Community Wellbeing

Board Priorities Dashboard

Summary of Completed Actions



Board Initiatives	Resolutions	Comments
1a Work with government/community partners to plan for and deliver an effective, long-term regional multi-modal transportation system and to increase use of public transit, walking and cycling.	 TC Feb. 27, 2019 Board March 13, 2019 EAC June 12, 2019 Board June 12, 2019 TC July 24, 2019 COW Jan. 29, 2020 	Advocacy: Letter sent by the Board Chair to the Minister of Transportation requesting participation in the South Island Transportation Planning study. Letter sent advocating for a scope change to include a governance model and also the Electoral Areas under the South Island Transportation Strategy Plan. Requested and received presentation from BC Transit to Committee to input on Transit Planning. EAC advanced SGI transportation feasibility planning. Staff directed to include the establishment of an SGI transportation service in service and budget planning for 2020. Met with Ministry staff July 2019 on South Vancouver Island Multi-Modal Transportation Committee. A follow-up meeting was held in November 2019. MOTI presented the draft Southern Vancouver Island Transportation service of the Whole.
1b Protect the E&N Corridor as a transportation corridor and participate in a Provincial working group to come to agreement on the future use of the E&N corridor.	 ▶ GFC July 3, 2019 	Active Board member as Island Corridor Foundation representative. E&N Corridor is identified as a transportation corridor and is part of the multi-modal network in the 2014 Regional Transportation Plan. <i>Bike BC 1M grant</i> awarded May 2019 for phase 3 of the E&N rail trail. <i>Media Release</i> : CRD Recognizes Funders and Partners of E&N Rail Trail to acknowledge over \$20 million in grants towards development.
1c Create and deliver more affordable housing across the region in a manner aligned with the Regional Growth Strategy in order to address the needs of a diverse and growing population, including vulnerable residents.	 Board Feb. 13, 2019 Board Sept. 12, 2019 Board Jan. 8, 2020 Board Mar. 11, 2020 	In December 2018, the Board approved, in partnership with the BC government, the acquisition of two properties, one located at Spencer Road and the other at Hockley Avenue. Board rise and report on acquisition for Millstream Ridge (Treanor Avenue properties). In development negotiations on West Park Lane affordable housing project in View Royal. <i>Media Release</i> : West Park Lane mixed-income housing development project announced with Province. <i>Media Release</i> : Reaching Home Strategy funding from Federal Government secured. <i>Media Release</i> : New affordable homes for seniors coming to Salt Spring Island. Successful consent of electors approval to raise additional funding for Regional Housing First Program. <i>Media Release</i> : CRD Moves Forward with Bylaw Amendments for the Regional Housing First Program. <i>Media Release</i> : CRD Board Approves Bylaw Amendments for the Regional Housing First Program.



The CRD Board will encourage and implement bold action on climate change by enhancing its natural and built assets to achieve environmental resilience, food security and continued wellbeing of our current and future residents.

