

## **APPENDIX A: SUMMARY OF CONSULTATION SOUTHERN GULF ISLANDS CONNECTIVITY PLANNING**

**SEPTEMBER – DECEMBER 2019**

The Southern Gulf Islands Connectivity Planning process sought to have a wide range of input from the residents, community services, businesses, and government workers on each island. A number of different communications and engagement tools were utilized; these were provided in print and shared on-line via social media, the website, and a media release. Backgrounders, FAQs and hard copy surveys were also distributed to Sector Interview and community workshop attendees.

- Four page Frequently Asked Questions (FAQ)
- Two-pager Backgrounder on the project
- Two surveys were developed and hosted on the CRD website.
  - They were also available in paper copy.
  - The surveys targeted different audiences:
    - Residents
    - Business sector (included public and private service providers)
    - There was also a speed test survey people could take to measure their internet speed.
- Media Release issued on November 6, 2019
- Print Media
  - Two project advertisements ran in the November and January issues each of the local island newspapers:
    - *Galiano Active Page*
    - *Saturna Scribbler*
    - *Pender Post*
    - *Mayneliner*
- Social Media - The project was announced and promoted using social media. The Community Economic Sustainability Commission's Facebook group was used to post to each island's home discussion page. Posts were "boosted" to increase engagement.
- Conference Presentation
  - Project staff presented the project on a Broadband Panel at the Rural Islands Economic Forum (Poets Cove, Pender Island, November 7 and 8, 2019).
  - In addition to CRD staff for the Southern Gulf Islands, the panel included representatives from the Province, Strathcona Regional District (Connected Coast), Shaw, Telus, and Beacon Wireless.

- Islands Trust
  - Letters introducing the project and inviting participation were sent to the Mayne Island Local Trust Committee, the North Pender Local Trust Committee, the South Pender Local Trust Committee, the Saturna Island Local Trust Committee, and the Galiano Island Local Trust Committee.
  - A public presentation/delegation was presented by CRD staff at four public LTC meetings (one/island).
- Mailout – Residents were sent information about the project in the mail. The information encouraged people to fill out a survey and give their input.
- CBC Radio Interview
  - Aired November 21, 2019 within the “On the Island,” news segments for CBC Vancouver Island.

### **Sector Interviews**

Interviews were conducted with a wide range of sectors on each island. The results of these interviews form a substantial qualitative data set informing the Southern Gulf Islands Connectivity Plan. See the table below for a list of interviewees.

### **Community Workshops**

Community Workshops were held on each of the islands.

- Mayne Island – November 22, 2019
- Pender Island – November 29, 2019
- Saturna Island – December 5, 2019
- Galiano Island – December 13, 2019

The workshops used an interactive and iterative format to gather input. People were asked to consider how better, faster, more reliable internet would impact community themes such as economy, transportation, community resilience, conservation, emergency response, education, health care, etc. Examples from the sector interviews were shared with workshop participants and each island was assigned a different coloured dot to vote for statements they agreed with.

The format included:

- Presentation and background information
- Short video highlighting the experience of Port McNeil, Bella Bella, or Cumberland
- Open house – Dotmocracy/Flip Chart milling stations
- Group Discussion

**SOUTHERN GULF ISLANDS  
SECTOR INTERVIEWS CONDUCTED:**

**SEPTEMBER –DECEMBER 2019**

**RETAIL**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Owner, Galiano Soapworks	Manager, Tru Value Grocery Store	Mayne Island Brewery	Saturna General Store
		Home Hardware Store	Money Family Farms
		Alea Printing	Grouchy Crab Pottery & Gifts
		Village Bay Repairs	Saturna Island Propane
		Nomad Essentials	Vibrational Greens
		Active Pass Auto and Marine Ltd.	
		Terrill Walsh Art Gallery	
		Envision Gallery	
		Meadowmist Farm	
		Barber Shop	

