Community Wellbeing

Board Priorities Dashboard

Summary of Completed Actions



Board Initiatives	Resolutions	Comments
1a Work with government/community partners to plan for and deliver an effective, long-term regional multi-modal transportation system and to increase use of public transit, walking and cycling.	 TC Feb. 27, 2019 Board Mar. 13, 2019 EAC June 12, 2019 Board June 12, 2019 TC July 24, 2019 COW Jan. 29, 2020 PTPSC Oct. 21, 2020 Board Nov. 18, 2020 PTPSC Dec. 9, 2020 Board Dec. 9, 2020 Board Jan. 13, 2021 TC Apr. 21, 2021 Board July 14, 2021 	Advocacy: Letter sent by the Board Chair to the Minister of Transportation requesting participation in the South Island Transportation Planning study. Letter sent advocating for a scope change to include a governance model and also the Electoral Areas under the South Island Transportation Strategy Plan. Requested and received presentation from BC Transit to Committee to input on Transit Planning. EAC advanced SGI transportation feasibility planning. Staff directed to include the establishment of an SGI transportation service in service and budget planning for 2020. Met with Ministre of Transportation and a presentation was delivered at the July Transportation Committee. A follow-up meeting was held in November 2019. MOII presented the draft Southern Vancouver Island Transportation Plan in summer 2020. Change of direction related to Southern our sed filevered at the July Transportation COW. Board directed staff to work with partners to prepare a list of transportation priorities for Board prioritization and begin process to consider governance options. Staff continue to provide technical support to an unmber of working and steering groups, including for the Uptown Exchange, Highway 17 improvements, Westshore Transit Plan, Island Highway Transit Priority, Victoria Regional Transportation and begin process to consider governance options. Staff continue to provide technical support to neady Step Roll active school program was presented to PPSC to mark the fifth year of the program. The goal of the initiative is to improve commutes for students and families by providing actionable solutions for partners that can be integrated into local plans. The CRD Board approved the terms of reference establishing a Transportation Committee endorsed a recommendation on June 21, 2021 for the CRD to take on a mandate to fill identified transportation priority gaps and advance y strategies to advance partner led prioritize. Relaveare CRD
1b Protect the E&N Corridor as a transportation corridor and participate in a Provincial working group to come to agreement on the future use of the E&N corridor.	▶ GFC July 3, 2019	Operationalized. Active Board member as Island Corridor Foundation representative. E&N Corridor is identified as a transportation corridor and is part of the multi-modal network in the 2014 Regional Transportation Plan. <i>Bike BC 1M grant</i> awarded May 2019 for phase 3 of the E&N rail trail. <i>Media Release</i> : CRD Recognizes Funders and Partners of E&N Rail Trail to acknowledge over \$20 million in grants towards development. The province released the Island Rail Corridor Condition Assessment Report in April 2020. It provided estimated cost and potential phasing scenarios to reinstate rail along the island corridors, including the E&N corridor. The South Island Transportation Strategy considered the E&N corridor in its findings and will continue to protect it as a transportation corridor.



1

Community Wellbeing

Board Priorities Dashboard



Board Initiatives	Resolutions	Comments
Ic Create and deliver more affordable housing across the region in a manner aligned with the Regional Growth Strategy in order to address the needs of a diverse and growing population, including vulnerable residents.	 Board Feb. 13, 2019 Board Sept. 11, 2019 Board Jan. 8, 2020 Board Mar. 11, 2020 Board June 10, 2020 HHC Nov. 4, 2020 Board Nov. 18, 2020 HHC Dec. 2, 2020 Board May 12, 2021 	In December 2018, the Board approved, in partnership with the BC government, the acquisition of two properties, one localed at Spencer Road and the other at Hockley Avenue. Board rise and report on acquisition for Milisteam Ridge (Teanor Avenue properties). <i>Media Release</i> : New fordable homes for seniors coming to Salt Spring Bland. Successful consent of electros approval to raise additional funding for Regional Housing First Program. <i>Media Release</i> : New fordable homes for seniors coming to Salt Spring Bland. Successful consent of electros approval to raise additional funding for Regional Housing First Program. <i>CMID</i> -19 additional reaching for the Regional Housing First Program. <i>Media Release</i> : RND Board Approves Bylaw Amendments for the Regional Housing First Program. <i>CMID</i> -19 additional reaching home funding update received by Board in June 2020. <i>Westive officially opened</i> , creating 73 new Affordable housing inits. Residents began moving into their new Media Release: Rol 2020. <i>Media Release</i> : Reaching Home Program Continues Focus on Community's Unhoused During COVID-19 (risk (gune 10, 2020). <i>Media Release</i> : Reaching Home Program Continues Focus on Community's Unhoused During COVID-19 (risk (gune 10, 2020). <i>Media Release</i> : Regional Housing First Program. Patheres Amounce Additional Matching Contributions (Instity of Municipal Affars E Housing and E Housing anouncement in partnership with CHR on the Community Housing First Regional Housing First Program. <i>Media Release</i> : Regional Housing First Program. Patheres Amounce Additional Results Amounce Additional Keysta Patheres Amounce Additional Keysta Patheres Amounce Additional Housing First Program. <i>Media Release</i> : Regional Housing First Program. <i>Patheres Amounce Additional Housing</i> First Prog
		The GSI Electoral Area Housing Strategy continues to advance. The strategy is expected to be completed in Q4 2021. Actions will be considered in the 2023 service planning process.
	Capital Regional	District Board Priorities Dashboard Summary of Completed Actions

The CRD Board will encourage and implement bold action on climate change by enhancing its natural and built assets to achieve environmental resilience, food security and continued wellbeing of our current and future residents.

