



# Greater Victoria Drinking Water Quality 2023 Annual Report

Parks & Environmental Services Department

Environmental Protection



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May 2024



## Greater Victoria Drinking Water Quality 2023 Annual Report

### EXECUTIVE SUMMARY

This report provides the annual overview of the Capital Regional District (CRD) Water Quality Monitoring program and 2023 water quality results within the Greater Victoria Drinking Water System (GVDWS) and its individual system components (see Map 1). The results indicate that Greater Victoria's drinking water continues to be of good quality and is safe to drink.

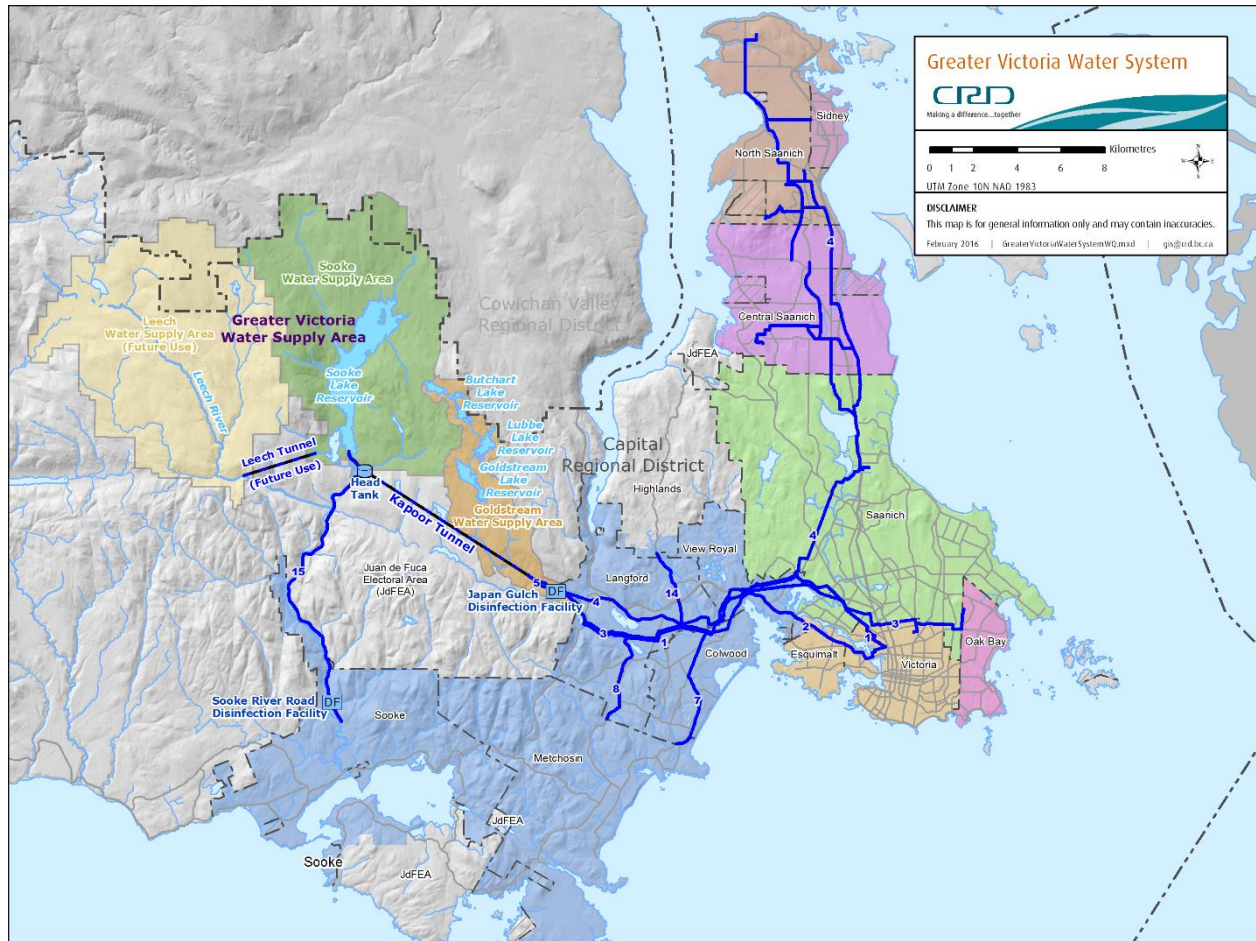
The monitoring program is designed to meet the requirements of the provincial regulatory framework, which is defined by the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation*, and to follow the federal guidelines for drinking water quality.

The approximately 11,000 hectares of the Sooke and Goldstream watersheds comprise the source of our regional drinking water supply area. Water flows from the reservoirs to the Sooke and Goldstream water treatment plants and then through large-diameter transmission mains and a number of storage reservoirs into eight different distribution systems, which in turn deliver the drinking water to the consumers. The monitoring program covers the entire system to anticipate any issues (i.e., source water monitoring), ensure treatment is effective (i.e., monitoring at the treatment facilities), and confirm a safe conveyance of the treated water to customers (i.e., transmission and distribution system monitoring). It also enables CRD staff to address any concerns or questions by the general public. The program adopts a multiple-lines-of-evidence approach (biological, chemical and physical) to ensure all aspects of water quality are considered. The program is comprehensive, collecting approximately 6,000 samples and conducting approximately 60,000 individual analyses annually. The results are discussed with Island Health, which oversees compliance with drinking water standards, and with CRD operations and municipal staff, who rely on the information to properly operate and maintain the system components.

The source water reservoirs, with established and intact ecosystems, provide raw water of excellent and stable water quality that can be utilized unfiltered for the preparation of potable water. Water quality monitoring in the watersheds serves several purposes: 1) to verify that the CRD continues to comply with the criteria for an unfiltered surface water source; 2) to understand the quality of the water flowing into the reservoirs; 3) to ensure that staff are aware of the presence and absence of water quality-relevant organisms, including specific pathogens in the lakes, prior to any treatment; 4) to confirm that the water quality parameters remain within the effectivity range of the disinfection treatment; and 5) to detect any taste and odour or other aesthetic concerns that could then pass through the system.

This annual water quality report separates the water system components that are the CRD's responsibility from system components that are the responsibility of the municipalities. The CRD provides water quality sampling and testing services for compliance purposes to all municipal water systems. Each water distribution system was assessed for compliance with the regulatory requirements. This annual report contains the compliance summary for the CRD and municipal water distribution systems in the GVDWS.

**MAP 1. Greater Victoria Drinking Water System**



**Greater Victoria Drinking Water Quality  
2023 Annual Report**

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# Greater Victoria Drinking Water Quality 2023 Annual Report

## 1.0 INTRODUCTION

This report is the annual overview of the results from water quality samples collected in 2023 from the Greater Victoria Drinking Water System (GVDWS) (see Map 1). The report summarizes data from the Capital Regional District (CRD) owned and operated water infrastructure that includes the source reservoirs, the Regional Transmission System and the Juan de Fuca Water Distribution System, as well as data from the municipal distribution systems. Monthly and weekly summary reports on water quality data are posted on the CRD's website at: <https://www.crd.bc.ca/about/data/drinking-water-quality-reports>.

## 2.0 WATER SYSTEM DESCRIPTION

In 2023, the GVDWS supplied drinking water to approximately 412,500 people and is the third-largest drinking water system operating in British Columbia. It comprises two separate service areas:

1. The **Goldstream Service Area** that supplies water to approximately 395,000 people in Victoria, Saanich, Oak Bay, Esquimalt, Central Saanich, North Saanich, Sidney, Highlands, Colwood, Langford and Metchosin via the Goldstream Water Treatment Plant.
2. The **Sooke Service Area** that supplies water to approximately 17,500 people in Sooke and East Sooke via the Sooke River Road Water Treatment Plant.

### 2.1 Source Water Systems

Drinking water for the GVDWS comes from protected watersheds called the Greater Victoria Water Supply Area (see Map 1). This CRD-owned and managed area, which is approximately 20,500 hectares in size, is located about 30 km northwest of Victoria and encompasses about 98% of the Sooke Lake, 98% of the Goldstream Lake and 92% of the Leech River catchment areas. The Goldstream and Sooke watersheds, with 11,000 ha area, comprise the active water supply area, whereas 9,500 ha of the Leech watershed are currently inactive and designated for future water supply.

#### Goldstream Service Area

The five reservoirs in the supply area have been used as a source of drinking water since the early 1900s. The Sooke Lake Reservoir, the largest of the reservoirs, is the primary water source for this system, supplying typically between 98% and 100% of Greater Victoria's drinking water. In 2023, Sooke Lake Reservoir supplied 100% of the source water. The four reservoirs in the Goldstream system (Butchart, Lubbe, Goldstream and Japan Gulch) are typically off-line and are used only as a backup water supply. Controlled releases from the Goldstream watershed provide water for salmon enhancement in the lower Goldstream River. The Leech River watershed does not yet contribute to the water supply for the GVDWS.

Water at the southern end of Sooke Lake Reservoir enters two of the variable depth gates in the intake tower and is screened through a stainless-steel travelling screen (openings of 0.5 mm). From the intake tower, the water passes through two 1,200 mm-diameter pipelines to the head tank and then through the 8.8 km-long, 2.3 m-diameter Kapoor Tunnel and then into 1,525 mm- and 1,220 mm-diameter pipes connecting the Kapoor Tunnel to the Goldstream Water Treatment Plant, where it is disinfected.

During occasional brief periods of use (typically used only when the Kapoor Tunnel is out of service for inspection by CRD staff), water in the Goldstream Watershed is released from Goldstream Reservoir and flows down the upper reaches of Goldstream River into Japan Gulch Reservoir. Water from Japan Gulch Reservoir enters the Japan Gulch intake tower through a low-level and a high-level intake, passing through a 14-mesh, stainless steel screen and is then carried in a 1,320 mm-diameter pipe into the Goldstream Water Treatment Plant.

## Sooke Service Area

Drinking water for the Sooke Service Area is only supplied from Sooke Lake Reservoir but travels a different route. This water is passed through a 14.5 km-long (9 miles), 600 mm-diameter PVC and ductile iron pipe from a point just above the head tank to the Sooke River Road Water Treatment Plant. The Sooke Service Area has no backup water source.

### 2.2 Water Disinfection

The drinking water of the GVDWS is only treated by a multi-stage disinfection process. Further treatment such as filtration is not required due to compliance with the BC Ministry of Health requirements for a Filtration Exemption (Drinking Water Treatment Objectives for Surface Water Supplies in BC). A Filtration Exemption is also supported by meeting the USEPA requirements under the Surface Water Treatment Rules for unfiltered water systems. The disinfection process in the GVDWS is both simple and effective and uses two water treatment plants to provide disinfected drinking water to the two main service areas.

Both water treatment plants utilize the same disinfection concepts and process methods. The Goldstream Water Treatment Plant uses delivered liquid sodium hypochlorite and liquid ammonia for the disinfection process and still has the old chlorine gas injection plant as a backup system. The Sooke River Road Water Treatment Plant generates sodium hypochlorite on site and injects delivered liquid ammonia to achieve the disinfection effect.

At both water treatment plants, the water passes through a three-part disinfection process in sequential order - two primary disinfection steps that provide disinfection of the water entering the system, followed by a secondary disinfection step that provides continuing disinfection throughout the transmission system and the distribution systems:

1. **UV Disinfection.** Ultraviolet (UV) disinfection provides the first step in the primary disinfection process (disinfection of the raw source water entering the plants) and inactivates parasites, such as *Giardia* and *Cryptosporidium* [3-log (99.9%) inactivation], as well as reducing the level of bacteria in the water. Based on the consistently applied high UV dosage at the Goldstream plant (50-90 mJ/cm<sup>2</sup>), it can be assumed that it is also effective in inactivating certain viruses (66-99% rotavirus inactivation). The newer Sooke River Road Water Treatment Plant applies a much lower dosage of UV (15-25 mJ/cm<sup>2</sup>), in accordance with the Operating Permit requirements and current industry standards.
2. **Free Chlorine Disinfection.** Free chlorine disinfection provides the second step in the primary disinfection process, using a free chlorine dosage of approximately 1.5-2.5 mg/L and a minimum of 10-minute (depending upon flow) contact time between the free chlorine and the water. By achieving the minimum CT of 12 (chlorine concentration multiplied by contact time) at all times, the free chlorine disinfection step inactivates bacteria and provides a 4-log (99.99%) reduction of viruses.
3. **Ammonia Addition.** The secondary disinfection process consists of the addition of ammonia to form chloramines at a point downstream where the water has been in contact with the free chlorine for approximately 10 minutes or more. The ammonia is added at a ratio of approximately one part ammonia to four-five parts chlorine. In the water, these chemicals combine to produce a chloramine residual (measured as total chlorine). Monochloramine is the desired residual product, which typically represents 90% of the total chlorine when leaving the plants. This residual remains in the water and continues to protect the water from bacterial contamination (secondary disinfection), as it travels throughout the pipelines of the distribution systems.

In East Sooke, at the Iron Mine Reservoir, the CRD re-chloraminates the water to boost the chlorine residual provided to the extremities of that system. In Metchosin, at Rocky Point Reservoir, the CRD maintains another re-chloramination station, which has not been in service for approximately eight years. It has been deemed unnecessary for maintaining adequate residuals. Currently, there are no provisions to re-chloramine the water at the far reaches of the distribution system on the Saanich Peninsula; however, emergency re-chlorination stations are provided at Upper Dean Park Reservoir and Deep Cove pump station, supplying Cloake Hill Reservoir. These re-chlorination stations are able to add free chlorine to the system if the total chlorine residuals were to drop to inadequate levels or during water quality emergencies.

## 2.3 CRD Transmission System

The CRD Transmission System comprises a number of large-diameter transmission mains and several connected supply storage reservoirs. Almost all of the supply storage reservoirs are on the Saanich Peninsula, leaving the Core Area municipalities without any supply storage. Using a series of large-diameter transmission mains, the CRD supplies treated water to its downstream customers. These large-diameter transmission mains are sorted into three sections:

1. Regional Transmission System, that supplies the Westshore and the Core Area municipalities, and up to the Saanich Peninsula boundary;
2. The Saanich Peninsula Trunk Water Distribution System that receives water at two points on the Saanich Peninsula from the Regional Transmission System and supplies it to the three municipalities and other customers on the Saanich Peninsula; and
3. The Sooke Supply Main.

### 2.3.1 Regional Transmission System

The CRD currently uses seven large-diameter transmission mains to supply drinking water to the municipal distribution systems in the Goldstream Service Area. These transmission mains range in diameter from 1,525 mm (60") down to 460 mm (18") and transfer water from the Goldstream Water Treatment Plant to the distribution systems listed in Section 2.4.

- Main #1 is a 1,067 mm-diameter (42") cement mortar-lined, welded steel pipe that starts at the Humpback pressure regulating valve (PRV) below the Humpback Reservoir Dam and ends at the David Street vault. This transmission main provides water primarily to the City of Victoria, but also services portions of Saanich and the Westshore communities.
- Main #2 is a 780 mm-diameter (31") steel and ductile iron pipe, which starts at the Colwood overpass and runs primarily through View Royal, Esquimalt and Vic West along the Old Island Highway and Craigflower Road. Main #2 joins Main #1 at the David Street vault after crossing the Bay Street Bridge. This supply main is 7.6 km in length and provides water to View Royal, Victoria and Esquimalt.
- Main #3 is primarily a 990 mm-diameter (39") steel pipe that supplies water from the Humpback PRV and terminates at the CRD's Mt. Tolmie Reservoir. There are several sections in this line that include 1,220 mm-diameter (48") and 810 mm-diameter (32") pipes. The 810 mm-diameter pipe terminates at the Oak Bay meter vault. This supply main is 21.3 km in length and provides water to the Westshore communities, Saanich, Victoria and Oak Bay.
- Main #4, a high-pressure transmission main, is primarily a 1,220 mm-diameter (48") welded steel pipe that supplies water from the Goldstream Water Treatment Plant primarily to Saanich and the Saanich Peninsula. There are two small sections of 1,320 mm (52") and 1,372 mm (54") reinforced concrete pipe. This transmission main is 26.2 km in length and terminates near the Saanich-Central Saanich boundary, where it transfers water to the 762 mm (30") trunk main, which extends to McTavish Reservoir. It supplies the municipalities on the Saanich Peninsula and to Bear Hill Reservoir and Hamsterly pump station, near Elk Lake.
- Main #5 is a 1,524 mm-diameter (60") pipe that connects the Kapoor Tunnel via the Goldstream Water Treatment Plant to the Humpback PRV just below the old Humpback Reservoir dam. It is approximately 1.6 km in length and provides water to mains #1 and #3.
- Main #7 is a 610 mm-diameter (24") steel pipe that runs from Goldstream and Whitehead Road to Metchosin and Duke Road. It is 4 km in length and provides water to portions of Colwood, Langford and Metchosin.
- Main #8 is a 457 mm-diameter (18") steel and asbestos cement pipe that runs from Glen Lake School, primarily along Happy Valley Road to Happy Valley and Glen Forest Way. It is 3.6 km in length and provides water to Langford, Colwood and Metchosin.

There are three active inter-connections between the high-pressure Main #4 and the low pressure mains #1 and #3, where water can be transferred from Main #4 to the other two mains via PRV stations. These stations are located at Watkiss Way, Millstream at Atkins, at Goldstream/Veteran's Memorial Parkway, and Burnside at Wilkinson Road. There is also a series of inter-connections between mains #1 and #3, with the major inter-connections being at Price, Station, Tillicum and Dupplin roads.

### **2.3.2 Saanich Peninsula Trunk Water Distribution System**

The Saanich Peninsula Trunk Water Distribution System receives water at two points on the Saanich Peninsula from the Regional Transmission System and supplies it to four customers on the Saanich Peninsula: the municipalities of Central Saanich, North Saanich, Sidney and the Agricultural Research Station. Several First Nations distribution systems are supplied via a short proxy-connection by either the Central Saanich or North Saanich municipality.

The Saanich Peninsula Trunk Water Distribution System is comprised of 46 km of transmission mains, including the 762 mm (30") Bear Hill Main, the 400 mm (16") Martindale Main, the 300 to 400 mm (12"-16") Dean Park Main and the 250-500 mm (10-20") Saanich Peninsula mains.

The McTavish Reservoir is the terminus of the Regional Transmission System and Main #4, a 610 mm-diameter (24") concrete cylinder pipe). The Saanich Peninsula Trunk Water Distribution System begins with pipes from or bypassing McTavish Reservoir, which then continue further along the peninsula. In the vicinity of the airport at Mills Road, the main from McTavish Reservoir reduces from a 500 mm (20") to a 406 mm-diameter (16") asbestos cement pipe that terminates at the Deep Cove pump house. A dedicated 300 mm-diameter (12") ductile iron (DI) supply main from Deep Cove pump station transitions at the end of Hillgrove Road to 250 perm/PVC pipe just before it connects with Cloake Hill Reservoir. A 457 mm-diameter (18") AC pipe along Mills Road connects the trunk main to the northwest end of the Sidney Distribution System.

The CRD also operates five major pumping stations located at Hamsterly, Lowe Road, Dean Park Lower, Dean Park Middle and Deep Cove, along with one minor pumping station located at Dawson Upper Reservoir, which are all considered part of the transmission system.

### **2.3.3 Sooke Supply Main**

The Sooke Drinking Water Service Area is supplied by Main #15, a 600 mm pipe (upper section, PVC; lower high-pressure section, ductile iron) that conveys raw water from Sooke Lake Reservoir to the Sooke River Road Water Treatment Plant. Main #15 feeds directly into the Sooke Distribution System downstream of the water treatment plant.

### **2.3.4 Supply Storage Reservoirs**

A number of supply storage reservoirs are considered part of the transmission system, even though most of them technically operate as a distribution reservoir with all of its typical functions: balancing, fire and emergency storage.

The only CRD-owned and operated transmission system storage reservoir in the Regional Transmission System is:

- Mt. Tolmie Reservoir, a two-cell concrete in-ground reservoir, 27,300 m<sup>3</sup> (6M gallon), located on Mt. Tolmie, at the terminus of Main #3 near the Oak Bay-Saanich boundary.

Haliburton Reservoir, a one-cell concrete in-ground reservoir, 22,700 m<sup>3</sup> (5M gallon), located off Haliburton Road in Saanich, has been disconnected from the system (off Main #4) and is empty. It is anticipated that this reservoir will not be used for drinking water purposes again.

The CRD-owned and operated transmission system storage reservoirs in the Saanich Peninsula Trunk Water Distribution System are:

- Bear Hill Reservoir, a two-cell concrete above-ground reservoir, 4,546 m<sup>3</sup> (1M gallon), located on Bear Hill in Saanich.
- Cloake Hill Reservoir, a one-cell, 4,546 m<sup>3</sup> (1M gallon) reservoir located on Cloake Hill in North Saanich.
- Dawson Upper Reservoir, a one-cell, 455 m<sup>3</sup> (100,000 gallon) reservoir located off Benvenuto Avenue in Central Saanich.
- Dean Park Lower Reservoir, a two-cell concrete above-ground reservoir, 4,546 m<sup>3</sup> (1M gallon), located beside Dean Park Road in North Saanich.
- Dean Park Middle Reservoir, two cylindrical concrete above-ground tanks, 2,730 m<sup>3</sup> (600,000 gallon), located near the bottom of Dean Park in North Saanich.
- Dean Park Upper Reservoir, a two-cell concrete partly in-ground reservoir, 4,546 m<sup>3</sup> (1M gallon), located near the top end of Dean Park in North Saanich.
- McTavish Reservoir, a two-cell concrete in-ground reservoir, 6,820 m<sup>3</sup> (1.5M gallon), located on the south side of McTavish Road in North Saanich.

## 2.4 Distribution Systems

The GVDWS contains eight individual distribution systems. Six distribution systems are separately owned and operated by the municipalities of Central Saanich, North Saanich, Oak Bay, Saanich, Sidney and Victoria. Victoria owns and operates the distribution system in Esquimalt. Two distribution systems are owned by the CRD and operated by the CRD Integrated Water & Infrastructure Services Department. These latter two systems include the combined distribution system in the Westshore communities of Langford, Colwood, Metchosin, View Royal and a small portion of the Highlands, and a separate system supplying water to Sooke and parts of East Sooke. Each distribution system owner/operator is defined as a water supplier and is responsible for providing safe water to their individual customers and meeting all the requirements under the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation*.

### 2.4.1 Juan de Fuca Water Distribution System – CRD

In 2023, water was supplied to the Juan de Fuca Water Distribution System primarily from mains #1 and #3. In this report, the Juan de Fuca Water Distribution System does not include Sooke. For Sooke/East Sooke, see Section 2.4.2 Sooke/East Sooke Distribution system below. Parts of Langford and View Royal were supplied from Main #4. The development at Bear Mountain in Langford was supplied by Main #4. The Westhills development, serviced by its own privately-operated distribution system, was supplied via mains #1 and #3. In the Juan de Fuca Water Distribution System, water flowed generally in a northerly and southerly direction away from the supply mains. The federal William Head Institution and the Beecher Bay meter vault are located at the southern extremities of this system.

The Juan de Fuca Water Distribution System includes the following distribution reservoirs:

- Bear Mountain Reservoir #1, a two-cell, 1,250 m<sup>3</sup> (275,000 gallon) reservoir located on the lower slopes of the Bear Mountain development in Langford.
- Deer Park Reservoir, a one-cell, 1,657 m<sup>3</sup> (365,000 gallon) reservoir located downstream of Rocky Point Reservoir re-chloramination station near the extremity of the water system off of Deer Park Trail in Metchosin (new in 2022).
- Fulton Reservoir, a two-cell, 4,580 m<sup>3</sup> (1,007,459 gallon) reservoir located at the end of Fulton Road in Colwood.

- Peacock Reservoir, a two-cell, 583.8 m<sup>3</sup> (128,420 gallon) reservoir located north of the Trans-Canada Highway off of Peacock Place in Langford.
- Rocky Point Reservoir, a three-cell, 546 m<sup>3</sup> (120,000 gallon) reservoir located near the end of Rocky Point Road in Metchosin.
- Skirt Mountain Reservoir, a three-cell, 6,525 m<sup>3</sup> (1,435,300 gallon) reservoir located near the top of Skirt Mountain in the Bear Mountain development in Langford.
- Stirrup Place Reservoir, a two-cell, 242 m<sup>3</sup> (53,300 gallon) reservoir located off of Stirrup Place Road in Metchosin.
- Walfred Reservoir, a three-cell, 560 m<sup>3</sup> (123,180 gallon) reservoir located on Triangle Mountain in Colwood.
- Flint North Reservoir, currently one-cell steel tank with area for proposed and future tanks (current cell 2,750 m<sup>3</sup> (605,000 gallons), (new in 2023).

#### **2.4.2 Sooke/East Sooke Distribution System – CRD**

The Sooke/East Sooke Distribution System begins downstream of the Sooke River Road Water Treatment Plant, at the end of Main #15 on Sooke River Road, where the ammonia storage and metering building is located. The primary water supply main to the community follows Sooke River Road downstream and splits at Milne's Landing going east toward Saseenos and west toward the central area of Sooke. Two underwater pipelines across Sooke Basin supply East Sooke. Sunriver Estates came on-line in 2006 and is serviced by a 300 mm (12") pipeline on Phillips Road and the Sunriver Reservoir complex consisting of a two-cell concrete plus a one-cell steel tank. In 2020, the water main along West Coast Road was extended to connect the formerly self-sufficient Kemp Lake Waterworks District to the Sooke/East Sooke Distribution System. At this most western extremity of the Sooke/East Sooke Distribution system, the CRD now supplies bulk water to the Kemp Lake District. The CRD infrastructure ends with a meter station on West Coast Road before a Kemp Lake District-owned and operated pump station supplies their distribution system.

The Sooke/East Sooke Distribution System includes the following distribution reservoirs:

- Coppermine Reservoir, a one-cell concrete partly in-ground reservoir, 455 m<sup>3</sup> (100,000 gallon), located off of Coppermine Road in East Sooke.
- Helgesen Reservoir, a four-cell concrete partly in-ground reservoir, 6,973 m<sup>3</sup> (1,533,850 gallon), located at the west end of Helgesen Road in Sooke.
- Henlyn Reservoir, a one-cell steel tank tower, 224 m<sup>3</sup> (49,270 gallon), located off of Henlyn Drive in Sooke.
- Silver Spray Reservoir, a two-cell cylindrical concrete tank, 841 m<sup>3</sup> (185,000 gallon), located off of Silver Spray Drive in East Sooke.
- Sunriver Reservoir, a two-cell concrete above-ground reservoir, 1,800 m<sup>3</sup> (395,944 gallon) plus a single cell 1,355 m<sup>3</sup> (300,000 gallon) steel tank (new in 2022), located off of Sunriver Way in Sooke.

#### **2.4.3 Central Saanich Distribution System – District of Central Saanich**

In 2023, drinking water was supplied to the Central Saanich Distribution System via ten pressure zones (seven off the Bear Hill main and three off the Martindale Valley main). The Bear Hill main supplied the Tanner Ridge area by direct feed, the central area in one pressure zone through three PRVs, the Saanichton area in two pressure zones through two PRVs, the Brentwood Bay area, and the Tsartlip First Nation through a PRV. Five smaller pressure zones served the rest of Central Saanich. Dawson Upper Reservoir (CRD-owned and operated) supplied a small area of higher elevation residences in Brentwood Bay. Martindale metering station supplied an agricultural area in the southeast corner of the municipality. The Island View Road area was supplied by the Lochside metering station. The Mount Newton metering

station provided water to the northeast corner and to the Tsawout First Nation lands. A municipally-owned pump station on Oldfield Road serviced a small area in the southwest corner.

Bear Hill Reservoir (CRD-owned and operated) has the largest service population in Central Saanich, providing approximately 80% of the Central Saanich's water. It is the primary supply to most of Central Saanich (south of Haldon Road), including Brentwood Bay.

The Central Saanich Distribution System has technically no balancing, fire or emergency storage, but relies on the CRD Transmission System infrastructure to provide this. One CRD-owned reservoir (Dawson Upper) in Central Saanich, that is considered part of the transmission system, functions as a distribution reservoir for the Central Saanich Distribution System.

#### **2.4.4 North Saanich Distribution System – District of North Saanich**

In 2023, drinking water was supplied to the North Saanich Distribution System from a number of points along the Saanich Peninsula Trunk Water Distribution System. This included Dean Park via the Lowe Road pump station, Dean Park pump stations and Dean Park Reservoirs (all CRD-owned and operated), Deep Cove/Lands End area via connections upstream of the Deep Cove pump station, Cloake Hill Reservoir via Deep Cove pump station (all CRD-owned and operated), and Swartz Bay. In the North Saanich Distribution System, Cloake Hill Reservoir (CRD-owned and operated) was the largest pressure zone. Water flowed generally in an easterly direction through the Dean Park pressure zone, northwest into the Deep Cove/Lands End area and northeast to the Swartz Bay area. Dean Park Upper Reservoir (CRD-owned and operated) supplied a small portion of the Dean Park Estates.

The North Saanich Distribution System has technically no balancing, fire or emergency storage, but relies on CRD Transmission System infrastructure to provide this. Several CRD-owned reservoirs in North Saanich, which are considered part of the transmission system, function as distribution reservoirs for the North Saanich Distribution System.

North Saanich provides water to the Victoria Airport Authority via the water main on the south side and the east side of the airport. As water quality in the airport distribution system falls under federal jurisdiction, it was not monitored by the CRD in 2023 and is, therefore, not included in this report.

#### **2.4.5 Oak Bay Distribution System – District of Oak Bay**

In 2023, drinking water was supplied to the Oak Bay Distribution System at Lansdowne and Foul Bay roads from Main #3. The water flowed in a west to east direction across Lansdowne with north and south branches. Oak Bay conveys water via a 406 mm main, which crosses Oak Bay diagonally from northwest to southeast. Water was distributed from the north end to the south end via the 406 mm main. Oak Bay has an outer loop flow on Beach Drive to the Victoria boundary. The Oak Bay Distribution System has no balancing, fire or emergency storage and the CRD Transmission System infrastructure has limited provisions for this.

Oak Bay used four local pressure zones supplied by booster pumps. Sylvan Lane pump station supplied the Barkley-Sylvan area; Plymouth supplied the north Henderson area; Foul Bay supplied the south Henderson area; and Uplands pump station (seasonal) supplied the Uplands area. There are two inter-connections with the Victoria/Esquimalt Distribution System, which are normally closed, but can be used in emergencies.

#### **2.4.6 Saanich Distribution System – District of Saanich**

In 2023, drinking water was supplied to the Saanich Distribution System at a number of points from the CRD's transmission mains. Water was supplied from Main #1 at Dupplin, Wilkinson and Marigold, Holland/Burnside and Admirals/Burnside; from Main #3 at Douglas, Tillicum, Admirals, Shelbourne, Richmond, Foul Bay, Mt. Tolmie and Maplewood pump house; and from Main #4 at Burnside, Blue Ridge, Roy Road, Markham, Layritz, Cherry Tree Bend and Sayward. In the Saanich Distribution System, water flowed generally in a northerly direction from mains #1 and #3 and both east and west from Main #4.

There are four major pumping systems in the Saanich Distribution System. Maplewood pumps water north from Main #3, ending in the Gordon Head area. Cherry Tree Bend pumps from Main #4 to Wesley Reservoir

and the west central high elevation area. The Mt. Tolmie/Plymouth pump station pumps water from Main #3 and the CRD Mt. Tolmie Reservoir to Saanich's Mt. Tolmie Reservoir and the Gordon Head area via a 610 mm-diameter (24") main.

Water from Sayward supplies the north end of the Saanich Distribution System via Main #4 with a southerly flow through Cordova Bay. Saanich also has a number of other small pressure zones controlled by pump stations.

The Saanich Distribution System includes some storage for balancing, fire and emergency purposes. The following distribution reservoirs are owned and operated by Saanich:

- Hartland Reservoir, a one-cell, 769 m<sup>3</sup> (170,000 gallon) reservoir located on Hartland Road in Saanich. This new one-cell steel tank reservoir was constructed in 2020 to replace the smaller old reservoir.
- Mt. Tolmie Reservoir (Saanich), a one-cell, 4,545 m<sup>3</sup> (1M gallon) reservoir located on the east side of the summit of Mt. Tolmie near Cromwell Reservoir in Saanich.
- Rithet Reservoir, a one-cell, 16,807 m<sup>3</sup> (3.7M gallon) reservoir located at the end of Perez Drive in Broadmead in Saanich.
- Wesley Reservoir, a two-cell, 3,182 m<sup>3</sup> (700,000 gallon) reservoir located at the end of Wesley Road on Haliburton Ridge in Saanich.

#### **2.4.7 Sidney Distribution System – Township of Sidney**

In 2023, drinking water was supplied to the northern portion of the Sidney Distribution System from the 457 mm CRD transmission main on Mills Road from upstream of the Deep Cove pump station. The southern portion of the distribution system is supplied from a 300 to 400 mm ductile iron main that is connected to the CRD Transmission System and McTavish Reservoir. Within the Sidney Distribution System, water flowed generally from the west via Mills Road and from the south via McTavish Reservoir and met in the middle of the distribution system, with approximately 60% of the water coming from the Mills Road supply.

The Sidney Distribution System has no balancing, fire or emergency storage, but rather relies on the CRD Transmission System infrastructure to provide this.

