>Board Jan. 9, 2019</i></li> <li>▶ <i>EAC Mar. 13, 2019</i></li> <li>▶ <i>EAC Apr. 10, 2019</i></li> <li>▶ <i>EAC July 10, 2019</i></li> <li>▶ <i>Board July 10, 2019</i></li> <li>▶ <i>EAC Sept. 11, 2019</i></li> <li>▶ <i>Board Sept. 11, 2019</i></li> <li>▶ <i>Board Feb. 12, 2020</i></li> <li>▶ <i>Board Sept. 9, 2020</i></li> </ul>	<p>Resolution supporting the submission of a grant application for \$25,000 to the UBCM Community Emergency Preparedness Fund – Evacuation Planning Stream for Evacuation Route Planning, as well as a grant application for \$100,000 to the UBCM Community Resiliency Investment Program to fund FireSmart initiatives in the Electoral Areas.</p> <p>EAC directed staff to bring back service establishment amendments to remove JDF EA from livestock kill compensation. EAC directed staff to consult with community groups BC Transit, and BC Ferries to define a service model that would best serve the transportation needs of the Southern Gulf Islands. Establishment of a Southern Gulf Islands transportation service in service and budget planning for 2020. <b>Advocacy:</b> Correspondence sent regarding the application for Salt Spring Island Water Service Optimization Study (July 17, 2019). <b>Advocacy:</b> Inclusion of the Southern Gulf Islands in Community Futures (October 7, 2019). <b>Advocacy:</b> Request for Order in Council - CRD Electoral Areas (November 13, 2019). <b>Media Release:</b> Salt Spring Island water study receives provincial support (Aug 19, 2019). Salt Spring Water Optimization Study Terms of Reference completed and contractor selected to carry out study. Bylaw No. 4325 Bylaw to establish community safety service on Salt Spring Island introduced and staff directed to conduct an alternative approval process for Bylaw 4325. <b>Media Release:</b> Alternative Approval Process Begins for Salt Spring Island Community Safety Service (Oct. 29, 2019). At the close of the deadline date of December 9, 2019 for receipt of elector responses, it was determined that more than 910 elector response forms had been received and therefore elector approval by alternative approval process was not obtained.</p> <p>Submitted a letter of support for the application by TELUS to the Province of British Columbia Network BC Connecting British Columbia program and to the Canadian Radio-television and Telecommunications Commission Broadband Fund for a funding contribution towards the transport and last mile project for Jordan River - Port Renfrew. <b>Advocacy:</b> Electoral Areas Rural Status (January 31, 2020). <b>Advocacy:</b> Telus Resolution (February 13, 2020)</p> <p>North Ganges Transportation project tendered in March 2020 with construction started in June 2020. <b>Advocacy:</b> Electoral Areas Rural Status (July 17, 2020). <b>Advocacy:</b> Investing in Canada Infrastructure Program (Sept. 22, 2020).</p> <p>Service planning and business case modeling underway to create a new SGI Transportation service that will address public transit, active transport and inter-island water travel needs. Submitted a UBCM grant application for active transportation route mapping.</p> <p>SSI Transportation Committee conducted a Strategic Planning session to set direction for annual capital priorities and the Salt Spring Island Water Optimization Study draft has been finalized with the province and Improvement District.</p> <p>Contract for the Rural Dividend grant project to establish a shared business services model has been awarded to Rural Island Economic Partnership. Contract for the SGI Transportation Integration Plan has been awarded.</p> <p><b>Media Release:</b> CRD and North Salt Spring Waterworks District Release Water Optimization Study (Mar. 31, 2021).</p> <p>The development of the terms of reference has been deferred until the SSI water optimization consultation is complete (timing still to be determined). May require Provincial direction. <b>Media Release:</b> CRD Initiates Study to Support Transportation Options in the Southern Gulf Islands (Apr. 28, 2021).</p>

