

### Summary Feedback Received from District of Oak Bay

Service Area / Topic of Interest	Feedback / Request for Information
Mental Health & Addiction Services	What type of services would be provided and how would patients be supported in recovery? What support would be provided to patients in residence? Close proximity of these services to schools and residential community removes the safe, nurturing environment and setting that is Oak Bay.
Community Crime	What actions will be undertaken to address increased criminal activity associated with drug and alcohol use of patients? What actions would be taken to protect students and community at large? Would there be requirement for additional police services? Policing and medical services already overwhelmed.
Smoking & Bylaw Enforcement	How will smoking residents be accommodated given Island Health has no smoking policy? Will there be enough parking on site for staff and visitors? Is there funding to increase bylaw enforcement?
Intermediate Care & Short Term Housing	How is short term housing defined? Will those in addiction services care be housed in short term housing? What would be typical length of short term care? What health issues would short term housing support? How does this use relate to services currently provided at Eric Martin Pavilion? Close proximity of services to schools is concerning.
Community Interaction	Would short-term residents' interact with community or with potential seniors' housing or programs provided on site?
Communication & Engagement Process	Lack of open communication and information to date is concerning; online info sessions and survey data, poor advertising does not support meaningful community engagement. Covid 19 protocol used to limit public engagement. Request that Oak Bay Council slow down the process, and allow more input. More consultations with Oak Bay community at large requested. Summary of the Consultation report needs to be shared, allowing for open questions from the community. A transparent consultation protocol provides opportunity to reflect on information collected, and provide feedback regarding inferences made. Genuine community dialogue has been missed in the process. Neighbours closest to site need more thorough engagement. How will Council interpret the results as being consistent with interests and concerns of residents who will be most impacted? Online community consultation blacked out faces, and allowed for typed questions only. Not sufficient public engagement.
Support for Services & Redevelopment	Seniors health services are supported, but building needs to be appropriate and safe for all users. Mixing services leaves some populations vulnerable under one roof. Public health authority buildings do not pose a risk to the community as they are managed well. Property values will not be impacted, redevelopment is a positive move for economic and social consequences of current health impacts such as Covid and opioid addiction. Project, done right, could offer safe space for rehabilitation. A proactive approach by Oak Bay and CRHD demonstrates inclusive medical care and compassion.
Traffic, Parking, Tree Preservation, & Desired Site Attributes	Traffic increases and parking demands will impact and create unsafe streets for those residing in the area. The development across the street has also increased traffic dramatically. Daily gridlock experienced during peak hours. What traffic calming plans will accommodate this on a single arterial road in and out of the area? Site should include public accessibility; preservation of Garry Oaks, view points for public use. Green space prioritizes mental health. What outside features will residents have access to?