#### **2.4.8 Victoria/Esquimalt Distribution System – City of Victoria/Township of Esquimalt**

**Note:** The City of Victoria also owns and operates the Water Distribution System in the Township of Esquimalt.

In 2023, drinking water was supplied to the Victoria/Esquimalt Distribution System from mains #1 and #2 at David Street/Gorge Road and David Street/Rock Bay Avenue. From these supply points, the system divides into several smaller looped water mains within the distribution system. Water was also supplied to Victoria from Main #3 at Cook Street/Mallek Crescent, Somerset Street/Tolmie Avenue, Douglas Street/Tolmie Avenue and Shelbourne/North Dairy. In general, water flows from a north to south direction.

Water was supplied at multiple locations to Vic West and Esquimalt from Main #2. These locations include Tye Road/Bay Street, Burleith Crescent/Craigflower Road, Garthland Road/Craigflower Road and Admirals Road/Maple Bank Road.

The Victoria/Esquimalt Distribution System has no balancing, fire or emergency storage and the CRD Transmission System infrastructure has limited provisions for this.



### 3.0 MULTIPLE BARRIER APPROACH TO WATER QUALITY

The CRD and the municipalities that operate their distribution systems use a multiple barrier approach to prevent the drinking water in the GVDWS from becoming contaminated. Multiple barriers can include procedures, operations, processes and physical components. In a drinking water system, any individual contamination barrier used in isolation has an inherent risk of failure and may result in contamination of the drinking water. However, if a number of individual barriers are used together in combination with each other and, especially if they are arranged so that they complement each other, these multiple barriers are a very powerful means of preventing drinking water contamination. All CRD-owned and operated, and most other large drinking water utilities, use the multiple barrier approach to prevent drinking water contamination. The exact types and applications of barriers are unique for each system, to address the system-specific risks.

The following barriers are used in the GVDWS to prevent the drinking water from becoming contaminated:

1. **Good Water System Design.** Good water system design is one of the preeminent barriers to drinking water contamination, as it allows all of the other components within the water system to operate in an optimal fashion and does not contribute to the deterioration of the quality of the drinking water contained within the system. Good water system design includes such aspects as: drinking water treatment plants that are easy to operate; piping appropriately sized to the number of users being supplied; and the use of appropriate pipe materials. All new designs are designed by qualified professionals registered in BC, reviewed and approved by qualified CRD or municipal staff, and approved and permitted by a Public Health Engineer from Island Health. This acts as a multiple check on good system design.
2. **Source Water Protection.** The CRD uses what is considered the ultimate source water protection: ownership of the catchment (watershed) lands surrounding the source reservoirs. This land area is called the Greater Victoria Drinking Water Supply Area. Within this area, no public access, commercial logging, farming, mining or recreation is permitted, and no use of herbicides, pesticides or fertilizers is allowed. This source water protection barrier eliminates many of the organic and inorganic chemicals that can contaminate the source water and virtually eliminates the potential for human disease agents being present. Very few drinking water utilities in Canada and the United States can claim this type of protection. In addition, the CRD Watershed Protection Division operates a complete and comprehensive watershed management program that provides additional protection to the quality of Greater Victoria's source water.
3. **Water Treatment/Disinfection.** The GVDWS is an unfiltered drinking water system that continues to meet the provincial, as well as the stringent United States Environmental Protection Agency (USEPA) criteria, to remain an unfiltered surface water supply. The treatment process consists of primary disinfection (ultraviolet light and free chlorine) of the raw source water entering the treatment plant, and secondary disinfection (chloramination) that provides a disinfectant residual throughout the transmission and distribution systems. Although the water treatment barrier used in Greater Victoria is not as rigorous as that provided by most drinking water utilities using a surface water supply, the microbiological quality of the source water is exceptionally good and the chief medical health officer for Island Health has approved this treatment process as providing safe drinking water for the public.

In 2022, the CRD released the new Regional Water Supply Master Plan, which identified the need for additional water treatment, in the form of filtration, to increase resiliency from future water quality risks. In February 2024, the Chief Medical Health Officer for Island Health issued a statement concurring with the requirement for water filtration in the mid-to-long term perspective.

4. **Distribution System Maintenance.** All water suppliers in the GVDWS provide good distribution system maintenance, including activities such as annual water main flushing, hydrant maintenance, valve exercising, leak detection, and reservoir cleaning and disinfection. This barrier helps to promote good water quality within the distribution systems.
5. **Infrastructure Replacement.** The timely replacement of aging water system infrastructure is an important mechanism to prevent the deterioration of water quality in the pipes and provides a continual renewal of the water system. The CRD's water infrastructure replacement program is informed by its asset management system thereby ensuring that critical components are replaced before their end of service life.

6. **Well Trained and Experienced Staff.** All water system operators must receive regular training and be certified to operate water system components. In addition, the laboratory staff cannot analyze drinking water samples in accordance with the *BC Drinking Water Protection Regulation* unless the laboratory has been inspected by representatives of the BC Ministry of Health and issued an operating certificate. CRD and municipal staff meet these requirements.
7. **Cross Connection Control.** Cross connection control provides a barrier to contamination by assisting in the detection of conditions that have the potential to introduce contaminants into the drinking water from another type of system. Therefore, in cooperation with the other water suppliers, in 2005, the CRD implemented a regional Cross Connection Control Program throughout the GVDWS. 2008 saw the implementation of the first CRD Cross Connection Control Bylaw for the GVDWS. This bylaw was reviewed and updated last in 2019 to its current form as CRD Bylaw No. 3516.
8. **Water Quality Monitoring.** Rigorous water quality monitoring can be considered a barrier not only because it verifies the satisfactory operation of other barriers and detects contaminations quickly, but comprehensive monitoring data may also allow water suppliers to see trends and react proactively, before a contamination occurs. The CRD has designed and executes a comprehensive water quality monitoring program for the GVDWS that collects daily bacteriological samples across the entire region for compliance purpose (on CRD water infrastructure and in the municipal water distribution systems). This CRD water quality monitoring program tests for water quality parameters beyond the legislated requirements to verify good drinking water quality in the GVDWS.

#### 4.0 WATER QUALITY REGULATIONS

The CRD and the municipal water suppliers in the GVDWS must comply with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation*. The regulation stipulates the following water quality and sampling criteria for water supply systems:

- No detectable *Escherichia coli* (*E.coli*) per 100 mL
- At least 90% of samples have no detectable total coliform bacteria per 100 mL and no sample has more than 10 total coliform bacteria per 100 mL
- 5,000-90,000 population served: one sample per month per 1,000 population served
- >90,000 population served: 90 + 1 samples per month per 10,000 in excess of 90,000 population served

In addition to the aforementioned water quality monitoring criteria by the *Drinking Water Protection Regulation*, as due diligence to ensure public safety and maintain public trust, the CRD Water Quality Monitoring Program also uses the much larger group of water quality parameters listed in the current version of the *Guidelines for Canadian Drinking Water Quality* (the Canadian guidelines) for compliance purposes. These limits are provided in Appendix A, Tables 1 to 5, under the column titled 'Canadian Guidelines'. The water quality limits in the Canadian guidelines<sup>1</sup> fall into one of the following five categories:

1. **Maximum Acceptable Concentration.** This is a health-related limit and lists the maximum acceptable concentration (MAC) of a substance that is known or suspected to cause adverse effects on health. Thus, an exceedance of a MAC can be quite serious and requires immediate action by the water supplier.
2. **Aesthetic Objectives.** These limits apply to certain substances or characteristics of drinking water that can affect its acceptance by consumers or interfere with treatment practices for supplying good quality drinking water. These limits are generally not health related, unless the substance is well above the aesthetic objectives (AO).
3. **Parameters without Guidelines.** Some chemical and physical substances have been identified as not requiring a numerical guideline because data currently available indicate that it poses no health

<sup>1</sup> (see: <https://www.canada.ca/en/health-canada/services/environmental-workplace-health/reports-publications/water-quality/guidelines-canadian-drinking-water-quality-summary-table.html>)

risk nor aesthetic problem at the levels currently found in drinking water in Canada. These substances are listed as 'No Guideline Required' in Appendix A, Tables 1 to 5.

4. **Archived Parameters.** Guidelines are archived for parameters that are no longer found in Canadian drinking water supplies at levels that could pose a risk to human health, including pesticides that are no longer registered for use in Canada, and for mixtures of contaminants that are addressed individually. Some of these parameters are still being included in the current water quality monitoring program because the analytical laboratory includes them in their scans. These parameters are listed as 'Guideline Archived' in Appendix A, Tables 1 to 5.
5. **Operational Guidance.** The limit was established based on operational considerations and listed as an operational guidance value. For example, the limit for aluminum is designed to apply only to drinking water treatment plants using aluminum-based coagulants.

It should be noted that not all of the water quality parameters analyzed by the CRD Water Quality Monitoring Program have the Canadian guidelines' limits, since some of these parameters are used for operational purposes. Where the Canadian guidelines are silent for a particular parameter, the limit for that parameter is left blank in Appendix A, Tables 1 to 5.

In addition to the Canadian provincial regulations and federal guidelines, on a voluntary basis, the CRD also complies with most of the USEPA rules and regulations. Some of the limits in the USEPA rules are used as the basis for the CRD's water treatment goals.

The GVDWS, as an unfiltered surface water system, must meet the provincial Drinking Water Treatment Objectives for Surface Water Supplies in BC, which includes similar criteria as the conditions for filtration exemption in the Canadian guidelines. In summary, the applicable criteria are:

- 4-log inactivation of viruses (met with chlorination)
- 3-log removal or inactivation of parasites (*Giardia* and *Cryptosporidium*) (met with UV disinfection)
- Two forms of disinfection (UV and chlorination)
- Water entering disinfection facilities has average daily turbidity <1 nephelometric turbidity unit (NTU) and not more than two days/year with an average daily turbidity of >5 NTU
- No *E. coli* or total coliform in treated water
- A watershed control program to minimize fecal, parasite and viral contamination of source water (in place)
- Detectable disinfectant residual in distribution system
- *E. coli* in source water  $\leq 20$  CFU/100 mL

## 5.0 OPERATIONAL CHANGES AND EVENTS – CRD SYSTEMS

### 5.1 Use of Goldstream Water

In 2023, the Goldstream Supply System was not used at all. A Kapoor Tunnel inspection project, necessitating a switch to the Goldstream Supply System, was not scheduled for 2023. The last time this project was conducted was in 2017. Throughout 2020, the Goldstream System remained filled and ready for emergency use.

### 5.2 Main #4 Leak

At the beginning of September 2023, operators reported a suspected leak on the transmission Main #4 just upstream of McTavish Reservoir on the Saanich Peninsula. Further investigations confirmed a leak on this 610 mm reinforced concrete pipe section. This pipe section is critical for supplying McTavish Reservoir, which supplies the municipalities of North Saanich and Sidney, including the communities of the Tseycum and Pauquachin First Nations. A complete failure or a prolonged outage of this Main #4 section could have depressurized these distributions systems, leaving thousands of residents without water supply. It would have also led to a Boil Water Advisory once water supply was restored with all the associated costs and efforts to flush these systems and reconfirm safe drinking water conditions. Therefore, the CRD had to devise and implement an alternate water supply to McTavish Reservoir via Upper Dean Park Reservoir, then properly isolate the compromised Main #4 section, carefully excavate the leak site and then make the necessary pipe repairs within a short time window. All this was successfully accomplished between September 7 and September 13. A set of two post-repair bacteriological samples provided evidence that the repair measures did not introduce any contamination into the piping system. Throughout this event, residents were asked to conserve water and may have experienced some reduced water pressure, but drinking water service was continually provided to all residents.

### 5.3 Mt. Tolmie Reservoir Roof Leaks

On October 24, Saanich and CRD operators detected a corroded roof vent on the CRD Mt. Tolmie Reservoir. Further investigations found more roof vents in bad condition, which could cause surface water from the top of the reservoir to leak into the reservoir and potentially contaminate the drinking water. The CRD Mt Tolmie Reservoir supplies the Saanich Mt. Tolmie Reservoir, which supplies large portions of the Saanich distribution system. The leaky roof vents were immediately replaced, and extra bacteriological samples did not detect any drinking water contamination. The affected cell of the two-cell Mt. Tolmie Reservoir was then isolated and drained for cleaning and inspection. During the post-cleaning inspection of the reservoir inside, several cracks and small holes were detected in the concrete roof slab. Any obvious leaks and holes were immediately repaired and sealed so that this cell could be operated again without putting the safety of the drinking water at risk. But CRD staff and its assisting consultant concluded that further and more comprehensive sealing and rehabilitation measures will be required to ensure the long-term integrity of this facility. A subsequent inspection of the other reservoir cell found similar issues and addressing these will be part of a more comprehensive Mt. Tolmie Reservoir rehabilitation project in 2024.

### 5.4 E. coli Positive Result in Central Saanich Distribution System

On June 12, 2023, one sample from Armwell Drive/Aston End in Central Saanich tested positive for *E.coli* bacteria: 2 CFU/100 mL. The total coliform concentration in the same sample was 118 CFU/100 mL. Emergency response procedures were followed and Island Health was notified. The resample and extra samples from up and downstream were free of total coliform and *E.coli* bacteria. An investigation revealed that someone had deposited a bag with dog feces inside the valve box where the sample was taken from. This was most likely the source of contamination on the sampling port and therefore not a contamination of the drinking water in the water system. Sampling staff were instructed to verify adequate conditions for a representative sample at the sampling location.

### 5.5 Weather Conditions

Figure 1 shows the Sooke Lake Reservoir water levels in 2023 compared to previous years. As in 2019 and 2022 before, the reservoir did reach not full capacity until the end of December. That is three out of the last five years that the reservoir has not been at 100% capacity at the beginning of a new year. While this

did not have any adverse operational impact – on the contrary, from an engineering and dam safety perspective, this is desirable – but it does indicate a trend towards drier fall weather and later reservoir recharge. Following the 2022 drought conditions with a much-delayed onset of the reservoir recharge, Sooke Lake only reached the full service level on March 21, 2023. It remained full and spilled until May 2, 2023. With drier and warmer weather after that, the reservoir levels continuously receded throughout the summer and fall and reached their lowest level on October 23, 2023 with 63.9%. A slow reservoir recharge followed, with the reservoir levels reaching 82.3% on December 31. This was almost identical to the end of 2022 and reflects the impact of the summer-fall drought conditions in back-to-back years.

However, the prolonged drought in the fall did not have any measurable adverse water quality impacts on Sooke Lake Reservoir.

## **5.6 Chlorine Dosage**

In 2023, the CRD Integrated Water & Infrastructure Services Department did make some minor adjustments to the chlorine dosage rate at both plants, based on daily or weekly monitoring results. The objective for the chlorine dosage has been to dose sufficiently for adequate primary and secondary disinfection, while minimizing the amount of chemicals added. Critical for proper primary disinfection is achieving the required CT (Concentration x Contact Time), which was consistently achieved in 2023 at both plants. Critical for adequate secondary disinfection is achieving a high ratio of Total Chlorine/Monochloramine. The Goldstream Water Treatment Plant consistently achieved ratios of >90%. The Sooke River Road Water Treatment Plant generally achieved ratios of 85-95%.

## **5.7 CRD Reservoir Maintenance**

CRD water system operators have followed the reservoir cleaning schedule developed through the reservoir review project led by the CRD Water Quality Operations Section. This schedule is based on a thorough water quality data review for each CRD-owned and operated transmission or distribution reservoir and is regularly updated based on new data and information. Following this cleaning schedule has resulted in improved water quality conditions and operational efficiencies in a number of reservoirs.

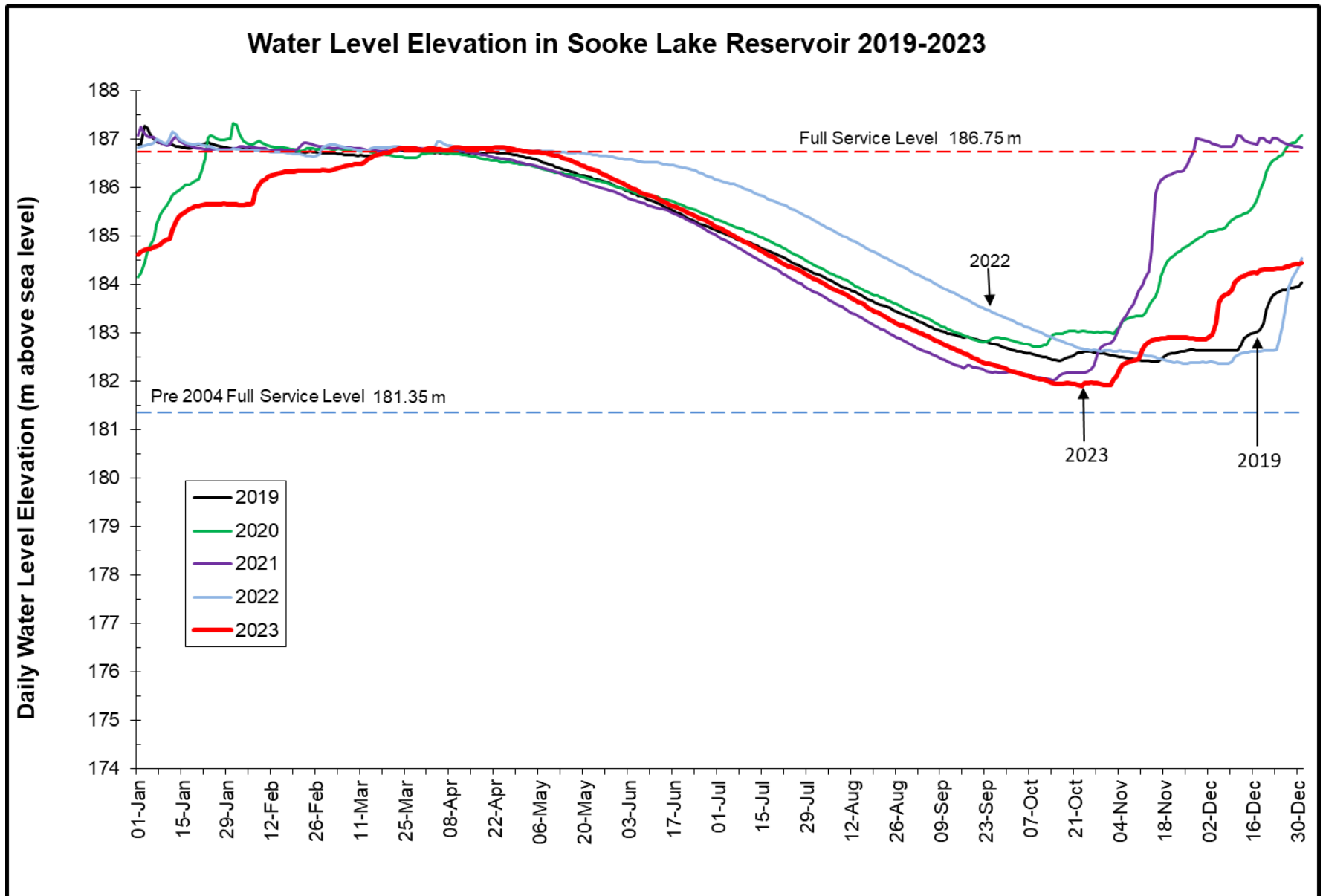


Figure 1 Water Level Elevation in Sooke Lake Reservoir 2019-2023

## 6.0 WATER QUALITY MONITORING

The Water Quality Program, as delivered by the Water Quality Operations, Cross Connection Control and Laboratory Services divisions (all within the CRD Parks & Environmental Services Department), is responsible for the collection, analysis and reporting of water quality information in all CRD-owned and operated portions of the GVDWS from the source reservoirs to the point of delivery (typically the water meter) to each consumer. While the municipal water suppliers are responsible for water quality and any potential corrective measures within their particular distribution system, CRD staff provide water sampling and testing for regulatory compliance monitoring to these municipalities.

The CRD Water Quality Program has dedicated professional staff who are trained to collect water samples from source water and treated water sampling locations across the region, as well as technical staff trained to analyze and interpret water quality data in support of operational decisions. The CRD Laboratory is certified for a number of water quality test methods and is staffed with highly-trained laboratory technicians. The CRD Aquatic Ecology Laboratory has professional staff specialized to analyze phyto- and zooplankton in lake water, periphyton communities in lakes and streams, to test for cyanotoxins and understand the source water limnology. The Cross Connection Control division includes certified plumbing and cross connection control inspectors, as well as staff trained to process data in order to administer the requirements of the BC Building Code and the CRD Cross Connection Bylaw No. 3516.

### 6.1 CRD Water Quality Monitoring Program

The CRD Water Quality Monitoring Program consists of the following three components that provide direction for the collection and analysis of water quality samples from the water systems:

- **Compliance Monitoring:** The goal of the compliance monitoring is to ensure that water quality from source to consumer meets the relevant drinking water regulations and guidelines. Island Health, as the provincial regulator, has issued the CRD two operating permits (for CRD water infrastructure in the Goldstream Service Area and in the Sooke Drinking Water Service Area). These operating permits require, in addition to the water quality and sampling criteria, as per the *Drinking Water Protection Regulation*, continuous monitoring of turbidity. The CRD Water Quality Operations Section, therefore, conducts bacteriological monitoring on the raw water entering the treatment plants, treated water after leaving the plants, at the first customer sampling locations, sampling locations on the large transmission mains and sampling locations in the CRD-owned distribution systems, including distribution reservoirs. Bacteriological samples are collected at a frequency that meets the regulatory requirements and provides a consistent and day-to-day system-wide water quality oversight. Continuous turbidity monitoring, as per operating permits, is accomplished by on-line turbidity meters (monitored via Supervisory Control and Data Acquisition (SCADA)) at each water treatment plant (at each plant: two analyzers in line to provide redundancy). Part of the compliance monitoring program are the services provided by the CRD to the municipal water suppliers where CRD staff collect and analyze bacteriological samples from inside the municipal water distribution systems, report monthly results on the CRD website and include the results and findings in this annual report.

Island Health has granted the GVDWS an exemption from filtration treatment, the conventional water treatment requirement for surface water source users in BC, based on the evidence of year-round high source water quality. However, it expected that the CRD closely monitors a number of water quality parameters, in addition to the criteria listed in the regulations and in the operating permits. As a result, the CRD has included in its compliance monitoring program a number of water quality parameters that are regularly tested on the raw, as well as on the treated water to verify compliance with the Canadian guidelines and USEPA rules and regulations. Such parameters in the raw water include parasites, organic and inorganic compounds, including metals and various water chemistry and physical parameters. On the treated water, these include disinfection byproducts, metals and water chemistry and physical parameters that are used to verify good drinking water quality.

- **Aquatic Ecology Monitoring:** The goal of the aquatic ecology monitoring is to understand and document the components that affect or may affect the natural cycles of the source streams and reservoirs. The source reservoirs and streams in the Greater Victoria Water Supply Area (see Map 1) are monitored according to the recommendations by the CRD Aquatic Ecology Section, as there are no legislated requirements for either sampling frequency or parameter selection for these water bodies. It is, however, important for the CRD, as the supplier of unfiltered surface water, to have a comprehensive understanding of the natural processes taking place in the source waters and potential implications for the drinking water quality in the GVDWS. Depending on the season, the source lakes and their tributaries are sampled at a frequency ranging from quarterly to weekly for parameters, such as algal species, distribution and concentrations, zooplankton species and concentrations, chlorophyll-a concentrations and nutrient concentrations. Additional samples may be collected based on risk management decisions, for instance, as a response to severe weather conditions or unusual observations.
- **Operational Water Quality Monitoring:** The CRD Water Quality Monitoring Program provides an audit function on all water quality-related aspects of the GVDWS, including performance monitoring of the treatment plants and distribution systems. Specific sampling and testing occurs to support operational decisions by the CRD and municipal system operators. Daily field tests of chloramine residual concentrations are conducted to verify the efficiency of the secondary disinfection region-wide. A number of qualitative (e.g., taste and odour) and quantitative tests [e.g., heterotrophic plate count (HPC), turbidity] are regularly performed on samples across the region to verify the need for specific system maintenance. The customer inquiry program is also part of this monitoring program component, as a water quality complaint or observation by the public can give clues to ongoing system issues or identify water quality risks in the system. Water samples are occasionally collected from taps within individual houses or facilities, in response to inquiries from customers about the quality of water being received at their address.

The CRD Water Quality Monitoring Program also monitors for emerging contaminants that may be highlighted by Health Canada, industry associations such as BCWWA, CWWA or other agencies as a possible risk to public health and drinking water safety. Sometimes, media attention to a certain water quality topic increases customers' desire for additional data and information. Such monitoring may then occur adhoc and temporary, or long-term in the regular sampling plans.

- **Drinking Water Safety Plan:** In 2018, the CRD Water Quality Operations division developed a Drinking Water Safety Plan, following the principle of a method developed by the Alberta Ministry of Environment for all drinking water systems in Alberta. This plan is a comprehensive water quality risk assessment and registry in the GVDWS. Identified risks have been documented and are being tracked as the CRD Integrated Water Services Department addresses them. At the end of 2023, the Drinking Water Safety Plan included 23 High Risks and 181 Moderate Risks to water quality; 23 and 171 respectively in 2022, for comparison.

## 6.2 Sampling Plans

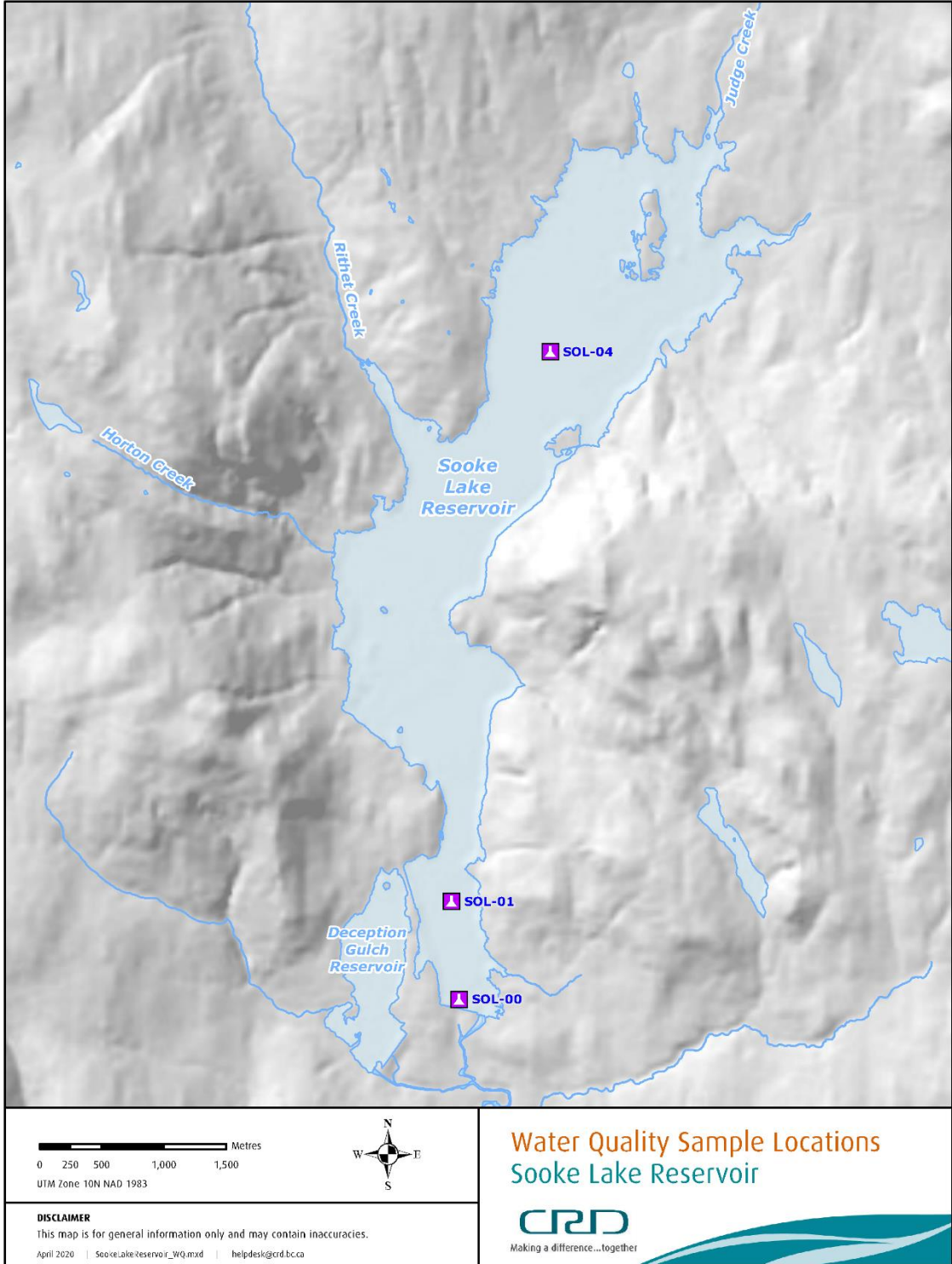
The efforts to collect the required number of samples for the CRD Water Quality Monitoring Program are organized in three distinct sampling plans:

1. The **Watershed Sampling Plan** manages the sampling frequency, schedule and parameter list for the source water lakes and tributaries and is based on an up-to-date risk to water quality assessment. Sooke Lake Reservoir is sampled from a boat at three dedicated lake sampling stations from weekly in the summer to bi-weekly in the winter (see Figure 2). Goldstream Reservoir is sampled monthly from a boat at two dedicated lake sampling stations. Tributary creeks to Sooke Lake Reservoir are sampled monthly near their mouths. Significant tributary lakes in the Sooke Lake watershed, as well as Butchart Lake and Japan Gulch Reservoir in the Goldstream System, are sampled quarterly by boat. The Leech watershed is currently sampled monthly in four different locations, following a more comprehensive sampling/testing project in 2019-2020.



2. The **Treatment Plant Sampling Plan** includes the daily samples collected at the Goldstream Water Treatment Plant and the two first customer locations (for mains #4 and #5), the weekly samples collected at the Sooke River Road Water Treatment Plant and the Sooke first customer location. This plan is designed to verify adequate treatment at both treatment plants and to detect unusual water quality conditions, before they spread across the systems.
3. The **Transmission and Distribution System Sampling Plan** is a designed sampling plan that manages sampling at approximately 200 permanent sampling stations across the GVDWS, including all municipal systems. These permanent sampling stations are installed on transmission mains, storage reservoirs, distribution mains, booster pump stations and meter or valve stations. The plan is designed to achieve an evenly distributed two-week rotation for most sampling stations, while providing a representative snapshot of the entire Goldstream Service Area on each business day. The Sooke Drinking Water Service Area is sampled once per week. Samples collected on the daily runs, as part of this plan, are primarily used for compliance monitoring, but also for operational purposes.

When total coliform-positive bacteriological results are found in a CRD-owned system, CRD sampling staff resample those locations and, depending upon the situation, may direct CRD operators to flush the affected mains and/or drain and clean affected storage reservoirs. Consecutive total coliform positive results in one or more locations trigger the emergency response procedures. When total coliform-positive bacteriological results are found in a municipal system, the CRD sampling staff resample those locations and notify the municipal operators of the results. If a sample tests positive for *E.coli*, Island Health is notified immediately, and emergency response procedures are followed.



**Figure 2 Sooke Lake Reservoir Water Sampling Stations**

### 6.3 Bacteriological Analyses

Outlined below are descriptions of bacteriological parameters used in the CRD Water Quality Monitoring Program and the regulatory limits that were in place in 2023.

#### **Total Coliform Bacteria**

**Total coliforms.** The total coliform group of bacteria include those found in high numbers in human and animal intestinal (fecal) wastes and can found in water that has been contaminated with fecal material. However, total coliforms are also environmentally ubiquitous (found naturally in water, soil, vegetation); thus, in the absence of *Escherichia (E.) coli*, the presence of total coliforms may indicate surface water infiltration, biofilm sloughing, or the presence of decaying organic matter. The total coliform bacteria group is used as an indicator for treatment adequacy and microbial conditions in drinking water systems because of its superior survival characteristics.

**Test Method.** In 2023, total coliform bacteria were analyzed at the CRD Water Quality Laboratory using the membrane filtration method and Chromocult Coliform Agar incubated at 36-38°C for 21-24 hours. Test results were reported as colony-forming units (CFU) per 100 millilitres (mL) of water. Methods employing defined substrate technology rely on the fact that coliforms possess the enzyme  $\beta$ -galactosidase, which cleaves a chromogenic substrate, thus releasing a chromogen (coloured compound) that can be measured. In compliance with regulations, the CRD Water Quality Monitoring Program tests for total coliforms to ensure treatment efficacy and to monitor intrusion of organisms into the system post-treatment.

**Regulatory Limits.** Based on the requirements in the *Drinking Water Protection Regulation* and the *Guidelines for Canadian Drinking Water Quality*, the maximum acceptable concentration for the GVDWS is summarized as follows:

- No sample should contain more than 10 total coliform organisms per 100 mL.
- No consecutive sample from the same site should show the presence of coliform organisms.
- Not more than 10% of the samples based on a minimum of 10 samples should show the presence of coliform organisms.

#### **Escherichia coli**

**E. coli.** *E. coli* is the most common member of the total coliform group and is found in very high numbers in the feces of human beings and warm-blooded animals. *E. coli* does not originate from the environment and can be measured easily and quickly in water, making it an ideal indicator for detecting fecal contamination. Although most members of this species are considered harmless, some strains of *E. coli* can be pathogenic. The presence of *E. coli* in water indicates recent fecal contamination and the possible presence of intestinal disease-causing bacteria, viruses and protozoa. The absence of *E. coli* in drinking water generally indicates that the water is free of intestinal disease-causing bacteria.

