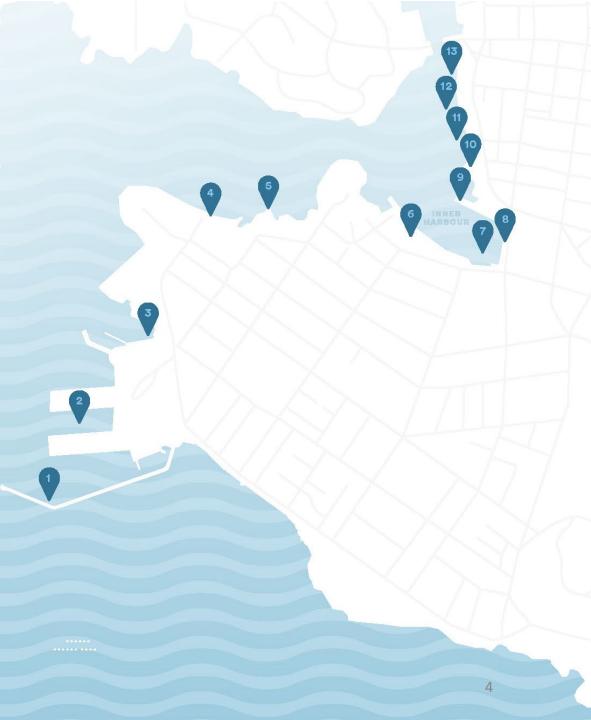


GVHA Assets at a Glance



We own and operate high-profile community assets along with commercial and marine holdings.

- Ogden Point Breakwater
- 2 Victoria Cruise Ship and Deep-Water Terminal at Ogden Point
- Public Boat Launch
- Fisherman's Wharf and Fuel Dock
- 6 Raymur Point Customs Dock
- Steamship Terminal
- Causeway Marina
- Inner Harbour Lower Causeway
- Ship Point
- 10 Broughton Street Pier
- **111** Wharf Street Marina
- Hyack Terminal
- Johnson Street Marina





Financial Performance – 2019-20

Based on financial statements for fiscal year-end, March 31, 2020



\$16.3M in Operating Revenues

Budgeted: \$15.8M



\$12.7M in **Operating Expenses**

Budgeted: \$12.9M



\$3.6M in Cash from Operations

Budgeted: \$2.9M



\$5.5M in Capital **Spending**



Financial Performance – 2020-21

Draft and Unaudited Forecast for fiscal year-end March 31, 2021



\$4.1M in Operating Revenues

Budgeted: \$18.1M



\$6.8M in **Operating Expenses**

Budgeted: \$15.2M



\$-2.8M in Cash from Operations

Budgeted: \$2.9M



\$0.7M in Capital Budgeted

Indigenous Relations

- In 2019, with the support of the Esquimalt Nation and Songhees Nation, we announced our participation in the Canadian Council for Aboriginal Business' Progressive Aboriginal Relations (PAR) Program.
- PAR is a bench-marking tool that helps businesses measure its work in Indigenous relations in 4 areas: leadership, community relations, business development, and employment.
- We are working on Phase 3 of the Committed process and aim to apply for certification in April 2021.
- Some of the initiatives that we have focused on in 2019/20 include:
 - GVHA's First Nations Revenue Contribution Fund
 - Lekwungen Youth Job Shadowing Program & Seasonal Opportunities Program
 - GVHA's Indigenous Business Directory
 - Indigenous cultural staff training





- Operations & Staffing Reductions
- Capital Project Postponements
- Canadian Emergency Wage Subsidy
- Canadian Emergency Commercial Rent Assistance Program
- Commercial Customer Support & Rent Deferrals

Major Projects & Initiatives

- Pier B Mooring Dolphin Extension
- Sustainable Service Delivery Program
- Economic Impact Study



Emissions Inventory

- GHG emissions from the Victoria Cruise Ship Terminal in 2018 were equivalent to 3,241 cars on the road per year
- Since 2010:
 - CACs have decreased by 41%
 - SOx has been reduced by 95%
 - Particulate matter has been reduced by 79%
- Next major step: shore power feasibility and business case (2020)



Emissions Inventory 2010, 2014 & 2018

2021 Cruise Outlook

- Cruise operations resumption strategy constantly under revision and improvement
- Cruise operations successfully resumed in Europe under strict health protocols
- Victoria's 2021 cruise season will be impacted by:
 - International travel restrictions or openness
 - Timing of cruise operations resumption in North America (early 2021 is current earliest period)



