**Community Wellbeing** 

# Board Priorities Dashboard

Summary of Completed Actions



| Board Initiatives  | Resolutions   | Comments   |
|--|---|--|
| <b>1a</b> Work with government/community partners to plan for and deliver an effective, long-term regional multi-modal transportation system and to increase use of public transit, walking and cycling. | <ul> <li>TC Feb. 27, 2019</li> <li>Board Mar. 13, 2019</li> <li>EAC June 12, 2019</li> <li>Board June 12, 2019</li> <li>TC July 24, 2019</li> <li>COW Jan. 29, 2020</li> <li>PTPSC Oct. 21, 2020</li> <li>Board Nov. 18, 2020</li> <li>PTPSC Dec. 9, 2020</li> <li>Board Dec. 9, 2020</li> <li>Board Jan. 13, 2021</li> <li>TC Apr. 21, 2021</li> <li>Board May 12, 2021</li> <li>Board July 14, 2021</li> <li>TC Oct. 20, 2021</li> <li>Board Nov. 10, 2021</li> </ul> | Operationalized. <i>Advocacy</i> : Letter sent by the Board Chair to the Minister of Transportation requesting participation in the South Island Transportation Planning study. Letter sent advocating for a scope change to include a governance model and also the Electoral Areas under the South Island Transportation Strategy Plan. Requested and received presentation from BC Transit to Committee to input on Transit Planning. EAC advanced SGI transportation feasibility planning. Staff directed to include the establishment of an SGI transportation service in service and budget planning for 2020. Met with Ministry staff July 2019 on South Vancouver Island Multi-Modal Transportation Committee. A follow-up meeting was held in November 2019. MOTI presented the draft Southern Vancouver Island Transportation ad a presentation was delivered at the July Transportation Committee. A follow-up meeting was held in November 2019. MOTI presented the draft Southern Vancouver Island Transportation Plan to the January 2020 Committee of the Whole. Release of the final Southern Vancouver Island Multi-Modal Transportation Plan in summer 2020. Change of direction related to Southern Gulf Islands transportation service and budget planning. MOTI's South Island Transportation Strategy was published on September 18, 2020. Staff brought a report on gaps in regional transportation functions and options to address them to COW. Board directed staff to work with partners to prepare a list of transportation prioritizes for Board prioritization and begin process to consider governance options. Staff continue to provide technical support to a number of working and Inter-Municipal Business License for Ride-Hailing Discussion Group. <i>Advocacy</i> : Speed enforcement on the Malahat (July 13, 2020). <i>Media Release</i> : CRD Board moves forward with regional transportation priorities (Dec. 10, 2020). Progress report on Ready Step Roll active school program was presented to PTPSC to mark the fifth year of the program. The goal of the initiative is to improve commutes f |
|  | • Board Dec. 8, 2021  | <b>Release</b> : CRD Board confirms Transportation Priorities (May 14, 2021).<br>The CRD Board endorsed Transportation Committee recommendations to form an advisory group to coordinate transportation matters, fill identified transportation priority gaps and advance regional transportation priorities. Staff provided letters of support for five of the seven projects that received BC Active Transportation Infrastructure Grants, representing \$2.03M of grant funding received in the region.   |
|  |   | The CRD Board approved the transportation working group Terms of Reference on October 20, 2021 and the first transportation working group meeting was held on December 13, 2021.<br>Starting in 2022, the mandate for Regional Trails was added to the defined purpose of the Transportation Committee and removed from the Regional Parks Committee Terms of Reference.<br>The Board Chair and Vice Chair met with the Minister of Transportation and Infrastructure on October 4, 2021 to discuss regional transportation priorities. The Board Chair sent a briefing<br>note to the Minister requesting improved funding streams for regional active transportation infrastructure. <i>Media Release</i> : CRD Traffic Safety Commission Awards Fifth Annual Cst. Sarah<br>Beckett Memorial Scholarship (Oct. 21 2021). <i>Media Release</i> : CRD Launches Public Engagement on Transportation in Southern Gulf Islands (Oct. 13 2021). <i>Board Advocacy:</i> Regional<br>Transportation Priorities (Nov. 26 2021)  |
| <b>1b</b> Protect the E&N Corridor as a transportation corridor and participate in a Provincial working group to come to agreement on the future use of the E&N corridor.                                | ▶ GFC July 3, 2019  | <b>Operationalized.</b> Active Board member as Island Corridor Foundation representative. E&N Corridor is identified as a transportation corridor and is part of the multi-modal network in the 2014 Regional Transportation Plan. <i>Bike BC 1M grant</i> awarded May 2019 for phase 3 of the E&N rail trail. <i>Media Release</i> : CRD Recognizes Funders and Partners of E&N Rail Trail to acknowledge over \$20 million in grants towards development. The province released the Island Rail Corridor Condition Assessment Report in April 2020. It provided estimated cost and potential phasing scenarios to reinstate rail along the island corridors, including the E&N corridor. The South Island Transportation Strategy considered the E&N corridor in its findings and will   |



Capital Regional District | Board Priorities Dashboard Summary of Completed Actions

continue to protect it as a transportation corridor.