**Test Method.** In 2023, *E.coli* was analyzed by the CRD Water Quality Laboratory using the membrane filtration method and Chromocult Coliform Agar incubated at 36-38°C for 21-24 hours. Test results were reported as CFU per 100 mL of water. The *E. coli* test measures bacteria possessing the enzymes  $\beta$ -galactosidase and  $\beta$ -glucuronidase.

**Regulatory Limits.** In disinfected drinking water, the maximum acceptable concentration of *E. coli* (both federal and provincial limits) is zero *E. coli* per 100 mL.

#### **Heterotrophic Plate Count Bacteria**

**Heterotrophic Plate Count.** Microorganisms, such as bacteria, moulds, and yeasts that require organic carbon for growth, are known as heterotrophs and many bacteria associated with drinking water systems are heterotrophs. Heterotrophic plate count (HPC) bacteria are used to monitor trends in water treatment and distribution systems. Under increasing nutrient conditions and/or a reduction in the concentration of chlorine residual, the heterotrophic bacteria are usually the first group to increase and provide an early

warning of the potential regrowth of coliforms. In addition, an increase in HPC bacteria in the distribution system will promote more rapid decomposition of chloramines. The CRD Water Quality Monitoring Program uses HPC to monitor treatment efficacy at the disinfection plants and to track the decline in chlorine residuals in the distribution system and storage reservoirs.

**Test Method.** In 2023, Samples were analyzed for HPC by the CRD Water Quality Laboratory using membrane filtration onto R2A medium and incubated at 21-28°C for seven days. HPC can be measured in several different ways; in this test method, the low incubation temperature and long incubation time improves the recovery of stressed and chlorine-tolerant bacteria. HPC testing was carried out on raw water samples, and water leaving the treatment plant, and treated water samples with low chlorine residual levels (below 0.2 mg/L).

**Regulatory Limits.** There is no federal or provincial regulatory limit for heterotrophic bacteria in drinking water. However, the US EPA Surface Water Treatment Rule considers 500 CFU/mL of heterotrophic bacteria as an indicator for a “detectable chlorine residual” when using membrane filtration onto Standard Methods Agar incubated at 35°C for 48 hours. Therefore, in the absence of a Canadian regulatory limit, the CRD Water Quality Monitoring Program uses the US EPA value as a monitoring criterion to trigger site-specific operational measures for assessing and mitigating drinking water quality.

## 6.4 Certification and Audits

To ensure that analytical testing is carried out to the highest possible standard, the CRD Water Quality Laboratory participates in several types of external quality assurance and quality control (QA/QC) programs, in addition to rigorous internal QA/QC procedures that are included as part of the methodology and are a normal component of good laboratory practice.

### 6.4.1 Certification

All laboratories analyzing drinking water samples for total coliforms and *E. coli* according to the Drinking Water Protection Act/Regulation are required by the Province of BC to be approved in writing by the Provincial Health Officer. Laboratory approval requires both an approval certificate and a proficiency testing certificate, as noted below:

- **Water Bacteriology Testing Laboratory Approval Certificate.** This certificate is issued by the BC Provincial Health Officer for bacteriological testing of drinking water in the Province of BC. This certificate is renewed every three years via an on-site inspection (audit) of the analytical laboratory.
- **Clinical Microbiology Proficiency Testing Program Certificate of Participation.** This certificate is issued by the Advisory Committee for Water Bacteriology Laboratories, which is operated by the Department of Pathology and Laboratory Medicine at the University of British Columbia. Satisfactory performance is required to maintain laboratory certification. Three rounds of proficiency tests are carried out per year.

### 6.4.2 Accreditation

In 2017, the CRD Water Quality Laboratory attained accreditation to the global ISO/IEC 17025 standard used by testing and calibration laboratories. The accreditation has management, quality and technical requirements. Accreditation is maintained by successful reassessment every two years by an accrediting body (Canadian Association for Laboratory Accreditation; CALA) and satisfactory participation in an external proficiency testing program for all methods (two rounds per year). The CRD Water Quality Lab was last assessed in 2023.

## 7.0 WATER QUALITY RESULTS

The overview results of the 2023 CRD Water Quality Monitoring Program for the GVDWS are provided below. Water quality data are listed in Appendix A (Tables 1, 2 and 3). Note that the median (middle value between the high and low) is used in these tables rather than the average value, as the median eliminates the effect of extreme values (very high or very low) on the average value and provides a more realistic representation of typical conditions.

### 7.1 Source Water Quality Results

**Total Coliform Bacteria (TC).** Similar to previous years, the raw (untreated) source water entering both plants exhibited generally very low concentration of total coliform bacteria, with some increased concentrations between July and October when the Sooke Lake south basin was destratified and, therefore, fully mixed with warm water (Figure 3). Compared to previous years, Sooke Lake Reservoir experienced an atypical total coliform concentration drop during August followed by a slightly higher than usual concentration peak during September. While total coliform concentrations in the raw water never reached the Operational Alert Level of 1,000 CFU/100 mL, a peak concentration of 770 CFU/100 mL was recorded on September 6, 2023. This was likely a seiche-related total coliform spike as they occur occasionally during the summer and early fall period when stratification and weather conditions are favourable for such an event.

With 243 samples from water entering the Goldstream Water Treatment Plant analyzed in 2023, the total coliform concentration ranged from 0-770 CFU/100 mL, with a median value of 5 CFU/100 mL (Appendix A, Table 1).

The United States Environmental Protection Agency (USEPA) *Surface Water Treatment Rule* for avoiding filtration has a non-critical total coliform criteria of maximum 100 CFU/100 mL at the 90<sup>th</sup> percentile of a six-month sample set. The 90<sup>th</sup> percentile of total coliform concentrations in the raw water between January and June 2023 was 6 CFU/100 mL, and between July and December 2023, it was 250 CFU/100 mL. Therefore, the source water was compliant with this non-critical USEPA filtration exemption criteria in the first half of 2023 but not in the second half. This is a typical pattern for Sooke Lake Reservoir and indicates a vulnerability of the water quality with rising temperatures due to climate change.

***E. coli* Bacteria.** During three decades of monitoring bacteria within the GVDWS, it has been found that virtually 100% of the fecal coliform bacteria detected in the source water and the distribution system are *E. coli*. In 2023, as in previous years, the low detection of *E. coli* bacteria indicated that the raw water entering the Goldstream Water Treatment Plant from Sooke Lake Reservoir was good quality source water and complied with the primary criteria in the USEPA *Surface Water Treatment Rule* to remain an unfiltered drinking water supply (Figure 4).

In 2023, about 6.1% of the 243 samples collected from the raw source water contained *E. coli* and those that were positive for *E. coli* had levels well below 20 CFU/100 mL. The concentration ranged from 0-1 CFU/100 mL, with a median value of 0 CFU/100 mL. The low occurrence, as well as the low concentrations of *E. coli* bacteria in Sooke Lake, are in line with long-term historical bacteria concentrations. These results do not indicate a particular source of *E. coli* bacteria, but rather point to low levels of naturally occurring fecal matter in a healthy and unproductive aquatic ecosystem. The few sporadic *E. coli* hits are typically the result of the rainfall and runoff into Sooke Lake, which transported organic matter accumulated in the watershed to the lake. The lack of any extreme rainfall and runoff events during 2023 is likely the reason for even lower *E. coli* occurrences and concentrations (Figure 4). In years with a Kapoor Tunnel Inspection Project, a slight *E. coli* concentration increase in mid-December can be attributed to the supply from the Goldstream System. In 2023, the Goldstream System was not used as a drinking water source.

***Giardia* and *Cryptosporidium* Parasites.** In 2023, parasite samples were collected nine times as part of the CRD's routine monitoring program. This sampling frequency was set after an evaluation of long-term data showed extremely low detection of these organisms. The nine parasite samples were collected from the raw water sampling location at the Goldstream Water Treatment Plant and shipped for analysis to an external laboratory. It should be noted that the efficiency of the analysis for detecting *Giardia*, and especially

*Cryptosporidium*, is quite low (typically in the 15-25% range).

In 2023, no *Giardia* cysts and no *Cryptosporidium* oocysts were detected in all samples on the raw water entering the Goldstream Water Treatment Plant. The 10-year median value for total *Giardia* cyst and total *Cryptosporidium* oocyst concentrations is 0/100 L; however, historical data shows that occasionally very low concentrations of parasites can be found in the raw water from Sooke Lake. While these are extremely low values for a surface water supply, the addition of UV disinfection provides assurance that no infective parasites can enter the GVDWS.

The treatment target specified by the Canadian federal and provincial regulations, as well as the USEPA *Surface Water Treatment Rule*, require 3-log (99.9%) parasite inactivation to meet the filtration exemption criteria for surface water systems. Both CRD disinfection facilities provide UV treatment that, in conjunction with the CRD's drinking watershed management concept, is able to meet these targets and, therefore, adequately protects the public from waterborne parasitic illnesses.

### Raw Water Entering Goldstream Water Treatment Plant Total Coliforms, 2019-2023

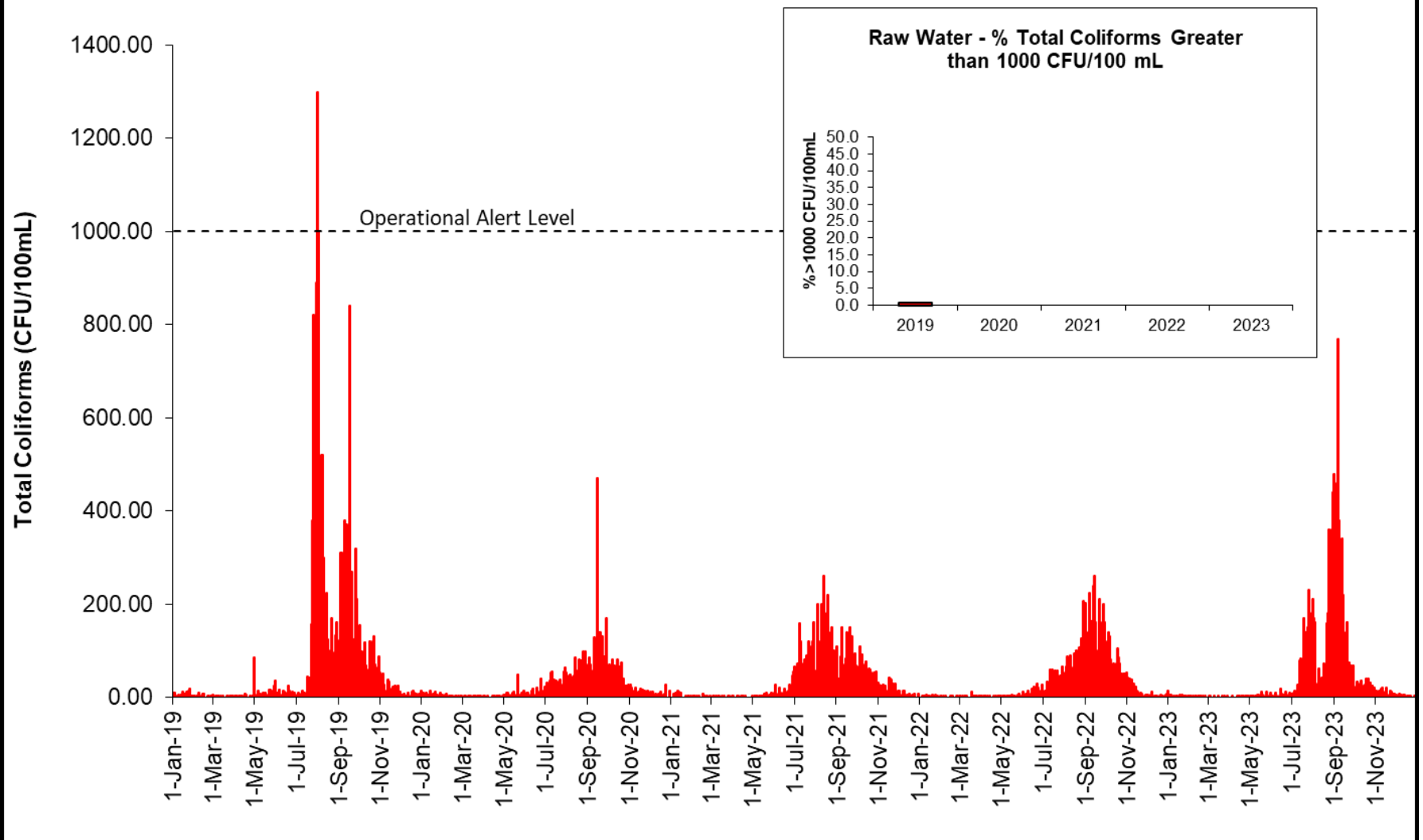


Figure 3 Raw Water Entering Goldstream Water Treatment Plant Total Coliforms 2019-2023

### E. coli in Raw Water Entering Goldstream Water Treatment Plant in 2023

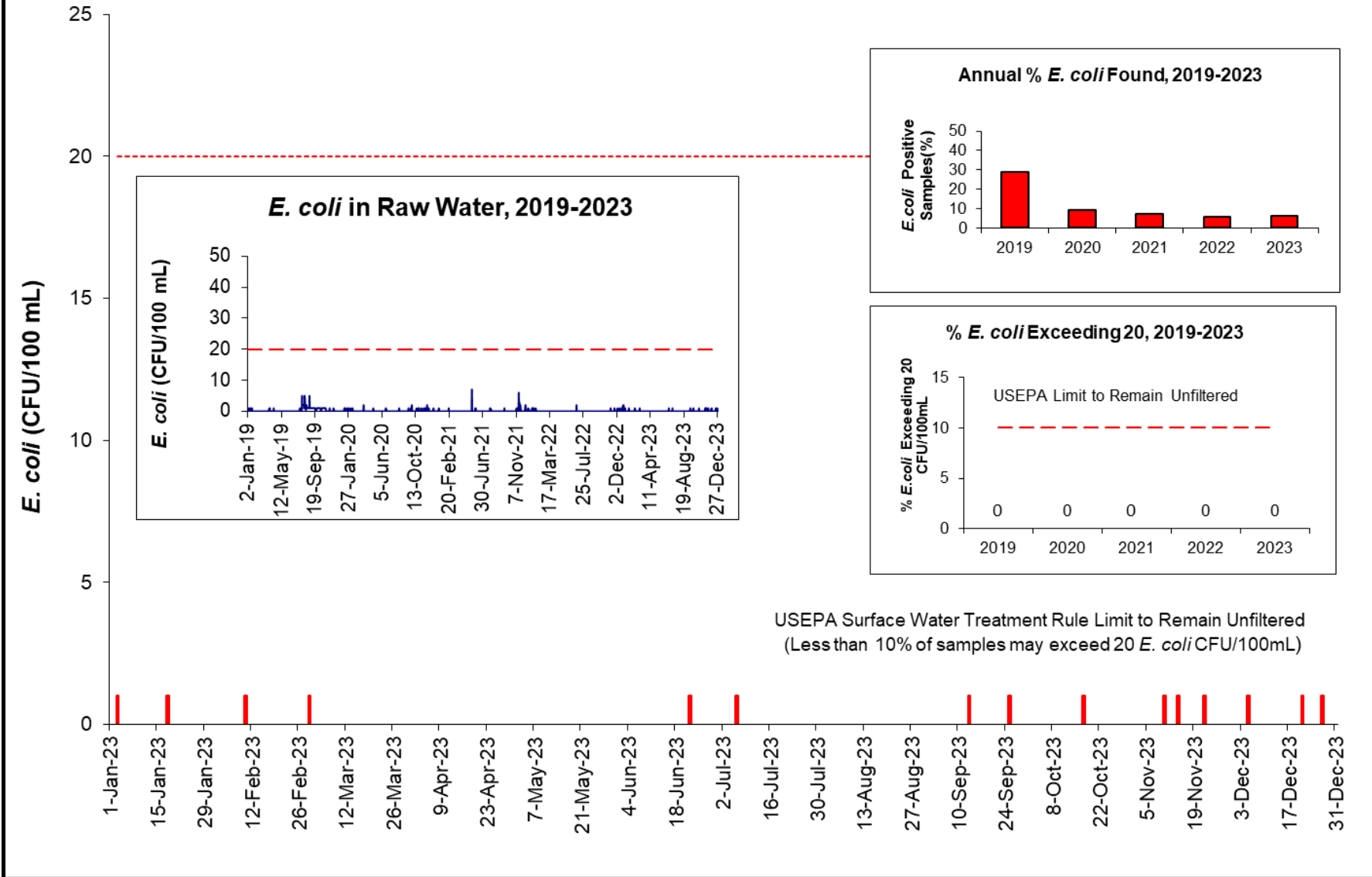


Figure 4 E. coli in Raw Water Entering Goldstream Water Treatment Plant in 2023



**Algae – Sooke Lake Reservoir (SOL).** For most of 2023, the algal dynamics were generally in line with the long-term trend. During the spring and summer, the algal density was slightly above average, with the typical spring peak occurring slightly earlier (Figure 5, Figure 6 and Figure 7). While the algae concentrations during the spring period were still generally in line with the long-term historical trend, the summer period exhibited notably higher algal concentrations compared to the long-term average trendline. This was more pronounced in 2023 but already visible in a few previous summers. There appears to be a trend towards generally higher algal activity between July and October. The increase is approximately 100% compared to the long-term average. While this increase seems significant, the overall summer algae concentration of 1,000 NU/mL or less is still low and well below bloom conditions for any algae species. While the typical spring peak in algae concentrations is due to favourable environmental conditions such as warming water and increased sunshine, coupled with the availability of freshly introduced nutrients after the reservoir recharge, the increased summer algae concentrations could be due to a growing influence of climate change associated with warmer water temperatures. Algae have a remarkable ability to quickly adapt to environmental factors, such as temperature, nutrient availability and light intensity. However, no actual bloom of a specific algae species occurred in Sooke Lake Reservoir in 2023, which demonstrates the robustness of an intact ecosystem with a balanced and diverse algae population.

Sooke Lake exhibited, as in previous years, a high algal diversity, ranging from green algae to diatoms, with some taxa that could potentially have adverse impact on water quality (Figure 8, Figure 9 and Figure 10). For example, the potential cyanotoxin producer *Dolichospermum/Anabaena* spp. was present in Sooke Lake during most months in 2023, in particular during the warm water season. But the highest cell count recorded was only around 23.3 cells/mL in July 2023, which was well below the critical threshold recommended by Health Canada (2017), (i.e., 2,000 cells/mL).

Other algae species can cause adverse taste and odour (T&O) and filter clogging when in bloom. Figures 11 to 13 illustrate the cell concentrations of the five algal taxa with such impact potential. In these figures, diatoms (*Asterionella formosa*, *Cyclotella* spp.) and golden algae (*Uroglena* sp., *Dinobryon* spp.) showed the highest cell counts in spring and early summer, whereas photosynthetic cryptophyte density peaked in the fall. In 2023, the highest cell counts of these algae species were still well below the suggested thresholds at which they normally cause T&O or filter clogging issues. Only *Uroglena* sp. has caused in Greater Victoria unpleasant fishy/metallic taste and odour problems in the past even when present only in low concentrations.

Throughout the year, abundant populations of small-sized flagellates (~ 5 microns, possibly the green flagellates *Pedinomonas* spp.), and single cells of golden algae (~ 6 microns) were recorded. Due to their small size, they only contribute insignificantly to the total algal biomass in the reservoir and for consistency with historical data, they were excluded in the analyses and the presented composition graphs below.

There were no algae-related water quality concerns in 2023.

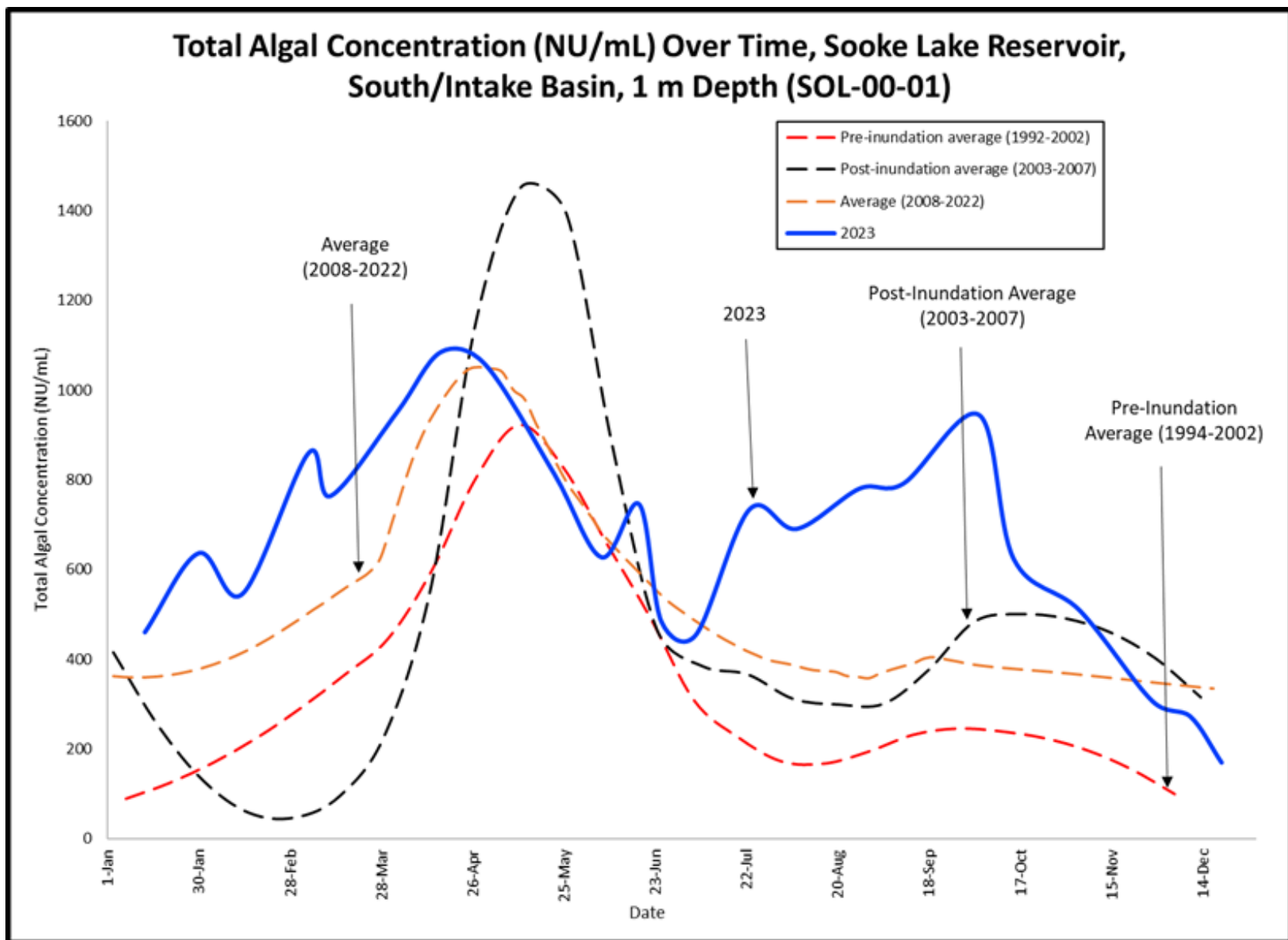


Figure 5 Total Algal Concentration (natural units/mL) Over Time, Sooke Lake Reservoir, South/Intake Basin, 1 m depth (SOL-00-01)

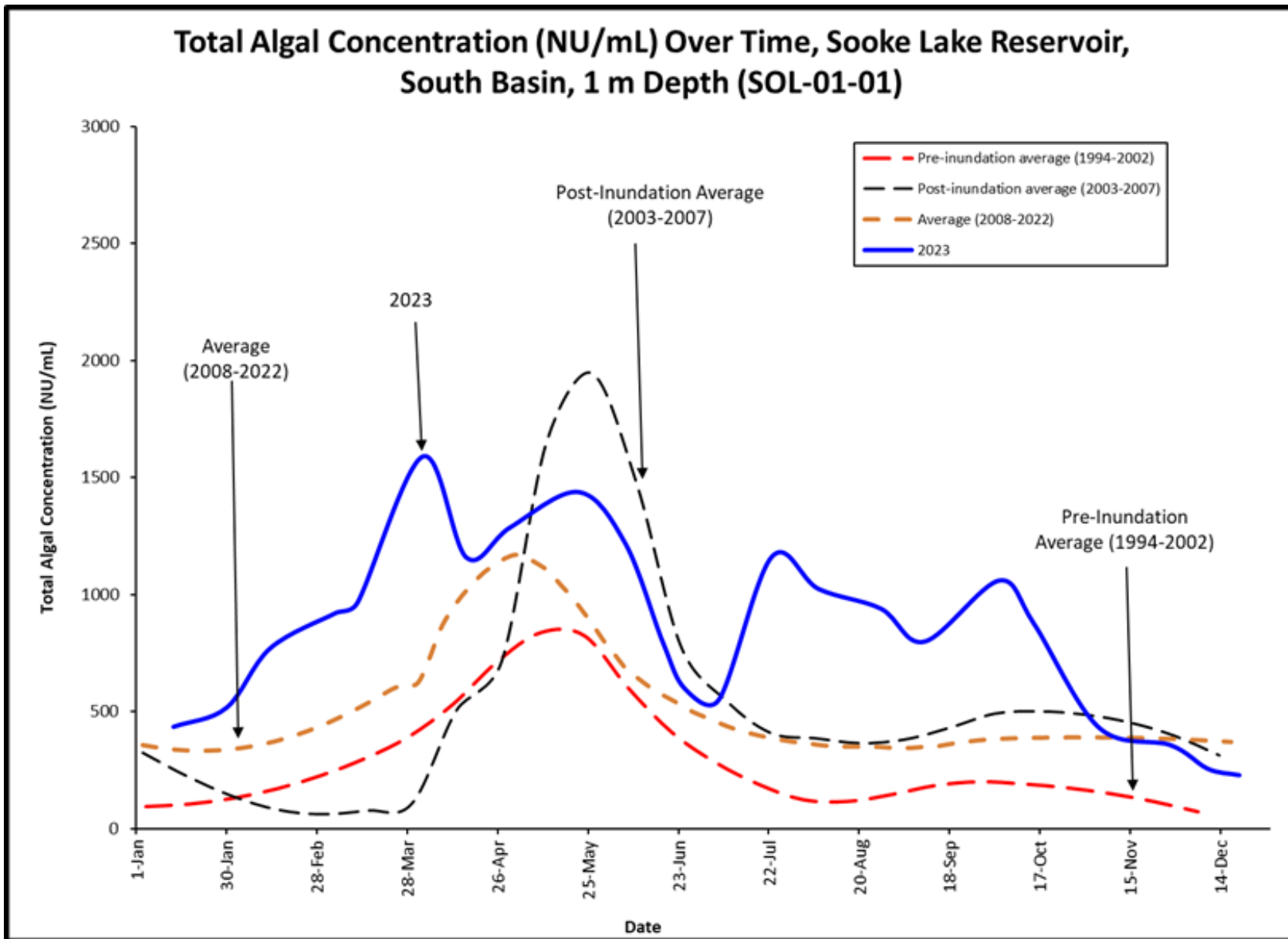


Figure 6 Total Algal Concentration (natural units/mL) Over Time, Sooke Lake Reservoir, South Basin, 1 m depth (SOL-01-01)

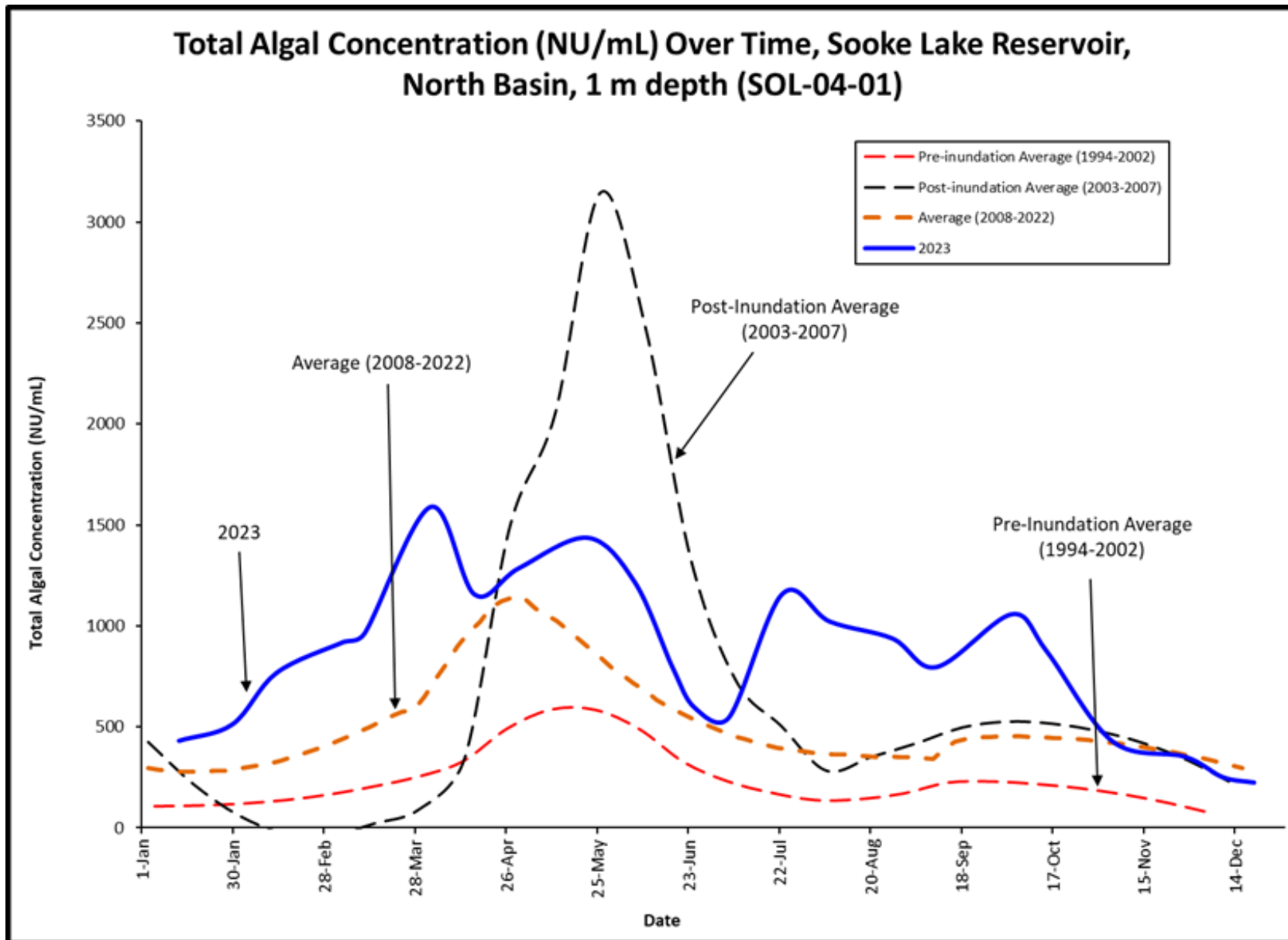


Figure 7 Total Algal Concentration (natural units/mL) Over Time, Sooke Lake Reservoir, North Basin, 1 m depth (SOL-04-01)