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# Board Priorities Dashboard

## ➤ Summary of Completed Actions

### Advocacy, Governance & Accountability

Board Initiatives	Resolutions	Comments
<p><b>4c</b> Explore more comprehensive regional coordination of emergency services, including an assessment of regional hazards, risks and vulnerabilities.</p>	<ul style="list-style-type: none"> <li>▶ <i>EAC July 8, 2020</i></li> <li>▶ <i>Board July 8, 2020</i></li> <li>▶ <i>PTPSC July 15, 2020</i></li> <li>▶ <i>EAC Nov. 4, 2020</i></li> <li>▶ <i>Board Nov. 18, 2020</i></li> <li>▶ <i>EAC Feb. 10, 2021</i></li> <li>▶ <i>Board Feb. 10 2021</i></li> <li>▶ <i>EAC May 12, 2021</i></li> <li>▶ <i>Board May 12, 2021</i></li> <li>▶ <i>Board Oct. 13, 2021</i></li> <li>▶ <i>Board Dec. 8, 2021</i></li> <li>▶ <i>Board Jan. 12, 2022</i></li> </ul>	<p><b>Operationalized.</b> The Regional Emergency Management Partnership (REMP) Strategic Plan and work plan was reviewed and approved with work on a Regional Concept of Operations and Hazard Vulnerability analysis to continue. Successful in grant applications of \$25,000 for the UBCM Community Emergency Preparedness Fund – Evacuation Planning Stream for Evacuation Route Planning, as well as \$100,000 for the UBCM Community Resiliency Investment Program to fund FireSmart initiatives in the Electoral Areas. Policy group meeting held with Board Chair and Federal Minister. Shared concept operations papers with several First Nations about how to work to advocate to work together in the case of a regional emergency. Regional concept of operations circulated to municipal CAOs to approve Memorandum of Understanding on operational protocol. Currently have 12 of 13 municipalities and two First Nations confirmed. Coordinated response to proposed new modernization of the BC Emergency Act submitted January 2020.</p> <p>Participated through the Regional Emergency Management Partnership in a Regional Hazard, Risk and Vulnerability Assessment (HRVA) exploring three regional hazards of snow storm, extreme heat, and earthquake along with multiple stakeholders from multiple-sectors from across the capital region identifying disaster risk reduction strategies. Submitted Regional Emergency Management Partnership overview, 2019 highlights and role in COVID-19 report. Received \$25,000 grant for the Electoral Areas Emergency Operating Centre Supplies Procurement Project. Province released its <i>'What we heard' report</i>. The feedback period for the report ran until September 30, 2020. SEOC continues to facilitate coordination of actions and resources in the Electoral Areas and regionally. The Corporate Emergency Management Plan has been updated and shared with EMC. As part of the Firesmart project, submitted a UBCM grant application to update Community Wildfire Resiliency Plans. The CRD advocated to CREST to urgently find alternative method of providing emergency telecommunication in the Juan de Fuca area.</p> <p>Electoral Area Volunteer Fire Service Regulatory Review reported on and staff directed to report back with operational, administrative, and governance strategies to meet and sustain regulatory compliance and funds be reallocated from operational reserves for 2021 to be available for a temporary increase in staff resources to support fire services to attain compliance. Public Alert Notification System RFQ process complete and contract awarded. Successful applications submitted to UBCM for the FireSmart initiative and for the Emergency Operations Centres and Training Grants. The Emergency Management Software contract has been signed and now moving to implementation. The new Public Alert Notification System contract was signed and the service has been transitioned to the new provider. The RFP for Fire Dispatch Services has been finalized for Bylaw 3854 participants.