**Community Wellbeing** 

#### Board Priorities Dashboard



|   | Board Initiatives  | Resolutions   | Comments   |
|---|--|---|--|
|   | 1c Create and deliver more affordable housing<br>across the region in a manner aligned with the<br>Regional Growth Strategy in order to address<br>the needs of a diverse and growing population,<br>including vulnerable residents. | <ul> <li>Board Feb. 13, 2019</li> <li>Board Sept. 11, 2019</li> <li>Board Jan. 8, 2020</li> <li>Board Mar. 11, 2020</li> <li>Board June 10, 2020</li> <li>HHC Nov. 4, 2020</li> <li>Board Nov. 18, 2020</li> <li>HHC Dec. 2, 2020</li> <li>Board May 12, 2021</li> <li>Board Oct. 27, 2021</li> </ul> | In December 2018, the Board approved, in partnership with the BC government, the acquisition of two properties, one located at Spencer Road and the other at Hockley Avenue. Board rise and report on acquisition for Milstream Ridge (Treanor Avenue properties). <i>Media Release</i> : West Park Lane mixed-income housing development project announced with Province. <i>Media Release</i> : Reaching Home Strategy funding from Federal Government secured. <i>Media Release</i> : New alfordable homes for seniors corning to Salt Spring Island. Successful consent of electors approval to raise additional funding for Regional Housing First Program. <i>Media Release</i> : CRD Moves Forward with Bylaw Amendments for the Regional Housing First Program. <i>CWID</i> -19 additional reaching home funding update received by Board in June 2020. Westview officially opened, creating 73 new affordable housing units. Residents began moving into their new homes mid-May 2020. <i>Media Release</i> : CRD ontinues to Provide Support for Vulnerable Populations during COVID-19 (April 6, 2020). <i>Media Release</i> : Over 70 New Affordable Homes Opening in Saanich (May 13, 2020). <i>Media Release</i> : Reaching Home Program Continues Focus on Community's Unhoused During COVID-19 Crisis (une 10, 2020). <i>Media Release</i> : Regional Housing First Program Partners Announce Additional Matching Contributions (lune 18, 2020). Ministry of Municipal Affairs & Housing and BC Housing announcement, in partnership with CRHC on the Community Housing Fund, securing 58 new units in Langford. Groundwork for SGI Housing Strategy will start in Q4 2020 to pave the way for strategy development in early 2021. Actions from the strategy will be brought forward through service planning next yea: <i>Media Release</i> : Housing and Transportation Cost Estimate Study Reveals Impact of Transportation Costs on Household Affordability (uly 29, 2020). <i>Media Release</i> : 19, 13, 2020). Initial discussions about the SGI Housing Committee. The CRD received 51.9m Fall 2020, in additional COVID-19 emergency response funding from Reaching Hom |
|   |  |   | The timeframe for the SGI electoral area housing strategy has been adjusted to allow for more time to undertake components related to strategy and engage consultants. <i>Media Release</i> : Capital Region Housing Corporation Board approves 2020 Annual Report (May 13, 2021). <i>Media Release</i> : New Housing and Neighbourhood Community Centre Proposed for Victoria (Jun. 9, 2021). <i>Media Release</i> : New Housing and Neighbourhood Community Centre Proposed for Victoria (Jun. 9, 2021). <i>Media Release</i> : New Housing and Neighbourhood Community Centre Proposed for Victoria (Jun. 9, 2021). <i>Media Release</i> : New Housing and Neighbourhood Community Centre Proposed for Victoria (Jun. 9, 2021).   |
|   |  |   | The CRD completed the distribution of \$3.2M through the Reaching Home COVID-19 Emergency Response Program. The CRD issued Requests for Proposals for an additional \$1.8M through the Designated Funding Stream. The CRD allocated \$1.2M through the Indigenous Funding Stream for projects in 2021/2022.  |
|   |  |   | Round 2 of the Rapid Housing Initiative committed an additional \$11.3M in funding to help address the needs of vulnerable residents of the Capital Region. <i>Media Release</i> : Canada announces support for rapid housing in CRD (July 31, 2021).  |
|   |  |   | CRHC, in partnership with the CRD and Province of British Columbia, began the construction of 58 new units of affordable housing under the Community Housing Fund. Construction is anticipated to be complete in Fall 2022. <i>Media Release</i> : New affordable housing underway in Langford (July 19, 2021).  |
|   |  |   | The GSI Electoral Area Housing Strategy continues to advance. The strategy is expected to be completed in Q4 2021. Actions will be considered in the 2023 service planning process.  |
|   |  |   | 2022 CRHC budget approved, including capital plan to increase housing portfolio to 52 buildings and 2002 units. CRHC's Michigan Square redevelopment, a 97 unit affordable housing project in James Bay, received final project approval. Construction is anticipated to begin in 2022, with completion in 2024.   |
| Z |  |   | CRHC's Caledonia redevelopment received City of Victoria approval for rezoning, OCP amendment and development permit to permit the construction of 158 new affordable housing units in Fernwood.   |
|   |  |   | Draft Housing strategy for the Southern Gulf Islands Electoral Area reviewed by the SGI Community Economic Sustainability Commission (November 2021).  |
| F |  |   | Secured \$11.3 Million in funding through the Government of Canada's Rapid Housing Initiative to support the creation of 45 new affordable homes for Indigenous Peoples in the region who are experiencing homelessness. Funding provided through the Reaching Home Program for four new subprojects to prevent and respond to homelessness in the region.   |
| Z |  |   | Media Release: Canada announces support for rapid housing in Capital Regional District (Nov. 5, 2021)  |
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|   |  | Capital Regiona   | I District   Board Priorities Dashboard Summary of Completed Actions   |

The CRD Board will encourage and implement bold action on climate change by enhancing its natural and built assets to achieve environmental resilience, food security and continued wellbeing of our current and future residents.

#### Climate Action & Environmental Stewardship

## Board Priorities Dashboard



| Board Initiatives   | Resolutions  | Comments   |
|---|--|--|
| <b>2a</b> Declare a Climate Emergency and take<br>a leadership role to pursue regional carbon<br>neutrality by 2030.    | <ul> <li>Board Feb. 13, 2019</li> <li>Board Apr. 10, 2019</li> <li>Board Apr. 8, 2020</li> <li>Board May 13, 2020</li> <li>COW Oct. 28, 2020</li> <li>Board Oct. 28, 2020</li> <li>Board Nov. 18, 2020</li> <li>Board Oct. 13, 2021</li> </ul> | <i>Advocacy</i> : On February 25, 2019 the Board Chair wrote letters to the Federal and Provincial Ministers of the Environment to request that the federal government strengthen progressive partnerships and direct funding, and provide additional support to regional and local governments to achieve accelerated federal and local climate action goals related to both mitigation and adaptation. Letter sent advocating the federal government deliver on climate commitments. Letter sent advocating the provincial government deliver on climate commitments. Resolution declaring a climate emergency at February meeting. Received response from Provincial Minister of Environment on March 29, 2019 advising their commitment to constructive collaboration and looking forward to a continued partnership with the CRD. Advocacy strategy completed. Provided supportive funding and Chair Plant participated in the BC Coalition Institute – Planetary Health: Local and Global event held August 8 – 11, 2019 at the University of Victoria. Submitted detailed feedback in response to the Province of BC's proposed Zero-Emissions Vehicles Act Regulations that will regulate the future sale of zero emission vehicles in the CRD, and BC more broadly. The approach and timeline for the regional neighbourhood pilot program with Transition 2050 partners was being reassessed due to the COVID-19 health emergency. The report on communicating the climate Action program will continue to support promotion of the Provincial rebate program with municipal partners to encourage residents to switch to heat pumps. 2019 Climate Action Annual Report received for information and completed Climate Action Revenue Incentive Program reporting and submitted to the Province June 2020. Completed regional GHG inventory and associated municipal study. Study results shared with municipalities. The Climate Action Program continues to support promotion of the Provincial rebate pumps. Board approved 2021 service plan (community need) related to Climate Action & Adaptation priority at Octob |
|   |  | Advocacy: Climate Action Revenue Incentive Program (CARIP) (July 21, 2021).  |
|   |  | CRD staff continue to work with utilities, municipal, provincial, and federal staff on policy and programming initiatives.   |
|   |  | Staff presented new CRD Climate Action Strategy to the Board for approval in October 2021. Per Board direction, staff shared approved plan with electoral areas and municipalities and are pursuing approval of Bylaw No. 4468 to amend the annual requisition for the climate action service to fund new initiatives in this plan.  |
| <b>2b</b> Work with local governments to further<br>reduce emissions from buildings, transportation<br>and solid waste. | <ul> <li>PEC May 22, 2019</li> <li>Board June 12, 2019</li> <li>Board Oct. 13, 2021</li> </ul>   | <i>Advocacy</i> : On February 26, 2019 the CRD Board Chair wrote a letter to each CRD Municipality advising of the CRD Board's climate emergency declaration and urging member municipalities to place the letter on an upcoming meeting agenda for council's consideration. Met with Climate Action Program Inter-Municipal Working Group (April 2019) to prioritize new regional initiatives. Presented Corporate and Community Climate Action Annual Reports (June). Meeting schedule increased for the CRD Climate Action Inter-Municipal Task Force. Additional meetings to determine appropriate format, scope interest and ability to support a regional Forum of Community Associations on Climate Change/Climate Emergency event in 2020. Delivered an educational workshop on 'Communicating Climate Change' with Climate Change expert. Hosted Climate Action Inter-Municipal Working Group meeting. Forgoing a regional forum of community associations on climate change/climate emergency and instead plan to support a regional pilot program with Transition 2050 partners to enable neighbourhood leaders take climate action at home. Hosted Climate Action Inter-Municipal Working Group quarterly meeting, and inter-municipal meeting to share implementation lessons regarding BC Energy Step Code implementation. Launched neighbourhood Transition 2050 'Bring It Home 4 Climate Program (August 11, 2020). Submitted a FCM Community Efficiency Funding grant application for a regional energy retrofit design study. Hosted 4th annual Walk and Wheel to School week to encourage active travel. Implemented neighbourhood Transition 2050 'Bring It Home 4 Climate 'ravel. Implemented neighbourhood Transition 2050 'Bring It Home 4 Climate Program (August 11, 2020). Submitted a FCM Community Efficiency Funding grant application for a regional energy retrofit design study. Hosted 4th annual Walk and Wheel to School week to encourage active travel. Implemented neighbourhood Transition 2050 'Bring It Home 4 Climate' Program to encourage residential energy retrofits.                  |
|   |  | Collaborated with Saanich and Victoria to execute a social media campaign to increase electric vehicle (EV) awareness and uptake across the capital region. Completed first phase of regional residential energy retrofit program business case. Received FCM Community Efficiency Financing program grant to undertake detailed design study.   |
|   |  | Led a co-application for Natural Resources Canada's Zero Emission Vehicle Infrastructure Program grant. With City of Victoria and District of Saanich, supported 40 regional Grade 4-6 classrooms in participating in BC Sustainable Energy Association's Cool It! Program.  |
|   |  | Both phases of the regional retrofit program business case are compete. Staff led the co-application for the Natural Resources Canada Zero Emission Vehicle Awareness Initiative.  |
|   |  | Alongside municipal partners, the CRD continues to promote and support provincial home heating fuel rebate programs, including the Bring It Home 4 the Climate Program.  |