Climate Action & Environmental Stewardship

Board Priorities Dashboard



Board Initiatives	Resolutions	Comments
2a Declare a Climate Emergency and take a leadership role to pursue regional carbon neutrality by 2030.	 Board Feb. 13, 2019 Board Apr. 10, 2019 Board Apr. 8, 2020 Board May 13, 2020 COW Oct. 28, 2020 Board Oct. 28, 2020 Board Nov. 18, 2020 	 Advocacy: On February 25, 2019 the Board Chair wrote letters to the Federal and Provincial Ministers of the Environment to request that the federal government strengthen progressive partnerships and direct funding, and provide additional support to regional and local governments to achieve accelerated federal and local climate action goals related to both mitigation and adaptation. Letter sent advocating the federal government deliver on climate commitments. Letter sent advocating the provincial government deliver on climate commitments. Resolution declaring a climate emergency at February meeting. Received response from Provincial Minister of Environment on March 29, 2019 advising their commitments to constructive collaboration and looking forward to a continued partnership with the CRD. Advocacy strategy completed. Provided supportive funding and Chair Plant participated in the BC Coalition Institute – Planetary Health: Local and Global event held August 8 – 11, 2019 at the University of Victoria. Submitted detailed feedback in response to the Province of BC's proposed Zero-Emissions Vehicles Act Regulations that will regulate the future sale of zero emission vehicles in the CRD, and BC more broadly. The approach and timeline for the regional neighbourhood pilot program with Transition 2050 partners was being reassessed due to the COVID-19 health emergency. The report on communicating the climate Action program will continue to support promotion of the Provincial program with municipal partners to encourage residents to switch to heat pumps. 2019 Climate Action Annual Report received for information and completed Climate Action Revenue Incentive Program continues to support promotion of the Provincial Integrate program reporting and submitted to the Provincial home heating fle liventory and associated municipal study. Study results shared with municipalities. The Climate Action Program continues to support promotion of the Provincial neter terve plant (community need) related to Climate Action &
2b Work with local governments to further reduce emissions from buildings, transportation and solid waste.	 PEC May 22, 2019 Board June 12, 2019 	Staff completed a draft of the renewed Climate Action Strategy. Advocacy: On February 26, 2019 the CRD Board Chair wrote a letter to each CRD Municipality advising of the CRD Board's climate emergency declaration and urging member municipalities to place the letter on an upcoming meeting agenda for council's consideration. Met with Climate Action Program Inter-Municipal Working Group (April 2019) to prioritize new regional initiatives. Presented Corporate and Community Climate Action Annual Reports (June). Meeting schedule increased for the CRD Climate Action Inter-Municipal Task Force. Additional meetings to determine appropriate format, scope interest and ability to support a regional Forum of Community Associations on Climate Change/Climate Emergency event in 2020. Delivered an educational workshop on 'Communicating Climate Change' with Climate Change expert. Hosted Climate Action Inter-Municipal Working Group meeting. Forgoing a regional forum of community associations on climate change/climate emergency and instead plan to support a regional pilot program with Transition 2050 partners to enable neighbourhood leaders take climate action at home. Hosted Climate Action Inter-Municipal Working Group meeting to review current projects and discuss priorities and lessons learned related to accessing grants for efficiency programs. Hosted Climate Action Inter-Municipal Working Group quarterly meeting, and inter-municipal meeting to share implementation lessons regarding BC Energy Step Code implementation. Launched neighbourhood Transition 2050 'Bring It Home 4 Climate Program (August 11, 2020). Submitted a FCM Community Efficiency Funding grant application for a regional energy retrofit design study. Hosted 4th annual Walk and Wheel to School week to encourage active travel. Implemented neighbourhood Transition 2050 'Bring It Home 4 Climate' Program to encourage residential energy retrofits.
		Collaborated with Saanich and Victoria to execute a social media campaign to increase electric vehicle (EV) awareness and uptake across the capital region. Completed first phase of regional residential energy retrofit program business case. Received FCM Community Efficiency Financing program grant to undertake detailed design study.
		Led a co-application for Natural Resources Canada's Zero Emission Vehicle Infrastructure Program grant.
		With City of Victoria and District of Saanich, supported 40 regional Grade 4-6 classrooms in participating in BC Sustainable Energy Association's Cool It! Program.
		The CRD hosted both the Climate Action Inter-Municipal Working Group and Task Force quarterly meeting.
		Both phases of the regional retrofit program business case are compete. Staff led the co-application for the Natural Resources Canada Zero Emission Vehicle Awareness Initiative.
		Alongside municipal partners, the CRD continues to promote and support provincial home heating fuel rebate programs, including the Bring It Home 4 the Climate Program.



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Climate Action & Environmental Stewardship

Board Priorities Dashboard



Board Initiatives	Resolutions	Comments
2c Explore additional opportunities for resource recovery and identify best practices to further reduce waste, increase recycling and find beneficial uses for waste.	 Board Mar. 13, 2019 Board May 8, 2019 Board June 12, 2019 PEC Sept. 4, 2019 Board Sept. 11, 2019 Board Feb. 12, 2020 ESC July 15, 2020 Board Aug. 12, 2020 Board Sept. 9, 2020 ESC Sept. 16, 2020 Board Oct. 14, 2020 Board Nov. 18, 2020 ESC Jan. 20, 2021 Board Feb. 10, 2021 ESC Feb. 17, 2021 Board Mar. 10, 2021 Board July 14, 2021 ESC July 21, 2021 	Solid Waste Management Plan proposed strategies and targets approved by Board (Summer 2019). Staff conducted first round of public consultation on the proposed strategies and targets for the new Solid Waste Management Plan (Fall 2019). <i>Media Release</i> : CRD Seeks Input for a New Solid Waste Management Plan (Oct. 18, 2019). Solid Waste Management Plan 'What We Heard' report was presented to the Solid Waste Advisory Committee June 2020 and will be sent to Committee and Board in July 2020. Pending Board approval, staff will proceed with community and local government consultation on the draft Solid Waste Management Plan in 2021, including targeted engagement with residents in the areas of Hartland Landfill. <i>Prospect Lake</i> , Wills Point and Highlands. Findings from the Hartland Traffic Study will also be incorporated into future consultation efforts on this draft plan. Staff proceeded with community and local government consultation on the draft Solid Waste Management Plan in November 2020, including targeted engagement with residents in the area of Hartland Landfill. <i>Media Release</i> : CRD seeks feedback on draft Solid Waste Management Plan in November 2020, including targeted engagement consultation on the draft Solid Waste Management Plan in November 2020, including targeted by the Board in Q2 2021. <i>Media Release</i> : CRD Board to Consider Final Draft Solid Waste Management Plan in Kebruary 2021, Including targeted engagement with First Nations groups and residents in the area of Hartland Landfill. This input has informed the final draft plan that will be considered by the Board for approval in May 2021. The Board endorsed this final draft as well as next steps for implementation, including submitting the plan to the Province in July 2021 and immediately beginning work on priorities for the first three years of the plan. <i>Media Release</i> : CRD Board Approves Solid Waste Management Plan (May 12, 2021). Staff issued a Request for Qualifications seeking submissions for the design and construction of a new facility that wi
		Advocacy: Short-Term Management of CRD Biosolids (July 30, 2021).
		In August, staff submitted the final draft of the Solid Waste Management Plan to the Province for approval and determined priority areas for the first three years of the plan. The short-term solid waste work plan was presented to the Environmental Services Committee in September.
		In June, the BC Utilities Commission approved the Terms of Agreement for the Renewable Natural Gas Initiative with FortisBC.
		After shortlisting industry submissions, staff will initiate an invitational Request for Proposals process for the design, construction and operation of a new facility beginning in 2023. The facility will upgrade the biogas generated at Hartland Landfill to renewable natural gas.

