We envision reduced greenhouse gas emissions, triple bottom line solutions to managing liquid and solid waste,

Sustainable

CONDITION

 \checkmark

No issues / Proceeding as planned

Timing has changed

LEGEND Status and Condition Next Steps Resolution by Priority Completed Board/Committee Comments Not Started In Progress Action Timing **INTEGRATED WASTE MANAGEMENT** Electoral Area Services Committee, Awarded contract for kitchen scraps; delivered workshop Operationalized Ensure responsible management of \checkmark Jan. 20, 2016 for the Committee of the Whole to facilitate discussion on wastewater for the entire capital region. potential integration opportunities; realigned resources and Environmental Services Committee, reorganized to form Environmental Planning & Engineering Investigate combined liquid and solid waste Jan. 27, 2016 division; completed five-year review of Regional Source management plans. CRD Board, April 13, 2016 Control Program and implementing four-year Regional Source Investigate region-wide solutions to liquid Control Action Plan; completed consultation on upgrades to CRD Board, May 11, 2016 and solid waste. Magic Lake Estates and Ganges Wastewater Systems; Board • CRD Board, Jun. 8, 2016 established Integrated Resource Management (IRM) Task • CRD Board, Aug. 10, 2016 Force; EASC, ESC affirmed Terms of Reference and committee priorities and work program; monitoring and reporting on • CRD Board, Feb. 8, 2017 effectiveness of wastewater programs; upgrading Ganges Wastewater system; developing Magic Lake Wastewater Asset Management Plan; awarded contract for Chart Drive septic system improvements; issued Request for Expression of Interest (RFEOI) for Schooner Treatment Plant; Board replaced IRM task force with IRM Select Committee and amended IRM Select Committee Terms of Reference following establishment of Project Board; initiated system upgrades to Salt Spring Island liquid waste facility at Burgoyne Bay; received approval to retain procurement specialist to facilitate development of draft RFEOI for IRM pilot; completed equipment procurement contract for Burgoyne Bay facility on Salt Spring Island; CRD Board directed staff to proceed with upgrade to Ganges Wastewater system; developed summary report on IRM pilot; prepared biosolids plan; issued Burgoyne Bay facility installation tender and facility construction o to be completed by October; biosolids plan submitted to B.C. Minister of Environment Implemented approved IRM work plan LAND USE PLANNING Electoral Area Services Committee, Grant deadline for development of Regional Growth Strategy Proceed through final adoption process ▶ Q1, 2018 Complete the Regional Growth Strategy (Regional (RGS) extended to end of 2016; reviewing existing Official Jan. 20, 2016 for RGS Sustainability Strategy). Community Plans (OCPs); amended Juan de Fuca (JDF) Soil • Planning, Transportation & Update East Sooke OCP ▶ Q1, 2018 BEHIND Bylaw No. 3996; EASC, PTPSC affirmed Terms of Reference Protective Services Committee, Update Shirley/Jordan River OCP ▶ Q1, 2018 and committee priorities and work program; informal referral Jan. 27, 2016 of the RGS identified conflicting requests for document Complete JDF sea level rise guidelines ▶ Q1, 2018 • CRD Board, Mar. 9, 2016 refinements; Board passed resolution directing staff to Consolidate and update JDF land use ▶ Q1, 2018 collect further input and report back to Committee of the • Committee of the Whole, Jun. 29, and sub-division services bylaws Whole (CoW); Board gave first and second readings to RGS 2016 bylaw and evaluated Shirley/Jordan River and East Sooke • CRD Board, Jul. 13, 2016 OCPs for consistency with RGS; completion of sea level rise • Planning, Transportation & guidelines awaiting updated provincial guidelines; hosted Protective Services Committee, public meetings on RGS bylaw and presented report to Sep. 21, 2016 PTPSC; Board referred RGS bylaw for municipal acceptance; receiving referral responses from municipalities and other • CRD Board, Nov. 23, 2016 agencies; RGS not unanimously accepted by municipalities by February deadline; completion of OCPs pending RGS approval; presented report to CRD Board recommending RGS mediator and process; disputing parties' comments will be included in report