</p> <p>The CRD has been issuing notices through the new Public Alert Notification system since May 2021. The system has been performing as expected.</p> <p><b>Media Release:</b> Salt Spring Island Fire Protection District and CRD announce new working relationship (July 2, 2021). The implementation of the Emergency Management Software for Protective Services has been completed. Deployment to other departments will continue over the next year.</p> <p>Policy Group Meeting for the Regional Emergency Management Partnership was held on November 8, 2021 and annual report received for information. The Fire Dispatch provider transition was successfully completed on December 7, 2021. <b>Media Release:</b> Provincial Disaster Financial Assistance Available to CRD Electoral Area Residents (Nov. 22, 2021).</p> <p>The CRD Board approved a motion on January 12, 2022 to support an application to UBCM Community Emergency Preparedness Fund for the Evacuation Route Planning grant and directed staff to provide overall grant management.</p>
<p><b>4d</b> Achieve triple bottom-line sustainable budgets through innovation and streamlining while recognizing the need for infrastructure revitalization and accountability to taxpayers.</p>	<ul style="list-style-type: none"> <li>▶ <i>GFC Oct. 7, 2020</i></li> <li>▶ <i>Board Oct. 14, 2020</i></li> <li>▶ <i>COW Oct. 28, 2020</i></li> <li>▶ <i>Board Oct. 28, 2020</i></li> <li>▶ <i>Board Mar. 24, 2021</i></li> <li>▶ <i>Board May 12, 2021</i></li> <li>▶ <i>Board Mar. 16, 2022</i></li> </ul>	<p><b>Operationalized.</b> Staff working to develop process for transparent, multi-criteria decision making on Initiative Business Case (IBC) review to drive service planning and ultimately financial budgets. Also working to develop measures for adequate reserve balances across services. Financial Planning guidelines approved by Board. New quarterly operational variance reporting implemented. An overhaul of the business planning process was started in the 2019 and continues through 2021. A prioritization and decision-making methodology has been developed. It will be reviewed annually to ensure it is reflective of the CRD's operating context. Financial Services will undertake a review of best practices in reserve balances for all services in 2021. Service plans for 2021 were approved by COW in October 2020. Staff reported back on priorities and decisions made to achieve sustainable budgets and work plans. Direction and strategy for 2022 will be set at annual Board check-in in late spring. A review of best practices in reserve balances will be undertaken for all services in 2021. <b>Media Release:</b> Public feedback encouraged on CRD and CRHD 2021 provisional financial plans (Oct. 29, 2020). Staff brought reserve balances, analysis, modelling and two draft reserve guideline iterations through ELT. Government Finance Officers Association US &amp; Canada awarded CRD with this year's Distinguished Budget Presentation Award and the Canadian Award for Financial Reporting. <b>Media Release:</b> Capital and operating financial plans approved for 2021 (Mar. 24, 2021). This initiative has been accelerated and a report on reserve balance measures and gaps/surpluses will be submitted to the Finance Committee for its consideration in July 2021.</p>