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#### Climate Action & Environmental Stewardship

## Board Priorities Dashboard



| Board Initiatives  | Resolutions   | Comments   |
|--|---|--|
| 2 c Explore additional opportunities for resource recovery and identify best practices to further reduce waste, increase recycling and find beneficial uses for waste. | <ul> <li>Board Mar. 13, 2019</li> <li>Board May 8, 2019</li> <li>Board June 12, 2019</li> <li>PEC Sept. 4, 2019</li> <li>Board Sept. 11, 2019</li> <li>Board Feb. 12, 2020</li> <li>ESC July 15, 2020</li> <li>Board Aug. 12, 2020</li> <li>Board Sept. 9, 2020</li> <li>ESC Sept. 16, 2020</li> <li>Board Oct. 14, 2020</li> <li>Board Nov. 18, 2020</li> <li>ESC Jan. 20, 2021</li> <li>Board Feb. 10, 2021</li> <li>ESC Feb. 17, 2021</li> <li>Board Mar. 10, 2021</li> <li>Board July 14, 2021</li> <li>ESC July 21, 2021</li> <li>Board Oct. 13, 2021</li> </ul> | Solid Waste Management Plan proposed strategies and targets approved by Board (Summer 2019). Staff conducted first round of public consultation on the proposed strategies and targets for the new Solid Waste Management Plan (Fall 2019). <i>Media Release</i> : (RD Seeks Input for a New Solid Waste Management Plan (Dct. 18, 2019), Solid Waste Management Plan (Plan 2019). <i>Media Release</i> : (RD Seeks Input for a New Solid Waste Management Plan (Dct. 18, 2019), Solid Waste Management Plan in November 2020, Including targeted engagement with residents in the areas of Hartland Landfill. <i>Prospect Lake</i> , Wills Point and Highlands. Findings from the Hartland Traffic Study will also be incorporated in future consultation on the draft Solid Waste Management Plan in November 2020, Including targeted engagement with residents in the area of Hartland Landfill. The input has informed the final Solid Waste Management Plan in November 2020. Solf Completed Community and local government consultation on the draft Solid Waste Management Plan (Nov. 18, 2020). Solf Completed Community and local government Consultation on the draft Solid Waste Management Plan in New East Solf Waste Management Plan (Nov. 18, 2020). Solf Completed Community and local government Consultation on the draft Solid Waste Management Plan (Nov. 18, 2020). Solf Completed Community and local government Consultation on the draft Solid Waste Management Plan (Nov. 18, 2020). Solf Completed Community and local government Consultation on the draft Solid Waste Management Plan (Nov. 18, 2020). Solf Completed Community and local government Consultation on the draft Solid Waste Management Plan (Nov. 20, 201, Including targeted engagement with First Nations groups and residents in the area of Hartland Landfill. The Board Plan Plan Mater Management Plan (Nov. 20, 201, Including targeted engagement With F |
|  |   | <i>Media Release</i> : CRD Celebrates Waste Reduction Week with Giveaway, Public Tours (Oct. 18, 2021).  |