Potential or emerging issue/problem

Mediation scheduled for Q3, 2017; completion of final RGS adoption process and finalization of OCPs delayed from Q3,

2017, to 01, 2018

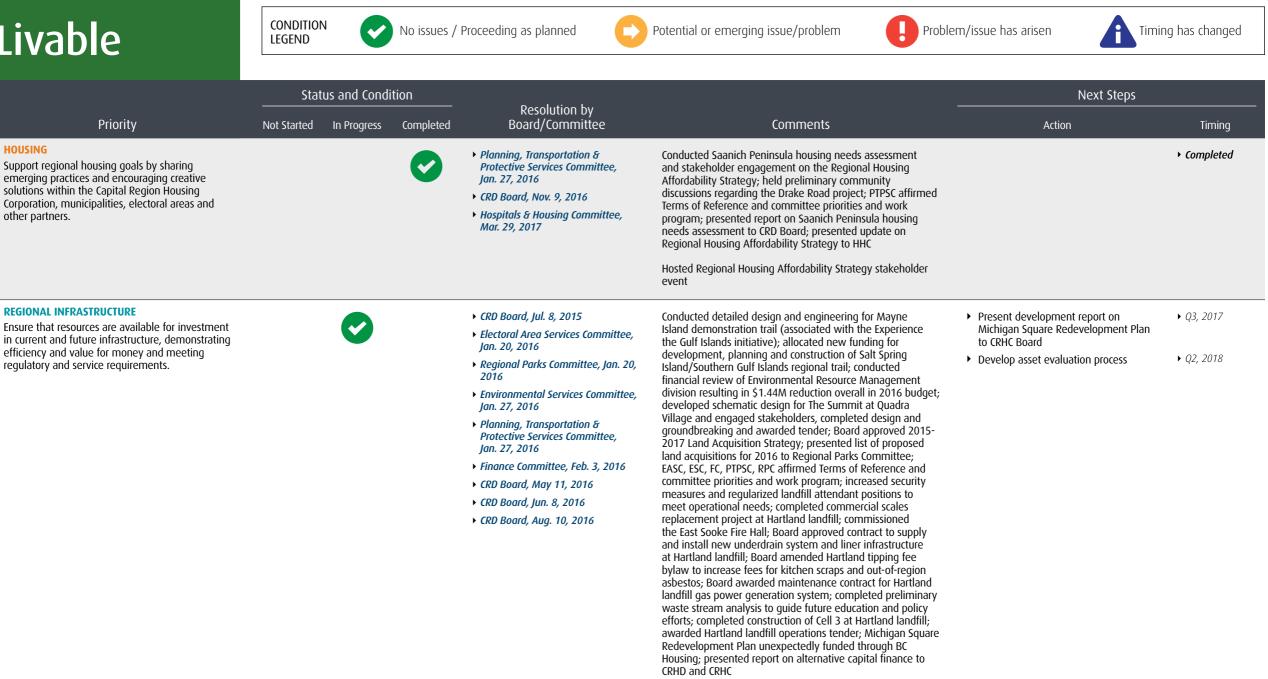
Problem/issue has arisen

We envision healthy and active residents, an increased supply of attainable and affordable housing, programs that benefit the region's economy, and infrastructure that meets the needs of the region.

Livable

Priorities Dashboard > Progress Report No. 7 – Q3, 2017





Presentation of development report on Michigan Square Redevelopment Plan scheduled for October 3