Climate Action & Environmental Stewardship

Board Priorities Dashboard

Summary of Completed Actions



Board Initiatives	Resolutions	Comments
2a Declare a Climate Emergency and take a leadership role to pursue regional carbon neutrality by 2030.	 Board Feb 13, 2019 Board April 10, 2019 	<i>Advocacy</i> : On February 25, 2019 the Board Chair wrote letters to the Federal and Provincial Ministers of the Environment to request that the federal government strengthen progressive partnerships and direct funding, and provide additional support to regional and local governments to achieve accelerated federal and local climate action goals related to both mitigation and adaptation. Letter sent advocating the federal government deliver on climate commitments. Letter sent advocating the provincial government deliver on climate commitments. Letter sent advocating the government deliver on climate commitments. Letter sent advocating the government deliver on climate commitments. Letter sent advocating the provincial government deliver on climate commitments. Resolution declaring a climate emergency at February meeting. Received response from Provincial Minister of Environment on March 29, 2019 advising their commitment to constructive collaboration and looking forward to a continued partnership with the CRD. Advocacy strategy completed. Provided supportive funding and Chair Plant participated in the BC Coalition Institute – Planetary Health: Local and Global event held August 8 – 11, 2019 at the University of Victoria. Submitted detailed feedback in response to the Province of BC's proposed Zero-Emissions Vehicles Act Regulations that will regulate the future sale of zero emission vehicles in the CRD, and BC more broadly. Staff continue to advance the CRD Residential (Energy) Retrofit Acceleration Strategy and have increased the number of retrofit rebates. The approach and timeline for the regional neighbourhood pilot program with Transition 2050 partners is being reassessed due to the COVID-19 health emergency. The report on communicating the climate emergency was distributed to local government staff.
2b Work with local governments to further reduce emissions from buildings, transportation and solid waste.	 PEC May 22, 2019 Board June 12, 2019 	<i>Advocacy</i> : On February 26, 2019 the CRD Board Chair wrote a letter to each CRD Municipality advising of the CRD Board's climate emergency declaration and urging member municipalities to place the letter on an upcoming meeting agenda for council's consideration. Met with Climate Action Program Inter-Municipal Working Group (April 2019) to prioritize new regional initiatives. Presented Corporate and Community Climate Action Annual Reports (June). Meeting schedule increased for the CRD Climate Action Inter-Municipal Task Force. Additional meetings to determine appropriate format, scope interest and ability to support a regional Forum of Community Associations on Climate Change/Climate Emergency event in 2020. Delivered an educational workshop on 'Communicating Climate Change' with Climate Change expert. Hosted Climate Action Inter-Municipal Working Group meeting. Forgoing a regional forum of community associations on climate change/climate emergency and instead plan to support a regional pilot program with Transition 2050 partners to enable neighbourhood leaders take climate action at home. The Solid Waste Management Plan 'What We Heard' report has been prepared, which summarized public consultation on the proposed strategies and targets for the new plan. Motion to allow a portion of biosolids produced at the Residuals Treatment Facility to be used at Hartland Landfill during cement factory shutdowns. <i>Media Release</i> : CRD Board Approves Limited Beneficial Use of Biosolids at Hartland Landfill Staff continued to explore options to upgrade to renewable natural gas for sale to Fortis BC or expand capacity to produce more electricity for BC Hydro. A decision on the future of landfill gas utilization will be made in 2020.
2c Explore additional opportunities for resource recovery and identify best practices to further reduce waste, increase recycling and find beneficial uses for waste.	 Board Mar. 13, 2019 Board May 8, 2019 Board June 12, 2019 PEC Sept. 4, 2019 Board Sept. 11, 2019 Board Feb. 12, 2020 	Options reported to Board for landfill gas utilization. Received direction on next steps for landfill gas utilization technology business case (Fall 2019). Organics processing referred back to staff for report on options regarding composting. Organics processing – requests for expressions of interest – submitted to Board. Province provided conditional approval for the Definitive Plan for Beneficial Use of Biosolids. Solid Waste Management Plan proposed strategies and targets approved by Board (Summer 2019). Staff conducted first round of public consultation on the proposed strategies and targets for the new Solid Waste Management Plan (Fall 2019). <i>Media Release</i> : CRD Seeks Input for a New Solid Waste Management Plan.
2d Ensure appropriate funding for parks and trails infrastructure, improvements and maintenance by updating the Regional Parks Strategy with consideration to ecological, recreation and reconciliation principles, land acquisition capacity, and expanded partnerships with First Nations and parks user groups.	 Board April 10, 2019 PEC Oct. 23, 2019 COW Oct. 30, 2019 Board Oct. 30, 2019 Board Nov. 13, 2019 Board Mar. 11, 2020 Board Mar. 18, 2020 	Advocacy : advocating the protection of Sooke Hills Regional Park. Media Release : CRD Board Approves Extension of the Land Acquisition Fund. Decision to renew the Land Acquisition Fund for an additional 10 years (2020-2029) at a levy of \$20/household and that land acquisitions be funded with an averaged contribution from community partners at an additional 25% and that an additional \$925,000 be requisitioned each year for capital reserves to fund the refurbishment and replacement of existing assets. Financial Plans approved with several amendments, including a new approach to administering the highly successful Parks Land Acquisition Fund, with an additional \$925,000 each year for capital reserves to fund the refurbishment and replacement of existing assets. Media Release : CRD and CRHD Boards Approve 2020 Financial Plans Media Release : CRD Acquires 30 Hectares of Land Near Money Lake on Saturna Island
2e Develop model bylaws and best practices for use by municipalities and electoral areas.	 PEC July 24, 2019 Board Aug. 14, 2019 COW Oct. 30, 2019 Board Oct. 30, 2019 PEC Nov. 27, 2019 	Initiated residential retrofit acceleration project. Continue local government EV policy support associated with CRD EV and ebike infrastructure planning project. Notice of motion to reduce expanded Polystyrene Foam Waste presented to committee and Board. Staff reported back on the notice of motion to reduce expanded Polystyrene Foam Waste with options and implications for creating a model bylaw to ban single use expanded polystyrene waste items including cups and containers. Initiated Capital Region Coastal Flood Inundation Mapping Project to provide future sea level rise mapping that may inform local government flood construction level-related policies. Capital Region Coastal Flood Inundation Mapping Project work continues.

