

## APPENDIX F: Reaching Home Projects & Alliance Activities

### PART 1

1. Coordinated Assessment and Access (CAA) – The Capital Regional District (CRD) is required to implement a CAA process supported by a by-name list in the community for those agencies receiving Reaching Home Program (RHP) funds. A Community Planner has been funded through the RHP to develop an enhanced process collaboratively with community, and more specifically, with BC Housing and Island Health. Due to the complexity of the service delivery landscape, the development of an effective and outcomes-based CAA process cannot be accomplished through looking only at RHP funded programs and therefore, significant CRD efforts are required to bring the funding and service organizations together to deliver on this work.
2. Homelessness Management Information System (HMIS) – Homeless Individuals and Families Information System (HIFIS) is a specific software product developed by the Government of Canada as a HMIS. HIFIS is critical in the design and implementation of a fully functioning CAA process as the data infrastructure built through HIFIS is needed to enable prioritization, matching and referral activities. BC Housing holds the HIFIS license for the entire province and has deployed HIFIS to support its funded shelter and outreach programs. However, the underlying data architecture was not intended to include non-BC Housing-funded programs, such as those supported through RHP. The current application of HIFIS in BC does not support a community-level by-name list or a collaborative outcomes-based approach across multiple agencies. Therefore, the CRD will require capacity to undertake a process to meet the requirements of the RHP.

### PART 2

- Coordinating government agencies, non-profits, health services and community organizations around the delivery of housing and services directed toward efforts to reduce homelessness in the region, and report to the Community Advisory Board (CAB) through the Alliance Executive Director;
- Supporting engagement in the development of a Community Plan that includes outcomes and indicators to be used to guide action and monitor progress toward effectively addressing issues related to homelessness in the capital region;
- Engaging with key community organizations and individuals, including Indigenous, in the community beyond the homeless serving sector and gather all available information related to the community's local homelessness priorities, and develop a coordinated approach to addressing homelessness in the region;
- Receiving and reporting on quantitative and qualitative data that outlines progress toward the achievement of the goals of the regional Community Plan; and
- Providing advice and feedback on any plans or strategies required by the Government of Canada related to the CRD's delivery of the RHP.