Vi

| enterprises. | | | | | |
|--|-----------------------|---|---|--|--------------------|
| Vibrant | CONDITION LEGEND | No issues / Proceeding as planned | Potential or emerging issue/problem | Problem/issue has arisen | Timing has changed |
| | Status and Co | | | Ne | ext Steps |
| Priority | Not Started In Progre | Resolution by ess Completed Board/Committee | e Comments | Action | Timing |
| ACTIVE & MULTI-MODAL TRANSPORTATION Further investigate Southern Gulf Islands and Salt Spring Island water-based passenger services. | • | Electoral Area Services Com Jan. 20, 2016 Electoral Area Services Com Mar. 15, 2017 | Service Plan; dock service and infrastructure n | nay need to be inter-island passenger fe service; EASC project priorities and Service Review projects; no hity bus and dy on water- eport on SGI | plementing |
| ACTIVE & MULTI-MODAL TRANSPORTATION Pursue CRD transportation service role (includes public transit and regional trails). | ВЕНІМ | CRD Board, Aug. 12, 2015 Transportation Select Comm Mar. 2, 2016 CRD Board, Mar. 9, 2016 Transportation Select Comm Jun. 25, 2016 Transportation Select Comm Oct. 5, 2016 CRD Board, Jan. 11, 2017 | nittee, of the priorities and work program; subn report on process to establish a CRD transport CRD Board directed staff to prepare transport bylaw and accompanying requisition policy; p draft bylaw to TSC; TSC directed staff to prepa transportation service approval process: prese | Reference and bylaw to CRD Board nitted staff ation service; ation service presented re report on ented staff report TSC; presented ncial Integration | ion service |
| | | | from Q3 to Q4, 2017 | | |
| AGRICULTURAL LAND & FOOD SECURITY Develop a regional agricultural land banking solution. Develop policies to support agri-tourism. Establish additional incentives and new policies to promote and encourage farming in the region. Work with partners to find a solution to lack of abattoir, and other related farming infrastructure, in the region or on the Island. | | Electoral Area Services Com Jan. 20, 2016 Planning, Transportation & Protective Services Commit Jan. 27, 2016 CRD Board, July 13, 2016 Planning, Transportation & Protective Services Commit Nov. 23, 2016 CRD Board, Dec. 14, 2016 CRD Board, Apr. 12, 2017 | inventory and preliminary community engage Southern Gulf Islands (SGI) Food & Agriculture completed draft Food & Agriculture Strategy a to community-based project steering commit EASC, PTPSC affirmed Terms of Reference and priorities and work program; conducted focus Southern Gulf Islands Food & Agriculture Strategy draft Food & Agriculture Strategy to PTPSC; Oc Councils on Food & Agriculture Strategy cance attendance; PTPSC recommended Food & Agr for approval; CRD Board approved Food & Agr established a Regional Food & Agriculture Tas Board approved draft SGI Food & Agriculture S | ement on & Ag Strategy recommen e Strategy; Board and presented tee for review; committee groups on egy; presented tober Forum of Iled due to low iculture Strategy Strategy and k Force; CRD Strategy | |
| | | | Report to CRD Board on prioritization of Food recommendations scheduled for September r | neeting | |
| RECREATION, ARTS & CULTURE Support increased access to community arts and recreation through programming and strategic investments. | | Electoral Area Services Com Jan. 20, 2016 Electoral Area Services Comm June 21, 2017 CRD Board, July 12, 2017 | Islands initiative and prepared RFP for tourism | n consultant; evaluations; nal inventory of purchased De m and began centre Advisory and babysitting ership with grams at d Terms of program; on Salt Spring vts Society Recreation lhead site ley; new site building and grant from tourism trail | ▶ Operationalized |

▶ Q4, 2017

Increase access to recreational trails within park boundaries and consider opening new park reserve lands.



organizations to assist with construction; RPC affirmed Terms of Reference and committee priorities and work program; constructing the Great Trail (formerly known as the Trans Canada Trail)/Sooke Hills Wilderness Trail

Completed construction of the Great Trail (formerly known as the Trans Canada Trail)/Sooke Hills Wilderness Trail

REGIONAL PARKS Prepare and update park management plans.