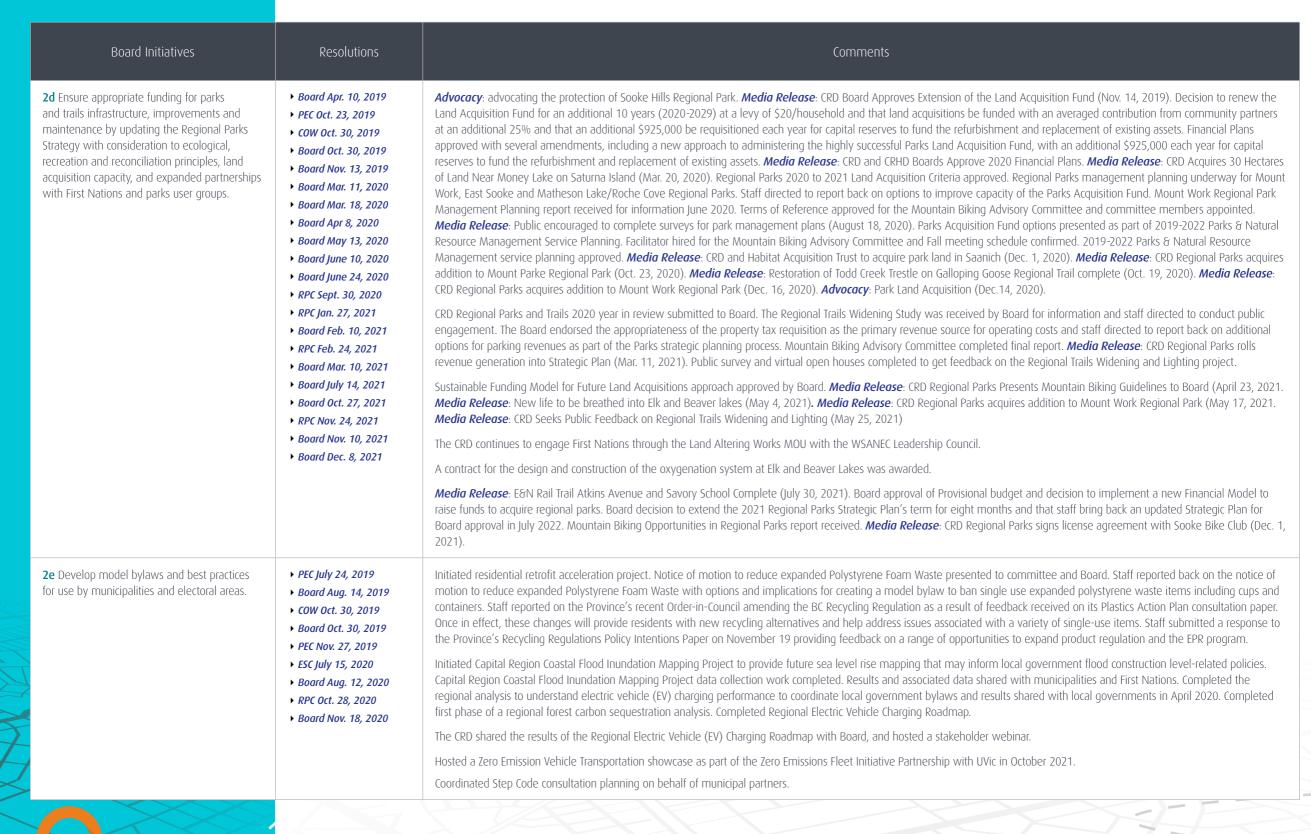


The CRD Board will encourage and implement bold action on climate change by enhancing its natural and built assets to achieve environmental resilience, food security and continued wellbeing of our current and future residents.

#### Climate Action & Environmental Stewardship



Summary of Completed Actions



Capital Regional District | Board Priorities Dashboard Summary of Completed Actions

Making a difference...together

## Board Priorities Dashboard



#### Summary of Completed Actions



| Board Initiatives   | Resolutions   | Comments  |
|---|---|---|
| <b>3a</b> Look to First Nations for leadership in<br>understanding how to create new regional<br>planning and decision-making systems<br>together on their Traditional Territories. | <ul> <li>Board June 12, 2019</li> <li>FNRC Feb. 26, 2020</li> <li>Board Mar. 11, 2020</li> <li>Board Oct. 14, 2020</li> <li>COW Oct. 28, 2020</li> <li>Board Oct. 28, 2020</li> <li>Board Nov. 18, 2020</li> <li>Board Jan. 13, 2021</li> <li>FNR May 26, 2021</li> </ul> | Ministers responded to formal request from Board to form a working group and staff met with senior ministry staff to initiate discussions. Provincial government staff responded to formal request from Board to form a working group and staff met with senior ministry staff to initiate discussions. Discussions with ministry staff ongoing. Suggestion to also engage via UBCM in addition to continued dialogue between CRD staff and ministry staff. Forum of All Councils event explored the opportunity to support more inclusive decision-making with First Nations as outlined in CRD Statement of Reconciliation. Forum of All Councils event summary and recommendations submitted to the First Nations Standing Committee. Staff reports prepared for First Nations inclusion on CRD Board standing committees and remuneration to support increased First Nations participation. Amended CRD Procedures Bylaw to include First Nations elected officials in identified CRD decision-making structures. Draft amendments to CRD Board Remuneration and Travel Reimbursement Policy and a draft First Nations Remuneration Policy presented to the First Nations Relations Committee in November 2020. Draft amendments to the CRD Board Procedures Bylaw and the identified Board Standing Committee and Advisory Committee Terms of Reference to include First Nations' elected representatives in CRD governance presented to the First Nations Standing Committee Board for approval. Staff were instructed by the Board to further engage the Nations for feedback, and provide the drafted Terms of Reference and Bylaw amendments to the Nations. The CRD Board Chair, and CRD CAO have been meeting with the various Nations' Chiefs and Councils to present this information and receive feedback from the Nations. |
|   | • Board Jun. 9, 2021  | Terms of Reference approved for all CRD Standing Committees be amendeed to allow for First Nation Member participation at their pleasure in accordance with CRD Procedures Bylaw, where the Nation has an interest in matters being considered by the committee. All closed matters will be directed to the Regional Board, where First Nation Member participation can be determined no an item-by-item basis. Amendments to the CRD Board Remuneration And Travel Expense Reimbursement Policy include First Nation Members, including all standing committees and set remuneration rates for First Nation Members. CRD First Nations Relations staff are supporting CRD Parks staff in park planning efforts. <i>Media Release</i> : CRD Board approves inclusion of First Nations in regional governance and decision-making (Jan. 13, 2021).   |
|   |   | The WSÁNEC Leadership Council has nominated a Tsartlip First Nation Councillor and alternate to join the CRD committee tables. Staff have provided an initial orientation session and will continue to provide any further assistance that the Nation Members may require to attend meetings. Staff are continuing with outreach to other local Nations that may have interest in participating on CRD committee tables. The CRD Board endorsed Intercultural Skills Training in June 2021, which will support CRD Directors in building positive, respectful and reciprocal working relationships with First Nations participating in CRD Board standing, advisory, select committees and commissions.   |
|   |   | CRD First Nations Relations staff continue to support CRD Parks staff in park planning efforts.   |
|   |   | Staff continue with outreach to local First Nations that may have interest in participating on CRD committee tables. The Tsartlip First Nation has nominated a Councillor and Alternate to join the CRD committee tables. Discussions with First Nations are ongoing regarding how to further government-to-government decision-making and planning systems. There are now bi-annual meetings between the Pacheedaht First Nation, Board Chair and staff.   |
|   |   | Staff distributed a survey to CRD Directors to assist in the development of an Intercultural Skills Training session. The training program would build positive, respectful and reciprocal working relationships with First Nations that participate in CRD Board committees.   |
|   |   | Staff are communicating with Cultural Training providers to obtain quotes and program outlines for the development of a Cultural Safety Training Program for both CRD staff and CRD Directors   |

A provider has been contracted to provide Intercultural Skills Training for CRD Directors in February 2022, to support the creation of a program that would support building positive, respectful and reciprocal working relationships with First Nations that participate in CRD Board committees. A provider has been identified to offer Cultural Safety Training Program for both CRD staff, with training sessions scheduled for spring 2022.



Capital Regional District | Board Priorities Dashboard Summary of Completed Actions