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## Advocacy, Governance & Accountability



# Board Priorities Dashboard

## ➤ Summary of Completed Actions

Board Initiatives	Resolutions	Comments
<p><b>4e</b> Seek 100% participation in the CRD arts function and facilitate a discussion of the region's art facility needs.</p>	<ul style="list-style-type: none"> <li>▶ <i>GFC July 3, 2019</i></li> <li>▶ <i>GFC Oct. 2, 2019</i></li> <li>▶ <i>PAFSC Jan. 29, 2020</i></li> <li>▶ <i>Board June 24, 2020</i></li> <li>▶ <i>Board July 8, 2020</i></li> <li>▶ <i>GFC Oct. 7, 2020</i></li> <li>▶ <i>Board Oct. 14, 2020</i></li> <li>▶ <i>Board Jan. 13, 2021</i></li> <li>▶ <i>Board Mar. 10, 2021</i></li> <li>▶ <i>GC Apr. 7, 2021</i></li> <li>▶ <i>Board Apr. 12, 2021</i></li> <li>▶ <i>PAFSC May 5, 2021</i></li> <li>▶ <i>PAFSC Sept. 8, 2021</i></li> <li>▶ <i>Board Sept. 8, 2021</i></li> <li>▶ <i>Board Oct. 13, 2021</i></li> <li>▶ <i>PAFSC, Dec. 8, 2021</i></li> <li>▶ <i>Board Dec. 8 2021 - deferred</i></li> <li>▶ <i>PASC, Jan 19, 2022</i></li> <li>▶ <i>Board Feb. 9, 2022</i></li> </ul>	<p><b>Operationalized.</b> In 2017/2018 staff along with Arts commission chair embarked on a roadshow to encourage participation in the Arts Development Service, resulting in net 1 participant increase to the service (+Sooke, +SGI, -Sidney). To advance a regional discussion on arts facilities, GFC supported two recommendations: to establish a Select Committee to facilitate a discussion of regional arts facilities; and to have the Arts Commission and Royal &amp; McPherson Theatres Services Advisory Committee report on the potential for full participation in their respective Services. Regional Arts Facilities Select Committee first meeting held. Terms of Reference approved. Request for Proposal for a consultant to facilitate the arts facilities discussion approved and posted. Select committee confirmed proceeded with public engagement through COVID-19. External consultant presented electronic engagement plan to committee and ensured activities are in accordance with Public Health Officer guidelines. Updated CRD Arts &amp; Culture Support Service Strategic Plan and submitted to Board June 24, 2020. Phases of the project included pre-consultation meetings, the development of a facilities inventory and analysis, in-depth interviews with key community members and an online survey that attracted over 500 participants. Public engagement, including workshops to vet and validate learning outcomes and propose future actions, completed in Fall 2020. Implementation and implications of the consultant's recommendations from Stage One: A Public Conversation about Performing Arts Facilities in the CRD report received and direction to staff to add additional funds to the 2021 final budget. Creation of a Performing Arts Facilities Select Committee (PAFSC) whose purpose will be to define the scope and functions of a regional service that will lead to the establishing bylaw for the Performing Arts Facilities Service. PAFSC directed staff to develop a service bylaw, service plan and a process to consult with municipalities, electoral areas, arts organizations, and other bodies.</p> <p>The PAFSC reviewed an establishing bylaw for a new region-wide Performing Arts Facilities Service and approval processes. The PAFSC recommended the new service to the CRD Board with an accompanying region-wide Alternative Approval Process. The CRD Board passed motions to approve the establishing bylaw, but defeated a motion to proceed by way of region-wide Alternative Approval Process. <b>Media Release:</b> Creativity and resilience of regional arts sector highlighted in Arts &amp; Culture Progress Report (July 14, 2021). Board referred matter back to the Performing Arts Facilities Select Committee for further review of regional and sub-regional options.</p>