• Regional Parks Committee, Jan. 20, 2016

• CRD Board, Nov. 9, 2016

• Regional Parks Committee, Nov. 16, 2016

• CRD Board, Dec. 14, 2016

• Regional Parks Committee, Jan. 18, 2017

Completed draft Island View Beach Management Plan and public consultation; completed draft Regional Trails Management Plan and public consultation; RPC affirmed Terms of Reference and committee priorities and work program; Board approved 2016 Regional Trails Management Plan; RPC recommended Island View Beach Regional Park Management Plan for approval; presented Island View Beach plan to CRD Board in December, and plan referred back to committee

Submission of revised Island View Beach Management Plan delayed from Q2 to Q4, 2017, as additional stakeholder consultations continue

Submit revised Island View Beach Management Plan to Board

We envision more open government, regional partnerships that increase our ability to meet the needs of the region's residents, and responsive and coordinated delivery of our core services.

Priorities Dashboard \gg Progress Report No. 7 – Q3, 2017

| Serve | CONDITION LEGEND No issues / | Proceeding as planned | Potential or emerging issue/problem | em/issue has arisen | ng has changed |
|--|-----------------------------------|---|--|---|--|
| | Status and Condition | Resolution by | | Next Steps | |
| Priority | Not Started In Progress Completed | Board/Committee | Comments | Action | Timing |
| CORPORATE DEVELOPMENT Ensure CRD service delivery is effectively supported through the development of best practices. | BEHIND | • Finance Committee, Feb. 3, 2016 | Developed Enterprise Risk Management Framework and risk register; developed grants dashboard; evaluating and monitoring demographic and labour force trends; developed and implemented email management guidelines; FC affirmed Terms of Reference and committee priorities and work program; realigned Succession & Workforce Planning Strategy; recruited new Chief Financial Officer; aligned functions within Technology & Initiatives department | Assess physical space requirements of non-electronic records Assess feasibility of electronic document records management system | ▶ Q3, 2017 ▶ Q4, 2017 |
| | | | Completed initial assessment of physical space requirements for non-electronic records and did not engage consultant; hired new Manager, Information Services who will continue assessment; feasibility assessment of electronic document records management system delayed from Q3 to Q4, 2017 | | |
| GOVERNANCE Establish regular two-way engagement opportunities (with the public and) within the organization using innovative approaches and technologies. | BEHIND | CRD Board, Nov. 18, 2015 Governance Committee, Mar. 2, 2016 | Encouraged public feedback on Board initiatives using a dedicated "Get Involved" web presence and social media to drive to email feedback for the 2016 Financial Plan; Board approved recommended consultation plan on the 2016 preliminary financial plan; GC affirmed Terms of Reference and committee priorities and work program; implemented citizen engagement module (survey software); investigated and implemented portal for elected officials and public ahead of schedule | Implement e-comment module for agenda system | ► Q4, 2017 |
| | | | Implementation of e-comment module for agenda system delayed from Q3 to Q4, 2017 | | |
| GOVERNANCE Recognize and support the self-governance and equality of the three electoral areas. | | Governance Committee, Mar. 2, 2016 CRD Board, Dec. 14, 2016 | Received \$50,000 Union of BC Municipalities (UBCM) Strategic Priorities grant for development of Salt Spring Island/ Southern Gulf Islands integrated service plan project; GC affirmed Terms of Reference and committee priorities and work program; in negotiations with potential contractor for SSI/SGI service plan project; hired contractor for SSI/SGI service plan project and implementing project; UBCM passed CRD resolution requesting provincial and federal governments to recognize rural nature of Juan de Fuca, Salt Spring Island and Southern Gulf Islands electoral areas; completed SSI Incorporation Study; presented CRD grants update and grants dashboard to Board; reviewing electoral area committees and commissions | Complete review of all local area committees and commissions | ► Q3, 2017 |
| PROTECTIVE SERVICES Collaborate with partners to prepare for, respond to and recover from emergencies. | | CRD Board, Dec. 9, 2015 Electoral Area Services Committee, Jan. 20, 2016 Planning, Transportation & Protective Services Committee, Jan. 27, 2016 Electoral Area Services Committee, May 18, 2016 CRD Board, Jun. 8, 2016 CRD Board, Sep. 14, 2016 CRD Board, Nov. 9, 2016 | Developing fire services playbook; prepared animal care plan for emergencies and disasters, integrated it into operational standards and conducted emergency tabletop exercise with key partners to validate plan components; initiated audit of emergency radio sites as part of communications infrastructure resilience and presented report on emergency radio sites audit to PTPSC; completed review of emergency radio sites and determined configuration; purchased mass notification system and completed privacy impact assessment on mass notification system; Board approved establishment of Regional Emergency Management partnership (REMP); EASC, PTPSC affirmed Terms of Reference and committee priorities and work program; entered into Memorandum of Understanding for REMP at provincial level but Emergency Management BC (EMBC) was delayed in moving forward which pushed out expected timelines; EMBC has since posted and interviewed for their senior manager position for the project and has identified the provincial reps for the REMP Steering Committee; presented report on 911 amalgamation to Board; tested implementation plan for mass notification system in Q3 and continuing to roll out; Board approved Tsunami Warning System protocol | Present report on fire services playbook | ► Q4, 2017 |
| | | | Received outline of requirements from the Office of the Fire Commissioner for fire services playbook; development of fire training plans for report underway | | |
| PROTECTIVE SERVICES Oversee compliance with applicable building regulations. | | Electoral Area Services Committee, Jan. 20, 2016 | Amending CRD Building Bylaw to incorporate changes from 2012 BC Building Code; waiting for new legislation to be enacted to amend bylaw; EASC affirmed Terms of Reference and committee priorities and work program | Present amended Building Bylaw to EASC | ► Q4, 2017 |
| | | | Building Bylaw undergoing review by lawyers | | |