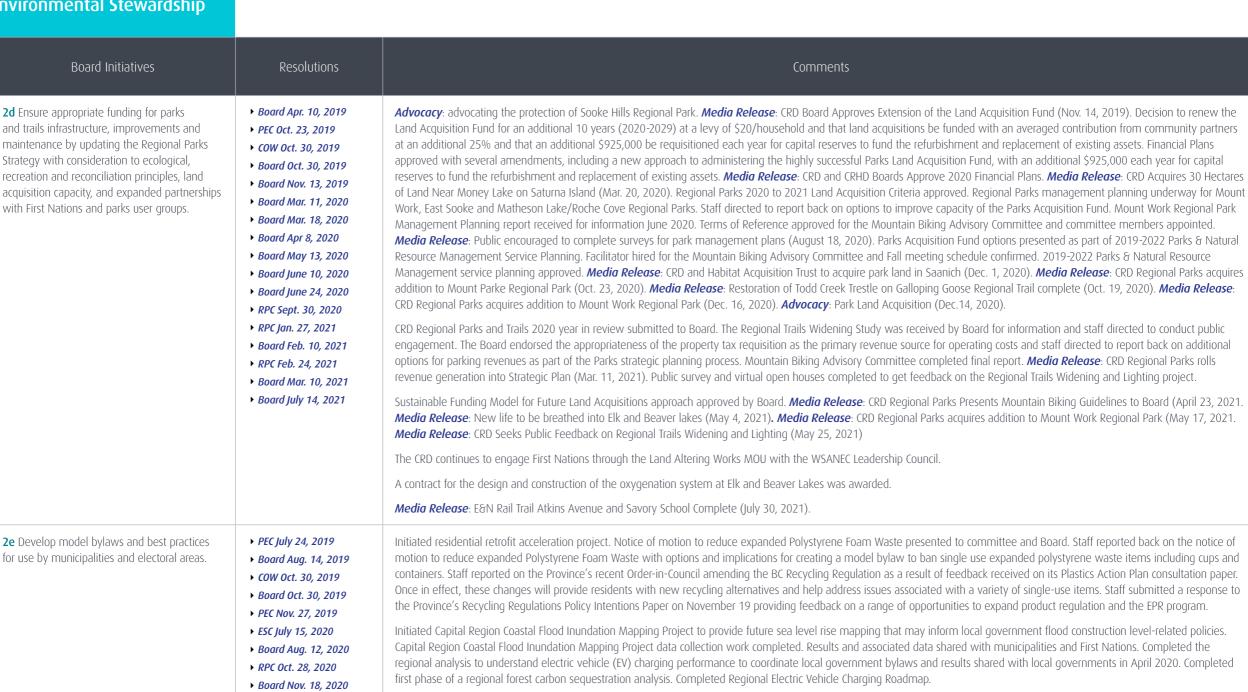


The CRD Board will encourage and implement bold action on climate change by enhancing its natural and built assets to achieve environmental resilience, food security and continued wellbeing of our current and future residents.

Climate Action & Environmental Stewardship



Summary of Completed Actions



The CRD shared the results of the Regional Electric Vehicle (EV) Charging Roadmap with Board, and hosted a stakeholder webinar.

