Our Planning Framework



SERVICE PLANS

In conjunction with financial plans, annual service plans identify resource implications of initiatives detailed in the Corporate Plan.



SEPTEMBER – OCTOBER: Committees confirm service plans / community needs.



CORPORATE PLAN

The Corporate Plan captures
Board Priorities, approved plans,
Corporate Priorities & service
mandates, defines desired
outcomes & sets the stage for
service & financial planning
& reporting.



JUNE – JULY: ELT confirms corporate alignment to Board strategic direction.



BOARD PRIORITIES

The Board identifies community needs & determines priorities to be reflected in the Corporate Plan.



MAY: Board confirms strategic direction.





FEEDBACK

The reporting process fosters transparency and accountability and enables the CRD to share feedback with/from the Board to refine and adjust services.

QUARTERLY: Board & Corporate Priorities Dashboard. **NEW:** Develop KPIs to track progress over time.

New: 3-year lookouts to identify gaps, themes and change drivers.



FINANCIAL PLANS

In conjunction with service plans, budgets detail the financial impact of proposed services. The Board reviews service plans & budgets & determines funding.



OCTOBER: The Board adopts provisional budget.



SERVICE DELIVERY

Once the Board approves service plans & budgets, the CRD delivers services & reports to Board, Committees & Commissions on progress towards desired outcomes & Board initiatives.



ONGOING: Yearly divisional workplanning. CRD delivers services and report on outcomes.