6

**First Nations Reconciliation** 

# Board Priorities Dashboard



| Board Initiatives  | Resolutions  | Comments   |
|--|--|--|
| <b>3b</b> Seek partnerships, share information<br>and deliver fair and equitable services in<br>working with First Nations on achieving their<br>economic goals. | <ul> <li>FNRC Sept. 18, 2019</li> <li>Board Jan. 13, 2021</li> <li>FNR May 26, 2021</li> <li>Board Jun. 9, 2021</li> </ul> | First Nations Relations Service Plan and budget amendment to include resources for Economic Development Feasibility Study. Feasibility Study of First Nations Economic Development<br>Model process started. CRD is working with Victoria Native Friendship Program IMDEES by offering job shadow opportunities for individuals that have had challenges entering the<br>workforce. CRD, along with Canada Summer Jobs, has engaged an Indigenous community member as Recycling Outreach Assistant through Summer/Fall 2019 to build accountable<br>relationship with communities and better understand needs and barriers related to waste management. IWS working towards water and wastewater service agreements with local First<br>Nations. Completed First Nations Economic Development Partnership Model Feasibility Study. Through the Economic Partnership Model from the Indigenomics Institute the First Nations<br>Relations Division formulated three initiative business cases to begin implementation in 2021: First Nations Economic Opportunity Portal, First Nations Internship Program and Cultural<br>Confidence Training Program. |
|  |  | Ongoing work in progress, as recommended by the Economic Partnership Model from the Indigenomics Institute, to establish a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program. Board motion approving participation in the Coastal Communities Social Procurement Initiative. December 2020 letters were sent to local First Nations informing them of additional Reaching Home COVID-19 Funding that was available, detailed information on how to apply was provided. To date there are three First Nations with projects underway to support providing temporary and long term housing, and basic needs such as groceries, transportation, and personal hygiene supplies. Integrated Water Services continue to work towards water and wastewater service agreements with local First Nations.   |
|  |  | he CRD Board endorsed the First Nations Honorarium Policy on June 9th which establishes consistency, and appropriate recognition for First Nations when they provide voluntary service<br>such as sharing traditional knowledge, blessings, welcomes, and cultural ceremonies, in support of CRD projects and activities. Ongoing work in progress, as recommended by the<br>Economic Partnership Model from the Indigenomics Institute, to establish a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support<br>First Nations employment through an Indigenous Internship Program.  |
|  |  | Panorama Rec Center is working with Tsawout First Nation to facilitate lifeguard training for seven youth from their community. As recommended by the Economic Partnership Model from the Indigenomics Institute, the CRD is working towards establishing a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program.   |
|  |  | Staff have revised the approach to the Indigenous internship program, based on lessons learned from similar programs. Staff anticipate retaining a consultant to scope a program that will support cultural safety for Indigenous interns, meet the needs of the local First Nations and support service delivery. The program will align with requirements of the collective agreement. The resulting scenarios will be assessed and brought forward for 2023 service planning.   |
|  |  | Web content created outlining requirements and process for 'working with the CRD' to support Indigenous-led businesses to bid on CRD projects. Work is ongoing to develop a database of Indigenous-led businesses in the region to support CRD procurement.  |
|  |  | Through ongoing participation in the Te'mexw Treaty Table, and now also invited to join the Pacheedaht Treaty Table, seek to work with First Nations on achieving their economic goals.  |

**First Nations Reconciliation** 

# Board Priorities Dashboard



#### Summary of Completed Actions

| Board Initiatives   | Resolutions  | Comments  |
|---|--|---|
| <b>3c</b> Work with First Nations on taking care of the land and water while providing space for cultural and ceremonial use, food and medicine harvesting, traditional management practices and reclaiming Indigenous place names. | <ul> <li>Board Mar. 13, 2019</li> <li>Board June 12, 2019</li> <li>FNR Sept. 22, 2021</li> </ul> | Board received information report on archaeology policy and procedures. Amendment to Capital Regional Board Procedure Bylaw to add Territorial Acknowledgment. Archeology services retained through creation of Standing Offer List to support CRD-led projects. Meetings with WSÁNEC leadership and cultural monitors to develop archaeology protocol. Archaeology protocol policy approved. Promoted the celebration of National Indigenous History Month and Indigenous Peoples Day in June 2020 and June 2021. Supported and promoted Orange Shirt Day, Every Child Matters on September 30th, 2020. Corporate wide training to support the new Protection and Conservation of Heritage Sites underway with biannual training opportunities moving forward. |
|   |  | The Land Altering Works MOU between the WSÁNEC Leadership Council (WLC) and the CRD has been approved in its draft form by the Board to begin engaging in quarterly discussions between the WLC and CRD project managers to review upcoming land altering works taking place in WSÁNEC territory, and receive feedback from the Nations on the proposed works.  |
|   |  | Ongoing liaison support through the First Nations Relations Division for Parks staff and Southern Gulf Island Commissioners to support their requests for the inclusion of Indigenous language, place names and territorial acknowledgment in parks signage when possible. The CRD is working with the Nations to renew water and wastewater servicing agreements. The WSÁNEC Leadership Council (WLC) and the CRD through the approved draft WSÁNEC Land Altering Works MOU continue meeting quarterly to review upcoming works taking place in WSÁNEC Territory, and receive feedback from the Nations on the proposed works.   |
|   |  | Regional Parks working with First Nations to include language and perspectives on new park kiosks.  |
|   |  | Corporate-wide training is underway to support the new Protection and Conservation of Heritage Sites Policy, and the BC Archaeology Branch's Remote Access to Archaeological Data (RAAD) tool. Training includes additional archaeology and cultural awareness training opportunities offered to SGI Commissioners.   |
|   |  | <b>Statement:</b> National Day for Truth & Reconciliation (Sept. 23, 2021). Corporate wide training to support the new Protection and Conservation of Heritage Sites Policy, and the BC Archaeology Branch's Remote Access to Archaeological Data (RAAD) tool are underway including additional archaeology and cultural awareness training opportunities offered to SGI Commissioners. Archaeological Chance Find Training has been provided to staff involved in land altering works projects.  |
| <b>3d</b> Prepare an ecological asset management<br>plan that includes natural infrastructure,<br>First Nations guiding principles, First Nations<br>language and place names, historical uses and<br>invasive species management.  | ▶ FNR Sept. 22, 2021   | Ecological Asset Management Plan project scoping ongoing with multiple CRD divisions.<br>A recommendation was approved at the First Nations Relations Committee meeting for staff to proceed with ongoing, existing projects and activities that identify and proactively value<br>ecological features in the region and support strategic engagement of First Nations regarding ecosystem values, taking care of land and water, Indigenous languages and place names.   |



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The CRD Board will advocate for infrastructure, regulatory, legislative, financial and operational support, focus its governance and Committees/Commissions on transparently and efficiently advancing regional, sub-regional and local priorities, and work to resolve issues that the CRD may not have the direct mandate to address.