**HEALTH CARE**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Emergency Services Coordinator/RN	Executive Director, Pender Islands Health Care Society	Resident General Practitioner	Saturna Medical Clinic
Board Member, Galiano Health Care Society	Provider, Online Health Education	Psychotherapist	Volunteer Emergency Responder
Community Paramedic, BCAS		Mayne Island Health Center Association	
Executive Director/Manager, Galiano Health Care Society		Mayne Island Assisted Living Society	

**EMERGENCY SERVICES**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Emergency Services Coordinator	Unit Chief, BC Ambulance	Mayne Island Fire Chief	Emergency Advisory Committee
Deputy Emergency Services Coordinator	Assistant Chief, Pender Island Fire Rescue	Mayne Island Emergency Coordinator	Saturna Island Fire Protection Society

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Fire Chief, North Galiano Fire Department			
Fire Chief, South Galiano Fire Department			

#### **INFORMATION/TECHNOLOGY/COMMUNICATIONS**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Individual tech workers	Digital Service Provider	Alea Printing/Mayneliner	SaturnaNet Coop
	Manager, Pender Post	Self-employed technical consultant	Saturna Sunset Scribbler
	Computer Technician	DarrenAndMike.com (Telemarketing)	
Shaw Cable			
Xplornet			
Beacon Wireless			
South Island Internet			

#### **HOSPITALITY**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Proprietor, Eagles Nest Retreat	No response	Mayne Island Resort	Saturna Island Tourism Association
		Blue Vista Resort	Money Marina
		B&B Owner	
		Bistro Restaurant	

#### **PUBLIC SECTOR**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Board members, Galiano Library Society	Recreation Coordinator, Pender Island Community Hall	Chair, Chamber of Commerce	School District 64
Director, Galiano Island Resources and Recycling	Islands Trust	Commissioner, Mayne Island Parks and Recreation Commission	Islands Trust
Board member, Parks and Recreation Commission		Chair, Community Economic Sustainability Commission	Eddie Reid Memorial Library
Operations Manager, Galiano Community Daycare		Chair, Housing Society	
Director, Community Development Office		Directors, Mayne Island Agricultural Society	

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Volunteer, Galiano Club		Community Bus Volunteer	
Trustee, Islands Trust			

## EDUCATION

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
School District 64			
Director, Galiano Conservancy Association			Saturna Ecological Education Centre
Executive Director, Access to Media Education Society			
Professor, UBC Dept. of Education			

## ARTS & CULTURE

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
2 Independent visual artists	Ptarmigan Arts	3 Independent visual artists	ArtSaturna
		Envision Gallery	Saturna Recreation and Cultural Centre
			Owner, Photography
			Owner, Photography
			Cyclone Fighting Arts

## REMOTE WORKERS

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Privacy Consultant	Telecommuter – IT sector	IBI Group	Architect
CAD Consultant		Architect	Owner, Medical Consulting
Government researcher		Business Consultant	Owner, Database Design and Programming
Web Designer		Self-employed technical consultant	
Translator		DarrenAndMike.com (Telemarketing)	
Visual Effects Programmer			
Accountant			
Science student			

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Professor, UBC Department of Education			

#### **TRANSPORTATION**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Proprietor, Porlier Pass Provisions Charters	Pender Island Community Bus	Community Bus	Saturna Shuttle
Board members, Galiano Transportation Society	Pender Island Taxi	Private Charter Boat Owner/Operator	Ocean River Sports
Proprietor, Galiano Courier			
Manager, Gulf Island Kayaking			
Galiano Trustee, SD6 4			

#### **REAL ESTATE**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Manager, Gulf Islands insurance	No Response	Chair, Mayne Island Housing Society	AA Money LTD.
Realtor, Galiano Island Realty		Builder	
Proprietor, Hunterston Homes			

#### **CONSERVATION ECONOMY**

<b>GALIANO ISLAND</b>	<b>PENDER ISLANDS</b>	<b>MAYNE ISLAND</b>	<b>SATURNA ISLAND</b>
Curator, Biodiversity Galiano	Raincoast Conservation Society	Mayne Island Conservancy Volunteer	Saturna Island Marine Research and Education Society
Islands Trust Conservancy			