<p><b>4f</b> Explore how the CRD can best contribute to regional economic development.</p>	<ul style="list-style-type: none"> <li>▶ <i>GFC July 3, 2019</i></li> <li>▶ <i>Board July 10, 2019</i></li> <li>▶ <i>GFC Oct. 2, 2019</i></li> <li>▶ <i>Board Oct. 9, 2019</i></li> <li>▶ <i>Board Mar. 11, 2020</i></li> <li>▶ <i>Board May 13, 2020</i></li> <li>▶ <i>GFC July 29, 2020</i></li> <li>▶ <i>Board Aug. 12, 2020</i></li> <li>▶ <i>EAC Sept. 9, 2020</i></li> <li>▶ <i>Board Sept. 9, 2020</i></li> <li>▶ <i>GFC Dec. 2, 2020</i></li> <li>▶ <i>Board Dec. 9, 2020</i></li> </ul>	<p><b>Operationalized. Advocacy:</b> Correspondence sent by Board Chair to support South Island Prosperity Project Smart Cities application. Advocacy plan presented to Committee and Board and approved. <b>Media Release:</b> Shared Business Services Model Gains Momentum for Salt Spring Island (May 27, 2019). Staff presented with Ministry of Citizen Services on Broadband Connectivity across BC's rural islands at the Rural Islands Economic Forum (RIEF) in November 2019. Board Chair recommended proposed for an Economic Recovery Forum to be held. This proposed forum would be intended to bring together elected officials, business leaders and other stakeholders where we could discuss potential region-wide initiatives. Board Chair participated in the Opportunity in Recovery: Discussing BC's post COVID-19 future on June 17, 2020 Community Economic Development Commission Five Year Financial Plan to fund a project with Rural Island Economic Partnership (REIP) to develop an online business directory and marketing plan for rural businesses. <b>Advocacy:</b> COVID-19 and Community Works Funds (April 27, 2020). <b>Advocacy:</b> South Island Leaders Unite to Address Economic Crisis and Recovery (April 16, 2020). Staff presented report on the regional role in economic development. The CRD continues to have a strong interest in supporting a regional economic development strategy and partnering with senior levels of government and stakeholders. In SGI, relationships have been established for collaboration at relevant provincial and federal level. External grants and funding opportunities collated and promoted through commissions. Approved the Rural Dividend amendments and staff authorized to direct award contract to Rural Islands Economic Partnerships Society.</p> <p>CRD allocated \$1.4 million to the COVID-19 Safe Restart Grants for Local Government. SGI Community Economic Sustainability Commission (CESC) is now coordinating with SSI Community Economic Development Commission (CEDC) for regional economic resiliency. Contract was executed with Rural Island Economic Partnership (RIEP) for Shared Business Service Model. Island Food Security report was presented to the SGI CESC. Commission is now exploring funding options for development and implementation partnerships.</p> <p>Board endorsed three applications to the Investing in Canada Infrastructure Program - COVID-19 Resilience Infrastructure Stream to support all three electoral areas.</p> <p>The 2021 work program for the Southern Gulf Islands Economic Sustainability Commission (CESC) is underway and includes COVID-19 economic resiliency, an SGI affordable housing strategy, connectivity (broadband planning), food security and transportation planning.</p> <p><b>Media Release:</b> Island Coastal Economic Trust expands to more communities (Feb. 19, 2021).</p> <p><b>Advocacy:</b> COVID Safe Restart Grants - AVICC (Feb. 22, 2021) - UBSM (Jan. 29 2021).</p> <p>Continue to advance advocacy initiatives identified by the SGI and SSI community economic development commissions.</p> <p>REIP's work is ongoing and regular reporting to the commission will take place as work progresses. The SGI Economic Recovery and Resiliency Program worked through community partners to share information, identify challenges, and identify resources to support businesses and non-profit organizations to navigate the challenges of COVID-19 closures.</p> <p><b>Media Release:</b> Capital Regional District reports on 2020 funding for the Electoral Areas (May 18, 2021)</p>