Previously Completed & Operationalized

inable: of 16 priorities, 6 are completed and 6 are oper

| Sustainable: of 16 priorities, 6 are completed and 6 are operationalized | | | | |
|--|--|--|-------------------------------------|--|
| Priority | Resolution by Board/Committee | Comments | Status | |
| BIODIVERSITY & ECOSYSTEM HEALTH Advocate to provincial and federal governments to maintain and fulfil their roles to protect biodiversity. | Board, Jan. 13, 2016 GC, Mar. 2, 2016 | Added to standing committee mandate | ▶ Completed | |
| BIODIVERSITY & ECOSYSTEM HEALTH Determine future CRD role in regional wildlife management (fallow deer, bullfrogs, geese, etc.). | Board, Aug. 12, 2015 EASC, Jan. 20, 2016 RPC, Jan. 20, 2016 ESC, Jan. 27, 2016 PTPSC, Jan. 27, 2016 RWSC, Feb. 17, 2016 | Management continues within operational mandate | ▶ Operationalized | |
| BIODIVERSITY & ECOSYSTEM HEALTH Showcase best practices for managing invasive species on CRD lands. | RPC, Jan. 20, 2016 ESC Jan. 27, 2016 RWSC, Feb. 17, 2016 | Invasive species removal continues within operational mandate | ▶ Operationalized | |
| BIODIVERSITY & ECOSYSTEM HEALTH Strategically acquire protected areas which contribute to climate mitigation and adaptation goals. | Board, Jul. 8, 2015 RPC, Jan. 20, 2016 RPC, Jun. 15, 2016 | Land acquisition continues within operational mandate according to Land Acquisition Strategy | ▶ Operationalized | |
| BIODIVERSITY & ECOSYSTEM HEALTH Work with partners to open the Sea to Sea Park. | ▶ RPC, Jan. 20, 2016 | Sea to Sea Park opening in phases | ➤ Completed | |
| CLIMATE CHANGE Accelerate corporate mitigation and adaptation activities. | ESC, Jan. 27, 2016 Board, Nov. 9, 2016 | Corporate mitigation and adaptation activities continue within operational mandate | ▶ Operationalized | |
| CLIMATE CHANGE Advocate to senior levels of government for programs and regulations to reduce emissions and/or prepare for climate change. | Board, Dec. 9, 2015 ESC, Jan. 27, 2016 GC, Mar. 2, 2016 Board, Jun. 8, 2016 | Added to standing committee mandate | ➤ Completed | |
| CLIMATE CHANGE Provide a climate lens for Board decision-making. | FC, Feb. 3, 2016 Board, Jul. 13, 2016 Board, Nov. 9, 2016 | Climate lens included within operational mandate | Operationalized | |
| CLIMATE CHANGE Pursue strategic partnerships to help achieve community mitigation and adaptation targets. | ESC, Jan. 27, 2016 ESC, Oct. 26, 2016 Board, Nov. 9, 2016 Board, Apr.12, 2017 | CRD Board approved Regional Climate Action Strategy | Completed | |
| ENVIRONMENTAL PROTECTION Undertake monitoring, education and remediation programs to support decision-making and management of natural resources. | ▶ RPC, Jan. 20, 2016 ▶ ESC, Jan. 27, 2016 | Monitoring, education and remediation programs continue within operational mandate | ▶ Operationalized | |
| INTEGRATED WASTE MANAGEMENT Acquire additional expertise on technologies and solutions (including centralized/decentralized approaches and gasification) to liquid and solid waste treatment. | Board, May 25, 2016 Board Special Meeting, Sep. 14, 2016 | Acquired consultant to provide expertise | ➤ Completed | |
| INTEGRATED WASTE MANAGEMENT Establish a systematic process of evaluation for all liquid waste and solid waste decisions. | Board, Jan. 13, 2016 Board, Mar. 9, 2016 Board, Apr. 13, 2016 Board, Jun. 8, 2016 Board, Jan. 11, 2017 | Established Integrated Resource Management Advisory Committee Terms of Reference | ▶ Completed | |