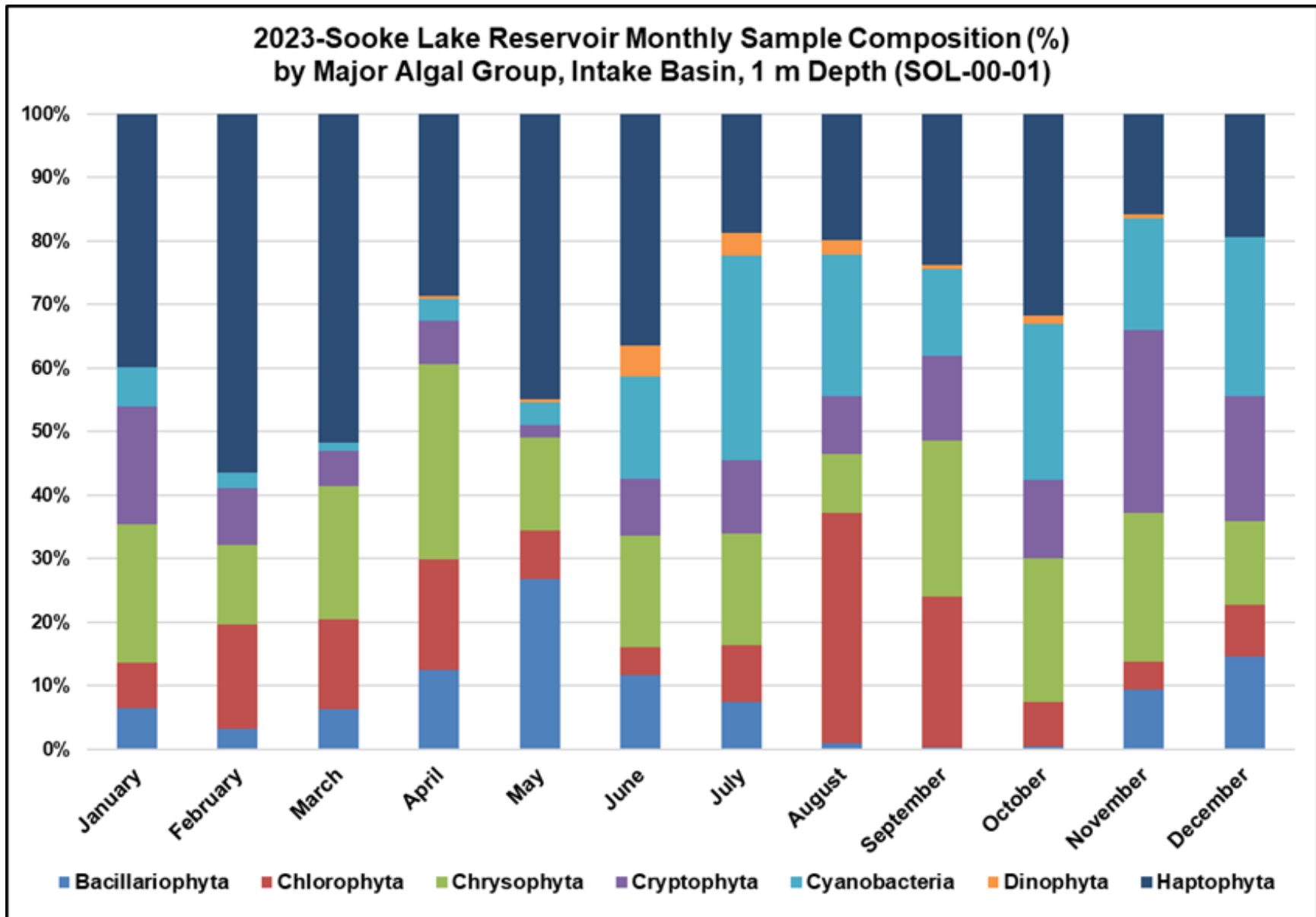


Figure 8 Monthly Abundance Percent of Different Algal Groups, Intake Basin, 1 m depth, SOL-00-01, 2023

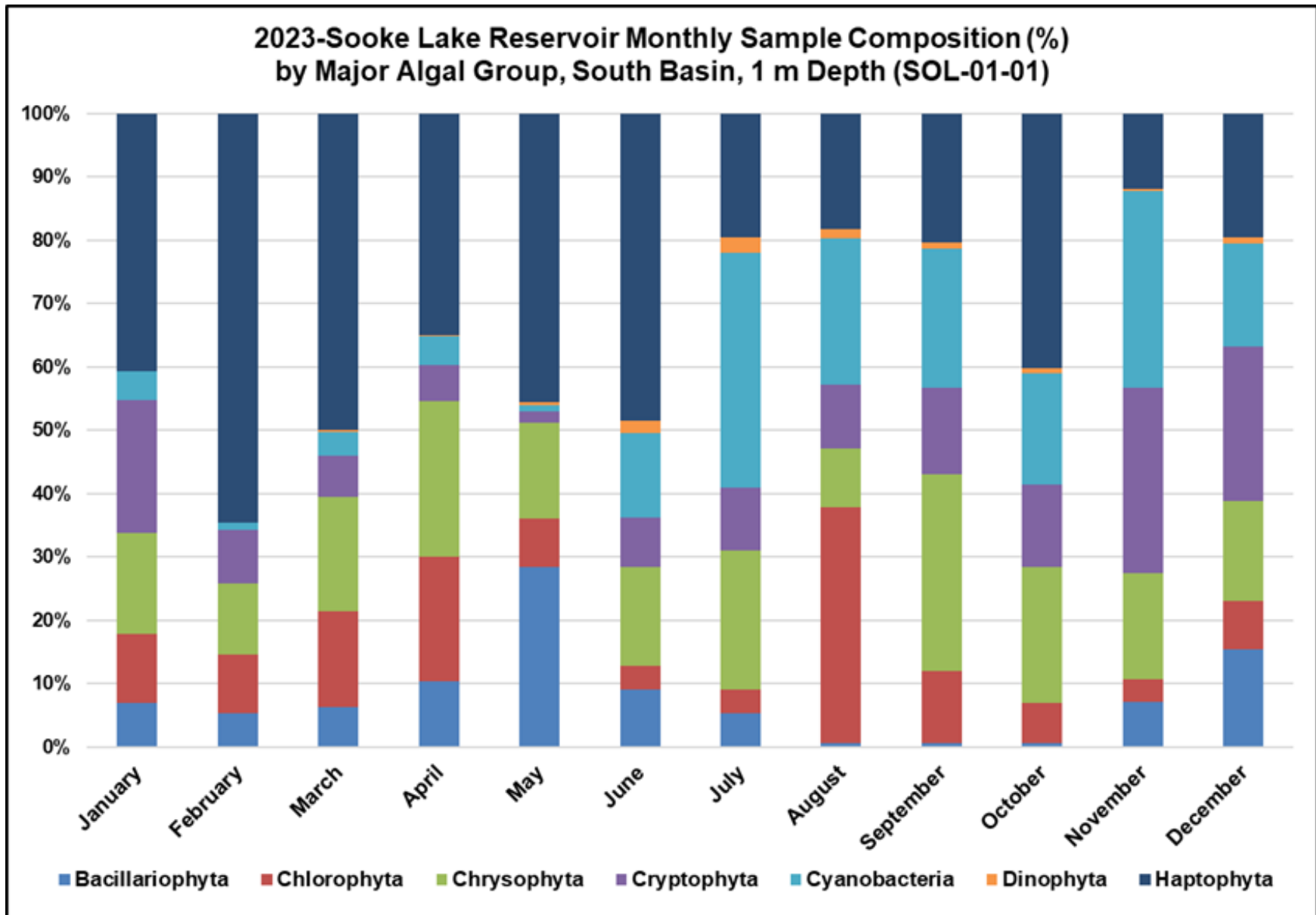


Figure 9 Monthly Abundance Percent of Different Algal Groups, South Basin, 1 m depth, SOL-01-01, 2023

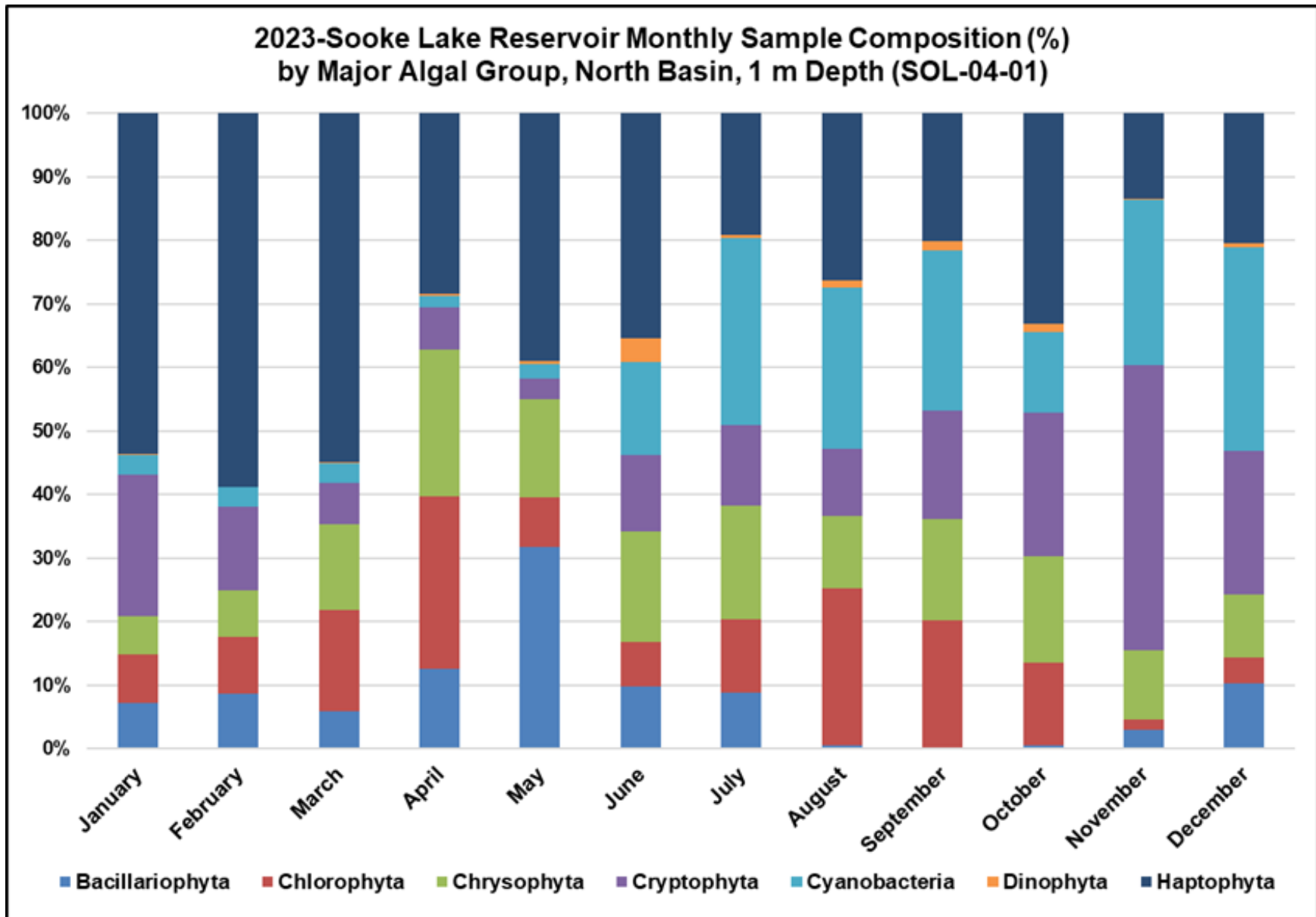


Figure 10 Monthly Abundance Percent of Different Algal Groups, North Basin, 1 m depth, SOL-04-01, 2023

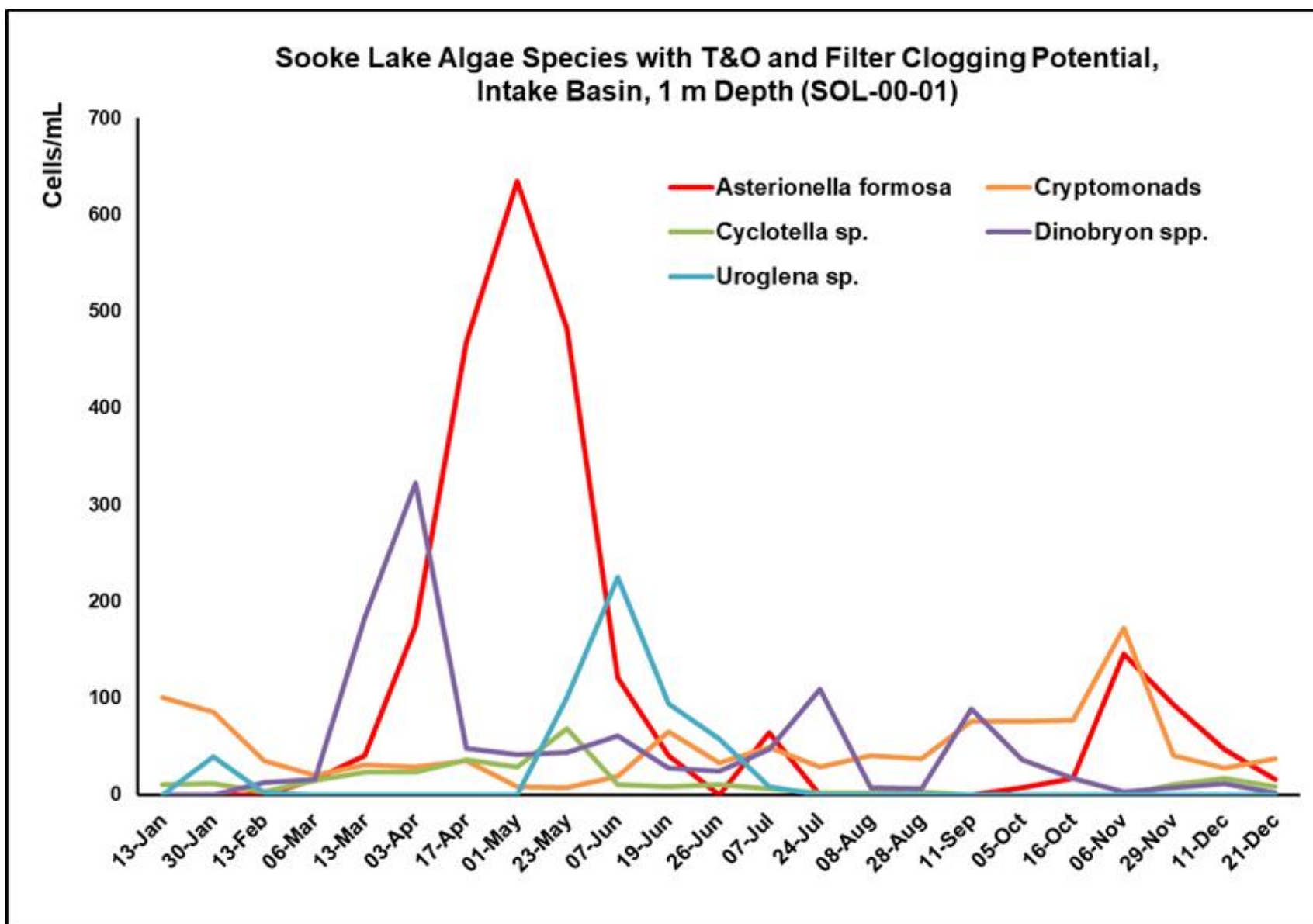


Figure 11 Sooke Lake Algae Species with T&O and/or Filter Clogging Potential, Intake Basin, 1 m depth, SOL-00-01, 2023



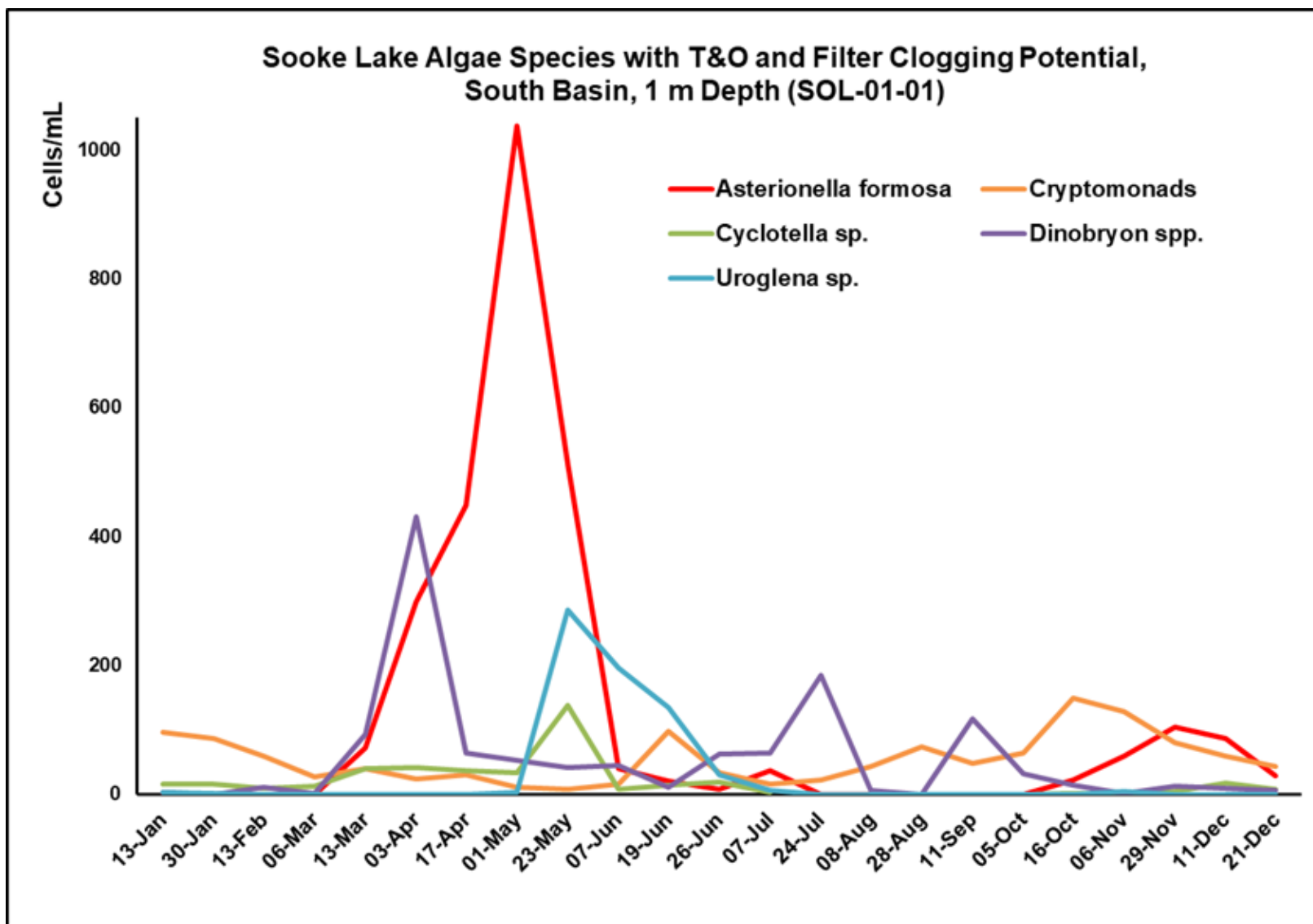


Figure 12 Sooke Lake Algae Species with T&O and/or Filter Clogging Potential, South Basin, 1 m depth, SOL-01-01, 2023

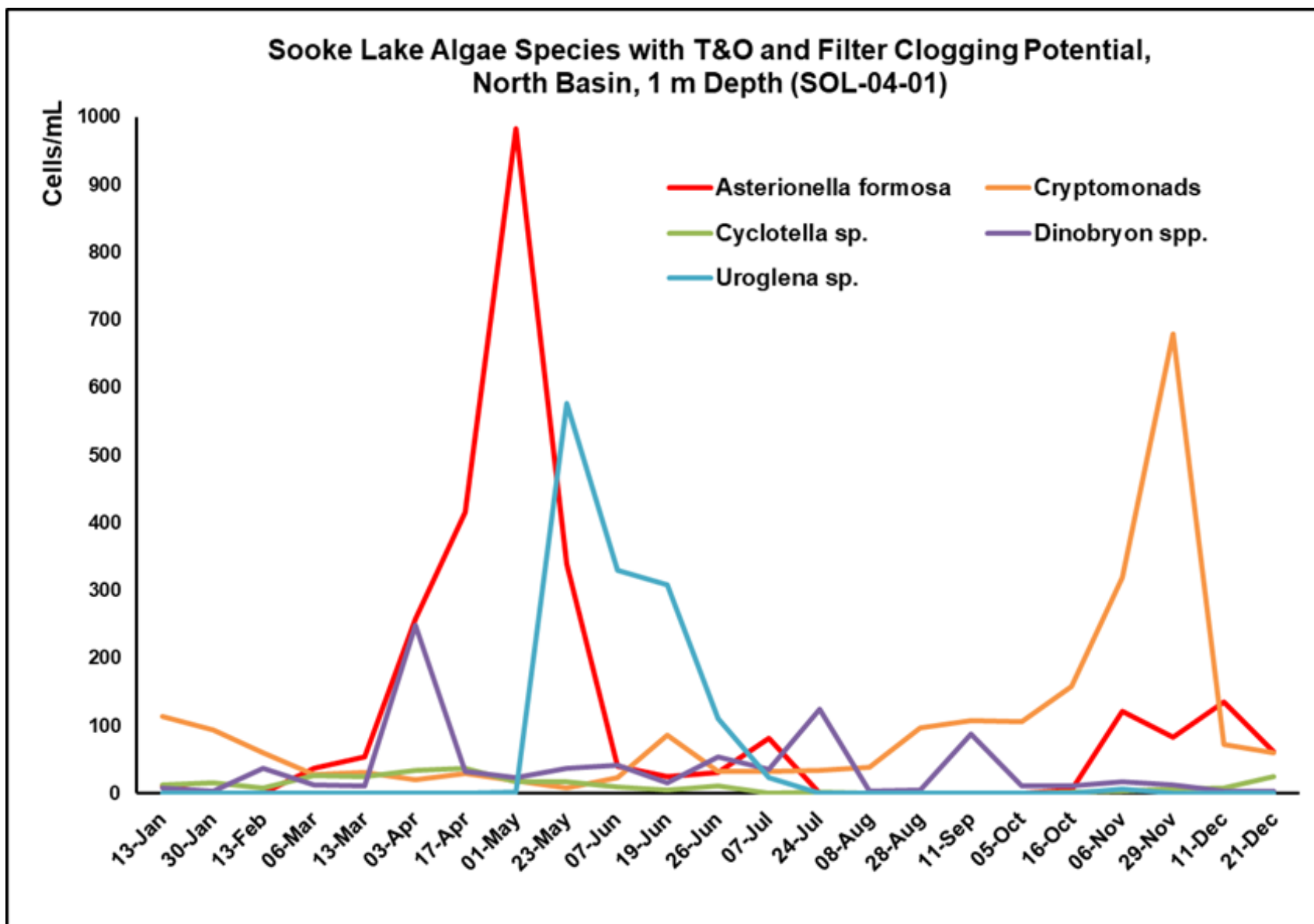


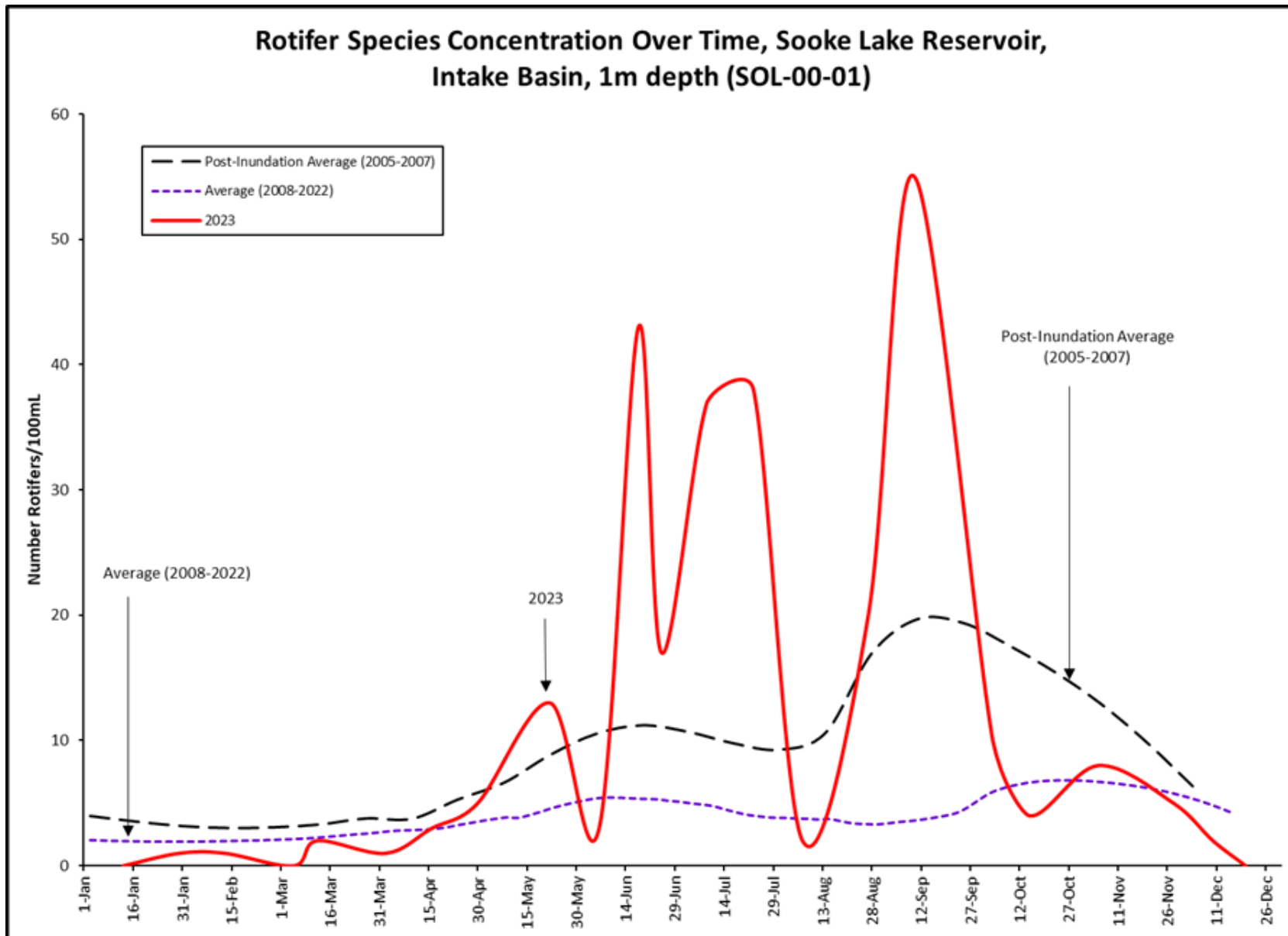
Figure 13 Sooke Lake Algae Species with T&O and/or Filter Clogging Potential, North Basin, 1 m depth, SOL-04-01, 2023

**Zooplankton – Sooke Lake Reservoir (SOL).** Zooplankton play an important role as an intermediate trophic stage, ensuring the energy flow from primary producers to higher trophic levels, e.g., macroinvertebrates, fish and other aquatic animals in aquatic ecosystems. Previous studies have shown that fish in Sooke Lake Reservoir predominantly rely on zooplankton for forage. Because of this important biological role, the CRD has included a regular zooplankton analysis to its source water monitoring program. Zooplanktonic species themselves can be herbivores, carnivores or omnivores. Studies have shown that any change of zooplankton species composition or densities or both could influence not only the trophic structure, but also physiochemical parameters in the ecosystems. There are three main zooplankton groups: Rotifera, Copepoda and Cladocera. Other aquatic invertebrates found in the collected samples included water mites, insect larvae, and rarely nematodes. In the ecosystems, phytoplankton are considered as a main food source for zooplankton and, therefore, phytoplankton dynamics can significantly reflect the changes of zooplankton and *vice versa*. The peak of zooplankton abundance normally occurs after the peak of phytoplankton. In general, zooplankton tend to have higher density during the spring-to-fall period than in winter.

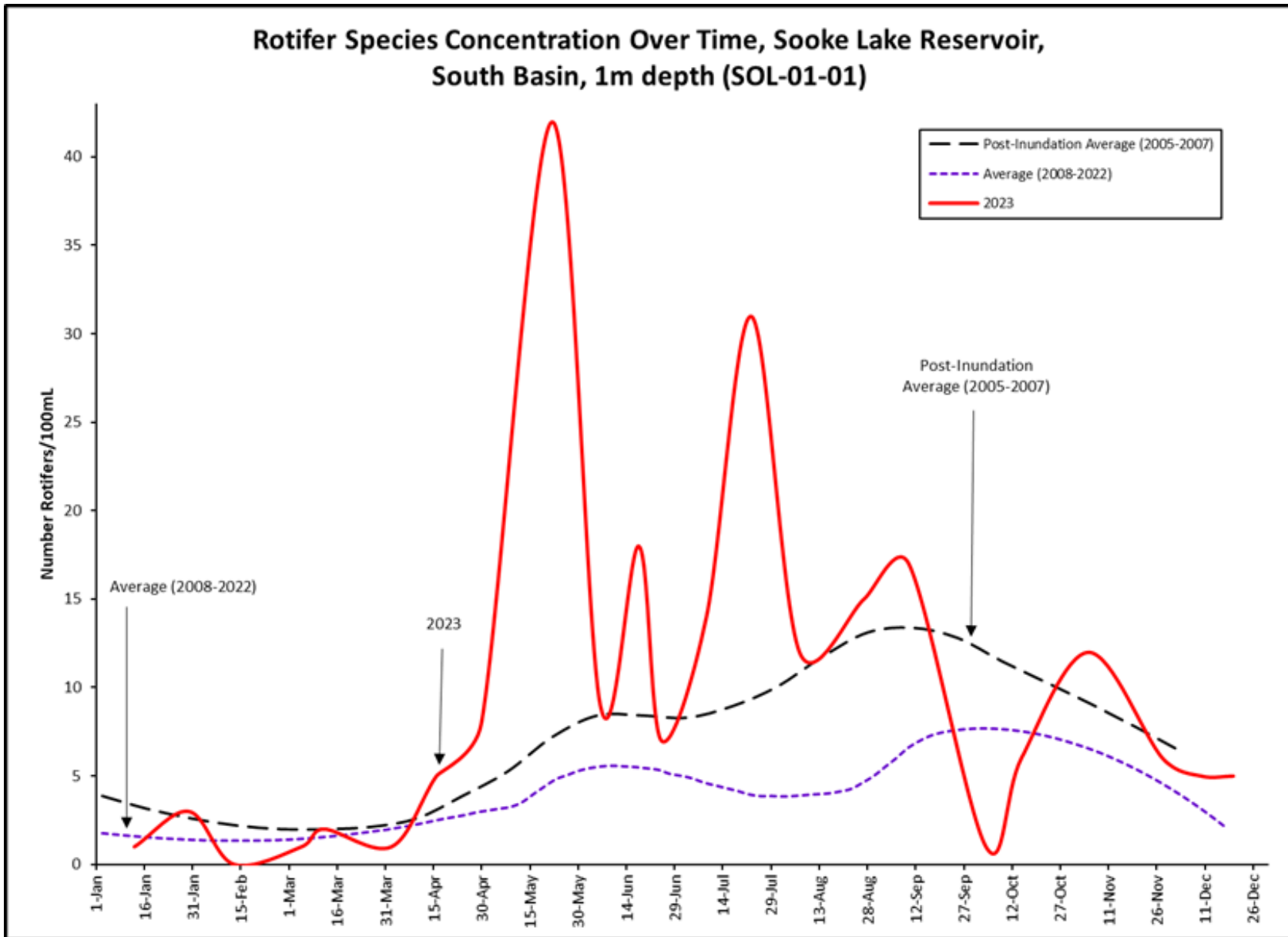
In Sooke Lake Reservoir, zooplankton mainly consist of Rotifera and Copepoda, although Cladocera taxa, such as *Daphnia* spp., can be occasionally recorded. In 2023, these three main zooplankton groups were recorded in Sooke Lake. Rotifera was the most dominant group. Abundances of Rotifera and Copepoda were consistent with the long-term trends. Cladocera zooplankton, on the other hand, was less common and only observed in some discrete samples and was therefore excluded from the analysis.

As rotifers are considered one of the main food sources for copepods, these two groups might show opposite abundance trends. Zooplankton dynamics in Sooke Lake are also regulated by other higher trophic organisms, such as macroinvertebrates and fish.

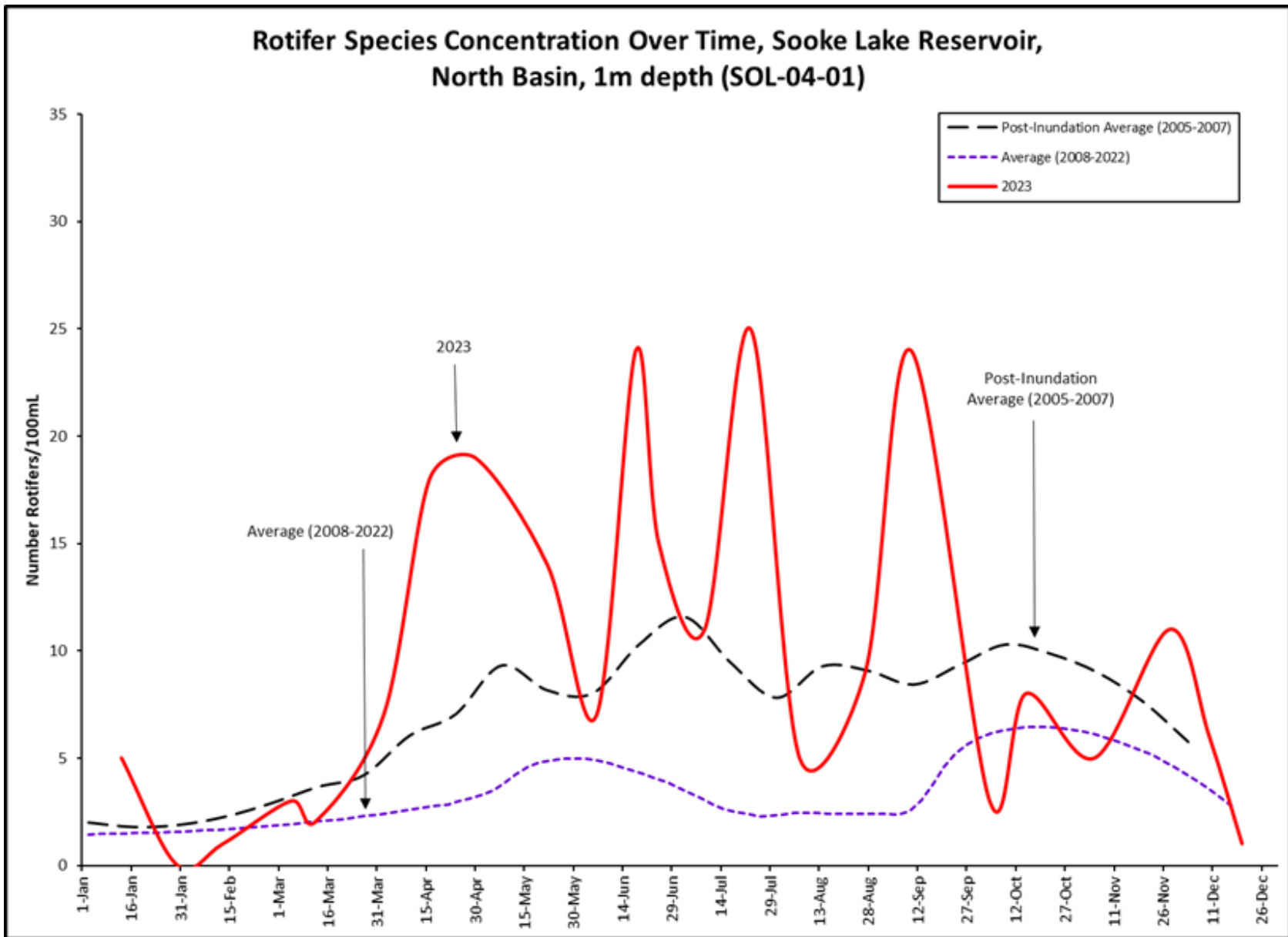
Zooplankton trends in Sooke Lake Reservoir are typical of ecological succession models. 2023 zooplankton activity was consistent with long-term trends (Figure 14 to 19).



