4.1 Mr. James Anderson
PPSC meeting
April 25th

Agenda item 5.5 Tsunami Action Report

Here today to state the obvious but there is a need to be sure you have read the reports before you ..

I live in Caddie Bay 200 metres from the ocean beach and about 8 ft above sea level so the topic is one of concern to me and particularly my wife. What good is a Twitter message in the middle of the nite to us ?? .

I commend Mayor Jensen for requesting a status update report to your Committee but both you, your staff and our residents have had to wait 3 months for the LGEPAC to meet and share experiences and for you to finally receive their report now before you. Mercifully it now finally becomes a public document. .

the CRD staff report confirms the obvious:

"public expects that each municipality will coordinate planning and response to maximum public safety and to improve effectiveness of response.".

Unfortunately, the report in front of you suggests the system fails to meet those expectations.

I personally observed the next day media coverage of reports of the confusing messaging residents received across the region and differential responses by various municipal agencies and was not surprised by the **"Challenges"** identified by your staff on pg 6. It outlines 14 instances of mistakes and mixed messages, differential media approaches as to how various agencies responded to the alarm and then gave conflicting advice and updates to their residents.

It confirms that your various agencies were not consistently responsive to the "Alert Ready" notification from the NTWC and worse they conveyed that confusion in the haphazard manner by which they relayed messages to their residents.

You should be both alarmed and embarrassed by these results now being reported to you from their **"After Action" post mortum** report .

I refer you to pg 7 which fortunately provides you with 10 **Recommendations** to remedy this situation which if acted upon would have numerous benefits:

" It is appropriate all municipalities in the region collaborate on consistent approach for mitigation of the emergency"

'collaboration will lead to improved coordination and response between agencies and with the media

Residents across the region would receive timely and consistent information pertinent to risks.

'opportunities for economies of scale and cost efficiencies"

Again; I remind you of the **Conclusion** offered by your staff.

"The variation in emergency plan and public notifications led to indication of public concerns that response was desparate and not well coordinated "

The staff report confirms a need not to just receive the LGEPAC report but to act on it and offers remedial actions necessary and appropriate and apparently relatively easy to implement.

I trust you will be quick to support a motion to endorse their recommendation and advise the BD of this imperative for follow up as a necessary inter-municipal initiative.

James Anderson 250 477 8255 resident of Saanich

April 25/2018

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