



Report CRD Service Agreement 2024-2025

Presented by
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CEO

May 7th 2025

HOPE
has found a
HOME

2024-2025 SERVICE AGREEMENT DELIVERABLES

- REGIONAL PLANNING AND COLLABORATION
- ONGOING RESEARCH
- COMMUNICATION AND ENGAGEMENT
- SYSTEM MONITORING
- GENERAL ADMINISTRATION



REGIONAL PLANNING AND COLLABORATION

The 2025-2030 Community Plan to Functional Zero Homelessness was developed through extensive consultation with community

Functional Zero Homelessness means that for homelessness to be **rare, brief and non-recurring**, we must:

- continue to respond to immediate needs; shift focus, and dedicate more resources to **prevention**, upstream, midstream and downstream
- use **data** and evidence to guide our efforts and measure progress
- work towards the goal of **housing** for all people, using a human rights-based lens and a person-centric approach

Prevention, Data and Housing are the 3 pillars of the 2025-2030 Community Plan



REGIONAL PLANNING AND COLLABORATION

On March 4th the Alliance held a community event **to ensure alignment** between the 6 outcome areas and the organizational activities currently underway in the participating organizations:

Outcome 1: Poverty Reduction

Outcome 2: Person-Centred

Outcome 3: A Chosen and Safe Shelter for Everyone

Outcome 4: Funding for Housing

Outcome 5: Housing Stock and Type

Outcome 6: Housing Services and Supports

The release of the final plan is currently on hold as the Board of Directors continues to discuss the funding and the sustainability of the Alliance



REGIONAL PLANNING AND COLLABORATION

Health and Housing Steering Committee Meetings (Leadership) and Whole Committee Meetings: held as scheduled. These membership of the Health and Housing Committee stands at 55 member. During these meetings, we receive relevant presentations, discuss opportunities for advocacy and communications and provide organizational updates critical for the work in the sector.

Downtown Service Providers (DSP) attended as scheduled. DSP is a collective of homelessness serving organizations and partners in the Victoria Downtown area. Our attendance allows us to glean local perspectives and activities , programs and services in the downtown area to address homelessness.

Sooke Homelessness Coalition Support (SHC) attended as scheduled. W support the SHC in the continued implementation of their strategic plan.



REGIONAL PLANNING AND COLLABORATION

Salt Spring Island Engagement

- Island Health Advancement Network (SSHAN) meetings as scheduled. We are now an official member
- Salt Spring ASK presentation earlier this year
- Salt Spring Island Housing Group presentation and discussion of the 2025-2030 Community Plan

Saanich Engagement

- Meeting with Mayor, CAO, Fire Chief and By-Law Manager to discuss implementation of emergency weather shelter
- Presentation to Council of the 2025-2030 Community Plan

Langford Engagement

- Meeting with Mayor of Langford to discuss ongoing issues and request presentation to Council

Metchosin Engagement

- Presentation to Council of the 2025-2030 Community Plan

Victoria Engagement

- Presentation to Council of the 2025-2030 Community Plan



ONGOING RESEARCH

Regional Overview of Permitted Sheltering Spaces

- The Regional Overview of Permitted Sheltering Spaces report was finalized and submitted with the final 2024-2025 Service Agreement progress report

Point in Time (PiT) Count

- Member of the PiT Advisory Committee to guide the planning and implementation of the PiT count, supporting the work as specified by the Community Social Planning Council
- Member of the Impact and Implementation Committee that reviews the PiT questionnaire and survey methodology, logistics for the PiT magnet events, survey, and enumeration events
- Member of the Impact and Implementation Committee that reviews logistics for the PiT magnet, survey, and enumeration events
- Staff of the Alliance participated in the PiT survey and magnet events



ONGOING RESEARCH

Supportive Housing Impact Assessment

- The Supportive Housing Impact Assessment Report was submitted with the final 2024-2025 Service Agreement progress report and is available on our website

Creating Homes: A Community Guide to Affordable and Supportive Housing Development

- The Creating Homes Report was submitted with the final 2024-2025 Service Agreement progress report and is available on our website



COMMUNICATIONS AND ENGAGEMENT

2024-2025 Regional Resource Guide

- The Regional Resource Guide has been completed
- Preliminary database available on our website



SYSTEM MONITORING

Coordinated Access (CA)

- Regular monthly meetings with the Community Planner. During these meetings, the Community Planner updates and solicits feedback from the Alliance
- The CRD as the Community entity is one of the key actors of the CA process and HIFIS, alongside BC Housing and Island Health. The Alliance participates in the Strategic Meeting Table as requested

Homelessness Individuals Families Information System (HIFIS)

- Regular monthly meetings with the Community Planner. During these meetings, the Community Planner updates and solicits feedback from the Alliance
- The CRD as the Community entity is one of the key actors of the CA process and HIFIS, alongside BC Housing and Island Health. The Alliance participates in the Strategic Meeting Table as requested

The Alliance has been supporting the work as requested. The Alliance has a permanent seat at the Community Advisory Board – Reaching Home, where the CA and HIFIS' jurisdiction falls



GENERAL ADMINISTRATION

The Alliance met all its administrative obligations referred to in this Contract

2023-2024 Annual Report. Available on our website: <https://victoriahomelessness.ca/wp-content/uploads/2024/10/2023-24-Annual-Report.pdf>

Presentation to the Hospitals and Housing Committee of the CRD. May 7th, 2025

2024-2025 Plan of Action: The Alliance's plan of action encompassing the current Schedule A, as well as Island Health agreement deliverables, and the Community Plan 2025-2030 objectives were presented to the Board of Directors at its July 2024 meeting.

2024 Annual General Meeting: AGM was held September 28th, 2024, with 25 members in attendance. All statutory business was conducted and the changes to the Alliance's by-laws were approved by the membership.

Quarterly Progress Reports and Check-Ins: The 2024-2025 Service Agreement between the CRD and the Alliance was signed in on July 31, 2024. Progress reports and updates were scheduled and attended for all quarters, as scheduled.





Thank you!