



Making a difference...together



Tenant Advisory Committee

Minutes of a Meeting of September 19, 2019

HR Training Room, 625 Fisgard Street, Victoria, BC

Present: G. Long, E. Ngongo, L. Reid, C. Simpson, E. Syring

Regrets: K. Bedard, N. Thompson, K. Young

Staff: C. Culham, S. Grigg, K. Lambert, M. Kerr (recorder)

The meeting was called to order at 3:05 p.m.

1. Welcome and Introductions

Introductions were held around the table.

2. Tenant Advisory Committee and Capital Region Housing Corporation Orientation

Christine Culham presented an orientation of the role and expectations of the Tenant Advisory Committee members, the committee Terms of Reference, and information about the meeting procedures. Christine Culham also provided an orientation about the Capital Region Housing Corporation including an update on new projects and redevelopments planned for the region.

Questions:

- When tenants are required to relocate due to renovations, how does CRHC handle the process? *CHRC pays for those tenants to relocate to another building, offers them first priority to move back into their original building, and pays for them to move back if they chose to do so.*
- What happens if tenants no longer meet the qualifications to live in the buildings (i.e. to qualify for affordable housing)? *If a tenant no longer meets the qualifications, they cannot move back into the building after they have been relocated. However, in CRHC's experience, most tenants still qualify although they may no longer qualify for a multi-bedroom unit if their children have since moved out.*

3. Workshop

Kate Lambert facilitated a workshop with the Committee members. Using 'smoking' as an example, Committee members separated into groups and discussed the many factors that contribute to establishing smoking rules and regulations. This was an exercise to practice looking at the many perspectives and issues that relate to making decisions.

Kate Lambert then directed the Committee members to individually identify two priority areas that they would like the TAC to focus on. All suggestions were written onto a flip board, and members were asked to flag the three that they feel to be the most important. The following table summarizes these points:

Rating	Priority Topic
xx	Safety & Security (preventing physical and verbal violence including theft)
x	Smoking/Vaping
x	Maintenance
	Communication (especially in case of emergency for ESL tenants)
x	Sustainability
x	Relaxed & Natural Outdoor spaces – with benches, gardens/landscaping, etc.
x	Pets for tenants
	Online Payments
x	Bike Parking
	Laundry – cost & length of cycle
	Tenant Retention
xx	Promoting Social Community & Interaction (i.e. outdoor benches, movie night, mini market)

4. Next Meeting

The next meeting date will be December 9, 2019, and the agenda will be distributed closer to the meeting date. A co-chair will be selected at the next meeting, and members were encouraged to consider the position. Committee members were asked to read the orientation package, and to complete and return the Confidentiality Form at the next meeting.

5. Adjournment

The meeting was adjourned at 4:30 p.m.