**Figure 14 The Total Number of Rotifers Over Time, Sooke Lake Reservoir, Intake Basin, 1 m depth (SOL-00-01)**



**Figure 15** The Total Number of Rotifers Over Time, Sooke Lake Reservoir, South Basin, 1 m depth (SOL-01-01)



**Figure 16 The Total Number of Rotifers Over Time, Sooke Lake Reservoir, North Basin, 1 m depth (SOL-04-01)**

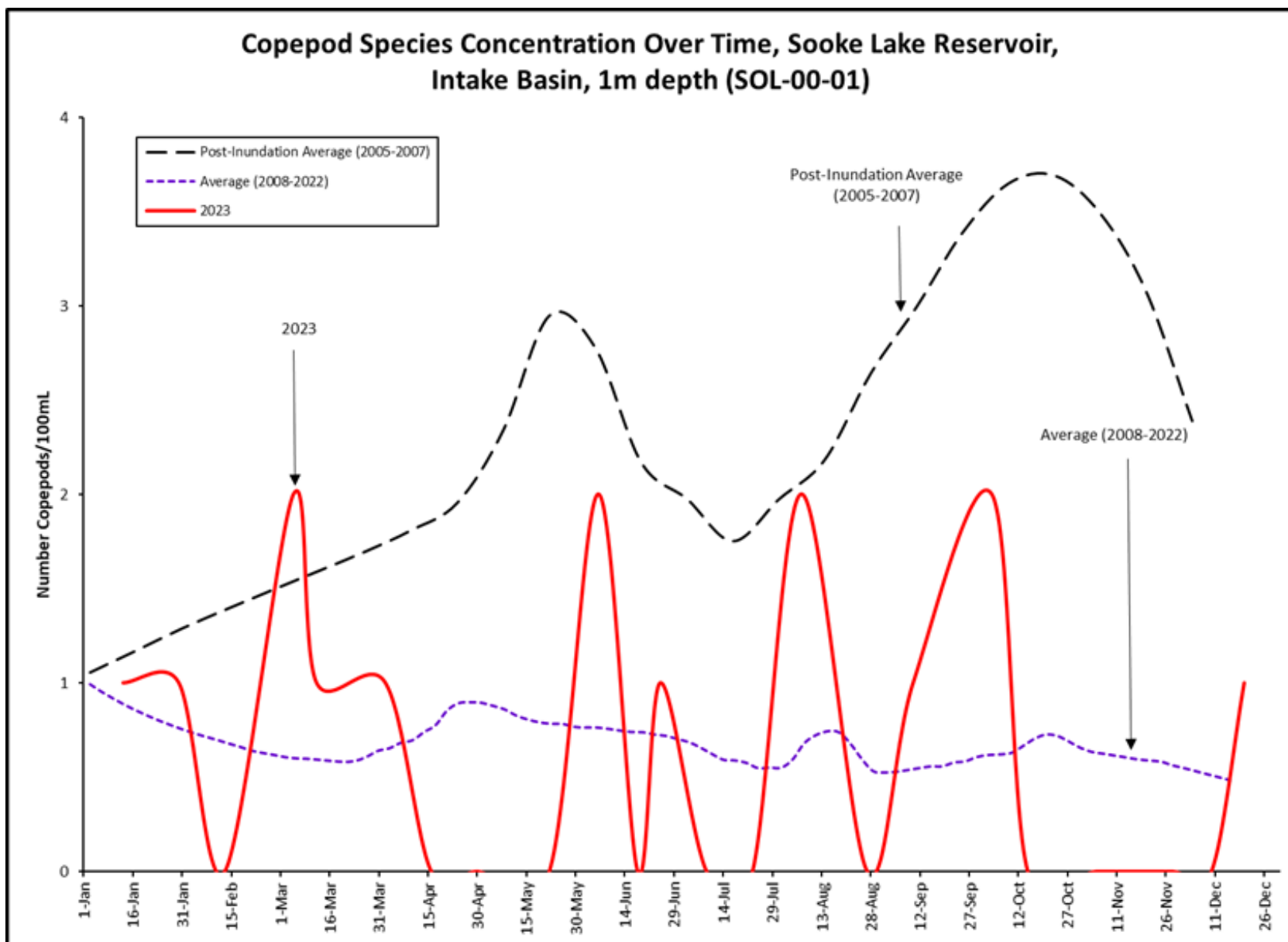
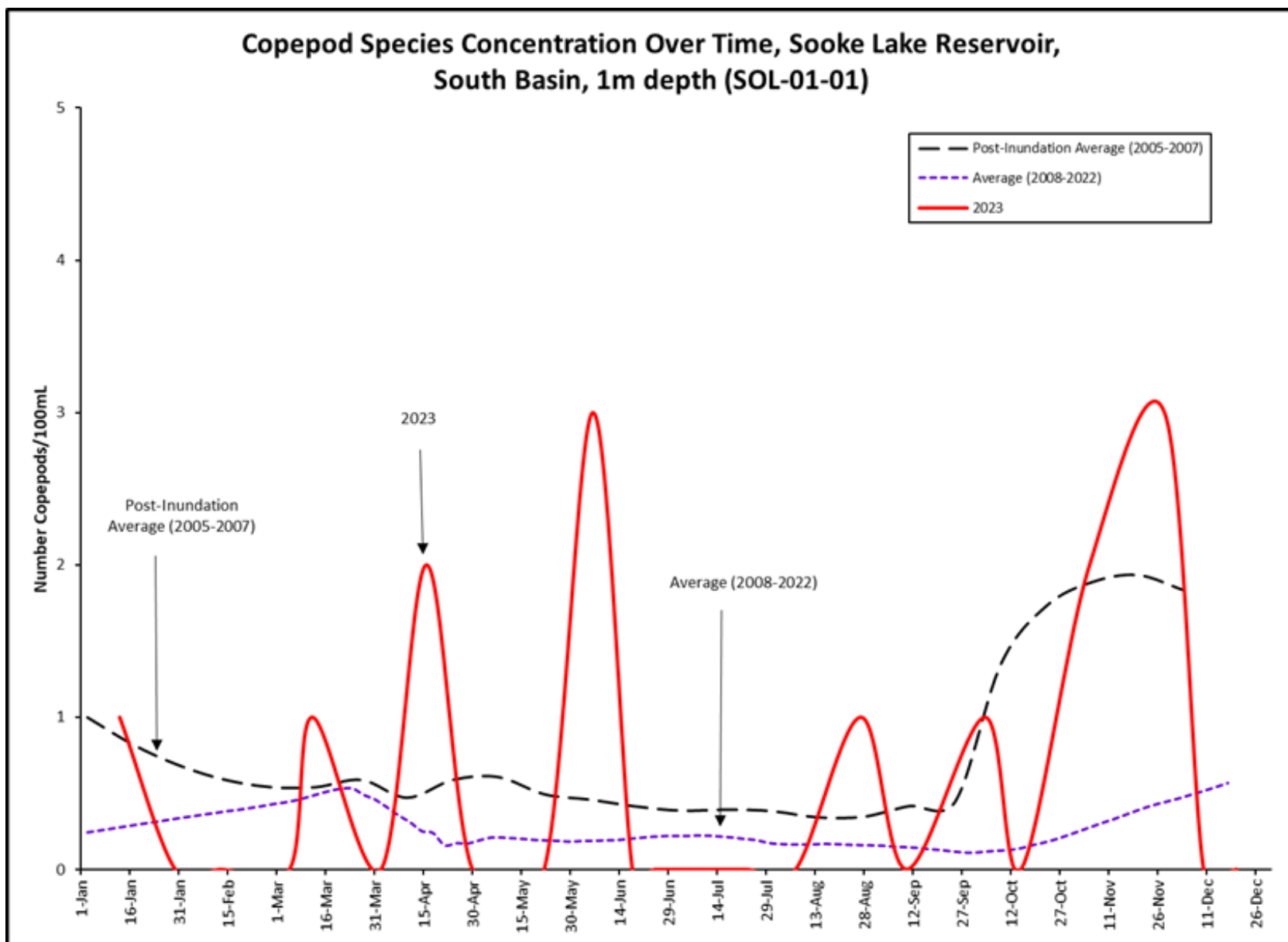


Figure 17 The Total Number of Copepods Over Time, Sooke Lake Reservoir, Intake Basin, 1 m depth (SOL-00-01)



**Figure 18 The Total Number of Copepods Over Time, Sooke Lake Reservoir, South Basin, 1 m depth (SOL-01-01)**



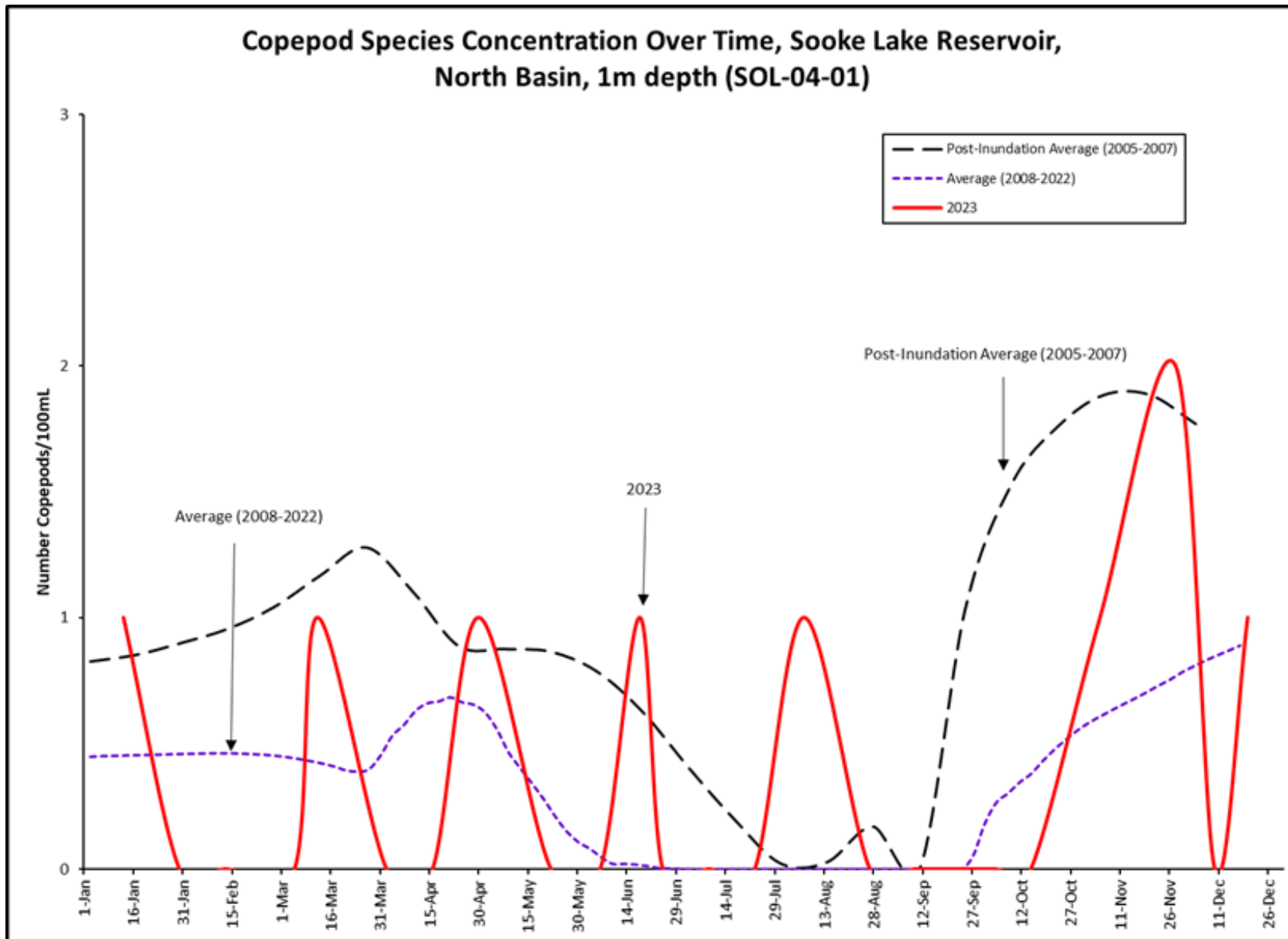


Figure 19 The Total Number of Copepods Over Time, Sooke Lake Reservoir, North Basin, 1 m depth (SOL-04-01)

**Stratification:** The 2023 thermal stratification pattern in Sooke Lake Reservoir was consistent with historical trends, as stratification occurred during spring, summer and early fall months. This phenomenon happens when the water column is divided in three layers from top to bottom, including: *epilimnion* (atop, warm, circulating and fairly turbulent), *metalimnion* (characterized by a steep thermal gradient or rapid temperature change) and *hypolimnion* (bottom, denser and colder water with little temperature change). The stratification reflects the vertical heat distribution in the water column and, therefore, might have a significant association with the dynamics of plankton communities. The stratified layers can function as barriers for exchanging of heat, chemicals, and nutrients, whereas mixing events could release nutrients from bottom and therefore favour algal growth, as often seen in the fall. CRD Water Quality staff use a lake profiler with a temperature probe to create a vertical temperature profile once per month at the three usual Sooke Lake sampling stations (Intake Basin, South Basin and North Basin). By 2024, thermistor chains installed in various locations in the lake will provide an even more refined understanding of the reservoir's stratification processes.

In 2023, Sooke Lake started to stratify slightly earlier than in colder 2022 spring, approximately in early April. By the end of April 2023, both the South and North Basin were fully stratified. The Intake Basin remained stratified until mid-August when the hypolimnion was depleted due to the continuous deep-water extraction. The South Basin began to de-stratify by approximately mid-October and was fully mixed in early November. The North Basin retained its stratification until approximately mid-December. These are patterns typical for Sooke Lake Reservoir. More detailed data from advanced monitoring methods will allow a deeper and more refined stratification analysis in the future, which will also aid in developing a 3D hydrodynamic model of Sooke Lake Reservoir.

**Turbidity.** The turbidity is continuously measured at both water treatment plants and at the Sooke Lake intake tower, but also sampled and lab tested daily from the Goldstream Water Treatment Plant and weekly at the Sooke River Road Water Treatment Plant. Figure 20 shows that the source water turbidity was consistently well under 1 NTU throughout 2023. 2023 marks the first year in decades when peak demand and high flows due to outdoor water demand did not cause a turbidity excursion at the Goldstream Treatment Plant. These very high peak flows, in particular on Wednesday mornings, used to mobilize sediments in the mains downstream of the Kapoor Tunnel and caused short-period turbidity excursions to above 1 NTU, which were reported to Island Health. In 2020, the CRD introduced an annual springtime flushing and cleaning procedure of the Main #4 and #5 upstream of the Goldstream Treatment Plant and this procedure has been able to reduce the sediment load in these pipes so that no turbidity excursion was recorded in 2023.

The CRD also plans to implement changes to the Water Conservation Bylaw and the associated watering rules in 2024 to reduce peak water demands. This should further mitigate the risk of turbidity excursions caused by sediment mobilization upstream of the treatment plant.

Overall, Sooke Lake water was very clear in 2023, and turbidity of the raw water was at no time a factor of concern to the drinking water quality in the GVDWS.

### 2023 Turbidity of Raw Water Entering Goldstream Water Treatment Plant

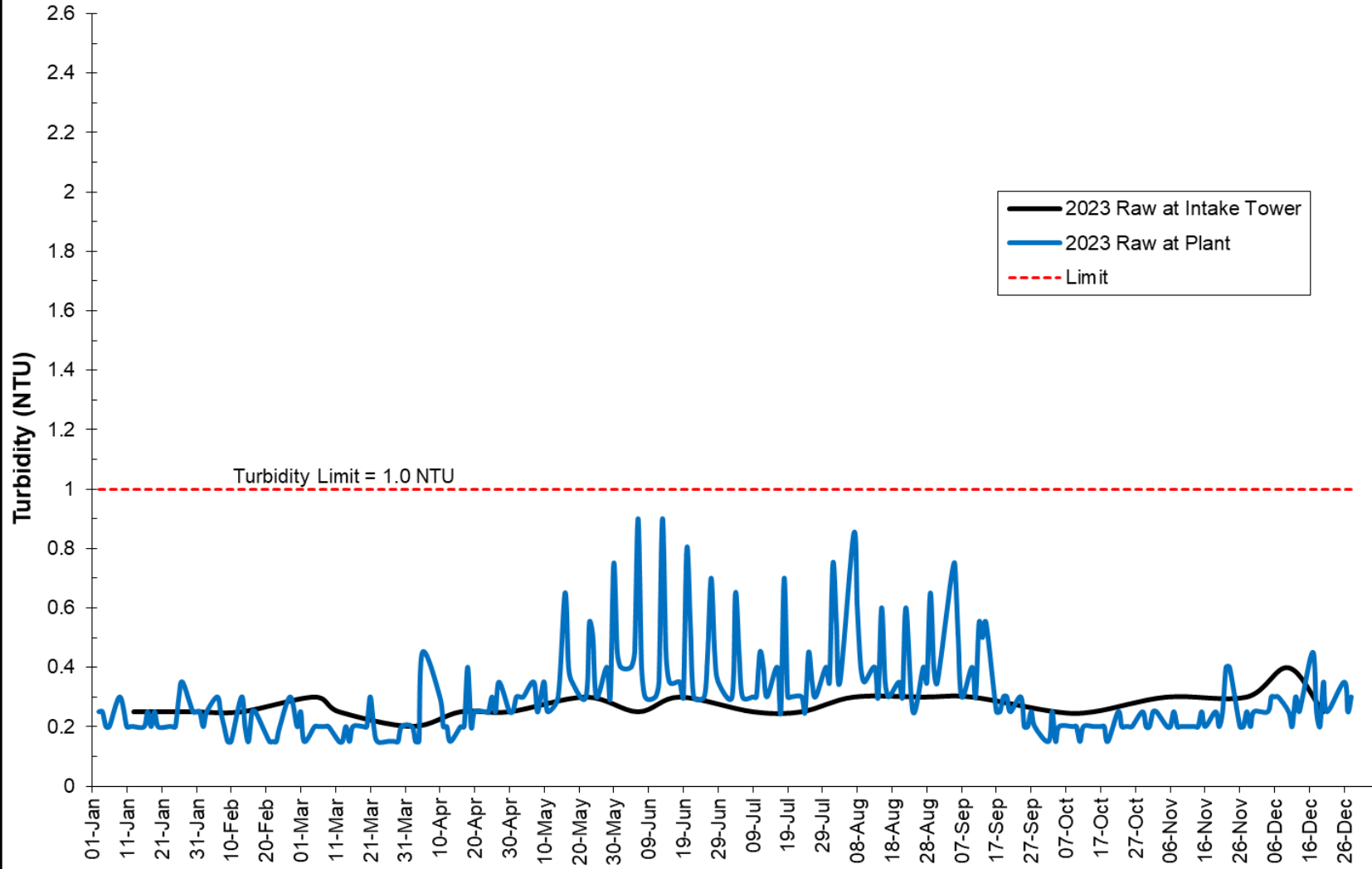


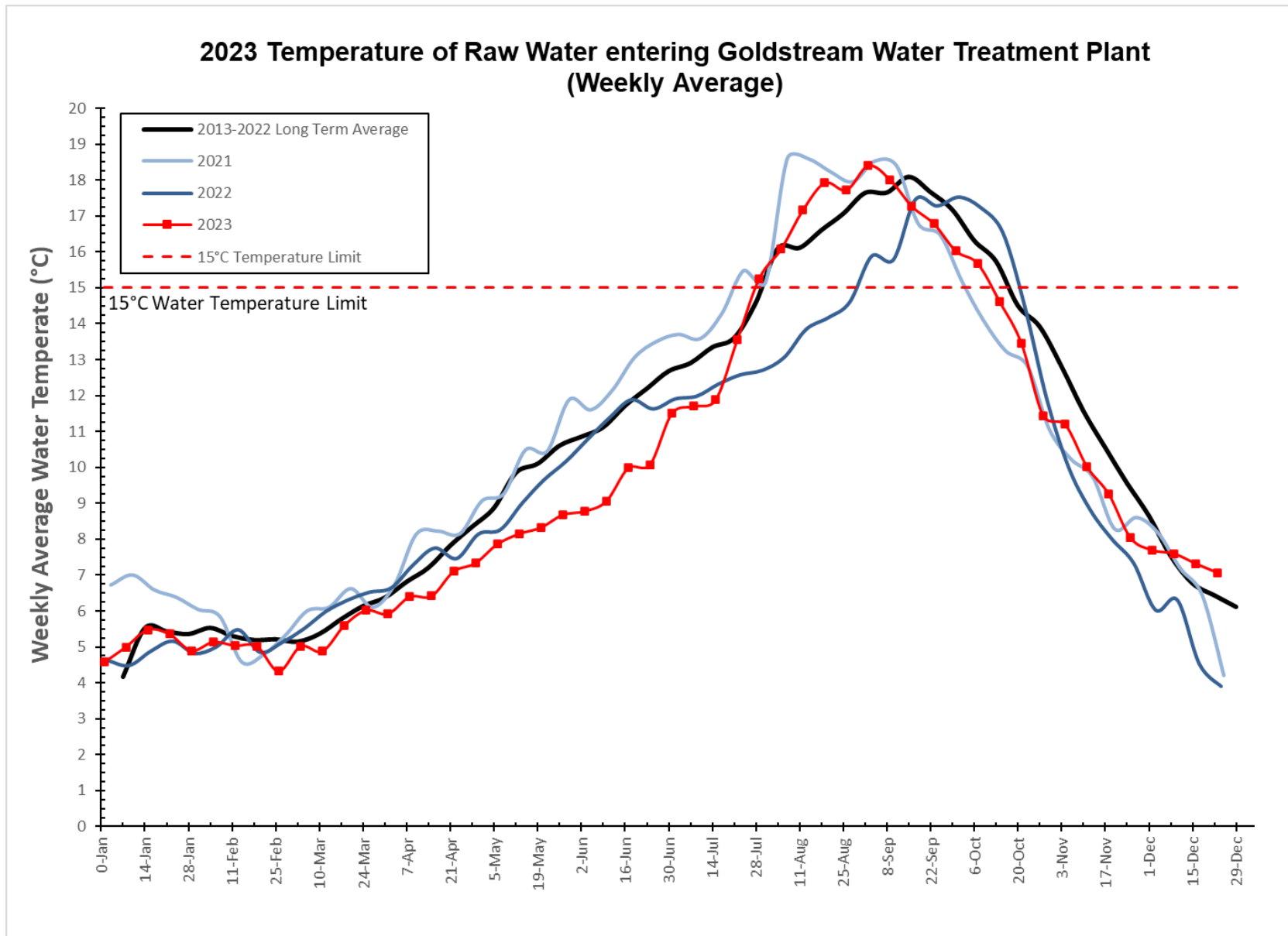
Figure 20 2023 Turbidity of Raw Water Entering Goldstream Water Treatment Plant (from Grab Sampling)

**Raw Water Temperature.** Cool water is beneficial in a distribution system because it reduces the potential for losses of chlorine residual and regrowth of bacteria. Warm water can also facilitate undesired chemical and biochemical processes during water treatment and in the piping system. It is also unpleasant for customers to consume warm tap water. For these reasons, the Canadian guidelines suggest a temperature limit of 15°C as an aesthetic objective.

In contrast to 2022, the temperature of the water entering the Goldstream Water Treatment Plant in 2023 was closely following the long-term average trend line as in previous years (Figure 21). In general, water temperatures were slightly cooler than the long-term trend throughout most of the year except for the peak summer season between July and September when higher than average temperatures were recorded. The unusually warm December also reflected on the water temperatures entering the plant; water temperatures in December were higher than the long-term trend. The raw water entering both treatment plants exceeded the 15°C guideline limit between the end of July and middle of October. This is approximately the same duration of exceedance as in previous years. The maximum (weekly average) temperature peak exceeded 18°C again after a lower peak in 2022.

The usage of the lowest intake gates during the summer led to the depletion of the cool water stored in the hypolimnion water column of the reservoir's south basin. This occurred approximately in mid-July and can be seen as a sharp incline in temperature at that time in Figure 21. The cool water stored in the hypolimnion of the much deeper north basin is currently inaccessible for the CRD with the existing infrastructure.

High raw water temperatures during the summer are not a new problem for the CRD. Before the expansion of the Sooke Lake Reservoir in 2004, the water temperature entering the plant reached 15°C as early as mid-June. Warmer and longer summers, as a result of climate change, will likely exacerbate this problem in the future.



**Figure 21 2023 Temperature of Raw Water Entering Goldstream Water Treatment Plant (Weekly Average)**

**Physical/Chemical Parameters.** The raw water entering the Goldstream Water Treatment Plant had the following physical and chemical characteristics:

- Median pH: 7.3
- Median CaCO<sub>3</sub> Hardness: 16.60 mg/L
- Median Alkalinity: 15.0 mg/L
- Median Colour: 5.0 TCU
- Median Total Organic Carbon: 1.80 mg/L
- Median Conductivity (25°C): 42.10 µS/cm

The values of the parameters above are consistent with those of previous years.

**Inorganics/Metals.** Table 1 in Appendix A lists all the inorganic and metal parameters tested in the source water in 2023. Two low concentration hits for Chromium and Mercury were recorded in separate samples throughout the year. The registered concentrations are well below the health guidelines but any detections of heavy metals concentrations in Sooke Lake are very rare and unusual. Isolated hits like that for parameters with very low laboratory detection limits do occasionally occur and are likely due to a laboratory or sampling error. It is important to analyze results within a possible contamination context or reasonable trend. Overall, no concerning levels or trends have been detected.

**Organics/Radionuclides.** Table 1 in Appendix A lists all the organic radiological parameters tested in the source water in 2023. Most of them were not detected or were in insignificant concentrations. These results confirm the high level of protection from any anthropogenic impacts on the supply watershed.

#### **Emerging Contaminants.**

- Per- and Polyfluoroalkyl Substances (PFAS): CRD staff have been testing the raw water entering the Goldstream Water Treatment Plant two times per year since December 2020 for PFAS parameters. Since December 2023, all PFAS tests were conducted with a lower lab detection limit of 2 ng/L and following the proposed new Health Canada guidelines and USEPA method 537.1 that includes a total of 28 individual PFAS parameters. Results are compared to a MAC of 30 ng/L for the sum of all these 28 tested parameters. All tests to date yielded non-detectable results. Currently, with a protected watershed, the only pathway for PFAS to enter the source water is via rain and air. As there is currently no industrial PFAS emitter in the region or in British Columbia, this will guarantee very low, or as currently non-detectable, PFAS concentrations in the source water.

Several adhoc PFAS tests were also conducted on treated water samples from customer taps in the distribution systems. A few samples recorded results with low concentrations of a certain PFAS compound. The concentrations found were well below the current MAC. CRD staff plan to do more PFAS testing in the distribution systems in 2024.

- Microplastics: The CRD has not been testing the raw water entering the Goldstream WTP for microplastics because there are no commercial laboratories in Canada performing this analysis yet. Also, Health Canada and other regulatory agencies have not yet formulated any health guidelines for microplastic concentrations. The state of California has developed a standard operating procedure that will allow the state to begin issuing laboratory accreditation to qualified labs. CRD Water Quality staff continue to investigate this emerging issue and will conduct testing when feasible.

**Nutrients.** Figure 22 to 25 show the total nitrogen and the total phosphorus concentrations in both the south and north basins at 1 m depths in Sooke Lake Reservoir. Total phosphorus concentrations at both stations trended near or below the long-term average. In both lake basins, the total phosphorus concentration dropped at times near to levels of the detection limit of 1 µg/L, which indicates that biological activity in the lake used up almost all available phosphorus nutrients. The lack of phosphorus at the end of spring and summer was a result of increased algal activity prior to these periods. A slightly higher phosphorus input during March and April through rain and runoff events may have facilitated a higher algal productivity during the summer of 2023. Nitrogen concentrations have been consistent with the long-term

average trend. The majority of this nitrogen was present in the form of organic nitrogen and likely remained available for biological uptake due to the growth limitation dictated by the lack of phosphorus. This confirms previous conclusions that Sooke Lake Reservoir is extremely phosphorus limited.

In general, the nutrient concentrations confirm the ultra-oligotrophic status (extremely unproductive, phosphorus limited) of Sooke Lake Reservoir, which is positive for a drinking water supply source.