Board Priorities Dashboard

Summary of Completed Actions



First Nations Reconciliation

Board Initiatives	Resolutions	Comments
3a Look to First Nations for leadership in understanding how to create new regional planning and decision-making systems together on their Traditional Territories.	 Board June 12, 2019 FNRC Feb. 26, 2020 Board March 11, 2020 	Ministers responded to formal request from Board to form a working group and staff met with senior ministry staff to initiate discussions. Provincial government staff responded to formal request from Board to form a working group and staff met with senior ministry staff to initiate discussions. Discussions with ministry staff ongoing. Suggestion to also engage via UBCM in addition to continued dialogue between CRD staff and ministry staff. Forum of All Councils event explored the opportunity to support more inclusive decision-making with First Nations as outlined in CRD Statement of Reconciliation. Forum of All Councils event summary and recommendations submitted to the First Nations Standing Committee. Staff reports prepared for First Nations inclusion on CRD Board standing committees and remuneration to support increased First Nations participation.
3b Seek partnerships, share information and deliver fair and equitable services in working with First Nations on achieving their economic goals.	▶ FNRC Sept. 18, 2019	First Nations Relations Service Plan and budget amendment to include resources for Economic Development Feasibility Study. Feasibility Study of First Nations Economic Development Model process underway. CRD is working with Victoria Native Friendship Program IMDEES by offering job shadow opportunities for individuals that have had challenges entering the workforce. CRD, along with Canada Summer Jobs, has engaged an Indigenous community member as Recycling Outreach Assistant through Summer/Fall 2019 to build accountable relationship with communities and better understand needs and barriers related to waste management. IWS working towards water and wastewater service agreements with local First Nations. Feasibility Study of First Nations Economic Development Model process underway.
3c Work with First Nations on taking care of the land and water while providing space for cultural and ceremonial use, food and medicine harvesting, traditional management practices and reclaiming Indigenous place names.	 Board Mar. 13, 2019 Board June 12, 2019 	Board received information report on archaeology policy and procedures. Amendment to Capital Regional Board Procedure Bylaw to add Territorial Acknowledgment. Archeology services retained through creation of Standing Offer List to support CRD-led projects. Meetings with WSANEC leadership and cultural monitors to develop archaeology protocol. Archaeology protocol policy approved.
3d Prepare an ecological asset management plan that includes natural infrastructure, First Nations guiding principles, First Nations language and place names, historical uses and invasive species management.		Service plan initiative to be considered for 2021. Other service plan initiatives prioritized for 2020.