Making a difference...together

Board Priorities Dashboard



Summary of Completed Actions



Board Initiatives	Resolutions	Comments
3a Look to First Nations for leadership in understanding how to create new regional planning and decision-making systems together on their Traditional Territories.	 Board June 12, 2019 FNRC Feb. 26, 2020 Board Mar. 11, 2020 Board Oct. 14, 2020 COW Oct. 28, 2020 Board Oct. 28, 2020 Board Nov. 18, 2020 Board Jan. 13, 2021 FNR May 26, 2021 Board Jun. 9, 2021 	Ministers responded to formal request from Board to form a working group and staff met with senior ministry staff to initiate discussions. Provincial government staff responded to formal request from Board to form a working group and staff met with senior ministry staff to initiate discussions. Discussions with ministry staff ongoing. Suggestion to also engage via UBCM in addition to continued dialogue between CRD staff and ministry staff. Forum of All Councils event explored the opportunity to support more inclusive decision-making with First Nations as outlined in CRD Statement of Reconciliation. Forum of All Councils event summary and recommendations submitted to the First Nations Standing Committee. Staff reports prepared for First Nations inclusion on CRD Board standing committees and remuneration to support increased First Nations participation. Amended CRD Procedures Bylaw to include First Nations elected officials in identified CRD decision-making structures. Draft amendments to CRD Board Remuneration and Travel Reimbursement Policy and a draft First Nations Remuneration Policy presented to the First Nations Relations Committee in November 2020. Draft amendments to the CRD Board Procedures Bylaw and the identified Board Standing Committee and Advisory Committee Terms of Reference to include First Nations of reedback, and provide the drafted Terms of Reference and Bylaw amendments to the Nations. The CRD Board Chair, and CRD CAO have been meeting with the various Nations' Chiefs and Councils to present this information and receive feedback from the Nations. The CRD Board Chair, and CRD Standing Committees be amendeed to allow for First Nation Member participation at their pleasure in accordance with CRD Procedures Bylaw, where the Nation has an interest in matters being considered by the committee. All closed matters will be directed to the Regional Board, where First Nation Member participation can
		be determined no an item-by-item basis. Amendments to the CRD Board Remuneration And Travel Expense Reimbursement Policy include First Nation Members, including all standing committees and set remuneration rates for First Nation Members. CRD First Nations Relations staff are supporting CRD Parks staff in park planning efforts. <i>Media Release</i> : CRD Board approves inclusion of First Nations in regional governance and decision-making (Jan. 13, 2021).
		The WSÁNEC Leadership Council has nominated a Tsartlip First Nation Councillor and alternate to join the CRD committee tables. Staff have provided an initial orientation session and will continue to provide any further assistance that the Nation Members may require to attend meetings. Staff are continuing with outreach to other local Nations that may have interest in participating on CRD committee tables. The CRD Board endorsed Intercultural Skills Training in June 2021, which will support CRD Directors in building positive, respectful and reciprocal working relationships with First Nations participating in CRD Board standing, advisory, select committees and commissions.
		CRD First Nations Relations staff continue to support CRD Parks staff in park planning efforts.
		Staff continue with outreach to local First Nations that may have interest in participating on CRD committee tables. The Tsartlip First Nation has nominated a Councillor and Alternate to join the CRD committee tables. Discussions with First Nations are ongoing regarding how to further government-to-government decision-making and planning systems. There are now bi-annual meetings between the Pacheedaht First Nation, Board Chair and staff.
		Staff distributed a survey to CRD Directors to assist in the development of an Intercultural Skills Training session. The training program would build positive, respectful and reciprocal working relationships with First Nations that participate in CRD Board committees.
		Staff are communicating with Cultural Training providers to obtain quotes and program outlines for the development of a Cultural Safety Training Program for both CRD staff and CRD

Staff are communicating with Cultural Training providers to obtain quotes and program outlines for the development of a Cultural Safety Training Program for both CRD staff and CRD Directors



6

First Nations Reconciliation

Board Priorities Dashboard



Board Initiatives	Resolutions	Comments
3b Seek partnerships, share information and deliver fair and equitable services in working with First Nations on achieving their economic goals.	 FNRC Sept. 18, 2019 Board Jan. 13, 2021 FNR May 26, 2021 Board Jun. 9, 2021 	First Nations Relations Service Plan and budget amendment to include resources for Economic Development Feasibility Study. Feasibility Study of First Nations Economic Development Model process started. CRD is working with Victoria Native Friendship Program IMDEES by offering job shadow opportunities for individuals that have had challenges entering the workforce. CRD, along with Canada Summer Jobs, has engaged an Indigenous community member as Recycling Outreach Assistant through Summer/Fall 2019 to build accountable relationship with communities and better understand needs and barriers related to waste management. IWS working towards water and wastewater service agreements with local First Nations. Completed First Nations Economic Development Partnership Model Feasibility Study. Through the Economic Partnership Model from the Indigenomics Institute the First Nations Relations Division formulated three initiative business cases to begin implementation in 2021: First Nations Economic Opportunity Portal, First Nations Internship Program and Cultural Confidence Training Program.
		Ongoing work in progress, as recommended by the Economic Partnership Model from the Indigenomics Institute, to establish a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program. Board motion approving participation in the Coastal Communities Social Procurement Initiative. December 2020 letters were sent to local First Nations informing them of additional Reaching Home COVID-19 Funding that was available, detailed information on how to apply was provided. To date there are three First Nations with projects underway to support providing temporary and long term housing, and basic needs such as groceries, transportation, and personal hygiene supplies.
		Integrated Water Services continue to work towards water and wastewater service agreements with local First Nations.
		he CRD Board endorsed the First Nations Honorarium Policy on June 9th which establishes consistency, and appropriate recognition for First Nations when they provide voluntary service such as sharing traditional knowledge, blessings, welcomes, and cultural ceremonies, in support of CRD projects and activities. Ongoing work in progress, as recommended by the Economic Partnership Model from the Indigenomics Institute, to establish a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program.
		Panorama Rec Center is working with Tsawout First Nation to facilitate lifeguard training for seven youth from their community.
		As recommended by the Economic Partnership Model from the Indigenomics Institute, the CRD is working towards establishing a First Nations Economic Opportunity Portal, advance procurement opportunities for First Nations, and support First Nations employment through an Indigenous Internship Program.
		Staff have revised the approach to the Indigenous internship program, based on lessons learned from similar programs. Staff anticipate retaining a consultant to scope a program that will support cultural safety for Indigenous interns, meet the needs of the local First Nations and support service delivery. The program will align with requirements of the collective agreement. The resulting scenarios will be assessed and brought forward for 2023 service planning.
3c Work with First Nations on taking care of the land and water while providing space for cultural and ceremonial use, food and medicine harvesting, traditional management practices and reclaiming Indigenous place names.	 Board Mar. 13, 2019 Board June 12, 2019 FNR Sept. 22, 2021 	Board received information report on archaeology policy and procedures. Amendment to Capital Regional Board Procedure Bylaw to add Territorial Acknowledgment. Archeology services retained through creation of Standing Offer List to support CRD-led projects. Meetings with WSÁNEC leadership and cultural monitors to develop archaeology protocol. Archaeology protocol policy approved. Promoted the celebration of National Indigenous History Month and Indigenous Peoples Day in June 2020 and June 2021. Supported and promoted Orange Shirt Day, Every Child Matters on September 30th, 2020. Corporate wide training to support the new Protection and Conservation of Heritage Sites underway with biannual training opportunities moving forward.
		The Land Altering Works MOU between the WSÁNEC Leadership Council (WLC) and the CRD has been approved in its draft form by the Board to begin engaging in quarterly discussions between the WLC and CRD project managers to review upcoming land altering works taking place in WSÁNEC territory, and receive feedback from the Nations on the proposed works.
		Ongoing liaison support through the First Nations Relations Division for Parks staff and Southern Gulf Island Commissioners to support their requests for the inclusion of Indigenous language, place names and territorial acknowledgment in parks signage when possible. The CRD is working with the Nations to renew water and wastewater servicing agreements. The WSÁNEC Leadership Council (WLC) and the CRD through the approved draft WSÁNEC Land Altering Works MOU continue meeting quarterly to review upcoming works taking place in WSÁNEC Territory, and receive feedback from the Nations on the proposed works.
		Regional Parks working with First Nations to include language and perspectives on new park kiosks.
		Corporate-wide training is underway to support the new Protection and Conservation of Heritage Sites Policy, and the BC Archaeology Branch's Remote Access to Archaeological Data (RAAD) tool. Training includes additional archaeology and cultural awareness training opportunities offered to SGI Commissioners.
		Statement: National Day for Truth & Reconciliation (Sept. 23, 2021).
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First Nations Reconciliation