# Corporate Priorities Dashboard

## Summary of Completed Actions

### Accountability

Corporate Initiatives	Resolutions	Comments
<p><b>Business capacity &amp; continuity:</b> Advance our workforce planning &amp; Organizational Health &amp; Safety programs to support organizational capacity &amp; resilience.</p>	<ul style="list-style-type: none"> <li>▶ <a href="#">Board Mar. 18, 2020</a></li> </ul>	<p><b>Operationalized.</b> Organizational Development Plan Actions updated for 2019, 2020 and 2021 and advanced to all staff. Received Local Government Auditor General report December 2018 on Emergency Preparedness identifying the need to improve business continuity planning efforts which included CRD response and proposed work to be implemented. Ensure CRD systems and policies are aligned to significantly improve workplace decision-making and business tracking, including alignment with business continuity requirements. Significant focus on the review and implementation of a comprehensive Human Resource Information System (HRIS), aligned to our current Enterprise Resource System (SAP), and continued review of OHS safety elements tied to certificate of recognition. Starting mid-March 2020 a significant focus on the COVID-19 pandemic. Staff and Board members have been closely monitoring the COVID-19 situation and reviewing its essential services, decision-making processes and health and safety requirements to ensure business continuity during the COVID-19 pandemic. Occupational Health &amp; Safety created the Safety Exposure Control Plan, as well as additional documents outlining health and safety protocols in line with WorkSafeBC. Application for Certificate of Recognition (CoR) for audit postponed to 2021 due to the COVID-19 pandemic. Service plan initiative prepared for the implementation of the HRIS as part of the service planning process but deferred to 2021. Successfully recruited Occupational Health and Safety Manager. Occupational Health &amp; Safety continue to update and create new documents outlining health and safety protocols in line with WorkSafeBC. Preparation for Fall COVID planning, including new Human Resource processes. Face coverings were circulated to all staff.  <i>*Many media releases have been distributed as a result of COVID-19. For a full list <a href="#">click here</a>.</i></p>
<p><b>Fiscal responsibility:</b> Integrate asset management &amp; risk analysis into our capital planning processes to strengthen our fiscal management practices &amp; support resource sustainability.</p>	<ul style="list-style-type: none"> <li>▶ <a href="#">Board Mar. 13, 2019</a></li> <li>▶ <a href="#">GFC Oct. 2, 2019</a></li> <li>▶ <a href="#">PEC Oct. 23, 2019</a></li> <li>▶ <a href="#">COW Oct. 30, 2019</a></li> <li>▶ <a href="#">Board Oct. 30, 2019</a></li> <li>▶ <a href="#">Board Mar. 11, 2020</a></li> <li>▶ <a href="#">COW Oct. 28, 2020</a></li> <li>▶ <a href="#">Board Oct. 28, 2020</a></li> </ul>	<p><b>Operationalized.</b> Asset Management Policy &amp; Strategy approved by Board, with a prioritized multi-year phased implementation starting with the Core Area Sewer Service. Incremental impacts included in provisional budget; 2 FTEs and a one-time costs of \$125k. Regional Parks Sustainable Service Delivery Plan Report Card approved by PEC and Board. The multi-year Asset Management Initiative Business Case project continues to be implemented, with work on the Core Area Wastewater Service underway. Sustainable Service Delivery Plans are being developed across multiple service areas. Regional Parks Sustainable Service Delivery approved by Board. A corporate risk management framework has been established and processes embedded in capital planning processes to support resource prioritization. A supporting asset componentization guide has been developed. Guide has been applied to Core Area Wastewater Treatment Project to ensure robust asset lifecycle risk analysis. Initiative approved through service planning to develop life-cycle costing policy &amp; procedures to improve business case options development and decision-making. Staff brought revisions to the Board approved investment policies of CRD and CRHC (March 2020) to consolidate, align investment goals and diversification, as well as formalize social responsible investment parameters. New manager for asset management has been on-boarded and material progress has been made on the implementation of the enterprise asset management strategy. Related policies have been drafted and over a third of the organization's planned development of sustainable service delivery plans have been drafted or are underway. On track to develop the life-cycle costing framework and procedures by end of the year.</p> <p>Executing service planning and annual check-in program. Life-cycle policy and procedures work completed with work to commence in Q1 2022.</p>
<p><b>Transparency:</b> Streamline our service planning tools &amp; establish KPIs to effectively track &amp; report progress on Board Priorities, Corporate Projects &amp; operational service activities, thereby enhancing accountability.</p>	<ul style="list-style-type: none"> <li>▶ <a href="#">COW Oct. 30, 2019</a></li> <li>▶ <a href="#">Board Oct. 30, 2019</a></li> <li>▶ <a href="#">Board Mar. 18, 2020</a></li> </ul>	<p><b>Operationalized.</b> Corporate Plan finalized March 2019. Service Planning templates completed. Service plans presented as part of 2020 service planning process. Staff completed a review of the 2019 service planning process and based on lessons learned, while ensuring work is aligned with the 2019-2022 Board Priorities and the 2019-2022 Corporate Business Plan have adjusted the service planning process for 2020. Board conducted the 2019-2022 Board Priorities Annual Check-in May 2020. First phase of the 2021 service planning process (initiative identification and prioritization) was completed June 2020. Changes were implemented this year, following the 2019 service planning review. Moving forward with financial planning work as well as Community Needs Summary development in line with target deadlines.</p> <p>Service planning reports for 2021, which included new KPIs, were reviewed by committees and commissions between September and October. The CRD Board approved the report and the Provisional Budget on October 28, 2020. Direction and strategy for 2022 were set at annual Board check-in in late spring 2021. Executing service planning and annual check-in program.</p>
<p><b>Efficiency &amp; collaboration:</b> Develop a partnership directory &amp; guidelines document to guide staff &amp; existing potential partner groups &amp; enable greater collaboration.</p>	<ul style="list-style-type: none"> <li>▶ <a href="#">GFC Nov. 4, 2020</a></li> <li>▶ <a href="#">Board Nov. 18, 2020</a></li> </ul>	<p><b>Operationalized.</b> Advancing initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Provide core funding to various not-for-profit groups under operating agreements. Continue to advance initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Partnerships guidelines prepared and existing formal partnerships captured in directory. Continue work to seek new partnerships and transition informal partnerships to formal. Staff directed to expand and enhance the CRD's youth engagement approaches as part of the organizational Diversity and Inclusion strategy, currently under development.</p>