### 2023 Total Nitrogen in Sooke Lake Reservoir South Basin, 1 m depth (SOL-01-01)

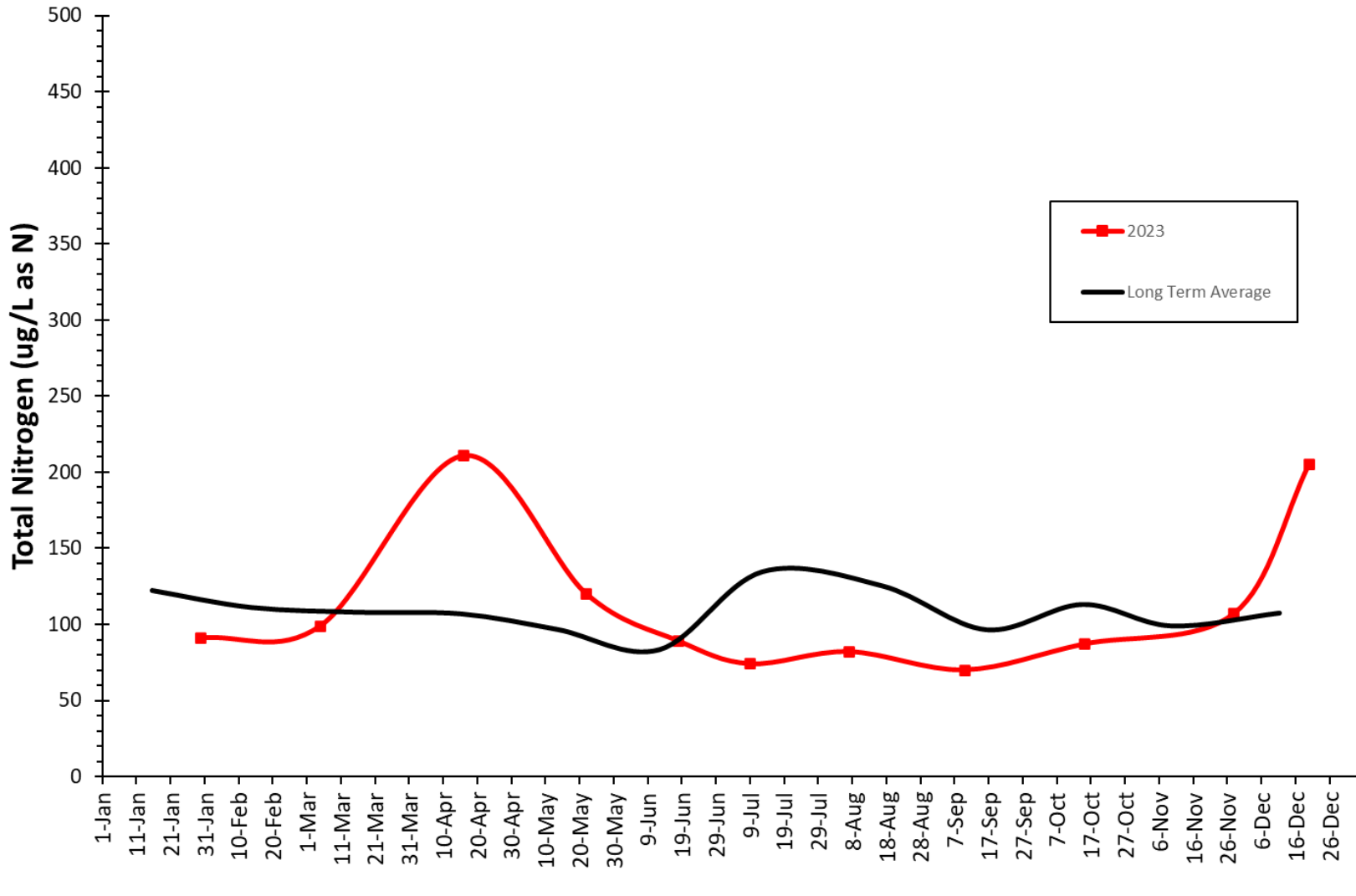


Figure 22 Total Nitrogen in Sooke Lake Reservoir, South Basin, 1 m depth (SOL-01-01)



### 2023 Total Nitrogen in Sooke Lake Reservoir North Basin, 1 m depth (SOL-04-01)

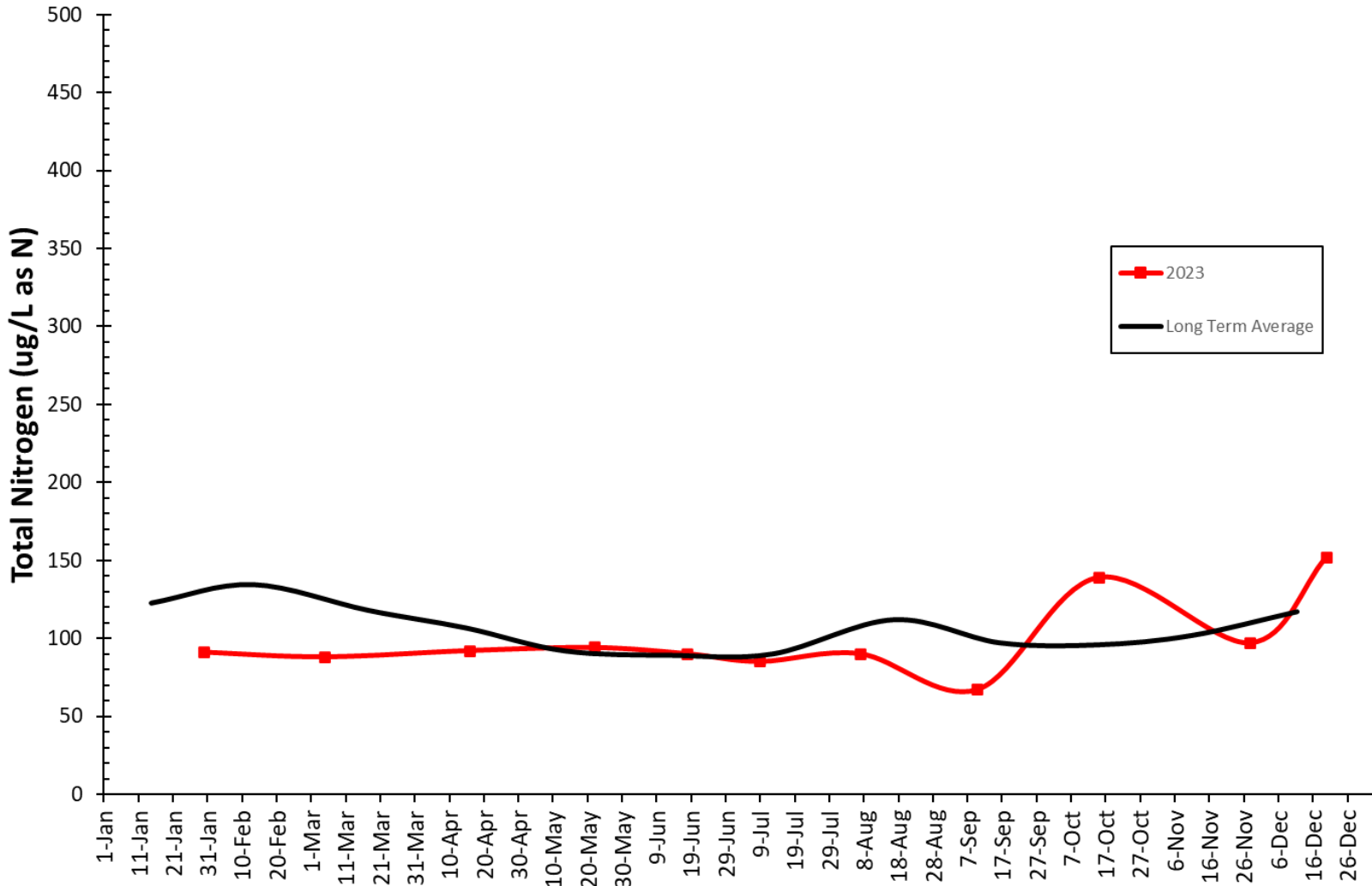
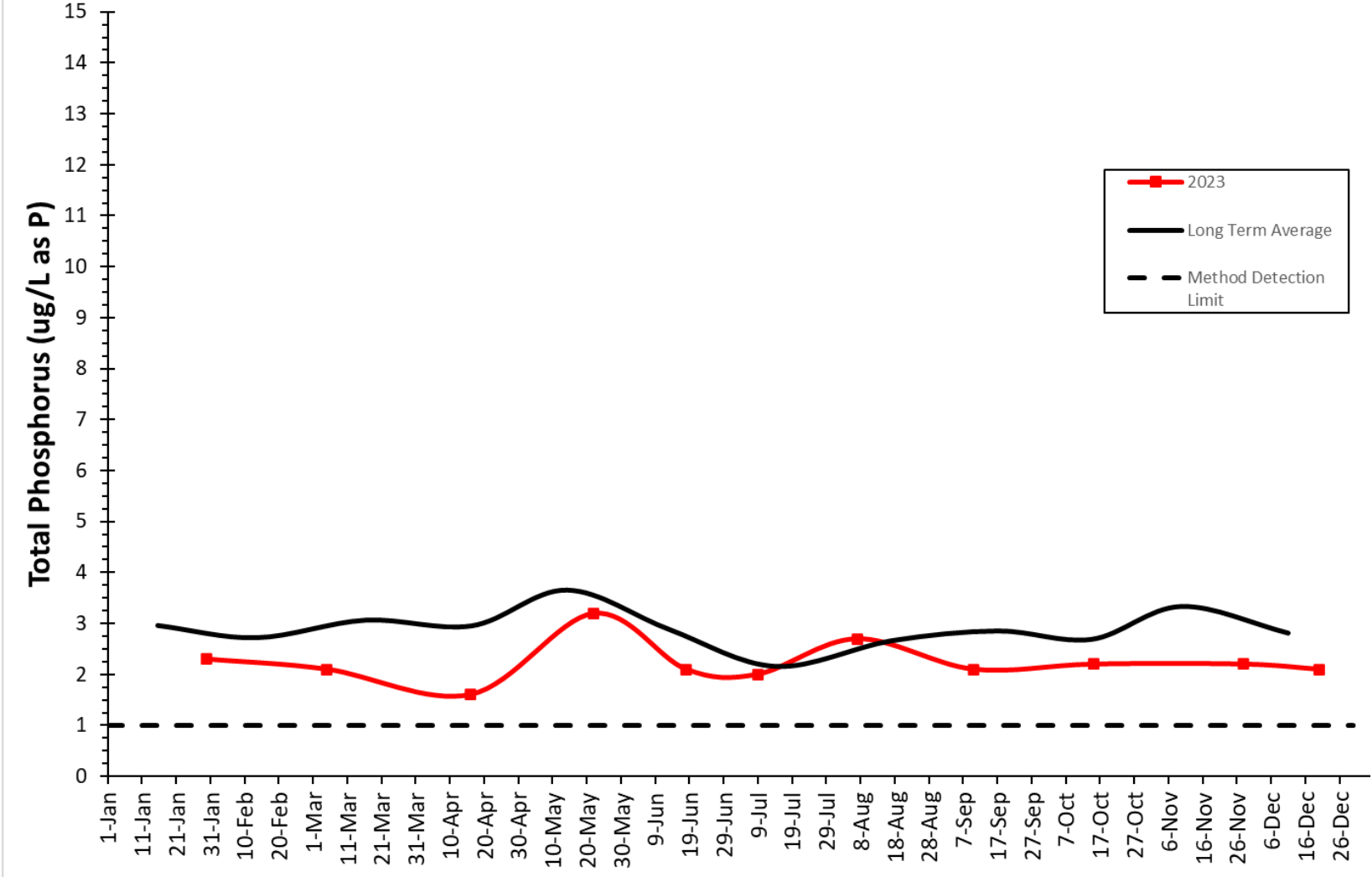


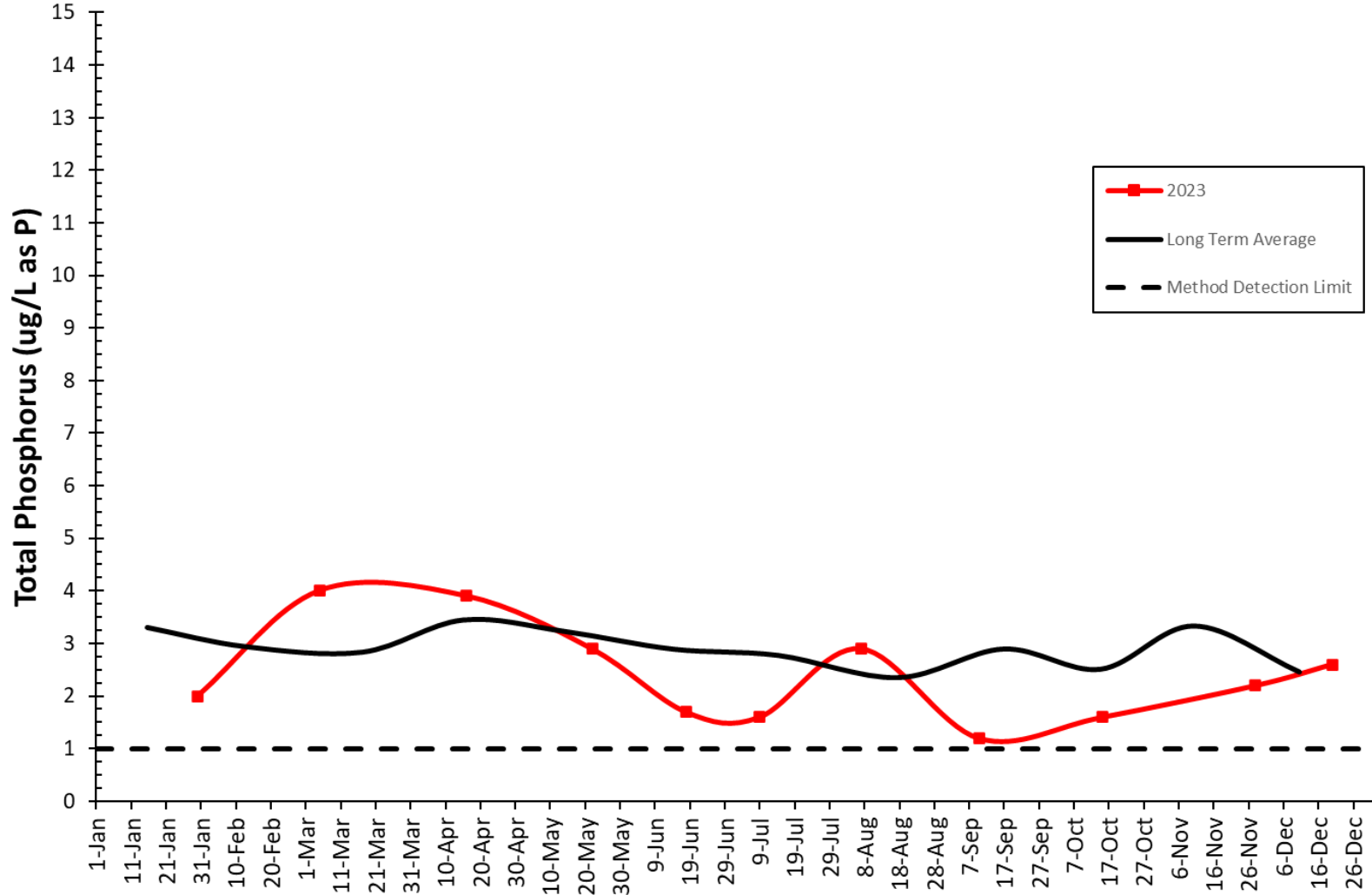
Figure 23 Total Nitrogen in Sooke Lake Reservoir, North Basin, 1 m depth (SOL-04-01)

### 2023 Total Phosphorus in Sooke Lake Reservoir South Basin, 1 m depth (SOL-01-01)



**Figure 24** Total Phosphorus in Sooke Lake Reservoir, South Basin, 1 m depth (SOL-01-01)

### 2023 Total Phosphorus in Sooke Lake Reservoir North Basin, 1 m depth (SOL-04-01)



**Figure 25** Total Phosphorus in Sooke Lake Reservoir, North Basin, 1 m depth (SOL-04-01)

## 7.2 Treatment Monitoring Results

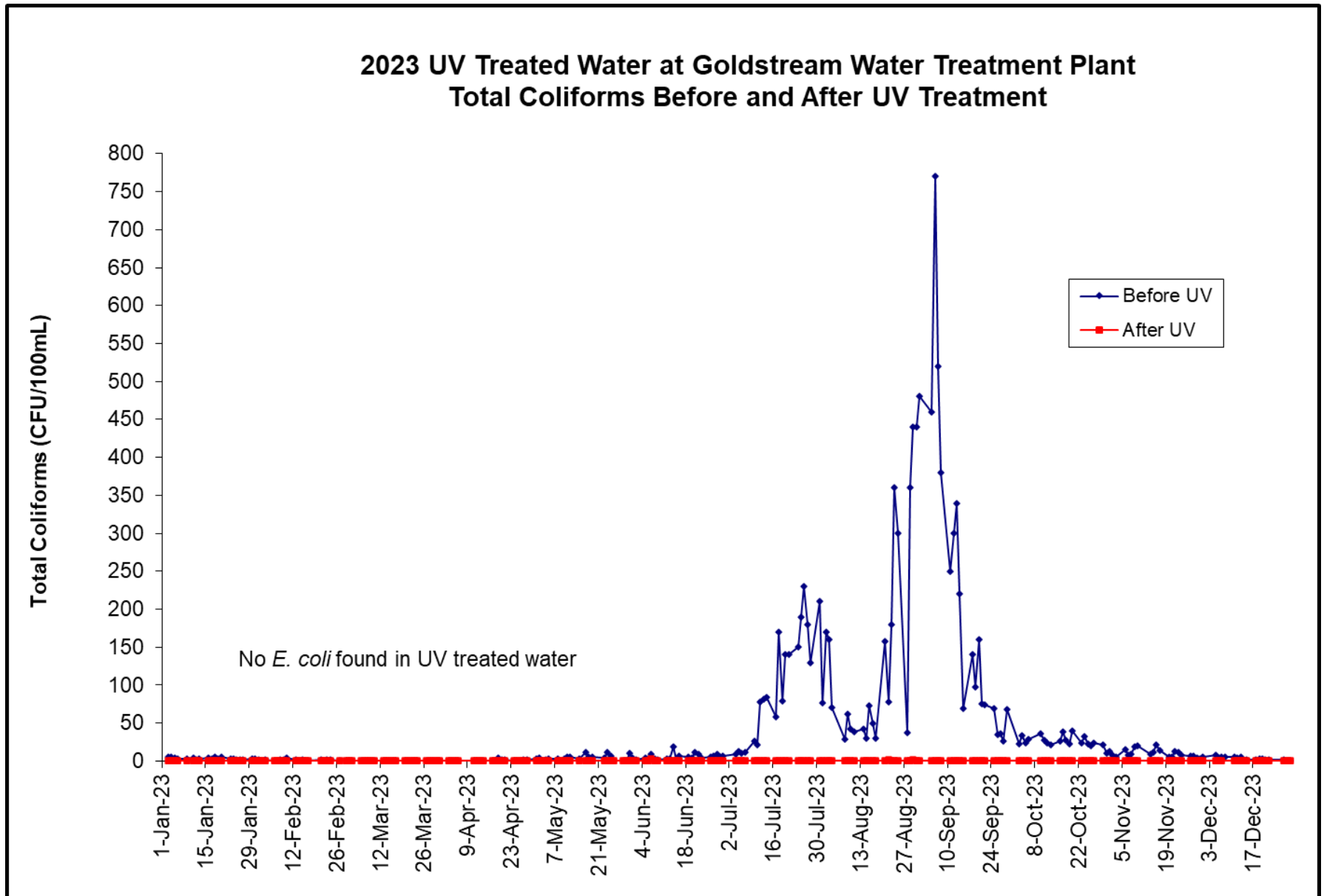
The following sections summarize the water quality data collected and analyzed to monitor and verify the effectiveness of the disinfection process at both CRD disinfection facilities in the GVDWS.

### 7.2.1 Goldstream Water Treatment Plant

**Bacteriological Results after UV Treatment.** Figure 26 shows the results from 242 samples collected and analyzed just downstream of the UV reactors. The results indicate that the UV treatment is capable of greatly reducing the *E.coli* and total coliform concentrations. On very few occasions, seven in all of 2023, and only in very low concentrations, have total coliform bacteria been found downstream of the UV treatment. The UV treatment is followed up by chlorination disinfection, designed to kill viruses and bacteria. These multiple disinfection stages are important components of the multi-barrier concept, which eliminates the reliance on only one module to achieve compliance.

**Turbidity.** The Goldstream Water Treatment Plant experienced zero adverse turbidity events in 2023.

### 2023 UV Treated Water at Goldstream Water Treatment Plant Total Coliforms Before and After UV Treatment



No *E. coli* found in UV treated water

Figure 26 2023 UV Treated Water at Goldstream Water Treatment Plant Total Coliforms Before and After UV Treatment

**Treated Water at Both First Customer Sampling Locations.** The data collected from the two treated water sampling locations near the first customers below the Goldstream Water Treatment Plant (one at Main #4 and one at Main #5) indicated that the bacteriological quality of the disinfected water was good in all months of 2023 (Figure 27 and Appendix A, Table 2). In total, 243 samples were collected from the Main #4 first customer location and 234 samples from the Main #5 first customer location, for a combined total of 477 samples.

There were only nine total coliform-positive samples from both sampling stations throughout the year. Six positive samples registered at the Main #5 first customer sampling station and three at the Main #4 station. Two results had high total coliform concentrations (May 30: 510 CFU/100 mL; August 2: 121 CFU/100 mL). For all positive results, no subsequent resample was positive for total coliform bacteria. It is therefore very unlikely that these positive results were caused by an actual contamination in the water but rather caused by sampling or lab errors.

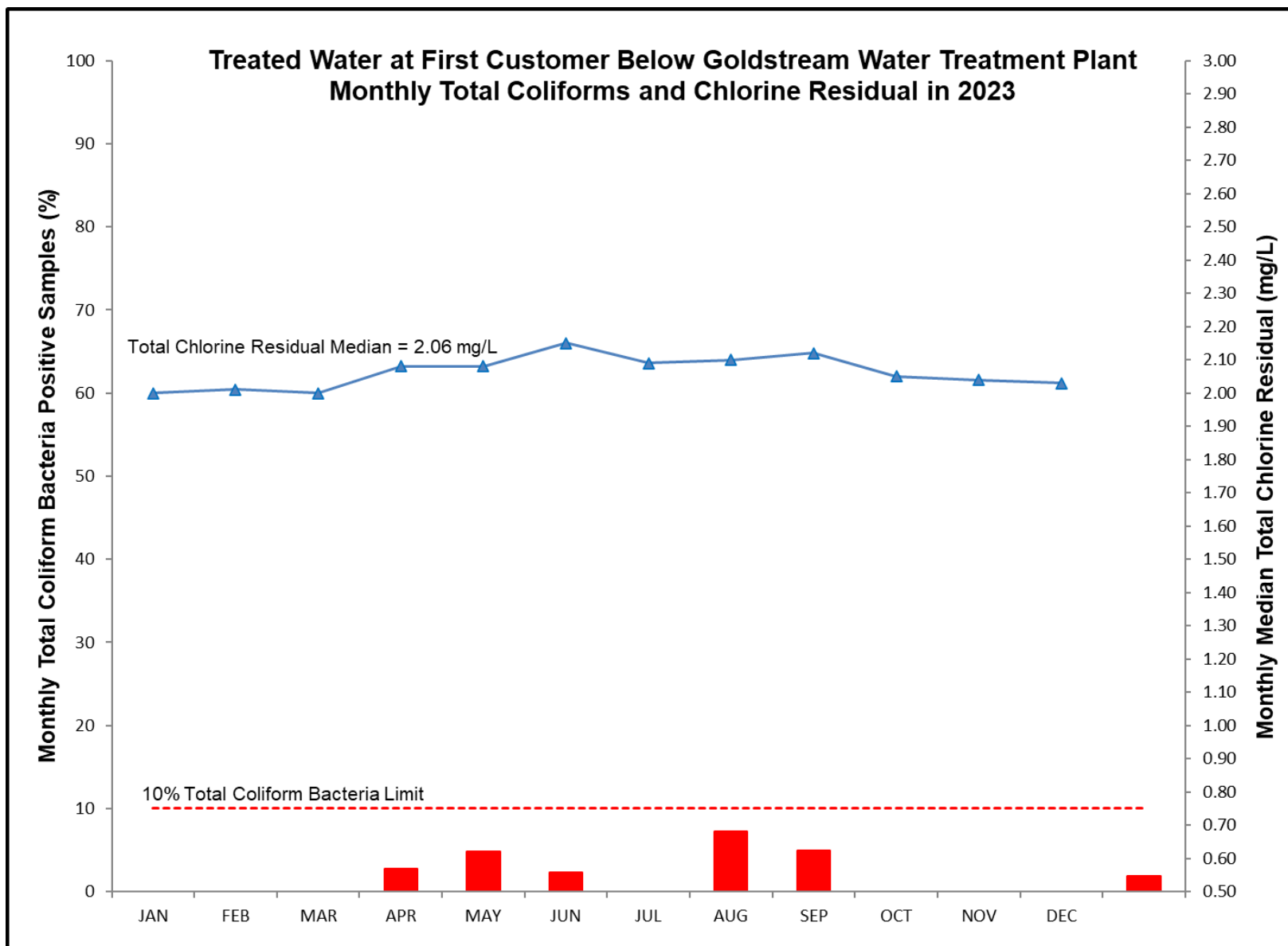
The few total coliform-positive results remained well under 10% of the monthly totals at both first customer locations. Two of the positive results were in exceedance of the 10 CFU/100 mL total coliform limit, as per *Drinking Water Protection Regulation*. The negative resample results ruled out a breach in the system and any real contamination of the treated water. While the regulations require 90% of all monthly samples in the entire system to be free of total coliform bacteria, the CRD monitors the first customer locations based on even more stringent criteria, where water quality is gauged on the bacteriological results of these two first customer locations only.

The total chlorine residual ranged from 1.70 - 2.31 mg/L (Appendix A, Table 2), with a median value of 2.06 mg/L (Figure 27).

The treated water leaving the Goldstream Water Treatment Plant had the following physical and chemical characteristics:

- Median pH: 7.5
- Median Alkalinity: 16.90 mg/L
- Median Colour: <2.0 TCU
- Median Total Organic Carbon: 1.80 mg/L
- Median Conductivity (25°C): 53.00 µS/cm
- Median Turbidity: 0.25 NTU

The values of the parameters above are consistent with those of previous years.



**Figure 27** Treated Water at First Customer Locations below Goldstream Water Treatment Plant; Monthly Total Coliforms and Chlorine Residual in 2023

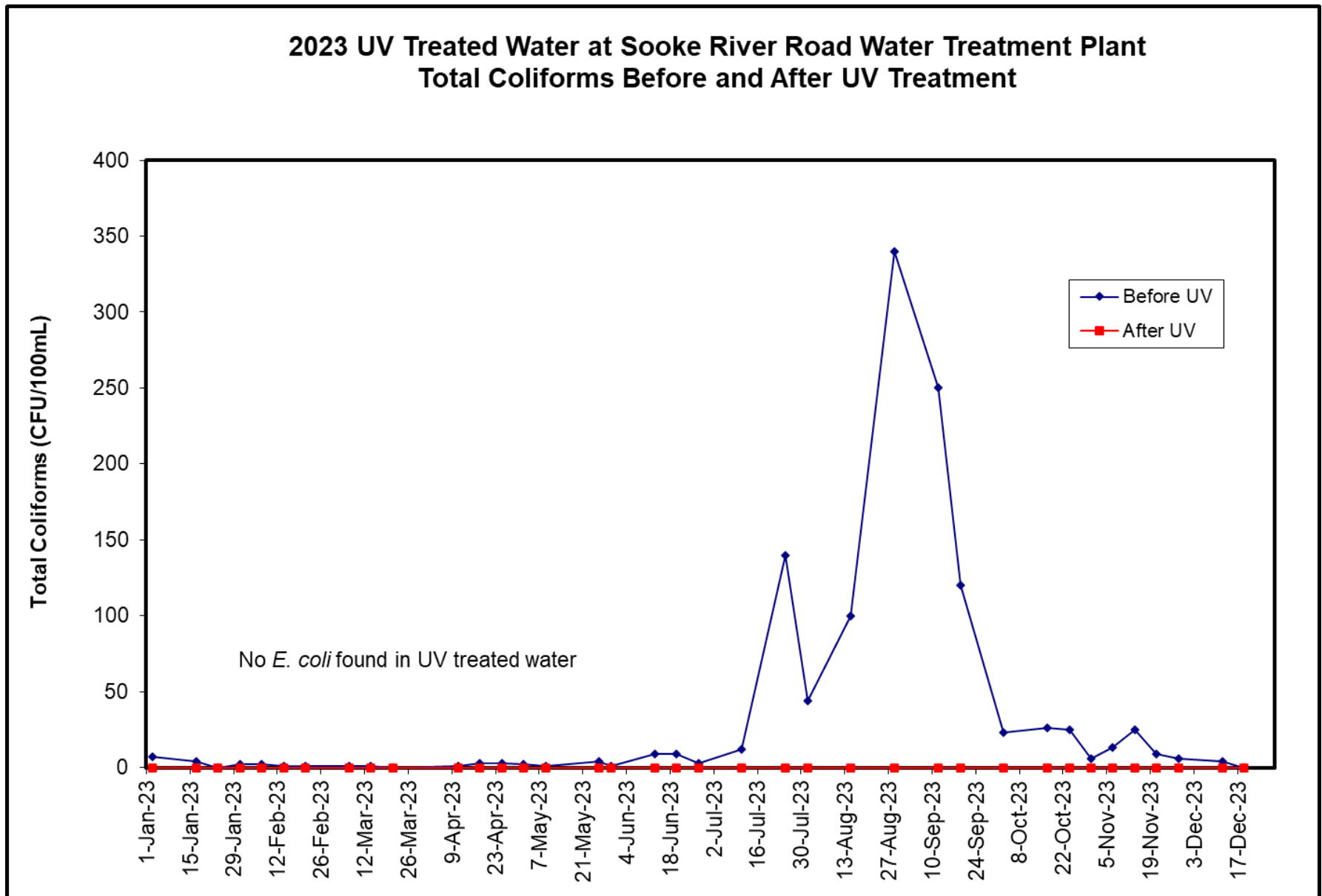
## 7.2.2 Sooke River Road Water Treatment Plant

**Bacteriological Results after UV Treatment.** Figure 28 shows the results from 37 samples collected and analyzed just downstream of the UV reactors. The results indicate that the UV treatment is capable of greatly reducing the *E. coli* and total coliform concentrations. There was no occasion when total coliform bacteria been found downstream of the UV treatment. This is evidence of a very effective UV disinfection stage at this plant. The UV treatment is followed up by chlorination disinfection, designed to kill viruses and bacteria. These multiple disinfection stages are important components of the multi-barrier concept, which eliminates the reliance on only one module to achieve compliance.

**Turbidity.** The Sooke River Road Water Treatment Plant experienced zero adverse turbidity events in 2023.



### 2023 UV Treated Water at Sooke River Road Water Treatment Plant Total Coliforms Before and After UV Treatment



**Figure 28** 2023 UV Treated Water at Sooke River Road Water Treatment Plant Total Coliforms Before and After UV Treatment

**Treated Water at First Customer.** The data collected from the treated water sampling location near the first customer below the Sooke River Road Water Treatment Plant indicated that the bacteriological quality of the disinfected water was good in all months of 2023 (Figure 29).

No total coliform bacteria were detected in all 38 samples from this sampling station in 2023.

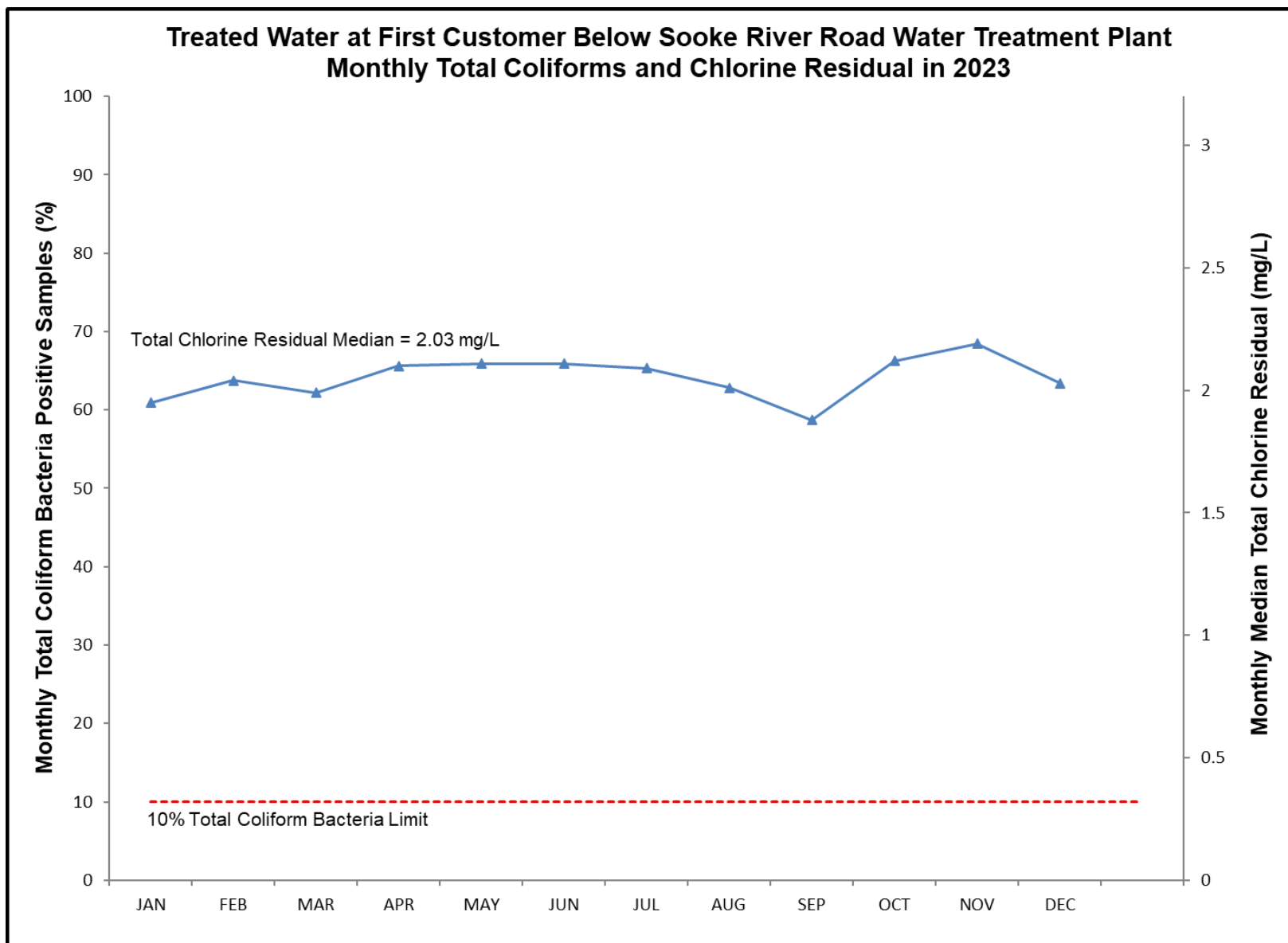
With no total coliform positive results in 2023, this part of the system was in full compliance with the *Drinking Water Protection Regulation*. While the regulations require 90% of all monthly samples in the entire system to be free of total coliform bacteria, the CRD monitors the first customer locations based on even more stringent criteria, where water quality is gauged on the bacteriological results of this first customer locations only.

The total chlorine residual ranged from 1.63 - 2.28 mg/L with a median value of 2.03 mg/L.

The treated water leaving the Sooke River Road Water Treatment Plant had the following physical and chemical characteristics:

- Median pH: 7.7
- Median Alkalinity: 16.60 mg/L
- Median Colour: <2.0 TCU
- Median Conductivity (25°C): 57.40 µS/cm
- Median Turbidity: 0.25 NTU

The values of the parameters above are consistent with those of previous years.



**Figure 29** Treated Water at First Customer below Sooke Rover Road Water Treatment Plant, Monthly Total Coliforms and Chlorine

### 7.3 CRD Transmission System Results

The following sections summarize the water quality data collected and analyzed for monitoring and verifying the safety of the drinking water conveyed through the transmission system before it reaches the municipal distribution systems. Bacteriological results of the samples collected in the transmission system are considered for compliance purposes. There is no applicable requirement for monthly sample numbers for a transmission system. The number of samples collected monthly from the CRD Transmission System infrastructure was based on a water quality risk assessment and based on professional judgement.

#### 7.3.1 Transmission Mains

The CRD transmission mains were sampled in 19 different sampling locations. The sampling locations for CRD transmission mains also include the Main #4 and Main #5 first customer sampling stations. In 2023, a total of 879 bacteriological and 843 water chemistry samples were collected and analyzed.