Board Priorities Dashboard



3d Prepare an ecological asset management plan that includes natural infrastructure, First Nations quiding principles. First Nations • FNR Sept. 22, 2021 Ecological Asset Management Plan project scoping ongoing with multiple CRD divisions. A recommendation was approved at the First Nations Relations Committee meeting for staff to proceed with ongoing, existing projects and activities that identify and proactively value	Board Initiatives	Resolutions	Comments
ecological features in the region and support strategic engagement of First Nations regarding ecosystem values, taking care of land and water, Indigenous languages and place names. invasive species management.	plan that includes natural infrastructure, First Nations guiding principles, First Nations language and place names, historical uses and	▶ FNR Sept. 22, 2021	



The CRD Board will advocate for infrastructure, regulatory, legislative, financial and operational support, focus its governance and Committees/Commissions on transparently and efficiently advancing regional, sub-regional and local priorities, and work to resolve issues that the CRD may not have the direct mandate to address.

Advocacy, Governance

& Accountability

Board Priorities Dashboard



Board Initiatives	Resolutions	Comments
4a Develop an advocacy strategy to ensure all occupied properties have the opportunity to access high-speed internet services.	 EAC Mar. 13, 2019 EAC July 10, 2019 Board July 10, 2019 EAC Jan. 8, 2020 Board Jan. 8 2020 Board Feb. 12, 2020 	Operationalized. CRD staff have been in discussion with SRD staff on the connected coast project since Fall 2018. Sites identified as eligible in the Connected Coast project proposal. Inclusion in various programs is greatly enhanced with a Board endorsed broadband strategy. Staff directed by EAC March 2019 to advance all correspondence on rural definition issue to MLA Olsen to advocate for increased access to grant funding for EAs. Correspondence sent by CRD Board Chair on March 2019 to MLA Olsen. Advancing Southern Gulf Island Phase 1 connectivity strategy through community and stakeholder engagement. Staff meeting with citizen services to investigate pilot opportunities for connectivity on Southern Gulf Islands. Stakeholder engagement underway throughout Fall/Winter 2019. <i>Media Release</i> : CRD Seeks Feedback for Internet Connectivity Plan for the Southern Gulf Islands (Nov. 6, 2019). In July 2019, Board authorized the submission of an application to the BC Rural Dividend Program for Southern Gulf Islands Connectivity Design Strategy and confirmed support for this project through its duration. In October 2019 the Provincial government canceled this grant opportunity. Staff presented results of Southern Gulf Island Phase 1 Connectivity Strategy community and stakeholder engagement. Received a grant from the Provincial Government to advance Phase 2 of the Connectivity Design Plan. Funding secured and engineering firm engaged to conduct broadband infrastructure design plan for SGI. Internet service providers have been consulted and are supporting the process with technical advice and review.
		The CRD Board has supported two requests by Internet Service Providers for federal funding aimed at improving service in the Southern Gulf Island electoral area. <i>Advocacy</i> : Letter to Innovation, Science and Economic Development Canada (Mar. 15, 2021).
		The SGI Connectivity Plan was completed in April. The report summarizes current levels of connectivity in the region and provides a vision for the future that is mindful of the challenges and opportunities for improving broadband service for the SGI. The report describes alternatives and provides recommendations and cost estimates. SSI EA Administration continues to support for third party proposals for internet service infrastructure improvements and consider partnerships agreements with Connected Coast.
4b Develop a comprehensive strategy and operational review to reflect the unique needs and governance of each electoral area.	 Board Jan. 9, 2019 EAC Mar. 13, 2019 EAC Apr. 10, 2019 EAC July 10, 2019 Board July 10, 2019 EAC Sept. 11, 2019 Board Sept. 11, 2019 Board Feb. 12, 2020 Board Sept. 9, 2020 	Resolution supporting the submission of a grant application for \$25,000 to the UBCM Community Emergency Preparedness Fund – Evacuation Planning Stream for Evacuation Route Planning, as well as a grant application for \$100,000 to the UBCM Community Resiliency Investment Program to fund FireSmart initiatives in the Electoral Areas. EAC directed staff to bring back service establishment amendments to remove JDF EA from livestock kill compensation. EAC directed staff to consult with community groups BC Transit, and BC Ferries to define a service model that would best serve the transportation needs of the Southern Gulf Islands. Establishment of a Southern Gulf Islands transportation service in service and budget planning for 2020. <i>Advocacy:</i> Correspondence sent regarding the application for Salt Spring Island Water Service Optimization Study (July 17, 2019). <i>Advocacy:</i> Inclusion of the Southern Gulf Islands in Community Futures (October 7, 2019). <i>Advocacy:</i> Request for Order in Council - CRD Electoral Areas (November 13, 2019). <i>Media Release:</i> Salt Spring Island water study receives provincial support (Aug 19, 2019). Salt Spring Water Optimization Study Terms of Reference completed and contractor selected to carry out study. Bylaw No. 4325 Bylaw to establish community safety service on Salt Spring Island Community Safety Service (Oct. 29, 2019). At the close of the deadline date of December 9, 2019 for receipt of elector responses, it was determined that more than 910 elector response forms had been received and therefore elector approval by alternative approval process was not obtained. Submitted a letter of support for the application by TELUS to the Province of British Columbia Network BC Connecting British Columbia program and to the Canadian Radio-television and Telecommunications Commission Broadband Fund for a funding contribution towards the transport and last mile project for Jordan River - Port Renfrew. <i>Advocacy:</i> Electoral Areas Rural Status (January 31, 2020). <i>Advocacy:</i> Investing in Canada
		Infrastructure Program (Sept. 22, 2020). Service planning and business case modeling underway to create a new SGI Transportation service that will address public transit, active transport and inter-island water travel needs. Submitted a UBCM grant application for active transportation route mapping.
		SSI Transportation Committee conducted a Strategic Planning session to set direction for annual capital priorities and the Salt Spring Island Water Optimization Study draft has been finalized with the province and Improvement District.
		Contract for the Rural Dividend grant project to establish a shared business services model has been awarded to Rural Island Economic Partnership. Contract for the SGI Transportation Integration Plan has been awarded.
		Media Release: CRD and North Salt Spring Waterworks District Release Water Optimization Study (Mar. 31, 2021).
		The development of the terms of reference has been deferred until the SSI water optimization consultation is complete (timing still to be determined). May require Provincial direction.
		Media Release: CRD Initiates Study to Support Transportation Options in the Southern Gulf Islands (Apr. 28, 2021).
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Advocacy, Governance

