Island Health and Vancouver Island Regional Hospital Districts Semi-Annual Joint Planning Meeting Regional District of Nanaimo 6300 Hammond Bay Road, Nanaimo, BC June 09, 2017 Minutes of Meeting

In attendance from Island Health:

Don Hubbard	Matthew O'Rae
Dr. Brendan Carr	Chris Sullivan
Kim Kerrone	Jamie Braman

In attendance from the Regional Hospital Districts:

Teri Fong, Alberni-Clayoquot Penny Cote, Alberni-Clayoquot Kevin Lorette, Capital Phyllis Carlyle, Nanaimo Charlie Cornfield, Comox-Strathcona Beth Dunlop, Comox-Strathcona Greg Fletcher, Mt. Waddington Ian Thorpe, Nanaimo Marianne Alto, Capital Jon Lefebure, Cowichan Valley Mark Kueber, Cowichan Valley

<u>Regrets:</u> Andrew Hory, Mt. Waddington Wendy Idema, Nanaimo

<u>Guests:</u> Catherine Claiter-Larsen Kelly Murphy Dr. Becky Palmer

Eva Vincent Brennan MacDonald

1. Introductions

Roundtable introductions were made by Kim Kerrone.

2. Welcoming Remarks

Don Hubbard welcomed everyone to the meeting and recognized the new RHD attendees including: Ian Thorpe - Nanaimo Marianne Alto – Capital Jamie Braman – Island Health Don also welcomed Brennan MacDonald and Dr. Becky Palmer from FNHA and provided some opening comments.

3. <u>Approval of Agenda</u>

There were no additions to the Agenda.

4. October 07, 2016 Minutes

Chris Sullivan provided a summary of the action items from the October 2016 meeting.

No changes were made to the Minutes circulated with the Agenda.

5. <u>Island Health Update</u>

Brendan Carr started by thanking the RHDs for their support towards capital projects and equipment. In 2016/17, the total funding from RHDs was \$79 million.

Brendan also provided an update on various items including:

- Island Health's alignment with the Province's strategic priority of providing integrated community-based health services such as Primary Care Homes in partnership with our physician colleagues;
- Improvements underway to improve surgical wait times including an affiliate surgical services provider just outside Victoria;
- Expansion of virtual care and telehealth options in support of Rural and Remote Care including services to Zeballos and Sointula from our teams that are based in Port McNeill;
- Various strategies underway to address the opioid crisis such as overdose prevention sites;
- Updates on aboriginal health, in particular the Regional Partnership Accord and an Aboriginal Health Strategic Plan;
- Improvements to MRI access across Island Health;
- New residential care projects that have opened in Campbell River and Nanaimo;
- Implementation and ongoing learnings around IHealth; and
- Updates on completion of the North Island Hospital project and concept planning underway for a new Cowichan District Hospital.

The update was followed by questions and comments such as the opportunity for Island Health to partner with local governments on the opioid crisis response through the AVICC conference next year.

6. Quality Systems (IM/IT) Update

Catherine Claiter-Larsen provided the attached presentation titled IM/IT in the Modern Healthcare System. This was a follow-up to discussions at the previous meeting where it was proposed that RHDs consider funding high priority IM/IT capital projects that will improve

outcomes for Island Health residents. This includes "smart" or integrated IM/IT equipment and IM/IT infrastructure to enable increased functionality in equipment.

Catherine's presentation included the Island Health vision for how IM/IT will support a quality system for health and care, with our patients and their families at the centre. All healthcare services will be coordinated around the person, with information flowing seamlessly within, and across each venue of care - capturing the context, goals and preferences for each person and ensuring the highest levels of quality and safety.

The update was followed with questions and comments such as:

- Privacy concerns delaying the implementation of IHealth;
- Pharmacists playing a significant role in areas affecting their areas;
- When is IM/IT a capital expense versus an operating expense; and
- Implementation of IHealth at Nanaimo Regional General Hospital and steps to improve confidence (Catherine Claiter-Larsen to follow-up with Ian Thorpe).

7. <u>First Nation Health Authority Update</u>

Brennan MacDonald and Dr. Becky Palmer provided a presentation on the FNHA. The FNHA is a province-wide health authority that has assumed the programs, services and responsibilities formerly handled by Health Canada. The FNHA vision is to improve the health and well-being of BC's First Nations and Aboriginal people.

One of the areas discussed was the importance of providing health care in a culturally safe way. This includes the creation of 10 cultural safety committees across Island Health to build relationships between First Nations and Island Health staff.

The 2017/2018 FNHA Summary Service Plan was distributed to meeting participants.

The update was followed with questions and comments regarding:

- Treaty Nations are part of the FNHA; and
- Invitation for FNHA to attend a CSRHD Board meeting.
- 8. <u>Physician Recruitment Strategy</u>

Kelly Murphy and Eva Vincent provided the attached presentation on medical staff recruitment. This included information on recruitment successes, strategies and challenges.

The update was followed with questions and comments regarding:

- Writing letters to local governments and Chambers of Commerce asking for support from, for example, the Economic Development Officer or Community Ambassador;
- An Association of Vancouver Island and Coastal Communities Motion to request Provincial assistance to attract doctors to BC (attached); and
- A partnership implemented in Quesnel that has achieved extraordinary results.

9. Island Medical Program

This item was deferred to the next meeting.

10. <u>Capital Planning Update</u>

Matt O'Rae and Chris Sullivan provided the attached presentation on capital planning including:

- Island Health capital expenditures in 2016/17 and forecast 2017/18 funding;
- Ministry of Health capital process update including a request to add a management and project reserve onto major capital project budgets; and
- A brief update on major projects underway.

11. Island Health 2017/18 Operating Budget Update

Kim Kerrone gave an update on Island Health's operating budget. For 2016/17, Island Health balanced its budget. The 2017/18 fiscal year is expected to be a challenging year.

12. First Nations Treaties – Funding for RHDs

This is a standing item for RHDs to share information regarding First Nation treaties and representation on RHD Boards.

Teri Fong indicated that Toquaht First Nation is the fourth treaty member with the ACRHD and the Chair of the Regional District is a representative of the Huu-ay-aht First Nations.

13. Round Table – Questions and Answers

During the Round Table questions and comments were raised regarding:

- Clarity around what maintenance for parking structures is included in the P3 Annual Service Payment;
- Development of hospice beds in Cowichan;
- Need to develop services in growing regions such as Sooke;
- Association of Vancouver Island and Coastal Communities discussion on "Healthy Communities Open Space Workshop and two health care related motions (see attached); and
- Adding physician recruitment as a standing item for future meetings.

Jamie Braman also commented on the Interior Health process with RHDs and he looks forward to working with everyone to strengthen our relationships.

14. Closing Remarks

Kim Kerrone thanked the meeting attendees for their participation.

15. Future Meeting

The next meeting is to be scheduled – tentative date will be October 2017.