# Corporate Priorities Dashboard

## ➤ Summary of Completed Actions

### Accountability

Corporate Initiatives	Resolutions	Comments
<p><b>Customer service:</b> Enhance our systems and policies to respond to evolving best practices, adhere to legislative requirements, and provide efficient, accessible, customer service.</p>	<ul style="list-style-type: none"> <li>▶ <i>Board May 8, 2019</i></li> <li>▶ <i>Board June 12, 2019</i></li> <li>▶ <i>Board Dec. 11, 2019</i></li> <li>▶ <i>Board Mar. 18, 2020</i></li> </ul>	<p><b>Operationalized.</b> The 2019 Organizational Development Plan actions include implementing new systems to review policies, a new technology strategy aligned with corporate priorities and enhancing corporate health and wellness and recruitment strategies. Transparency initiatives endorsed by the Board, including a rise and report webpage and a monthly Board Highlights report. <b>Media Release:</b> CRD Launches Transparency Initiatives (Dec. 9, 2019). The Board Highlights monthly e-newsletter (launched December 2019) sends a summary of key agenda items and Board decisions directly to your inbox, with links to related materials and webcasts for in-depth review. The rise and report section of the CRD website (launched December 2019) publishes decisions that were made in-camera once they are ready for public release.</p> <p>Website, social media and media channels fully engaged to report out information as the COVID-19 pandemic evolves. Staff developing signage to convey new health and safety requirements and operational impacts as directed by the Public Health Officer. EA email accounts have been activated for residents to send questions and comments to the CRD for response in a timely manner. Website, social media and media channels fully engaged to report out information as the COVID-19 pandemic evolves. Closed CRD offices re-opened to the public June 1, 2020. Signage and other measures taken to convey new health and safety requirements and operational impacts as directed by the Public Health Officer.</p> <p>Launched the water outages map allowing customers of the Juan de Fuca Water Distribution System and Local Service Areas to view current water outages online. New corporate sign strategy approved and aligned with best practices. CRD Bike Map is now available online in a digital format to help riders find the best route conveniently on desktop or mobile device.</p> <p>Launched the new engagement platform <a href="http://getinvolved.crd.bc.ca">getinvolved.crd.bc.ca</a> to provide more ways for the public to participate in consultation opportunities virtually.</p>