& Accountability

Board Priorities Dashboard

Summary of Completed Actions



Board Initiatives	Resolutions	Comments
4c Explore more comprehensive regional coordination of emergency services, including an assessment of regional hazards, risks and vulnerabilities.	 EAC July 8, 2020 Board July 8, 2020 PTPSC July 15, 2020 EAC Nov. 4, 2020 Board Nov. 18, 2020 EAC Feb. 10, 2021 Board Feb. 10 2021 EAC May 12, 2021 Board May 12, 2021 	The Regional Emergency Management Partnership (REMP) Strategic Plan and work plan was reviewed and approved with work on a Regional Concept of Operations and Hazard Vulnerability analysis to continue. Successful in grant applications of \$25,000 for the UBCM Community Emergency Preparedness Fund – Evacuation Planning Stream for Evacuation Route Planning, as well as \$100,000 for the UBCM Community Resiliency Investment Program to fund FireSmart initiatives in the Electoral Areas. Policy group meeting held with Board Chair and Federal Minister. Shared concept operations papers with several First Nations about how to work to advocate to work together in the case of a regional emergency. Regional concept of operations circulated to municipal CAOs to approve Memorandum of Understanding on operational protocol. Currently have 12 of 13 municipalities and two First Nations confirmed. Coordinated response to proposed new modernization of the BC Emergency Act submitted January 2020. Participated through the Regional Emergency Management Partnership in a Regional Hazard, Risk and Yulnerability Assessment (HRVA) exploring three regional hazards of snow storm, extreme heat, and earthquake along with multiple stakeholders from multiple-sectors from across the capital region identifying disaster risk reduction strategies. Submitted Regional Emergency Management Platnership overview, 2019 highlights and role in COVID-19 report. Reviewed 525,000 grant for the Electoral Areas Thereigency Operating Centre Supplies Procurement Project. Province released its <i>What we heard report</i> . The feedback period for the report tan until September 30, 2020. SEOC continues to facilitate coordination of actions and regionally and regional reserves for 2021 to be available for a temporary increase in staff resources to support fire services to attain regulatory compliance and funds be reallocated from operational reserves for 2021 to be available for a temporary increase in staff resources to support fire services to attain compliance. Public Aler
4d Achieve triple bottom-line sustainable budgets through innovation and streamlining while recognizing the need for infrastructure revitalization and accountability to taxpayers.	 GFC Oct. 7, 2020 Board Oct. 14, 2020 COW Oct. 28, 2020 Board Oct. 28, 2020 Board Mar. 24, 2021 Board May 12, 2021 	Staff working to develop process for transparent, multi-criteria decision making on Initiative Business Case (IBC) review to drive service planning and ultimately financial budgets. Also working to develop measures for adequate reserve balances across services. Financial Planning guidelines approved by Board. New quarterly operational variance reporting implemented. An overhaul of the business planning process was started in the 2019 and continues through 2021. A prioritization and decision-making methodology has been developed. It will be reviewed annually to ensure it is reflective of the CRD's operating context. Financial Services will undertake a review of best practices in reserve balances for all services in 2021. Service plans for 2021 were approved by COW in October 2020. Staff reported back on priorities and decisions made to achieve sustainable budgets and work plans. Direction and strategy for 2022 will be set at annual Board check-in in late spring. A review of best practices in reserve balances, analysis, modelling and two draft reserve guideline iterations through ELT. Government Finance Officers Association US & Canada awarded CRD with this year's Distinguished Budget Presentation Award and the Canadian Award for Financial Reporting. <i>Media Release</i> : Capital and operating financial plans approved for 2021 (Mar. 24, 2021). This initiative has been accelerated and a report on reserve balance

measures and gaps/surpluses will be submitted to the Finance Committee for its consideration in July 2021.