Advocacy, Governance

& Accountability

#### Board Priorities Dashboard



| Board Initiatives   | Resolutions  | Comments  |
|---|--|---|
| <b>4a</b> Develop an advocacy strategy to ensure all occupied properties have the opportunity to access high-speed internet services. | <ul> <li>EAC Mar. 13, 2019</li> <li>EAC July 10, 2019</li> <li>Board July 10, 2019</li> <li>EAC Jan. 8, 2020</li> <li>Board Jan. 8 2020</li> <li>Board Feb. 12, 2020</li> </ul>  | <b>Operationalized.</b> CRD staff have been in discussion with SRD staff on the connected coast project since Fall 2018. Sites identified as eligible in the Connected Coast project proposal.<br>Inclusion in various programs is greatly enhanced with a Board endorsed broadband strategy. Staff directed by EAC March 2019 to advance all correspondence on rural definition issue to MLA Olsen to advocate for increased access to grant funding for EAs. Correspondence sent by CRD Board Chair on March 2019 to MLA Olsen. Advancing Southern Gulf Island Phase 1 connectivity strategy through community and stakeholder engagement. Staff meeting with citizen services to investigate pilot opportunities for connectivity on Southern Gulf Islands. Stakeholder engagement underway throughout Fall/Winter 2019. <i>Media Release</i> : CRD Seeks Feedback for Internet Connectivity Plan for the Southern Gulf Islands (Nov. 6, 2019). In July 2019, Board authorized the submission of an application to the BC Rural Dividend Program for Southern Gulf Islands Connectivity Design Strategy and confirmed support for this project through its duration. In October 2019 the Provincial government canceled this grant opportunity. Staff presented results of Southern Gulf Island Phase 1 Connectivity Strategy community and stakeholder engagement. Received a grant from the Provincial Government to advance Phase 2 of the Connectivity Design Plan. Funding secured and engineering firm engaged to conduct broadband infrastructure design plan for SGI. Internet service providers have been consulted and are supporting the process with technical advice and review.  |
|   |  | The CRD Board has supported two requests by Internet Service Providers for federal funding aimed at improving service in the Southern Gulf Island electoral area. <i>Advocacy</i> : Letter to Innovation, Science and Economic Development Canada (Mar. 15, 2021).  |
|   |  | The SGI Connectivity Plan was completed in April. The report summarizes current levels of connectivity in the region and provides a vision for the future that is mindful of the challenges and opportunities for improving broadband service for the SGI. The report describes alternatives and provides recommendations and cost estimates. SSI EA Administration continues to support for third party proposals for internet service infrastructure improvements and consider partnerships agreements with Connected Coast.  |
| <b>4b</b> Develop a comprehensive strategy and operational review to reflect the unique needs and governance of each electoral area.  | <ul> <li>Board Jan. 9, 2019</li> <li>EAC Mar. 13, 2019</li> <li>EAC Apr. 10, 2019</li> <li>EAC July 10, 2019</li> <li>Board July 10, 2019</li> <li>EAC Sept. 11, 2019</li> <li>Board Sept. 11, 2019</li> <li>Board Feb. 12, 2020</li> <li>Board Sept. 9, 2020</li> </ul>   | Resolution supporting the submission of a grant application for \$25,000 to the UBCM Community Emergency Preparedness Fund – Evacuation Planning Stream for Evacuation Route<br>Planning, as well as a grant application for \$100,000 to the UBCM Community Resiliency Investment Program to fund FireSmart initiatives in the Electoral Areas.<br>EAC directed staff to bring back service establishment amendments to remove JDF EA from livestock kill compensation. EAC directed staff to consult with community groups BC Transit,<br>and BC Ferries to define a service model that would best serve the transportation needs of the Southern Gulf Islands. Establishment of a Southern Gulf Islands transportation service<br>in service and budget planning for 2020. <i>Advocacy:</i> Correspondence sent regarding the application for Salt Spring Island Water Service Optimization Study (July 17, 2019). <i>Advocacy:</i><br>Inclusion of the Southern Gulf Islands in Community Futures (October 7, 2019). <i>Advocacy:</i> Request for Order in Council - CRD Electoral Areas (November 13, 2019). <i>Media Release:</i><br>Salt Spring Island water study receives provincial support (Aug 19, 2019). Salt Spring Water Optimization Study Terms of Reference completed and contractor selected to carry out study.<br>Bylaw No. 4325 Bylaw to establish community safety service on Salt Spring Island Community Safety Service (Oct. 29, 2019). At the close of the deadline date of December 9, 2019 for receipt of<br>elector responses, it was determined that more than 910 elector response forms had been received and therefore elector approval by alternative approval process was not obtained.<br>Submitted a letter of support for the application by TELUS to the Province of British Columbia Network BC Connecting British Columbia program and to the Canadian Radio-television and<br>Telecommunications Commission Broadband Fund for a funding contribution towards the transport and last mile project for Jordan River - Port Renfrew. <i>Advocacy:</i> Electoral Areas Rural<br>Status (January 31, 2020). <i>Advocacy:</i> Investing in Canada |
|   |  | Infrastructure Program (Sept. 22, 2020).<br>Service planning and business case modeling underway to create a new SGI Transportation service that will address public transit, active transport and inter-island water travel needs.<br>Submitted a UBCM grant application for active transportation route mapping.  |
|   |  | SSI Transportation Committee conducted a Strategic Planning session to set direction for annual capital priorities and the Salt Spring Island Water Optimization Study draft has been finalized with the province and Improvement District.   |
|   |  | Contract for the Rural Dividend grant project to establish a shared business services model has been awarded to Rural Island Economic Partnership. Contract for the SGI Transportation Integration Plan has been awarded.   |
|   |  | Media Release: CRD and North Salt Spring Waterworks District Release Water Optimization Study (Mar. 31, 2021).  |
|   |  | The development of the terms of reference has been deferred until the SSI water optimization consultation is complete (timing still to be determined). May require Provincial direction.  |
|   |  | Media Release: CRD Initiates Study to Support Transportation Options in the Southern Gulf Islands (Apr. 28, 2021).  |
|   | - The second sec |   |



The CRD Board will advocate for infrastructure, regulatory, legislative, financial and operational support, focus its governance and Committees/Commissions on transparently and efficiently advancing regional, sub-regional and local priorities, and work to resolve issues that the CRD may not have the direct mandate to address.

Advocacy, Governance

& Accountability

## Board Priorities Dashboard

Summary of Completed Actions



| Board Initiatives   | Resolutions  | Comments   |
|---|--|--|
| 4c Explore more comprehensive regional<br>coordination of emergency services, including<br>an assessment of regional hazards, risks and<br>vulnerabilities.   | <ul> <li>EAC July 8, 2020</li> <li>Board July 8, 2020</li> <li>PTPSC July 15, 2020</li> <li>EAC Nov. 4, 2020</li> <li>Board Nov. 18, 2020</li> <li>EAC Feb. 10, 2021</li> <li>Board Feb. 10 2021</li> <li>EAC May 12, 2021</li> <li>Board May 12, 2021</li> <li>Board Oct. 13, 2021</li> <li>Board Dec. 8, 2021</li> </ul> | The Regional Emergency Management Partnership (REMP) Strategic Plan and work plan was reviewed and approved with work on a Regional Concept of Operations and Hazard<br>Vulnerability analysis to continue. Successful in grant applications of \$25,000 for the UBCM Community Emergency Preparedness Fund – Evacuation Planning Stream for Evacuation<br>Route Planning, as well as \$100,000 for the UBCM Community Resiliency Investment Program to fund FireSmart Initiatives in the Electoral Areas. Policy group meeting held with Board<br>Chair and Federal Minister. Shared concept operations papers with several First Nations about how to work to oxelt to work together in the case of a regional emergency. Regional<br>concept of operations circulated to municipal CAOs to approve Memorandum of Understanding on operational protocol. Currently have 12 of 13 municipalities and two First Nations<br>confirmed. Coordinated response to proposed new modernization of the BC Emergency Act submitted January 2020.<br>Participated through the Regional Emergency Management Partnership in a Regional Hazard, Risk and Vulnerability Assessment (HRW) exploring three regional hazards of snow storm,<br>extreme heat, and earthquake along with multiple stakeholders from multiple-sectors from across the capital region identifying disaster risk reduction strategies. Submitted Regional<br>Emergency Management Partnership overview, 2019 highlights and role in COVD-19 report. Received 525,000 grant for the Electoral Areas fmergency Operating Centre Supplies<br>Procurement Project. Province released its 'What we heard' report. The feedback period for the report an until September 30, 2020. SEO continues to facilitate coordination of actions<br>and resources in the Electoral Areas and regionally. The Corporate Emergency Management Plan has been updated and shared with EMC. As part of the Firesmart project, submitted a<br>UBCM grant application to update Community Wildline Resiliency Plans. The CRD advocated to CREST to urgently find alternative, and governance strategies to meet a |
| <b>4d</b> Achieve triple bottom-line sustainable<br>budgets through innovation and streamlining<br>while recognizing the need for infrastructure<br>revitalization and accountability to taxpayers. | <ul> <li>GFC Oct. 7, 2020</li> <li>Board Oct. 14, 2020</li> <li>COW Oct. 28, 2020</li> <li>Board Oct. 28, 2020</li> <li>Board Mar. 24, 2021</li> <li>Board May 12, 2021</li> </ul>   | Staff working to develop process for transparent, multi-criteria decision making on Initiative Business Case (IBC) review to drive service planning and ultimately financial budgets.<br>Also working to develop measures for adequate reserve balances across services. Financial Planning guidelines approved by Board. New quarterly operational variance reporting implemented. An overhaul of the business planning process was started in the 2019 and continues through 2021. A prioritization and decision-making methodology has been developed. It will be reviewed annually to ensure it is reflective of the CRD's operating context. Financial Services will undertake a review of best practices in reserve balances for all services in 2021. Service plans for 2021 were approved by COW in October 2020. Staff reported back on priorities and decisions made to achieve sustainable budgets and work plans. Direction and strategy for 2022 will be set at annual Board check-in in late spring. A review of best practices in reserve balances, analysis, modelling and two draft reserve guideline iterations through ELT. Government Finance Officers Association US & Canada awarded CRD with this year's Distinguished Budget Presentation Award and the Canadian Award for Financial Repease: Capital and operating financial plans approved for 2021 (Mar. 24, 2021). This initiative has been accelerated and a report on reserve balance  |