Board/Committee Legend

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- RWSC = Regional Water Supply Commission
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Previously Completed & Operationalized

Establish educational programming to promote local food and its

benefits.

Page 6 of

Livable: of 14 priorities, 5 are completed and 7 are operationalized

| | Priority | Resolution by Board/Committee | Comments | Status |
|---|--|---|---|-------------------------------------|
| DRINKING WATER Invest in the renewal and replacement of aging infrastructure to deliver an adequate supply of safe, reliable drinking water. | | Board, Nov. 18, 2015 RWSC, Feb. 17, 2016 Board, Apr. 13, 2016 | Implemented capital plan for regional water supply infrastructure projects | ➤ Completed |
| DRINKING WATER Protect and maintain an adequate supply of safe, reliable drinking water. | | EASC, Jan. 20, 2016 RWSC, Feb. 17, 2016 Board, Jun. 8, 2016 | Management of drinking water system continues within operational mandate | Operationalized |
| Advocat | IC DEVELOPMENT e to senior levels of government to support major odal transportation projects which encourage economic nent. | Board, Dec. 9, 2015 EASC, Jan. 20, 2016 RPC, Jan. 20, 2016 PTPSC, Jan. 27, 2016 GC, Mar. 2, 2016 TSC, Mar. 2, 2016 | Added to standing committee mandate | ▶ Completed |
| Explore a | IC DEVELOPMENT I funding mechanism to support existing agencies like the Victoria Economic Development Agency. | • FC, Feb. 3, 2016 | Monitoring progress of the South Island Prosperity Project continues within operational mandate | ▶ Operationalized |
| Work wi | IC DEVELOPMENT h municipalities, electoral areas and partners to develop chensive arts and culture strategy. | Board, Jan. 13, 2016 AC, Jan. 13, 2016 FC, Feb. 3, 2016 | Development of CRD Arts Strategic Plan continues within operational mandate | • Operationalized |
| (CHANG Complet | & WELL-BEING ING DEMOGRAPHICS) e the Community Health & Well-Being Plan and he appropriate roles for the CRD in its implementation. | PTPSC, Jan. 27, 2016 PTPSC, Jun. 22, 2016 | Implementation of Community Health & Well-Being Action Plan continues within operational mandate | ▶ Operationalized |
| HOUSIN Complet Financia | G e the Capital Region Housing Corporation Long-Term & Asset Management Plan. | PTPSC, Jan. 27, 2016 CRHC, May 24, 2016 | Completed Capital Region Housing Corporation Long-Term Financial & Asset Management Plan and Housing Sustainability Strategy | Completed |
| Housing First Initiative | HOUSING Develop a standardized regional definition of "affordable" and "attainable." Examine an increase in the size of the Regional Housing Trust Fund and encourage participation by all municipalities, electoral areas and First Nations. Leverage equity in all CRD assets (CRD, CRHC, CRHD) to develop creative solutions to providing new housing. | Board, Dec. 9, 2015 PTPSC, Jan. 27, 2016 Board, Apr. 20, 2016 | Implementation of Housing First Policy and Program Framework continues within operational mandate | • Operationalized |
| HOUSIN Establish body. | 5 the CRD as the overarching planning and coordinating | Board, Dec. 9, 2015 GC, Mar. 2, 2016 Board, Apr. 20, 2016 Board, Sep. 14, 2016 | Board approved Regional Housing First Implementation Plan | ▶ Completed |
| Develop and tool | AL INFRASTRUCTURE and implement asset management planning framework to continue proactive and responsible management of ad infrastructure, both natural and engineered. | PTPSC, Jan. 27, 2016 FC, Feb. 3, 2016 | Hired asset manager | ▶ Completed |