Capital Regional District | Board Priorities Dashboard Summary of Completed Actions

10

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Advocacy, Governance

& Accountability

Board Priorities Dashboard



Board Initiatives	Resolutions	Comments
4e Seek 100% participation in the CRD arts function and facilitate a discussion of the region's art facility needs.	 GFC July 3, 2019 GFC Oct. 2, 2019 PAFSC Jan. 29, 2020 Board June 24, 2020 Board July 8, 2020 GFC Oct. 7, 2020 Board Oct. 14, 2020 Board Jan. 13, 2021 Board Mar. 10, 2021 GC Apr. 7, 2021 Board Apr. 12, 2021 PAFSC May 5, 2021 PAFSC Sept. 8, 2021 Board Sept. 8, 2021 	In 2017/2018 staff along with Arts commission chair embarked on a roadshow to encourage participation in the Arts Development Service, resulting in net 1 participant increase to the service (+Sooke, +SGI, -Sidney). To advance a regional discussion on arts facilities, GFC supported two recommendations: to establish a Select Committee to facilitate a discussion of regional arts facilities, and to have the Arts Commission and Royal & McPherson Theatres Services Advisory Committee report on the potential for full participation in their respective Services. Regional Arts Facilities Select Committee first meeting held. Terms of Reference approved. Request for Proposal for a consultant to facilitate the arts facilities discussion approved and posted. Select committee confirmed proceeded with public engagement through COVID-19. External consultant presented electronic engagement plan to committee and ensured activities are in accordance with Public Health Officer guidelines. Updated CRD Arts & Culture Support Service Strategic Plan and submitted to Board June 24, 2020. Phases of the project included pre-consultation meetings, the development of a facilities inventory and analysis, in-depth interviews with key community members and an online survey that attracted over 500 participants. Public engagement, including workshops to vet and validate learning outcomes and propose future actions, completed in Fall 2020. Implementation and implications of the consultant's recommendations from Stage One: A Public Conversation about Performing Arts Facilities in the CRD report received and direction to staff to add additional funds to the 2021 final budget. Creation of a Performing Arts Facilities Select Committee (PAFSC) whose purpose will be to define the scope and functions of a regional service that will lead to the establishing bylaw for the Performing Arts Facilities Service and approval processes. The PAFSC recommended the new service to the CRD Board with an accompanying region-wide Alternative Approval Process. <i>Media Rel</i>
4f Explore how the CRD can best contribute to regional economic development.	 GFC July 3, 2019 Board July 10, 2019 GFC Oct. 2, 2019 Board Oct. 9, 2019 Board Mar. 11, 2020 Board May 13, 2020 GFC July 29, 2020 Board Aug. 12, 2020 EAC Sept. 9, 2020 	Operationalized. <i>Advocacy:</i> Correspondence sent by Board Chair to support South Island Prosperity Project Smart Cities application. Advocacy plan presented to Committee and Board and approved. <i>Media Release</i> : Shared Business Services Model Gains Momentum for Salt Spring Island (May 27, 2019). Staff presented with Ministry of Citizen Services on Broadband Connectivity across BC's rural islands at the Rural Islands Economic Forum (RIEF) in November 2019. Board Chair recommended proposed for an Economic Recovery Forum to be held. This proposed forum would be intended to bring together elected officials, business leaders and other stakeholders where we could discuss potential region-wide initiatives. Board Chair participated in the Opportunity in Recovery: Discussing BC's post COVID-19 future on June 17.2020 Community Economic Development Commission Five Year Financial Plan to fund a project with Rural Island Economic Partnership (REIP) to develop an online business directory and marketing plan for rural businesse. <i>Advocacy:</i> COVID-19 and Community Works Funds (April 27, 2020). <i>Advocacy:</i> South Island Leaders Unite to Address Economic Crisis and Recovery (April 16, 2020). Staff presented report on the regional role in economic development. The CRD continues to have a strong interest in supporting a regional economic development strategy and partnering with senior levels of government and stakeholders. In SGI, relationships have been established for collaboration at relevant provincial and federal level. External grants and funding opportunities collated and promoted through commissions. Approved the Rural Dividend amendments and staff authorized to direct award contract to Rural Islands Economic Partnerships Society.
	 Board Sept. 9, 2020 GFC Dec. 2, 2020 Board Dec. 9, 2020 	CRD allocated \$1.4 million to the COVID-19 Safe Restart Grants for Local Government. SGI Community Economic Sustainability Commission (CESC) is now coordinating with SSI Community Economic Development Commission (CEDC) for regional economic resiliency. Contract was executed with Rural Island Economic Partnership (RIEP) for Shared Business Service Model. Island Food Security report was presented to the SGI CESC. Commission is now exploring funding options for development and implementation partnerships.
		Board endorsed three applications to the Investing in Canada Infrastructure Program - COVID-19 Resilience Infrastructure Stream to support all three electoral areas.
		The 2021 work program for the Southern Gulf Islands Economic Sustainability Commission (CESC) is underway and includes COVID-19 economic resiliency, an SGI affordable housing strategy, connectivity (broadband planning), food security and transportation planning.
		Media Release: Island Coastal Economic Trust expands to more communities (Feb. 19, 2021).
2		Advocacy: COVID Safe Restart Grants - AVICC (Feb. 22, 2021) - UBSM (Jan. 29 2021).
		Continue to advance advocacy initiatives identified by the SGI and SSI community economic development commissions.
		REIP's work is ongoing and regular reporting to the commission will take place as work progresses. The SGI Economic Recovery and Resiliency Program worked through community partners to share information, identify challenges, and identify resources to support businesses and non-profit organizations to navigate the challenges of COVID-19 closures.
		Media Release: Capital Regional District reports on 2020 funding for the Electoral Areas (May 18, 2021)