measures and gaps/surpluses will be submitted to the Finance Committee for its consideration in July 2021.



The CRD Board will advocate for infrastructure, regulatory, legislative, financial and operational support, focus its governance and Committees/Commissions on transparently and efficiently advancing regional, sub-regional and local priorities, and work to resolve issues that the CRD may not have the direct mandate to address.

Advocacy, Governance

& Accountability

### Board Priorities Dashboard



| Board Initiatives  | Resolutions   | Comments  |
|--|---|---|
| <b>4e</b> Seek 100% participation in the CRD arts function and facilitate a discussion of the region's art facility needs. | <ul> <li>GFC July 3, 2019</li> <li>GFC Oct. 2, 2019</li> <li>PAFSC Jan. 29, 2020</li> <li>Board June 24, 2020</li> <li>Board July 8, 2020</li> <li>GFC Oct. 7, 2020</li> <li>Board Oct. 14, 2020</li> <li>Board Jan. 13, 2021</li> <li>Board Mar. 10, 2021</li> <li>GC Apr. 7, 2021</li> <li>Board Apr. 12, 2021</li> <li>PAFSC May 5, 2021</li> <li>PAFSC Sept. 8, 2021</li> <li>Board Oct. 13, 2021</li> <li>Board Oct. 13, 2021</li> <li>Board Oct. 13, 2021</li> <li>Board Dec. 8, 2021</li> <li>Board Dec. 8 2021</li> <li>deferred</li> </ul> | In 2017/2018 staff along with Arts commission chair embarked on a roadshow to encourage participation in the Arts Development Service, resulting in net 1 participant increase to the service (+Sooke, +SGI, -Sidney). To advance a regional discussion on arts facilities, GFC supported two recommendations: to establish a Select Committee to facilitate a discussion of regional arts facilities; and to have the Arts Commission and Royal & McPherson Theatres Services Advisory Committee report on the potential for full participation in their respective Services. Regional Arts Facilities Select Committee first meeting held. Terms of Reference approved, Request for Proposal for a consultant to facilitate the arts facilities discussion approved and posted. Select committee confirmed proceeded with public engagement through COVID-19. External consultant presented electronic engagement plan to committee and ensured activities are in accordance with Public Health Officer guidelines. Updated CRD Arts & Culture Support Service Strategic Plan and submitted to Board June 24, 2020. Phases of the project included pre-consultation meetings, the development of a facilities inventory and analysis, in-depth interviews with key community members and an online survey that attracted over 500 participants. Public engagement, including workshops to vet and validate learning outcomes and propose future actions, completed in Fall 2020. Implementation and implications of the consultant's recommendations from Stage One: A Public Conversation about Performing Arts Facilities in the CRD report received and direction to staff to add additional funds to the establishing bylaw for the Performing Arts Facilities Service. PAFSC directed staff to develop a service bylaw, service plan and a process to consult with municipalities, electoral areas, arts organizations, and other bodies. The CRD Foort participant areas of the Participant areas of the Participant. Public Reference on the PAFSC reviewed an establishing bylaw for a new region-wide Performing Ar  |
| 4f Explore how the CRD can best contribute to regional economic development.   | <ul> <li>GFC July 3, 2019</li> <li>Board July 10, 2019</li> <li>GFC Oct. 2, 2019</li> <li>Board Oct. 9, 2019</li> <li>Board Mar. 11, 2020</li> <li>Board May 13, 2020</li> <li>GFC July 29, 2020</li> <li>Board Aug. 12, 2020</li> <li>EAC Sept. 9, 2020</li> <li>Board Sept. 9, 2020</li> <li>GFC Dec. 2, 2020</li> <li>Board Dec. 9, 2020</li> </ul>  | Operationalized. Advocacy: Correspondence sent by Board Chair to support South Island Prosperity Project Smart Cities application. Advocacy plan presented to Committee and Board<br>and approved. <i>Media Release</i> : Shared Business Services Model Gains Momentum for Salt Spring Island (May 27, 2019). Staff presented with Ministry of Citizen Services on Broadband<br>Connectivity across BC's rual Islands at the Rural Islands Economic Forum (RIEF) in November 2019. Board Chair recommended proposed for an Economic Recovery Forum to be held.<br>This proposed forum would be intended to bring together elected officials, business leaders and other stakeholders where we could discuss potential region-wide initiatives. Board Chair<br>participated in the Opportunity in Recovery: Discussing BC's post COVID-19 future on June 17.2020 Community Economic Development Commission Five Year Financial Plan to fund a<br>project with Rural Island Economic Partnership (RIEP) to develop an online business directory and marketing plan for rural businesses. <i>Advocacy</i> : COVID-19 and Community Works Funds<br>(April 27, 2020). <i>Advocacy</i> : South Island Leaders Unite to Address Economic Crisis and Recovery (April 16, 2020). Staff presented report on the regional role in economic development.<br>The CRD Continues to have a strong interest in supporting a regional economic development strategy and partnering with senior levels of government and stakeholders. In SG,<br>relationships have been established for collaboration at relevant provincial and federal level. External grants and funding opportunities collated and promoted through commissions.<br>Approved the Rural Dividend amendments and staff authorized to direct award contract to Rural Islands Economic Partnerships (RIEP) for Shared Business Service Model.<br>Island Food Security report was presented to the SGI CESC. Commission Is now exploring funding options for development and implementation partnerships.<br>Board endorsed three applications to the Investing in Canada Infrastructure Program - COVID-19 Resilience Infrastruct |