Vibrant: of 14 priorities, 2 are completed and 3 are operationalized Resolution by Board/Committee Comments Status Priority **ACTIVE & MULTI-MODAL TRANSPORTATION** Added to standing committee mandate Completed Board, Dec. 9, 2015 Advocate for regional transit priorities to the Victoria Regional • PTPSC, Jan. 27, 2016 Transit Commission. • GC, Mar. 2, 2016 • TSC, Mar. 2, 2016 ACTIVE & MULTI-MODAL TRANSPORTATION • Board, Nov. 4, 2015 Design and management of regional trails continues within Operationalized Design and manage regional trails as transportation corridors for • RPC, Jan. 20, 2016 operational mandate users now and in the future. • Board, Nov. 9, 2016 **ACTIVE & MULTI-MODAL TRANSPORTATION** Board, Nov. 18, 2015 EASC, Jan. 20, 2016 PTPSC, Jan. 27, 2016 Advancement of active transportation infrastructure and Operationalized Enable the CRD, local governments and other agencies to advance programming continues within operational mandate active transportation infrastructure and programming (including active and safe routes to school). **AGRICULTURAL LAND & FOOD SECURITY** Board, Dec. 9, 2015 PTPSC, Jan. 27, 2016 GC, Mar. 2, 2016 Added to standing committee mandate Completed Enable others and advocate for supportive agricultural programs and policies by provincial and federal governments **AGRICULTURAL LAND & FOOD SECURITY** • ESC, Jan. 27, 2016 Educational programming on local food continues within Operationalized

operational mandate

• PTPSC, Jan. 27, 2016

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 - RWSC = Regional Water Supply Commission
 - ► TSC = Transportation Select Committee

Previously Completed & Operationalized

Collaborate: of 9 priorities, 2 are completed and 7 are operationalized

| | Priority | Resolution by Board/Committee | Comments | Status |
|---|---|---|---|-------------------------------------|
| CHANGING DEMOGRAPHICS Advocate to senior levels of government for age-friendly programs and policies. | | Board, Dec. 9, 2015 PTPSC, Jan. 27, 2016 GC, Mar. 2, 2016 PTPSC, Jun. 22, 2016 | Added to standing committee mandate | ▶ Completed |
| CHANGING DEMOGRAPHICS CRD to work with partners to establish a universally accepted definition of "seniors" for purposes of recreational programming alignment. | | Board, Dec. 9, 2015 PTPSC, Jan. 27, 2016 | Work continues within operational mandate | • Operationalized |
| | ONS sibility of establishing a First Nations hunting protocol Is in recognition of the Douglas Treaty | RPC, Jan. 20, 2016 RWSC, Feb.17, 2016 Board, Mar. 9, 2016 | Established Traditional Use Access Agreement with T'Sou-ke Nation for use of Leech Watershed Area | ▶ Completed |
| FIRST NATIONS Investigate ways to best support First Nations' economic development activities in co-operation with local government partners. | | GC, Mar. 2, 2016 Board, Apr. 13, 2016 | Partnership development continues within operational mandate | Operationalized |
| FIRST NATIONS Organize Board training and education on First Nations' traditions, culture, history and approaches. | | GC, Mar. 2, 2016 Board, Apr. 13, 2016 | Training and education continues within operational mandate | • Operationalized |
| Deploy con | GAGEMENT & COMMUNICATIONS nprehensive communication strategies to encourage ialogue with the public on major Board decisions and nges | ▶ GC, Mar. 2, 2016 | Public engagement on Board decisions continues within operational mandate | ▶ Operationalized |
| Estab the p appro Set ta activi Share | IC ENGAGEMENT & COMMUNICATIONS lish regular two-way engagement opportunities with ublic (and within the organization) using innovative aches and technologies. rgets and measure effectiveness of CRD engagement ties. stories of collaboration and accomplishments across rganization and region. | ▶ FC, Feb. 3, 2016 | Public engagement and communications continues within operational mandate | ▶ Operationalized |
| | | | | |