The CRD Board will advocate for infrastructure, regulatory, legislative, financial and operational support, focus its governance and Committees/Commissions on transparently and efficiently advancing regional, sub-regional and local priorities, and work to resolve issues that the CRD may not have the direct mandate to address.

Advocacy, Governance

& Accountability

Board Priorities Dashboard

Summary of Completed Actions



Board Initiatives	Resolutions	Comments
4a Develop an advocacy strategy to ensure all occupied properties have the opportunity to access high-speed internet services.	 EAC Mar. 13, 2019 EAC July 10, 2019 Board July 10, 2019 EAC Jan. 8, 2020 Board, Jan. 8 2020 Board Feb. 12, 2020 	CRD staff have been in discussion with SRD staff on the connected coast project since Fall 2018. Sites identified as eligible in the <i>Connected Coast project proposal</i> . Inclusion in various programs is greatly enhanced with a board endorsed broadband strategy. Staff directed by EAC March 13 to advance all correspondence on rural definition issue to MLA Olsen to advocate for increased access to grant funding for EAs. Correspondence sent by CRD Board Chair on March 19 to MLA Olsen. Advancing Southern Gulf Island Phase 1 connectivity strategy through community and stakeholder engagement. Staff meeting with citizen services to investigate pilot opportunities for connectivity on Southern Gulf Islands. Stakeholder engagement underway throughout Fall/Winter 2019. <i>Media Release</i> : CRD Seeks Feedback for Internet Connectivity Plan for the Southern Gulf Islands In July 2019 Board authorized the submission of an application to the BC Rural Dividend Program for Southern Gulf Islands Connectivity Design Strategy and confirmed support for this project through its duration. In October 2019 the Provincial government canceled this grant opportunity. Staff presented results of Southern Gulf Island Phase 1 connectivity Strategy community and stakeholder engagement.
4b Develop a comprehensive strategy and operational review to reflect the unique needs and governance of each electoral area.	 Board Jan. 9, 2019 EAC Mar. 13, 2019 EAC April 10, 2019 EAC July 10, 2019 Board July 10, 2019 EAC Sept. 11, 2019 Board Sept. 11, 2019 Board Feb. 12, 2020 	Resolution supporting the submission of a grant application for \$25,000 to the UBCM Community Emergency Preparedness Fund – Evacuation Planning Stream for Evacuation Route Planning, as well as a grant application for \$100,000 to the UBCM Community Resiliency Investment Program to fund FireSmart initiatives in the Electoral Areas. EAC directed staff to bring back service establishment amendments to remove JDF EA from livestock kill compensation. EAC directed staff to consult with community groups BC Transit, and BC Ferries to define a service model that would best serve the transportation needs of the Southern Gulf Islands. Establishment of a Southern Gulf Islands transportation service in service and budget planning for 2020. <i>Advocacy:</i> Correspondence sent regarding the application for Salt Spring Island Water Service Optimization Study (July 17, 2019). <i>Advocacy:</i> Inclusion of the Southern Gulf Islands in Community Futures (October 7, 2019). <i>Advocacy:</i> Request for Order in Council - CRD Electoral Areas (November 13, 2019). <i>Media Release:</i> Salt Spring Island water study receives provincial support. Salt Spring Water Optimization Study Terms of Reference completed and contractor selected to carry out study. Bylaw No. 4325 Bylaw to establish community safety service on Salt Spring Island introduced and staff directed to conduct an alternative approval process for Bylaw 4325. <i>Media Release:</i> Alternative Approval Process Begins for Salt Spring Island Community Safety Service. At the close of the deadline date of December 9, 2019 for receipt of elector responses, it was determined that more than 910 elector response forms had been received and therefore elector approval by alternative approval process was not obtained. Submitted a letter of support for the application by TELUS to the Province of British Columbia Network BC Connecting British Columbia program and to the Canadian Radio-television and Telecommunications Commission Broadband Fund for a funding contribution towards the transport and last mile project