# Corporate Priorities Dashboard



#### Accountability

| Summary of Completed Actions |
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| Corporate Initiatives  | Resolutions   | Comments  |
|--|---|---|
| <b>Business capacity &amp; continuity:</b> Advance our<br>workforce planning & Organizational Health<br>& Safety programs to support organizational<br>capacity & resilience.  | • Board Mar. 18, 2020   | <b>Operationalized</b> . Organizational Development Plan Actions updated for 2019, 2020 and 2021 and advanced to all staff. Received Local Government Auditor General report December 2018 on Emergency Preparedness identifying the need to improve business continuity planning efforts which included CRD response and proposed work to be implemented. Ensure CRD systems and policies are aligned to significantly improve workplace decision-making and business tracking, including alignment with business continuity requirements. Significant focus on the review and implementation of a comprehensive Human Resource Information System (HRIS), aligned to our current Enterprise Resource System (SAP), and continued review of OHS safety elements tied to certificate of recognition. Starting mid-March 2020 a significant focus on the COVID-19 pandemic. Staff and Board members have been closely monitoring the COVID-19 situation and reviewing its essential services, decision-making processes and health and safety requirements to ensure business continuity during the COVID-19 pandemic. Occupational Health & Safety created the Safety Exposure Control Plan, as well as additional documents outlining health and safety protocols in line with WorkSafeBC. Application for Certificate of Recognition (CoR) for audit postponed to 2021 due to the COVID-19 pandemic. Service plan initiative prepared for the implementation of the HRIS as part of the service planning process but deferred to 2021. Successfully recruited Occupational Health and Safety Manager. Occupational Health & Safety continue to update and create new documents outlining health and safety protocols in line with WorkSafeBC. Preparation for Fall COVID planning, including new Human Resource processes. Face coverings were circulated to all staff. * <i>Many media releases have been distributed as a result of COVID-19. For a full list click here.</i> |
| <b>Fiscal responsibility:</b> Integrate asset<br>management & risk analysis into our capital<br>planning processes to strengthen our fiscal<br>management practices & support resource<br>sustainability.                                  | <ul> <li>Board Mar. 13, 2019</li> <li>GFC Oct. 2, 2019</li> <li>PEC Oct. 23, 2019</li> <li>COW Oct. 30, 2019</li> <li>Board Oct. 30, 2019</li> <li>Board Mar. 11, 2020</li> <li>COW Oct. 28, 2020</li> <li>Board Oct. 28, 2020</li> </ul> | <b>Operationalized.</b> Asset Management Policy & Strategy approved by Board, with a prioritized multi-year phased implementation starting with the Core Area Sewer Service. Incremental impacts included in provisional budget; 2 FTEs and a one-time costs of \$125k. Regional Parks Sustainable Service Delivery Plan Report Card approved by PEC and Board. The multi-year Asset Management Initiative Business Case project continues to be implemented, with work on the Core Area Wastewater Service underway. Sustainable Service Delivery Plans are being developed across multiple service areas. Regional Parks Sustainable Service Delivery approved by Board. A corporate risk management framework has been established and processes embedded in capital planning processes to support resource prioritization. A supporting asset componentization guide has been developed. Guide has been applied to Core Area Wastewater Treatment Project to ensure robust asset lifecycle risk analysis. Initiative approved through service planning to develop life-cycle costing policy & procedures to improve business case options development and decision-making. Staff brought revisions to the Board approved investment policies of CRD and CRHC (March 2020) to consolidate, align investment goals and diversification, as well as formalize social responsible investment parameters. New manager for asset management has been on-boarded and material progress has been made on the implementation of the enterprise asset management strategy. Related policies have been drafted and over a third of the organization's planned development of sustainable service delivery plans have been drafted or are underway. On track to develop the life-cycle costing framework and procedures by end of the year. Executing service planning and annual check-in program. Life-cycle policy and procedures work completed with work to commence in Q1 2022.     |
| <b>Transparency:</b> Streamline our service planning<br>tools & establish KPIs to effectively track &<br>report progress on Board Priorities, Corporate<br>Projects & operational service activities, thereby<br>enhancing accountability. | <ul> <li>COW Oct. 30, 2019</li> <li>Board Oct. 30, 2019</li> <li>Board Mar. 18, 2020</li> </ul>   | <b>Operationalized.</b> Corporate Plan finalized March 2019. Service Planning templates completed. Service plans presented as part of 2020 service planning process. Staff completed a review of the 2019 service planning process and based on lessons learned, while ensuring work is aligned with the 2019-2022 Board Priorities and the 2019-2022 Corporate Business Plan have adjusted the service planning process for 2020. Board conducted the 2019-2022 Board Priorities Annual Check-in May 2020. First phase of the 2021 service planning process (initiative identification and prioritization) was completed June 2020. Changes were implemented this year, following the 2019 service planning review. Moving forward with financial planning work as well as Community Needs Summary development in line with target deadlines.<br>Service planning reports for 2021, which included new KPIs, were reviewed by committees and commissions between September and October. The CRD Board approved the report and the Provisional Budget on October 28, 2020. Direction and strategy for 2022 were set at annual Board check-in in late spring 2021.Executing service planning and annual check-in program.  |
| <b>Efficiency &amp; collaboration:</b> Develop a partnership directory & guidelines document to guide staff & existing potential partner groups & enable greater collaboration.  | <ul> <li>GFC Nov. 4, 2020</li> <li>Board Nov. 18, 2020</li> </ul>   | <b>Operationalized.</b> Advancing initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Provide core funding to various not-for-profit groups under operating agreements. Continue to advance initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Partnerships guidelines prepared and existing formal partnerships captured in directory. Continue work to seek new partnerships and transition informal partnerships to formal. Staff directed to expand and enhance the CRD's youth engagement approaches as part of the organizational Diversity and Inclusion strategy, currently under development.   |
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### Corporate Priorities Dashboard



#### Accountability

|  | Summary | of Comp | leted Actions |
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| Corporate Initiatives   | Resolutions  | Comments   |
|---|--|--|
| <b>Customer service:</b> Enhance our systems and policies to respond to evolving best practices, adhere to legislative requirements, and provide efficient, accessible, customer service. | <ul> <li>Board May 8, 2019</li> <li>Board June 12, 2019</li> <li>Board Dec. 11, 2019</li> <li>Board Mar. 18, 2020</li> </ul> | <b>Operationalized.</b> The 2019 Organizational Development Plan actions include implementing new systems to review polices, a new technology strategy aligned with corporate priorities and enhancing corporate health and wellness and recruitment strategies. Transparency initiatives endorsed by the Board, including a rise and report webpage and a monthly Board Highlights report. <i>Media Release</i> : CRD Launches Transparency Initiatives (Dec. 9, 2019). The Board Highlights monthly e-newsletter (launched December 2019) sends a summary of key agenda items and Board decisions directly to your inbox, with links to related materials and webcasts for in-depth review. The rise and report section of the CRD website (launched December 2019) publishes decisions that were made in-camera once they are ready for public release. |
|   |  | Website, social media and media channels fully engaged to report out information as the COVID-19 pandemic evolves. Staff developing signage to convey new health and safety requirements and operational impacts as directed by the Public Health Officer. EA email accounts have been activated for residents to send questions and comments to the CRD for response in a timely manner. Website, social media and media channels fully engaged to report out information as the COVID-19 pandemic evolves. Closed CRD offices re-opened to the public June 1, 2020. Signage and other measures taken to convey new health and safety requirements and operational impacts as directed by the Public Health Officer.  |
|   |  | Launched the water outages map allowing customers of the Juan de Fuca Water Distribution System and Local Service Areas to view current water outages online. New corporate sign strategy approved and aligned with best practices. CRD Bike Map is now available online in a digital format to help riders find the best route conveniently on desktop or mobile device. Launched the new engagement platform getinvolved.crd.bc.ca to provide more ways for the public to participate in consultation opportunities virtually.   |