**Bacteriological Results.** Figure 30 and Table 1 show the results from 879 CRD transmission main samples collected and analyzed in 2023. The results (no *E. coli* and few total coliform bacteria detected) indicate that the water delivered through the transmission mains was bacteriologically safe. This system complied with the 10% total coliform-positive limit for all months. Four samples, two each in May and August, exceeded the 10 CFU/100 mL total coliform concentration threshold. There were no consecutive positive samples in 2023.

There were no *E. coli* or total coliform positive samples in 2023.

**Chlorine Residual.** Table 1 and Figure 30 demonstrate that the annual median total chlorine concentration in the transmission mains was 1.79 mg/L and, therefore, provided for adequate secondary disinfection within the transmission system and within most areas of the downstream municipal distribution systems.

**Water Temperature.** The annual median water temperature in the transmission mains was 9.3°C, with monthly medians ranging between 5.3°C (February) and 17.6°C (September) (Table 1). Based on these results, the water temperatures in the transmission mains were slightly higher than in 2022 but comparable to previous years.

**Table 1 2023 Bacteriological Quality of the CRD Transmission Mains**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E. coli</i> | Turbidity         |                | Chlorine Residual | Water Temp. |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|----------------|-------------------|----------------|-------------------|-------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 | Samples >0     | Samples Collected | Samples >1 NTU | Median mg/L as    | Median ° C  |
| JAN           | 77                | 0                           | 0.0          | 0                | 0               | 0              | 43                | 1              | 1.78              | 5.5         |
| FEB           | 69                | 0                           | 0.0          | 0                | 0               | 0              | 37                | 0              | 1.77              | 5.3         |
| MAR           | 78                | 0                           | 0.0          | 0                | 0               | 0              | 48                | 0              | 1.77              | 5.6         |
| APR           | 69                | 2                           | 2.9          | 0                | 0               | 0              | 38                | 0              | 1.77              | 6.8         |
| MAY           | 76                | 2                           | 2.6          | 0                | 2               | 0              | 44                | 0              | 1.77              | 8.6         |
| JUN           | 77                | 1                           | 1.3          | 0                | 0               | 0              | 43                | 0              | 1.83              | 10.0        |
| JUL           | 72                | 1                           | 1.4          | 0                | 0               | 0              | 40                | 0              | 1.82              | 12.3        |
| AUG           | 78                | 3                           | 3.8          | 0                | 2               | 0              | 43                | 0              | 1.80              | 17.0        |
| SEP           | 68                | 2                           | 2.9          | 0                | 0               | 0              | 38                | 0              | 1.88              | 17.6        |
| OCT           | 72                | 0                           | 0.0          | 0                | 0               | 0              | 42                | 0              | 1.76              | 14.9        |
| NOV           | 77                | 0                           | 0.0          | 0                | 0               | 0              | 43                | 0              | 1.81              | 10.2        |
| DEC           | 66                | 0                           | 0.0          | 0                | 0               | 0              | 37                | 0              | 1.84              | 7.8         |
| <b>Total:</b> | 879               | 11                          | 1.3          | 0                | 4               | 0              | 496               | 1              | 1.79              | 9.3         |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*, Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Disinfection Byproducts.** The CRD collected six sets of samples for a disinfection byproduct analysis from a transmission main at Mills Road. The annual average total trihalomethane (TTHM) and annual average total haloacetic acid (HAA) concentrations were 19.7 and 14.4 µg/L, respectively, well below the MAC (TTHM = 100 and HAA = 80 µg/L) stipulated in the Canadian guidelines. These annual averages are in-line with the historical disinfection byproduct concentrations. At the beginning of 2021, the GVDWS was switched to free chlorine for about one month, which resulted in higher disinfection byproduct concentrations (see [2021 Annual Report](#)). While this was a short-term effect and concentrations remained below the health limits, these results have demonstrated the importance of using chloramines for secondary disinfection for the purpose of disinfection byproduct management. This sampling location was also sampled and tested for the disinfection byproduct Nitrosodimethylamine (NDMA), a newly listed parameter that is classified as “probably carcinogenic” by Health Canada and associated with disinfection using chloramines. The Canadian guidelines MAC for NDMA is 40 ng/L. All NDMA results at this location were below the detection limit of 1.9 ng/L.

This was the only transmission main where disinfection byproduct samples were collected (bi-monthly). The CRD disinfection byproduct monitoring focuses on locations with higher potential for disinfection byproduct formation, such as system extremities with high water age or areas downstream of re-chlorination stations (free chlorine).

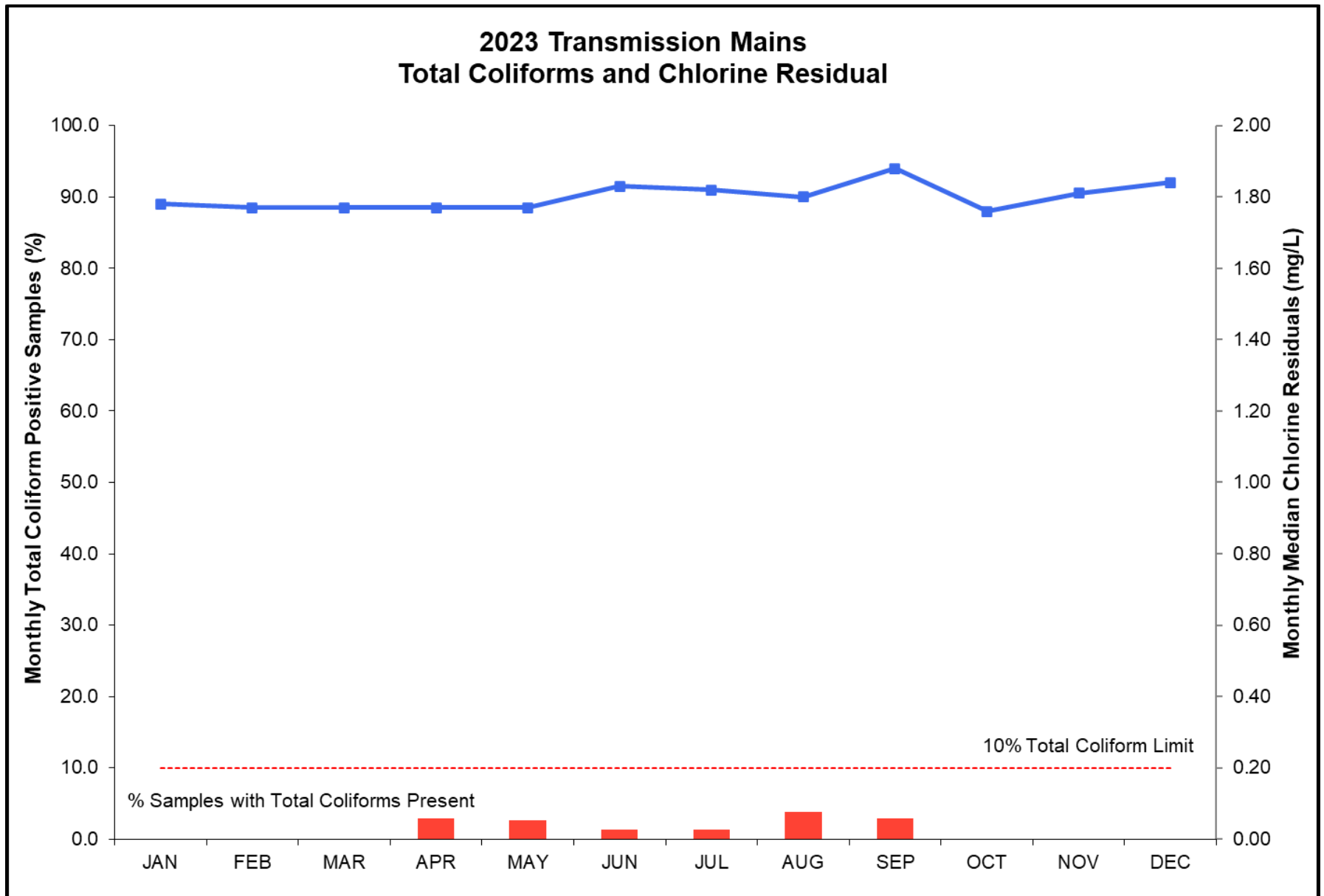
**Metals.** The CRD Water Quality Monitoring Program for the CRD Transmission System included regular metals tests in three strategic locations, where the water transitions from the CRD Transmission System to a downstream distribution system. In particular, the CRD pays attention to metals commonly found in drinking water, such as iron, manganese, copper and lead. All metal results were below the Canadian guideline.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Physical/Chemical Parameters.** The drinking water in the regional transmission mains had the following physical and chemical characteristics:

- Median pH: 7.5
- Median CaCO<sub>3</sub> Hardness: 16.6 mg/L
- Median Alkalinity: 16.90 mg/L
- Median Colour: <2.00 TCU
- Median Turbidity: 0.25 NTU
- Median Conductivity (25°C): 53.00 µS/cm

**Compliance Status.** The transmission mains of the CRD Transmission System were in compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation*, **except** for May and August, with four total coliform-positive results in exceedance of 10 CFU/100 mL. Immediate resamples following these results were negative for total coliform bacteria and did, therefore, confirm the safety of the drinking water.



**Figure 30** Transmission Mains Total Coliforms and Chlorine Residual in 2023

### 7.3.2 Supply Storage Reservoirs

The CRD supply storage reservoirs were sampled in seven different sampling locations. In 2023, a total of 171 bacteriological and 67 water chemistry samples were collected and analyzed.

**Bacteriological Results.** Typically, storage reservoirs are vulnerable to bacteria regrowth and potential contamination, due to the long retention times and generally lower chlorine residual concentrations. Because of the higher risks to water quality in reservoirs compared to pipes, the CRD typically monitors the water quality closely in all of its storage reservoirs and follows a rigorous maintenance schedule at these facilities.

Figure 31 and Table 2 show the 2023 results from the samples on the CRD supply storage reservoirs that are considered part of the CRD Transmission System. No total coliform bacteria were found in any sample from the supply storage reservoirs in 2023. This system therefore complied with the 10% total coliform-positive limit and the 10 CFU/100 mL maximum limit for all months.

There were no *E. coli* or total coliform positive samples in 2023.

**Table 2 2023 Bacteriological Quality of Storage Reservoirs**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E.coli</i> (CFU/100mL) | Turbidity         |                | Chlorine Residual  | Water Temp. |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|---------------------------|-------------------|----------------|--------------------|-------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 | Samples >0                | Samples Collected | Samples >1 NTU | Median mg/L as CL2 | Median ° C  |
| JAN           | 14                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.62               | 6.2         |
| FEB           | 14                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.57               | 6.3         |
| MAR           | 16                | 0                           | 0.0          | 0                | 0               | 0                         | 2                 | 0              | 1.63               | 5.9         |
| APR           | 13                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.70               | 7.3         |
| MAY           | 9                 | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.57               | 9.8         |
| JUN           | 14                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.68               | 10.8        |
| JUL           | 15                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.57               | 14.2        |
| AUG           | 17                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.48               | 17.8        |
| SEP           | 14                | 0                           | 0.0          | 0                | 0               | 0                         | 0                 | 0              | 1.67               | 17.7        |
| OCT           | 15                | 0                           | 0.0          | 0                | 0               | 0                         | 2                 | 0              | 1.42               | 15.0        |
| NOV           | 14                | 0                           | 0.0          | 0                | 0               | 0                         | 2                 | 0              | 1.59               | 11.4        |
| DEC           | 16                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.67               | 8.7         |
| <b>Total:</b> | 171               | 0                           | 0.0          | 0                | 0               | 0                         | 14                | 0              | 1.61               | 10.3        |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*; Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Chlorine Residual.** Table 2 and Figure 31 indicate that the median total chlorine concentration in the storage reservoirs ranged from 1.42-1.70 mg/L, with an annual median total chlorine concentration of 1.61 mg/L. These results demonstrate adequate secondary disinfection within the Supply Storage Reservoirs.

**Water Temperature.** The annual median water temperature in the storage reservoirs was 10.3°C, with monthly medians ranging between 5.9°C (March) and 17.8°C (August) (Table 2).

**Disinfection Byproducts.** The CRD collected a total of 30 samples for a disinfection byproduct analysis. The samples were collected at two storage reservoirs in the CRD Transmission System (Cloake Hill and Upper Dean Park reservoirs). Upstream of both locations, the CRD maintains a re-chlorination station that can boost free chlorine concentrations, if the residuals fall below 0.2 mg/L. While this procedure is rarely exercised, any free chlorine concentration can lead to an increase in disinfection byproduct formation. The annual average TTHM and HAA concentrations were 18.3 and 15.8 µg/L at Cloake Hill and 18.0 and 5.4 µg/L at Upper Dean, respectively, well below the MAC (TTHM = 100 and HAA = 80 µg/L) stipulated in the Canadian guidelines. These annual averages are in-line with historical disinfection byproduct concentrations. At the beginning of 2021, the GVDWS was switched to free chlorine for about 1 month, which resulted in higher disinfection byproduct concentrations (see [2021 Annual Report](#)). While this was a short-term effect and concentrations remained below the health limits, these results have demonstrated the importance of using chloramines for secondary disinfection for the purpose of disinfection byproduct management. In nine out of ten samples, the NDMA concentrations at both locations were below the detection limit (1.9 ng/L). One sample from Upper Dean Park reservoir recorded a very low NDMA concentration of 2.1 ng/L. All NDMA results were therefore well below the Canadian guideline MAC of 40 ng/L.

**Physical/Chemical Parameters.** The drinking water in the regional supply storage reservoirs had the following physical and chemical characteristics in 2023:

- Median pH: 7.5
- Median Alkalinity: 16.9 mg/L
- Median Colour: <2.0 TCU
- Median Turbidity: 0.25 NTU
- Median Conductivity (25°C): 53.00 µS/cm

**Metals.** No data for 2023.

**Nitrification.** Nitrification occurs in many chloraminated water systems. It is a complex bacteriological process in which ammonia is oxidized initially to nitrite and then to nitrate and is caused by two groups of bacteria that have low growth rates relative to other bacteria. Water temperature seems to be a critical factor for nitrification in distribution systems, as it has been almost exclusively associated with warm water temperatures. Nitrification is also associated with high water age (reservoirs, dead ends, low-flow pipes) and with sediment biofilms.

Monitoring for nitrifying bacteria directly is inefficient; however, the extent of nitrification in the distribution system can be monitored by measuring chlorine residuals and nitrite (also nitrate, free ammonia). When the chlorine residuals drop (in the absence of any pipe break or plant disinfection failure), accompanied by increases of nitrite, then nitrification is occurring. Since Greater Victoria's source water has no background nitrite, the presence of nitrite in the distribution system is the best indicator of nitrification.

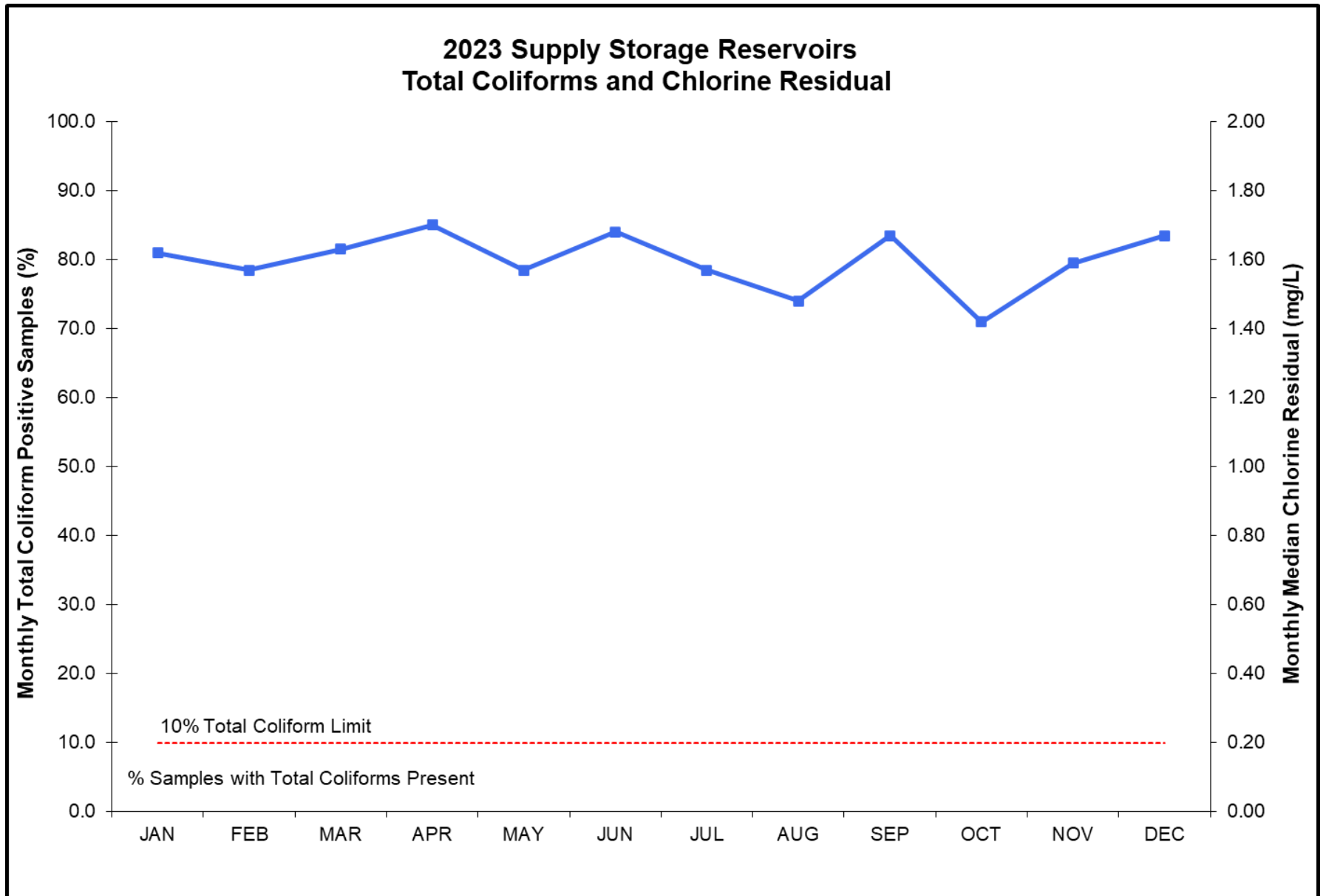
The control of nitrification in a chloraminated distribution system involves limiting the excess free ammonia leaving the disinfection plant, maintaining an adequate chlorine residual throughout the distribution system, minimizing water age in storage facilities and in the low-flow areas of the distribution system, and maintaining annual flushing routines to limit the accumulation of sediment and biofilm in the distribution system piping. CRD Water Quality Operations staff, in conjunction with Integrated Water Services Department Operations and Engineering staff, are undertaking projects to optimize the reservoir and pipe-cleaning schedules to address nitrification and other water quality affecting processes throughout the



distribution systems. The new hypochlorite plant at the Goldstream Water Treatment Plant has improved the chemical dosing system and reduced the potential for free ammonia in the treated water.

CRD Water Quality Operations staff will be conducting a nitrification study in the GVDWS in 2024-2025 to determine the extent of occurrence, possible water quality or operational impacts and potential mitigation.

**Compliance Status.** The CRD-owned and operated supply storage reservoirs in the CRD Transmission System were in full compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation*.



**Figure 31** Supply Storage Reservoirs Total Coliforms and Chlorine Residual in 2023

## 7.4 Distribution System Results

The following sections summarize the water quality monitoring results within the various distribution systems and indicate the compliance status of each system.

### 7.4.1 Juan de Fuca Water Distribution System – Westshore Municipalities (Owned and Operated by the CRD)

In 2023, 37 distribution system sampling locations were used by the CRD Water Quality Monitoring Program to monitor the bacteriological quality of the water in the Westshore system.

**Sample Collection.** In 2023, 1039 bacteriological and 217 water chemistry samples were collected from the Juan de Fuca Water Distribution System (Table 3). Based on current population data for the Westshore municipalities, 82 samples are required for bacteria testing each month. Table 3 shows the number of monthly samples collected and analyzed for compliance.

**Bacteriological Results.** Total coliforms were found in 14 samples throughout the year. All resamples, immediately collected after a total coliform positive result, were free of total coliform bacteria. Four samples exceeded the 10 CFU/100 mL total coliform concentration threshold (one in April, three in May). This system complied with the 10% total coliform-positive limit for all months of the year during 2023. The annual total coliform positive percentage was well below the 10% limit at 1.3% (Table 3).

There were no *E. coli*-positive samples in 2023.

**Table 3 2023 Bacteriological Quality of the Juan de Fuca Distribution System – Westshore Municipalities (CRD)**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E. coli</i> CFU/100m L) | Turbidity         |                | Chlorine Residual | Water Temp. |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|----------------------------|-------------------|----------------|-------------------|-------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 |                            | Samples Collected | Samples >1 NTU |                   |             |
| JAN           | 71                | 0                           | 0.0          | 0                | 0               | 0                          | 6                 | 0              | 1.36              | 6.7         |
| FEB           | 79                | 0                           | 0.0          | 0                | 0               | 0                          | 8                 | 3              | 1.31              | 6.8         |
| MAR           | 78                | 0                           | 0.0          | 0                | 0               | 0                          | 6                 | 1              | 1.45              | 7.1         |
| APR           | 84                | 1                           | 1.2          | 0                | 1               | 0                          | 5                 | 0              | 1.47              | 8.6         |
| MAY           | 101               | 5                           | 5.0          | 0                | 3               | 0                          | 4                 | 0              | 1.42              | 11.7        |
| JUN           | 98                | 1                           | 1.0          | 0                | 0               | 0                          | 5                 | 0              | 1.50              | 13.5        |
| JUL           | 82                | 0                           | 0.0          | 0                | 0               | 0                          | 5                 | 0              | 1.50              | 15.4        |
| AUG           | 98                | 1                           | 1.0          | 0                | 0               | 0                          | 6                 | 0              | 1.27              | 18.2        |
| SEP           | 83                | 1                           | 1.2          | 0                | 0               | 0                          | 2                 | 0              | 1.36              | 18.1        |
| OCT           | 86                | 0                           | 0.0          | 0                | 0               | 0                          | 5                 | 0              | 1.48              | 14.8        |
| NOV           | 96                | 5                           | 5.2          | 0                | 0               | 0                          | 5                 | 0              | 1.33              | 10.8        |
| DEC           | 83                | 0                           | 0.0          | 0                | 0               | 0                          | 5                 | 0              | 1.38              | 8.7         |
| <b>Total:</b> | 1039              | 14                          | 1.3          | 0                | 4               | 0                          | 62                | 4              | 1.40              | 11.3        |

**Notes:**

TC = Total Coliforms, *E. coli* = Escherichia coli, Cl2 = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Chlorine Residual.** The annual median chlorine residual in the Westshore municipalities of the Juan de Fuca Water Distribution System was 1.40 mg/L (Table 3). The lowest monthly median was in February (1.31 mg/L) and the maximum monthly median was in June and July (1.50 mg/L) (Figure 32, Table 3).

**Water Temperature.** The annual median water temperature in the Juan de Fuca Water Distribution System was 11.3°C, with monthly medians ranging between 6.7°C (January) and 18.2°C (August) (Table 3).

**Disinfection Byproducts.** One location in the Juan de Fuca Water Distribution System had 18 samples collected for disinfection byproducts. The annual average TTHM and haloacetic acid (HAA5) concentrations in six samples each were 14.0 µg/L and 7.3 µg/L, respectively, far below the Canadian guideline MAC (TTHM = 100; HAA5 = 80). In two of six samples, the NDMA concentrations were below the detection limit of 1.9 ng/L. Four samples registered low NDMA concentrations of up to 6.3 ng/L, well below the Canadian guideline MAC of 40 ng/L.

**Physical/Chemical Parameters.** The drinking water in the Westshore municipalities of the Juan de Fuca Water Distribution System had the following physical and chemical characteristics in 2023:

- Median pH: 7.5
- Median CaCO<sub>3</sub> Hardness: 17.4 mg/L
- Median Alkalinity: 16.70 mg/L
- Median Colour: 3.0 TCU
- Median Conductivity (25°C): 54.90 µS/cm
- Median Turbidity: 0.25 NTU

Four samples between February and March exhibited an elevated turbidity of > 1 NTU (Table 3). These isolated cases were likely related to the ongoing annual water main flushing program and do not indicate inferior drinking water quality in general.

**Metals.** One sampling station in this system was sampled for metals bi-monthly. All metals were below the Canadian guideline limits.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Asbestos.** A CTV news report in March 2023 pointed to a potential health concern when consuming drinking water supplied by asbestos cement water mains (AC pipes). CRD staff received several inquiries upon this media report. Until that time, the CRD had never tested the drinking water for asbestos fibers based on Health Canada's risk assessment, which does not consider ingesting asbestos fibers through drinking water consumption a health risk. Health Canada has therefore no guideline for asbestos concentrations in drinking water. However, the USEPA stipulates a limit of 7M fibers of >10 microns per liter. In order to provide some baseline data, CRD Water Quality staff identified four areas in the CRD Juan de Fuca Water Distribution System with a high density of AC water mains, sampled these areas and submitted the samples to one of the few commercial water laboratories accredited for asbestos analysis (Mississauga, Ontario). The results show that fibers > 10 microns were non-detected in all four samples. The lab did report some fibers in the size range between 5 to 10 microns within two of the four samples. The concentrations of the smaller fibers were low with 0.8M and 0.25M per liter as compared to the USEPA limit of 7M fibers (albeit for larger fibers). Based on these results and Health Canada's silence on a health guideline for drinking water in Canada, the CRD considers this a low health risk.

**Compliance Status.** The Westshore municipalities of the Juan de Fuca Water Distribution System were in compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation* in 2023 **except** for April and May, with four total coliform-positive results in exceedance of 10 CFU/100 mL. In all of these cases, immediate resamples confirmed the safety of the drinking water.

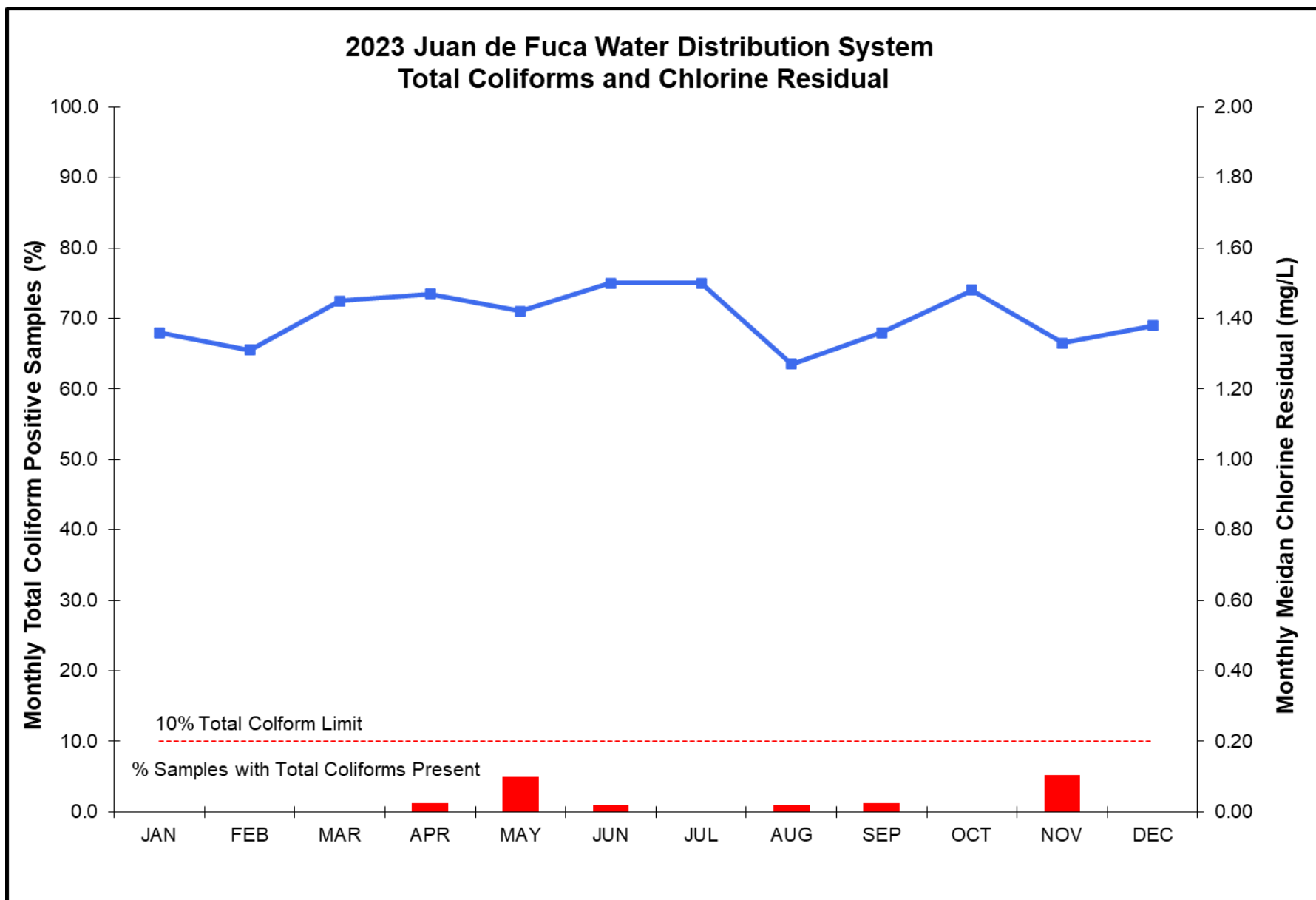


Figure 32 Juan de Fuca – Westshore Distribution System Total Coliforms and Chlorine Residual in 2023

## 7.4.2 Sooke/East Sooke Distribution System (Owned and Operated by the CRD)

In 2023, 20 sampling locations were used by the CRD Water Quality Monitoring Program to monitor the bacteriological quality of the water in Sooke/East Sooke system. Half of all Sooke/East Sooke sampling stations were typically sampled once per week for a bi-weekly sampling frequency of all stations.

**Sample Collection.** In 2023, 404 bacteriological and 196 water chemistry samples were collected from the Sooke/East Sooke Distribution System (Table 4). Based on current population data for the District of Sooke, 17 samples are required for bacteria testing each month. Table 4 shows the number of monthly samples collected and analyzed for compliance.

**Bacteriological Results.** No total coliform bacteria were found in any sample throughout the year. This system therefore complied with the 10% total coliform-positive limit and the 10 CFU/100 mL maximum limit for all months (Table 4).

No *E. coli* bacteria were found in any sample collected in 2023 (Table 4).

**Table 4 2023 Bacteriological Quality of the Sooke/East Sooke Distribution System (CRD)**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E. coli</i> CFU/100m L) | Turbidity  |                          | Chlorine Residual Median mg/L as CL2 | Water Temp. Median ° C |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|----------------------------|------------|--------------------------|--------------------------------------|------------------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 |                            | Samples >0 | Samples Collected >1 NTU |                                      |                        |
| JAN           | 36                | 0                           | 0.0          | 0                | 0               | 0                          | 8          | 0                        | 1.28                                 | 7.1                    |
| FEB           | 33                | 0                           | 0.0          | 0                | 0               | 0                          | 7          | 0                        | 1.17                                 | 6.9                    |
| MAR           | 40                | 0                           | 0.0          | 0                | 0               | 0                          | 9          | 0                        | 1.11                                 | 6.8                    |
| APR           | 28                | 0                           | 0.0          | 0                | 0               | 0                          | 6          | 0                        | 1.28                                 | 8.7                    |
| MAY           | 38                | 0                           | 0.0          | 0                | 0               | 0                          | 8          | 0                        | 1.32                                 | 12.3                   |
| JUN           | 36                | 0                           | 0.0          | 0                | 0               | 0                          | 8          | 0                        | 1.16                                 | 14.1                   |
| JUL           | 28                | 0                           | 0.0          | 0                | 0               | 0                          | 5          | 0                        | 1.18                                 | 16.1                   |
| AUG           | 36                | 0                           | 0.0          | 0                | 0               | 0                          | 7          | 0                        | 1.08                                 | 18.4                   |
| SEP           | 26                | 0                           | 0.0          | 0                | 0               | 0                          | 6          | 0                        | 1.17                                 | 17.7                   |
| OCT           | 40                | 0                           | 0.0          | 0                | 0               | 0                          | 9          | 0                        | 0.91                                 | 14.3                   |
| NOV           | 37                | 0                           | 0.0          | 0                | 0               | 0                          | 8          | 0                        | 1.22                                 | 10.7                   |
| DEC           | 26                | 0                           | 0.0          | 0                | 0               | 0                          | 7          | 0                        | 1.28                                 | 8.9                    |
| <b>Total:</b> | 404               | 0                           | 0.0          | 0                | 0               | 0                          | 88         | 0                        | 1.18                                 | 11.5                   |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*, Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Chlorine Residual.** The annual median chlorine residual in the Sooke/East Sooke Distribution System was 1.18 mg/L (Table 4, Figure 33). The lowest monthly median was in October (0.91 mg/L), and the maximum monthly median was in May (1.32 mg/L). The Sooke/East Sooke system performed in 2023 better than in previous years in terms of maintaining good chlorine residuals during the early fall period when the chlorine demand is highest due to warm water conditions.