4c Explore more comprehensive regional coordination of emergency services, including an assessment of regional hazards, risks and vulnerabilities.		The Regional Emergency Management Partnership (REMP) Strategic Plan and work plan was reviewed and approved with work on a Regional Concept of Operations and Hazard Vulnerability analysis to continue. Successful in grant applications of \$25,000 for the UBCM Community Emergency Preparedness Fund – Evacuation Planning Stream for Evacuation Route Planning, as well as \$100,000 for the UBCM Community Resiliency Investment Program to fund FireSmart initiatives in the Electoral Areas. Policy group meeting held with Board Chair and Federal Minister. Shared concept operations papers with several First Nations about how to work to advocate to work together in the case of a regional emergency. Regional concept of operations circulated to municipal CAOs to approve Memorandum of Understanding on operational protocol. Currently have 12 of 13 municipalities and two First Nations about how to be concepted and the protocol.
4d Achieve triple bottom-line sustainable budgets through innovation and streamlining while recognizing the need for infrastructure revitalization and accountability to taxpayers.		Nations confirmed. Coordinated response to proposed new modernization of the BC Emergency Act submitted January 31. Staff working to develop process for transparent, multi-criteria decision making on Initiative Business Case (IBC) review to drive service planning and ultimately financial budgets. Also working to develop measures for adequate reserve balances across services.
4e Seek 100% participation in the CRD arts function and facilitate a discussion of the region's art facility needs.	 • GFC July 3, 2019 • GFC Oct. 2, 2019 	In 2017/2018 staff along with Arts commission chair embarked on a roadshow to encourage participation in the Arts Development Service, resulting in net 1 participant increase to the service (+Sooke, +SGI, -Sidney). To advance a regional discussion on arts facilities, GFC supported two recommendations: to establish a Select Committee to facilitate a discussion of regional arts facilities; and to have the Arts Commission and Royal & McPherson Theatres Services Advisory Committee report on the potential for full participation in their respective Services. Regional Arts Facilities Select Committee first meeting held. Terms of Reference approved. Request For Proposal for a consultant to facilitate the arts facilities discussion approved and posted.
4f Explore how the CRD can best contribute to regional economic development.	 GFC July 3, 2019 Board, July 10, 2019 Board Mar 11, 2020 	<i>Advocacy:</i> Correspondence sent by Board Chair to support South Island Prosperity Project Smart Cities application. Advocacy plan presented to Committee and Board and approved. <i>Media Release</i> : CRD and the Community Economic Development Commission (CEDC) have received a Rural Dividend grant. Staff presented with Ministry of Citizen Services on Broadband Connectivity across BC's rural islands at the Rural Islands Economic Forum (RIEF) in November 2019. Board Chair recommended proposed for an Economic Recovery Forum to be held. This proposed forum would be intended to bring together elected officials, business leaders and other stakeholders where we could discuss potential region-wide initiatives.