Corporate Priorities Dashboard



Accountability

Corporate Initiatives	Resolutions	Comments
Business capacity & continuity: Advance our workforce planning & Organizational Health & Safety programs to support organizational capacity & resilience.	▶ Board Mar. 18, 2020	Operationalized . Organizational Development Plan Actions updated for 2019, 2020 and 2021 and advanced to all staff. Received Local Government Auditor General report December 2018 on Emergency Preparedness identifying the need to improve business continuity planning efforts which included CRD response and proposed work to be implemented. Ensure CRD systems and policies are aligned to significantly improve workplace decision-making and business tracking, including alignment with business continuity requirements. Significant focus on the review and implementation of a comprehensive Human Resource Information System (HRIS), aligned to our current Enterprise Resource System (SAP), and continued review of OHS safety elements tied to certificate of recognition. Starting mid-March 2020 a significant focus on the COVID-19 pandemic. Staff and Board members have been closely monitoring the COVID-19 situation and reviewing its essential services, decision-making processes and health and safety requirements to ensure business continuity during the COVID-19 pandemic. Occupational Health & Safety created the Safety Exposure Control Plan, as well as additional documents outlining health and safety protocols in line with WorkSafeBC. Application for Certificate of Recognition (CoR) for audit postponed to 2021 due to the COVID-19 pandemic. Service plan initiative prepared for the implementation of the HRIS as part of the service planning process but deferred to 2021. Successfully recruited Occupational Health and Safety Manager. Occupational Health & Safety continue to update and create new documents outlining health and safety protocols in line with WorkSafeBC. Preparation for Fall COVID planning, including new Human Resource processes. Face coverings were circulated to all staff. * <i>Many media releases have been distributed as a result of COVID-19. For a full list click here.</i>
Fiscal responsibility: Integrate asset management & risk analysis into our capital planning processes to strengthen our fiscal management practices & support resource sustainability.	 Board Mar. 13, 2019 GFC Oct. 2, 2019 PEC Oct. 23, 2019 COW Oct. 30, 2019 Board Oct. 30, 2019 Board Mar. 11, 2020 COW Oct. 28, 2020 Board Oct. 28, 2020 	Asset Management Policy & Strategy approved by Board, with a prioritized multi-year phased implementation starting with the Core Area Sewer Service. Incremental impacts included in provisional budget; 2 FTEs and a one-time costs of \$125k. Regional Parks Sustainable Service Delivery Plan Report Card approved by PEC and Board. The multi-year Asset Management Initiative Business Case project continues to be implemented, with work on the Core Area Wastewater Service underway. Sustainable Service Delivery Plans are being developed across multiple service areas. Regional Parks Sustainable Service Delivery approved by Board. A corporate risk management framework has been established and processes embedded in capital planning processes to support resource prioritization. A supporting asset componentization guide has been developed. Guide has been applied to Core Area Wastewater Treatment Project to ensure robust asset lifecycle risk analysis. Initiative approved through service planning to develop life-cycle costing policy & procedures to improve business case options development and decision-making. Staff brought revisions to the Board approved investment policies of CRD and CRHC (March 2020) to consolidate, align investment goals and diversification, as well as formalize social responsible investment parameters. New manager for asset management has been on-boarded and material progress has been made on the implementation of the enterprise asset management strategy. Related policies have been drafted and over a third of the organization's planned development of sustainable service delivery plans have been drafted or are underway. On track to develop the life-cycle costing framework and procedures by end of the year.
Transparency: Streamline our service planning tools & establish KPIs to effectively track & report progress on Board Priorities, Corporate Projects & operational service activities, thereby enhancing accountability.	 COW Oct. 30, 2019 Board Oct. 30, 2019 Board Mar. 18, 2020 	Operationalized. Corporate Plan finalized March 2019. Service Planning templates completed. Service plans presented as part of 2020 service planning process. Staff completed a review of the 2019 service planning process and based on lessons learned, while ensuring work is aligned with the 2019-2022 Board Priorities and the 2019-2022 Corporate Business Plan have adjusted the service planning process for 2020. Board conducted the 2019-2022 Board Priorities Annual Check-in May 2020. First phase of the 2021 service planning process (initiative identification and prioritization) was completed June 2020. Changes were implemented this year, following the 2019 service planning review. Moving forward with financial planning work as well as Community Needs Summary development in line with target deadlines. Service planning reports for 2021, which included new KPIs, were reviewed by committees and commissions between September and October. The CRD Board approved the report and the Provisional Budget on October 28, 2020. Direction and strategy for 2022 were set at annual Board check-in in late spring 2021.Executing service planning and annual check-in program.
Efficiency & collaboration: Develop a partnership directory & guidelines document to guide staff & existing potential partner groups & enable greater collaboration.	 GFC Nov. 4, 2020 Board Nov. 18, 2020 	Operationalized. Advancing initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Provide core funding to various not-for-profit groups under operating agreements. Continue to advance initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Partnerships guidelines prepared and existing formal partnerships captured in directory. Continue work to seek new partnerships and transition informal partnerships to formal. Staff directed to expand and enhance the CRD's youth engagement approaches as part of the organizational Diversity and Inclusion strategy, currently under development.
CRASS!		





Corporate Priorities Dashboard

Summary of Completed Actions



Accountability

Corporate Initiatives	Resolutions	Comments
Customer service: Enhance our systems and policies to respond to evolving best practices, adhere to legislative requirements, and provide efficient, accessible, customer service.	 Board May 8, 2019 Board June 12, 2019 Board Dec. 11, 2019 Board Mar. 18, 2020 	The 2019 Organizational Development Plan actions include implementing new systems to review polices, a new technology strategy aligned with corporate priorities and enhancing corporate health and wellness and recruitment strategies. Transparency initiatives endorsed by the Board, including a rise and report webpage and a monthly Board Highlights report. <i>Media Release</i> : CRD Launches Transparency Initiatives (Dec. 9, 2019). The Board Highlights monthly e-newsletter (launched December 2019) sends a summary of key agenda items and Board decisions directly to your inbox, with links to related materials and webcasts for in-depth review. The rise and report section of the CRD website (launched December 2019) publishes decisions that were made in-camera once they are ready for public release.
		Website, social media and media channels fully engaged to report out information as the COVID-19 pandemic evolves. Staff developing signage to convey new health and safety requirements and operational impacts as directed by the Public Health Officer. EA email accounts have been activated for residents to send questions and comments to the CRD for response in a timely manner. Website, social media and media channels fully engaged to report out information as the COVID-19 pandemic evolves. Closed CRD offices re-opened to the public June 1, 2020. Signage and other measures taken to convey new health and safety requirements and operational impacts as directed by the Public Health Officer. Launched the water outages map allowing customers of the Juan de Fuca Water Distribution System and Local Service Areas to view current water outages online. New corporate sign
		strategy approved and aligned with best practices. CRD Bike Map is now available online in a digital format to help riders find the best route conveniently on desktop or mobile device. Launched the new engagement platform getinvolved.crd.bc.ca to provide more ways for the public to participate in consultation opportunities virtually.