



Making a difference...together



Tenant Advisory Committee

Minutes of a Meeting of April 29, 2021

Room 652, CRD Boardroom, 625 Fisgard Street, Victoria, BC, and remotely via Webex

Present: Mayor L. Helps, L. Reid, D. Wallace, E. Syring

Webex: K. Naraghi

Regrets: E. Ngongo, C. Simpson, N. Thompson

Staff: D. Elliott, S. Grigg, K. Lambert, C. Work (recorder)

The meeting was called to order at 3:35 p.m.

1. Territorial Acknowledgment

Co-chair Mayor Helps provided a Territorial Acknowledgment.

2. Approval of Agenda

It was moved by E. Syring, seconded by L. Reid, that the Agenda for the April 29, 2021 meeting be approved.

CARRIED

3. Adoption of Minutes of February 22, 2021 Meeting

It was moved by D. Wallace, seconded by K. Naraghi, that the February 22, 2021 meeting minutes be adopted as circulated.

CARRIED

4. Business Arising from the Minutes

- Online Banking Update:

CRD staff advised that RBC Banking planning to go live in June, other than one missing piece, that IT has to establish a front facing piece to align it with our accounts. It is on the 2021 Work Plan. IT will continue to work with Finance to implement. Will be revisited at the October TAC meeting.

- Pet Policy Update:

CRD staff provided background, e.g. in-house survey and literature review. An established working group looked for solutions, meeting with groups, handing out leaflets and maps for people to clean up after dogs and keep dogs on leashes. Looked at BC Housing and Pacifica requirements but they have different staffing structures, different landscapers, etc. Tenant and caretaker safety, allergies, loose dog and feces remain ongoing issues. The last resort is sending a breach letter re: pet addendum and

ending a person's tenancy, but enforcement is tough. Camera surveillance was discussed but not viable due to privacy legislation with children. West Park pet pilot project will be revisited in the fall, to give tenants the summer to adopt more responsible and policy compliant pet ownership habits;

- Pride of Place:

Discussion that Pride of Place is a part of the TAC Annual Work Plan.

5. 2021 Annual Work Plan (from 2021 Priorities Ranking)

CRD staff reviewed the priorities ranking from the end of 2020, showing a strong interest in additional clarity and deliverables. IAP Spectrum table is broken down into Inform, Consult, Involve, Collaborate, and Empower. CRD staff advised that hundreds of plants would be delivered during the week of May 17th, currently twice per year. Discussion about a caretaker pressure washing the front entrance and courtyard, reinforcing how outside beautification has a big impact on tenants' internal mindset, and another caretaker's pride of ownership helping tenants to be more respectful by his efforts. It was agreed that the 2021 Work Plan (Appendix A to the TAC Annual Plan 2021 Staff Report) be amended to move "2.3 Place-Making Activities" from December to October.

It was moved by D. Wallace, seconded by L. Reid, to approve the 2021 Work Plan, as amended.

CARRIED

6. Roundtable

There were no additional issues other than those discussed previously in the meeting.

7. Action Summary

- Pet pilot follow-up to October 4th meeting.
- Place-Making Activities (including Pride of Place) to October 4th meeting.

8. Concluding Remarks

The next TAC meeting is scheduled for Monday, June 28, 2021 from 3:30 to 5:00 pm, in the Covid-safe Room 652 and remotely via Webex.

9. Adjournment

It was moved by D. Wallace, seconded by L. Reid, that the meeting be adjourned.

CARRIED

The meeting was adjourned at 4:30 p.m.