Corporate Priorities Dashboard

Summary of Completed Actions



Accountability

Corporate Initiatives	Resolutions	Comments
Business capacity & continuity: Advance our workforce planning & Organizational Health & Safety programs to support organizational capacity & resilience.	▶ Board Mar. 18, 2020	Organizational Development Plan Actions updated for 2019 and advanced to all staff. Received Local Government Auditor General report December 2018 on Emergency Preparedness identifying the need to improve business continuity planning efforts which included CRD response and proposed work to be implemented. Ensure CRD systems and policies are aligned to significantly improve workplace decision-making and business tracking, including alignment with business continuity requirements. Significant focus on the review and implementation of a comprehensive Human Resource Information System (HRIS), aligned to our current Enterprise Resource System (SAP), and continued review of OHS safety elements tied to certificate of recognition. Starting mid-March 2020 a significant focus on the COVID-19 pandemic. Staff and Board members have been closely monitoring the COVID-19 situation and reviewing its essential services, decision-making processes and health and safety requirements to ensure business continuity during the COVID-19 pandemic. <i>Media Release*:</i> CRD Maintains Essential Services During COVID-19 Health Emergency * <i>Many media releases have been distributed as a result of COVID-19. For a full list click here.</i>
		Submitted application for Certificate of Recognition (CoR) for audit but this work is currently on-hold due to the COVID-19 pandemic. Successfully recruited Occupational Health and Safety Manager.
Fiscal responsibility: Integrate asset management & risk analysis into our capital planning processes to strengthen our fiscal management practices & support resource sustainability.	 Board Mar. 13, 2019 GFC Oct. 2, 2019 PEC Oct. 23, 2019 COW Oct. 30, 2019 Board Oct. 30, 2019 Board Mar. 11, 2020 	Asset Management Policy & Strategy approved by Board. COW, approved in provisional budget with a prioritized multi-year phased implementation starting with the Core Area Sewer Service. Incremental impacts included in provisional budget; 2 FTEs and a one-time costs of \$125k. Regional Parks Sustainable Service Delivery Plan Report Card approved by PEC and Board. The multi-year Asset Management Initiative Business Case project continues to be implemented, with work on the Core Area Wastewater Service underway. Sustainable Service Delivery Plans are being developed across multiple service areas. Regional Parks Sustainable Service Delivery approved by Board.
Transparency: Streamline our service planning tools & establish KPIs to effectively track & report progress on Board Priorities, Corporate Projects & operational service activities, thereby enhancing accountability.	 COW Oct. 30, 2019 Board Oct. 30, 2019 Board Mar. 18, 2020 	Corporate Plan finalized March 2019. Service Planning templates completed. Service plans presented as part of 2020 service planning process. Staff completed a review of the 2019 service planning process and based on lessons learned, while ensuring work is aligned with the 2019-2022 Board Priorities and the 2019-2022 Corporate Business Plan have adjusted the service planning process for 2020.
Efficiency & collaboration: Develop a partnership directory & guidelines document to guide staff & existing potential partner groups & enable greater collaboration.		Advancing initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Provide core funding to various not-for-profit groups under operating agreements. Continue to advance initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Provide core funding to various not-for-profit groups under operating agreements. Continue to advance initiatives under inter-governmental MOUs for Regional Housing First, Regional Emergency Management, First Nations and Wildfire response. Partnerships guidelines prepared and existing formal partnerships captured in directory. Continue work to seek new partnerships and transition informal partnerships to formal.
Customer service: Enhance our systems and policies to respond to evolving best practices, adhere to legislative requirements, and provide efficient, accessible, customer service.	 Board May 8, 2019 Board June 12, 2019 Board Dec. 11, 2019 Board Mar. 18, 2020 	The 2019 Organizational Development Plan actions include implementing new systems to review polices, a new technology strategy aligned with corporate priorities and enhancing corporate health and wellness and recruitment strategies. Transparency initiatives endorsed by the Board, including a rise and report webpage and a monthly Board Highlights report. <i>Media Release</i> : CRD Launches Transparency Initiatives The Board Highlights monthly e-newsletter (launched December 2019) sends a summary of key agenda items and Board decisions directly to your inbox, with links to related materials and webcasts for in-depth review. The rise and report section of the CRD website (launched December 2019) publishes decisions that were made in-camera once they are ready for public release. Website, social media and media channels fully engaged to report out information as the COVID-19 pandemic evolves. Staff developing signage to convey new health and safety
		requirements and operational impacts as directed by the Public Health Officer. EA email accounts have been activated for residents to send questions and comments to the CRD for response in a timely manner.
THE STATE		Standing Committee Legend
P Store		CALWMC = Core Area Liquid Waste Management Committee



- CALWMC = Core Area Liquid Waste Management Committee
- ► EAC = Electoral Area Committee
- FNRC = First Nations Relations Committee
- ▶ GFC = Governance & Finance Committee
- HHC = Hospitals & Housing Committee
- → PEC = Parks & Environment Committee
- PPSC = Planning & Protective Services Committee
- ► TC = Transportation Committee