Serve: of 15 priorities, 3 are completed and 7 are operationalized

| Priority | Resolution by Board/Committee | Comments | Status |
|---|---|---|-------------------------------------|
| CORPORATE DEVELOPMENT Enhance and ensure effective financial and audit reporting practices. | FC, Feb. 3, 2016 Board, Mar. 30, 2016 FC, Jun. 1, 2016 Board, Jun. 8, 2016 | Financial and audit reporting practices continue within operational mandate | ▶ Operationalized |
| CORPORATE DEVELOPMENT Evaluate the use of innovative technologies and corporate support systems for continuous improvement and effective service delivery. | RPC, Jan. 20, 2016 PTPSC, Jan. 27, 2016 | Application of innovative technologies and systems continues within operational mandate | ▶ Operationalized |
| CORPORATE DEVELOPMENT Support continued investments in workforce education, training and development. | • FC, Feb. 3, 2016 | Implemented aligned Training Plan | ➤ Completed |
| EDUCATION, OUTREACH & INFORMATION Demonstrate transparency and increase visibility through the provision of accessible, relevant, timely and usable data and information. | PTPSC, Jan. 27, 2016 FC, Feb. 3, 2016 | Provision of data and information continues within operational mandate | Operationalized |

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- TSC = Transportation Select Committee

| EDUCATION, OUTREACH & INFORMATION Expand on successful education partnerships and program delivery to include innovative in-person outreach and educational programs. | RPC, Jan. 20, 2016 ESC, Jan. 27, 2016 RWSC, Feb. 17, 2016 Board Jul. 13, 2016 | Education partnerships and program delivery continues within operational mandate | ▶ Operationalized |
|--|--|--|-------------------|
| GOVERNANCE Complete the work of the Special Task Force on First Nations Engagement. | Board, Dec. 9, 2015 GC, Mar. 2, 2016 | First Nations engagement continues within operational mandate | • Operationalized |
| GOVERNANCE Determine the role of the CRD in current governance conversations. | GC, Mar. 2, 2016 Board, Dec. 14, 2016 | Participated in Province's Capital Integrated Services & Governance Initiative | ▶ Completed |
| GOVERNANCE Establish a Board self-evaluation process. | Board, Sept. 9, 2015 GC, Mar. 2, 2016 GC, Sep. 7, 2016 | GC voted by consensus not to pursue self-evaluation process | ▶ Completed |
| GOVERNANCE Review and establish a governance model which encourages exemplary decision-making and includes regular Board education and inter-jurisdictional collaboration. | Board, Dec. 9, 2015 GC, Mar. 2, 2016 | Annual review of standing committee structure and TOR continues within operational mandate | ▶ Operationalized |
| GOVERNANCE Support regional and sub-regional dialogues between the general public, municipalities, electoral areas, First Nations and the CRD. | ▶ GC, Mar. 2, 2016 | Regional and sub-regional dialogue continues within operational mandate | • Operationalized |
| | | | |