**Water Temperature.** The annual median water temperature in the Sooke/East Sooke Distribution System was 11.5°C, with monthly medians ranging between 6.8°C (March) and 18.4°C (August) (Table 4).

**Disinfection Byproducts.** One location in the Sooke distribution system had 18 samples collected for disinfection byproducts. The annual average TTHM and HAA5 concentrations from six samples each were 29.3 and 21.2 µg/L, respectively, far below the Canadian guideline MAC (TTHM = 100; HAA5 = 80). In three out of six samples, the NDMA concentrations were below the detection limit of 1.9 ng/L, 3 samples registered low concentrations of up to 3 ng/L, well below the Canadian guideline MAC of 40 ng/L.

**Physical/Chemical Parameters.** The drinking water in the Sooke/East Sooke Distribution System had the following physical and chemical characteristics:

- Median pH: 7.6
- Median CaCO<sub>3</sub> Hardness: 17.0 mg/L
- Median Colour: <2.0 TCU
- Median Alkalinity: 16.50 mg/L
- Median Turbidity: 0.25 NTU
- Median Conductivity (25°C): 57.70 µS/cm

**Metals.** The CRD Water Quality Monitoring Program for the Sooke/East Sooke system included bi-monthly metal tests in two strategic locations in 2023: first customer sampling station on Sooke River Road, and Whiffen Spit Road. All metallic parameters, including lead, were well below the Canadian guideline limits.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Compliance Status.** The Sooke/East Sooke Distribution System was in full compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation* in 2023.

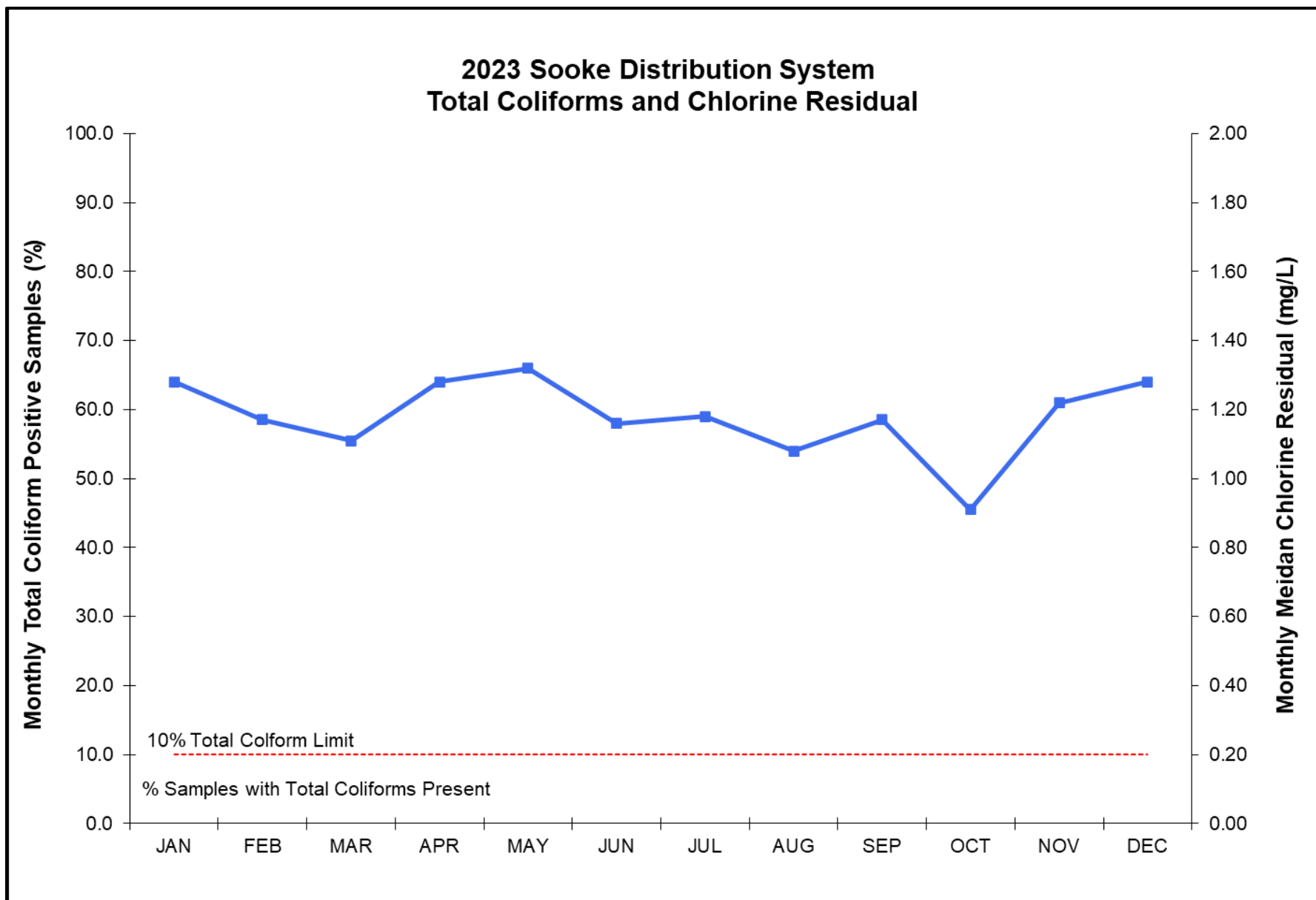


Figure 33 Sooke/East Sooke Distribution System Total Coliforms and Chlorine Residual in 2023



### 7.4.3 Central Saanich Distribution System (Owned and Operated by the District of Central Saanich)

In 2023, 11 sampling locations were used by the CRD Water Quality Monitoring Program to monitor the bacteriological quality of the water in the Central Saanich Distribution System. Central Saanich sampling stations are part of the daily distribution sampling runs by CRD staff.

**Sample Collection.** In 2023, 270 bacteriological and 197 water chemistry samples were collected from the Central Saanich Distribution System (Table 5). Based on current population data for the District of Central Saanich, 17 samples are required for bacteria testing each month. Table 5 shows the number of monthly samples collected and analyzed for compliance.

**Bacteriological Results.** Total coliforms were found in two samples throughout the year. One sample, on June 12, 2023, exceeded the 10 CFU/100 mL total coliform concentration threshold. The same sample also contained *E. coli* bacteria (see below). All resamples, immediately collected after a total coliform positive result, were free of total coliform bacteria. This system complied with the 10% total coliform-positive limit for all months of the year during 2023. The annual total coliform positive percentage was well below the 10% limit at 0.7% (Table 5).

One sample collected on June 12, 2023, at the Armwell & Aston sampling station tested positive for *E. coli* bacteria. The lab recorded 2 CFU/100 mL *E. coli* and 118 CFU/100 mL total coliform bacteria in this one sample (Table 5). Emergency response procedures were activated, an investigation started and a number of resamples were collected and analyzed immediately. All resamples were negative for indicator bacteria, chlorine residuals were adequate, and no evidence of an actual drinking water contamination was found. The investigation concluded that a bag of dog feces someone had deposited near the sampling port likely contaminated the sampling infrastructure, which led to a contamination of the sample taken from that port. It is nearly impossible that this could have caused a contamination of the drinking water in the distribution system.

**Chlorine Residual.** The annual median chlorine residual in the Central Saanich Distribution System was 1.63 mg/L (Table 5). The lowest monthly median was in November (1.49 mg/L) and the maximum monthly median was in July (1.74 mg/L) (Figure 34, Table 5).

**Water Temperature.** The annual median water temperature in the Central Saanich Distribution System was 11.6°C, with monthly medians ranging between 7.3°C (February) and 18.5°C (August) (Table 5).

**Table 5 2023 Bacteriological Quality of the Central Saanich Distribution System**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E. coli</i> (CFU/100mL) | Turbidity         |                | Chlorine Residual              | Water Temp. |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|----------------------------|-------------------|----------------|--------------------------------|-------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 | Samples >0                 | Samples Collected | Samples >1 NTU | Median mg/L as Cl <sub>2</sub> | Median ° C  |
| JAN           | 23                | 1                           | 4.3          | 0                | 0               | 0                          | 8                 | 0              | 1.63                           | 7.7         |
| FEB           | 23                | 0                           | 0.0          | 0                | 0               | 0                          | 10                | 0              | 1.63                           | 7.3         |
| MAR           | 23                | 0                           | 0.0          | 0                | 0               | 0                          | 9                 | 0              | 1.64                           | 7.3         |
| APR           | 21                | 0                           | 0.0          | 0                | 0               | 0                          | 7                 | 2              | 1.63                           | 8.6         |
| MAY           | 23                | 0                           | 0.0          | 0                | 0               | 0                          | 9                 | 1              | 1.65                           | 11.4        |
| JUN           | 26                | 1                           | 3.8          | 0                | 1               | 1                          | 9                 | 0              | 1.72                           | 13.3        |
| JUL           | 23                | 0                           | 0.0          | 0                | 0               | 0                          | 9                 | 0              | 1.74                           | 16.0        |
| AUG           | 21                | 0                           | 0.0          | 0                | 0               | 0                          | 7                 | 0              | 1.63                           | 18.5        |
| SEP           | 20                | 0                           | 0.0          | 0                | 0               | 0                          | 9                 | 0              | 1.68                           | 18.3        |
| OCT           | 21                | 0                           | 0.0          | 0                | 0               | 0                          | 9                 | 0              | 1.56                           | 15.4        |
| NOV           | 23                | 0                           | 0.0          | 0                | 0               | 0                          | 10                | 0              | 1.49                           | 11.7        |
| DEC           | 23                | 0                           | 0.0          | 0                | 0               | 0                          | 8                 | 0              | 1.60                           | 9.2         |
| <b>Total:</b> | 270               | 2                           | 0.7          | 0                | 1               | 1                          | 104               | 3              | 1.63                           | 11.6        |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*, Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Disinfection Byproducts.** No data for 2023.

**Physical/Chemical Parameters.** The drinking water in the Central Saanich Distribution System had the following physical and chemical characteristics in 2023:

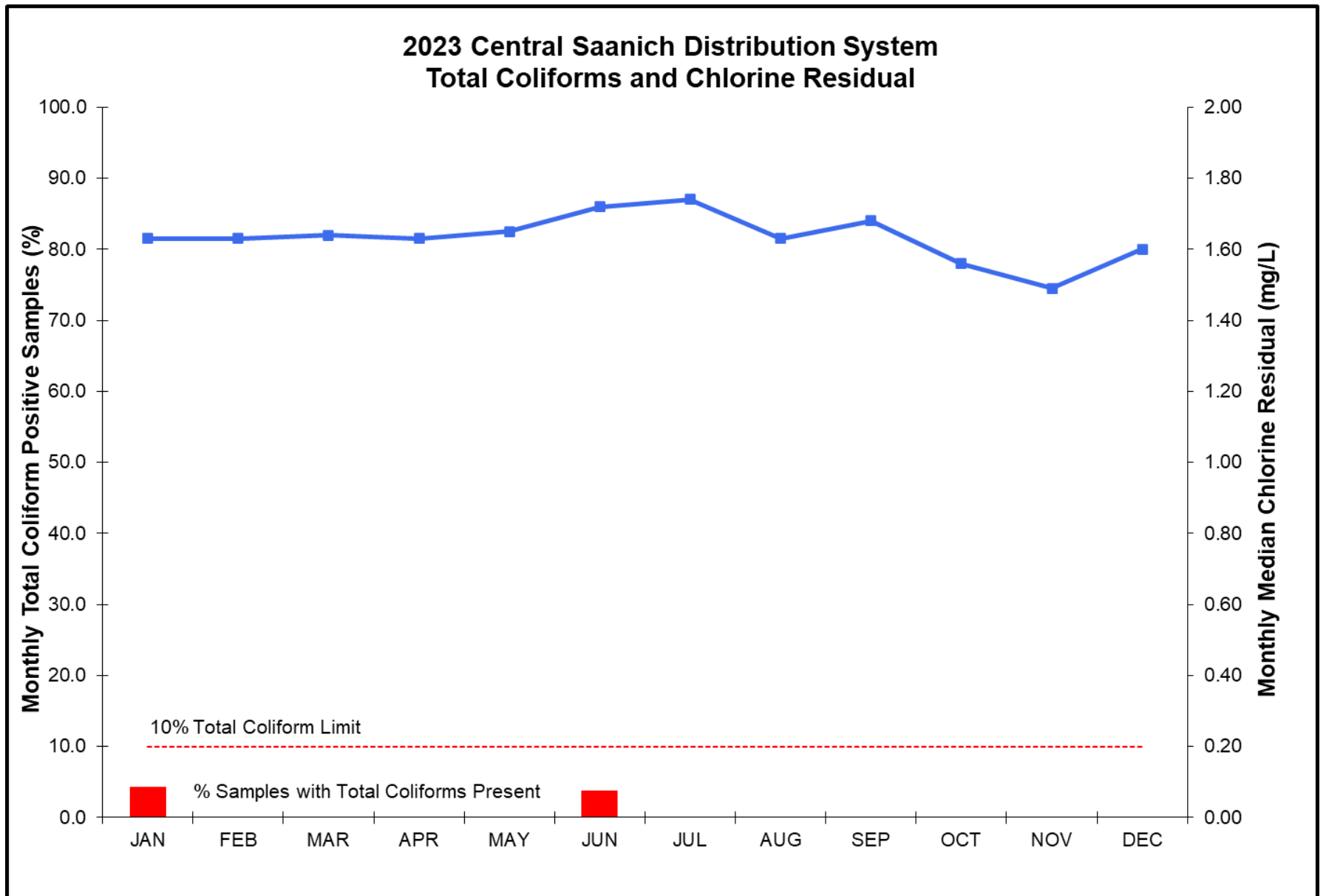
- Median pH: 7.6
- Median Turbidity: 0.25 NTU
- Median Colour: <2.0 TCU
- Median Alkalinity: 17.00 mg/L
- Median Conductivity (25°C): 53.60 µS/cm

Three samples in April and May exhibited an elevated turbidity of > 1 NTU (Table 5). All three adverse samples came from the same sampling station at 1701 Verling Avenue, which is prone to accumulating sediments in the long sampling line. Hence, this sampling line requires extensive flushing before sample collection, and sampling staff were reminded of this again.

**Metals.** No data for 2023.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Compliance Status.** The Central Saanich Distribution System was in compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation* in 2023 except for June, with one *E. coli* positive and a total coliform-positive result in exceedance of 10 CFU/100 mL. However, an investigation concluded that this single adverse event was not an actual contamination of the drinking water but the result of a contaminated sample.



**Figure 34 Central Saanich Distribution System Total Coliforms and Chlorine Residual in 2023**

#### 7.4.4 North Saanich Distribution System (Owned and Operated by the District of North Saanich)

In 2023, eight sampling locations were used by the CRD Water Quality Monitoring Program to monitor the bacteriological quality of the water in the North Saanich Distribution System. North Saanich sampling stations are part of the daily distribution sampling runs by CRD staff.

**Sample Collection.** In 2023, 226 bacteriological and 73 water chemistry samples were collected from the North Saanich Distribution System (Table 6). Based on current population data for the District of North Saanich, 13 samples are required for bacteria testing each month. Table 6 shows the number of monthly samples collected and analyzed for compliance.

**Bacteriological Results.** There was only one total coliform-positive sample in 2023 (Table 6). The resample following the total coliform positive hit tested negative for total coliform bacteria. No sample exceeded the 10 CFU/100 mL total coliform concentration threshold. This system complied with the 10% total coliform-positive limit for all months. The annual total coliform positive percentage was well below the 10% limit at 0.4% (Table 6).

None of the samples contained *E. coli* in 2023 (Table 6).

**Table 6 2023 Bacteriological Quality of the North Saanich Distribution System**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E.coli</i> (CFU/100mL) | Turbidity         |                | Chlorine Residual  | Water Temp. |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|---------------------------|-------------------|----------------|--------------------|-------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 | Samples >0                | Samples Collected | Samples >1 NTU | Median mg/L as CL2 | Median ° C  |
| JAN           | 19                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.28               | 7.8         |
| FEB           | 19                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.40               | 7.3         |
| MAR           | 19                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.36               | 7.5         |
| APR           | 16                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.44               | 8.7         |
| MAY           | 21                | 1                           | 4.8          | 0                | 0               | 0                         | 1                 | 0              | 1.52               | 11.3        |
| JUN           | 20                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.53               | 13.6        |
| JUL           | 19                | 0                           | 0.0          | 0                | 0               | 0                         | 2                 | 0              | 1.52               | 15.7        |
| AUG           | 18                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.48               | 18.1        |
| SEP           | 17                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.44               | 18.1        |
| OCT           | 18                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.32               | 15.3        |
| NOV           | 21                | 0                           | 0.0          | 0                | 0               | 0                         | 3                 | 0              | 1.13               | 11.9        |
| DEC           | 19                | 0                           | 0.0          | 0                | 0               | 0                         | 1                 | 0              | 1.33               | 9.6         |
| <b>Total:</b> | 226               | 1                           | 0.4          | 0                | 0               | 0                         | 15                | 0              | 1.42               | 11.6        |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*, Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Chlorine Residual.** The annual median chlorine residual in the North Saanich Distribution System was 1.42 mg/L (Table 6). The lowest monthly median was in November (1.13 mg/L) and the maximum monthly median was in June (1.53 mg/L) (Figure 35, Table 6).

**Water Temperature.** The annual median water temperature in the North Saanich Distribution System was 11.6°C, with monthly medians ranging between 7.3°C (February) and 18.1°C (August/September) (Table 6).

**Disinfection Byproducts.** No data in 2023.

**Physical/Chemical Parameters.** The drinking water in the North Saanich Distribution System had the following physical and chemical characteristics in 2023:

- Median pH: 7.9
- Median Colour: 3.0 TCU
- Median Turbidity: 0.25 NTU
- Median Alkalinity: 17.10 mg/L
- Median Conductivity (25°C): 54.30 µS/cm

**Metals.** No data in 2023.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Compliance Status.** The North Saanich Distribution System was in full compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation* in 2023.

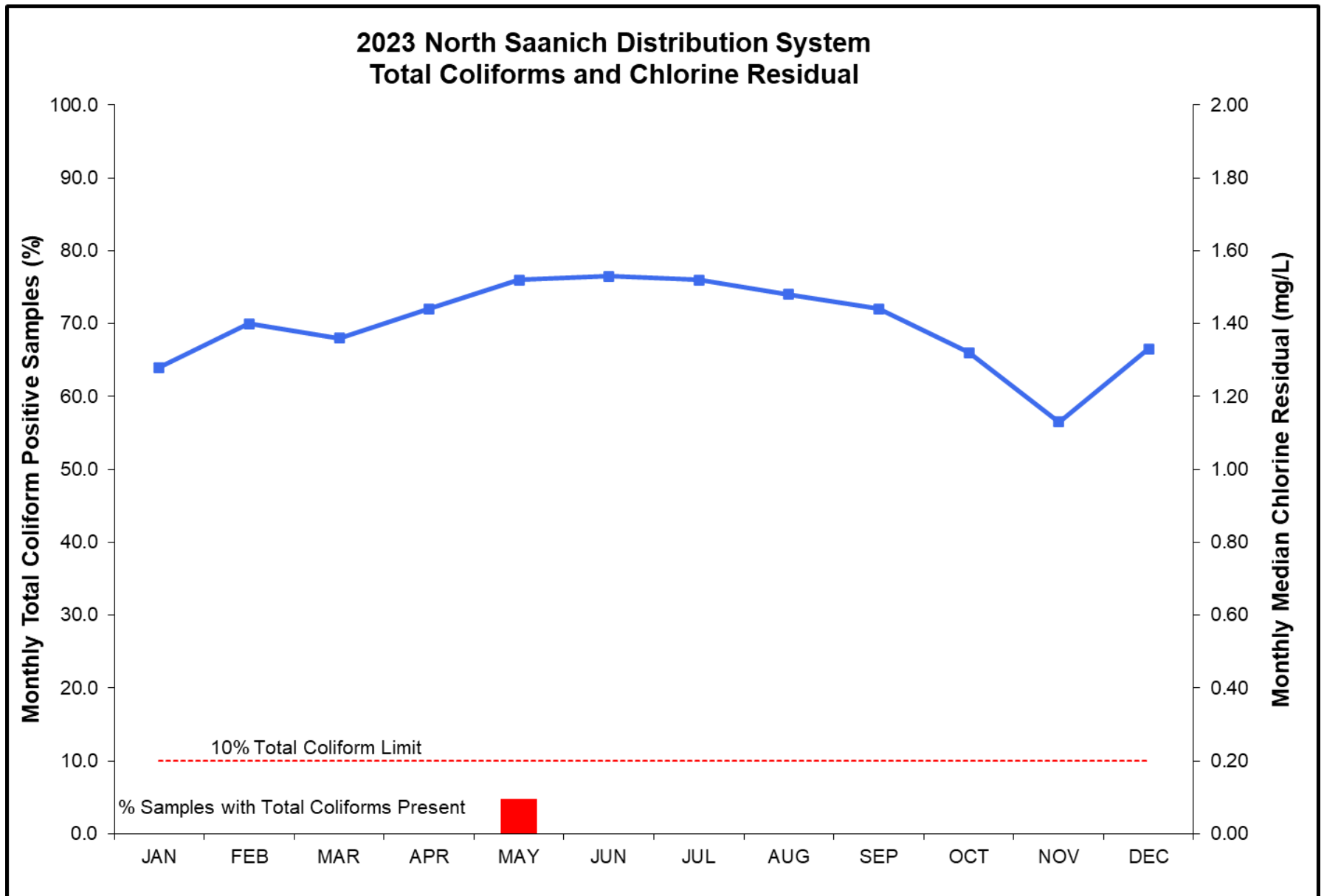


Figure 35 North Saanich Distribution System Total Coliforms and Chlorine Residual in 2023

### 7.4.5 Oak Bay Distribution System (Owned and Operated by the District of Oak Bay)

In 2023, eight sampling locations were used by the CRD Water Quality Monitoring Program to monitor the bacteriological quality of the water in the Oak Bay Distribution System. Oak Bay sampling stations are part of the daily distribution sampling runs by CRD staff.

**Sample Collection.** In 2023, 284 bacteriological and 140 water chemistry samples were collected from the Oak Bay Distribution System (Table 7). Based on current population data for the District of Oak Bay, 20 samples are required for bacteria testing each month. Table 7 shows the number of monthly samples collected and analyzed for compliance.

**Bacteriological Results.** No total coliform bacteria were found in any sample throughout the year. This system therefore complied with the 10% total coliform-positive limit and the 10 CFU/100 mL maximum limit for all months (Table 7).

No *E. coli* bacteria were found in any sample collected in 2023 (Table 7).

**Chlorine Residual.** The annual median chlorine residual in the Oak Bay Distribution System was 1.68 mg/L (Table 7). The lowest monthly median was in November (1.61 mg/L) and the maximum monthly median was in May (1.79 mg/L) (Figure 36).

**Water Temperature.** The annual median water temperature in the Oak Bay Distribution System was 11.3°C, with monthly medians ranging between 7.1°C (January/February) and 19.3°C (August) (Table 7).

**Table 7 2023 Bacteriological Quality of the Oak Bay Distribution System**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E. coli</i> (CFU/100mL) | Turbidity         |                | Chlorine Residual (Median mg/L as CL <sub>2</sub> ) | Water Temp. (Median °C) |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|----------------------------|-------------------|----------------|---|-------------------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 |                            | Samples Collected | Samples >1 NTU |   |                         |
| JAN           | 23                | 0                           | 0.0          | 0                | 0               | 0                          | 2                 | 0              | 1.68  | 7.1                     |
| FEB           | 22                | 0                           | 0.0          | 0                | 0               | 0                          | 3                 | 0              | 1.67  | 7.1                     |
| MAR           | 25                | 0                           | 0.0          | 0                | 0               | 0                          | 4                 | 1              | 1.67  | 7.8                     |
| APR           | 22                | 0                           | 0.0          | 0                | 0               | 0                          | 2                 | 0              | 1.70  | 9.2                     |
| MAY           | 27                | 0                           | 0.0          | 0                | 0               | 0                          | 2                 | 0              | 1.79  | 10.9                    |
| JUN           | 24                | 0                           | 0.0          | 0                | 0               | 0                          | 2                 | 0              | 1.76  | 12.8                    |
| JUL           | 23                | 0                           | 0.0          | 0                | 0               | 0                          | 3                 | 0              | 1.67  | 16.0                    |
| AUG           | 22                | 0                           | 0.0          | 0                | 0               | 0                          | 2                 | 0              | 1.70  | 19.3                    |
| SEP           | 22                | 0                           | 0.0          | 0                | 0               | 0                          | 1                 | 0              | 1.77  | 18.8                    |
| OCT           | 26                | 0                           | 0.0          | 0                | 0               | 0                          | 3                 | 0              | 1.62  | 15.7                    |
| NOV           | 24                | 0                           | 0.0          | 0                | 0               | 0                          | 4                 | 0              | 1.61  | 11.7                    |
| DEC           | 24                | 0                           | 0.0          | 0                | 0               | 0                          | 2                 | 0              | 1.67  | 9.3                     |
| <b>Total:</b> | 284               | 0                           | 0.0          | 0                | 0               | 0                          | 30                | 1              | 1.68  | 11.3                    |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*, Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Disinfection Byproducts.** No data for 2023.

**Physical/Chemical Parameters.** The drinking water in the Oak Bay Distribution System had the following physical and chemical characteristics:

- Median pH: 8.0
- Median Alkalinity: 17.10 mg/L
- Median Turbidity: 0.25 NTU
- Median Conductivity (25°C): 54.50 µS/cm
- Median Colour: <2.0 TCU

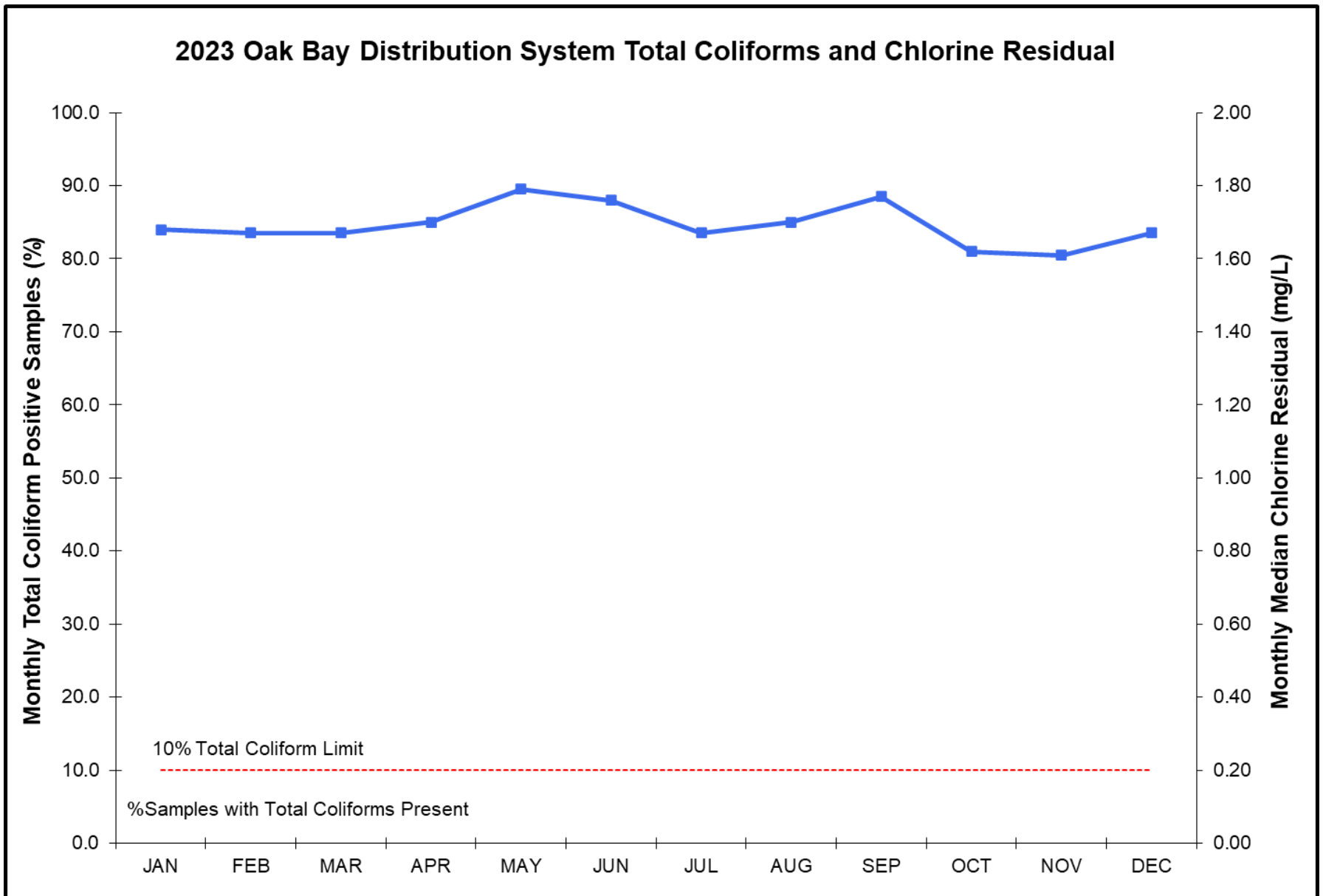
One sample in March exhibited an elevated turbidity of > 1 NTU (Table 7). This isolated case may have been caused by water main flushing or other operational activities and does not indicate inferior drinking water quality in general.

**Metals.** No data in 2023.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Compliance Status.** The Oak Bay Distribution System was in full compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation* in 2023.





**Figure 36 Oak Bay Distribution System Total Coliforms and Chlorine Residual in 2023**

#### 7.4.6 Saanich Distribution System (Owned and Operated by the District of Saanich)

In 2023, 65 sampling locations were used by the CRD Water Quality Monitoring Program to monitor the bacteriological quality of the water in the Saanich Distribution System. Saanich sampling stations were part of the daily distribution sampling runs by CRD staff and a weekly run by Saanich staff.

**Sample Collection.** In 2023, 1,168 bacteriological and 163 water chemistry samples were collected from the Saanich Distribution System (Table 8). Based on current population data for the District of Saanich, 94 samples are required for bacteria testing each month. Table 8 shows the number of monthly samples collected and analyzed for compliance.

**Bacteriological Results.** Only two total coliform-positive results were recorded throughout the year. There were no consecutive positive samples in 2023. No sample exceeded the 10 CFU/100 mL total coliform concentration limit. This system complied with the 10% total coliform-positive limit for all months. The annual total coliform positive percentage was well below the 10% limit, at only 0.2% (Table 8).

No *E. coli* bacteria were found in any sample collected in 2023 (Table 8).

**Chlorine Residual.** The annual median chlorine residual in the Saanich Distribution System was 1.62 mg/L (Table 8). The lowest monthly median was in October/November (1.54 mg/L) and the maximum monthly median was in June (1.74 mg/L) (Figure 37).

**Water Temperature.** The annual median water temperature in the Saanich Distribution System was 11.2°C, with monthly medians ranging between 7.0°C (February) and 18.5°C (September) (Table 8).

**Table 8 2023 Bacteriological Quality of the Saanich Distribution System**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E. coli</i> (CFU/100mL) | Turbidity         |                | Chlorine Residual  | Water Temp. |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|----------------------------|-------------------|----------------|--------------------|-------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 | Samples >0                 | Samples Collected | Samples >1 NTU | Median mg/L as CL2 | Median °C   |
| JAN           | 95                | 0                           | 0.0          | 0                | 0               | 0                          | 5                 | 0              | 1.61               | 7.3         |
| FEB           | 96                | 0                           | 0.0          | 0                | 0               | 0                          | 4                 | 0              | 1.56               | 7.0         |
| MAR           | 98                | 0                           | 0.0          | 0                | 0               | 0                          | 5                 | 0              | 1.60               | 7.1         |
| APR           | 95                | 0                           | 0.0          | 0                | 0               | 0                          | 4                 | 0              | 1.64               | 8.8         |
| MAY           | 99                | 0                           | 0.0          | 0                | 0               | 0                          | 4                 | 0              | 1.68               | 11.1        |
| JUN           | 98                | 0                           | 0.0          | 0                | 0               | 0                          | 3                 | 0              | 1.74               | 12.6        |
| JUL           | 96                | 1                           | 1.0          | 0                | 0               | 0                          | 4                 | 0              | 1.71               | 15.6        |
| AUG           | 96                | 0                           | 0.0          | 0                | 0               | 0                          | 3                 | 0              | 1.69               | 18.4        |
| SEP           | 96                | 1                           | 1.0          | 0                | 0               | 0                          | 2                 | 0              | 1.63               | 18.5        |
| OCT           | 98                | 0                           | 0.0          | 0                | 0               | 0                          | 6                 | 0              | 1.54               | 15.6        |
| NOV           | 103               | 0                           | 0.0          | 0                | 0               | 0                          | 5                 | 0              | 1.54               | 11.3        |
| DEC           | 98                | 0                           | 0.0          | 0                | 0               | 0                          | 4                 | 0              | 1.58               | 9.0         |
| <b>Total:</b> | 1168              | 2                           | 0.2          | 0                | 0               | 0                          | 49                | 0              | 1.62               | 11.2        |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*, Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Disinfection Byproducts.** No data for 2023.

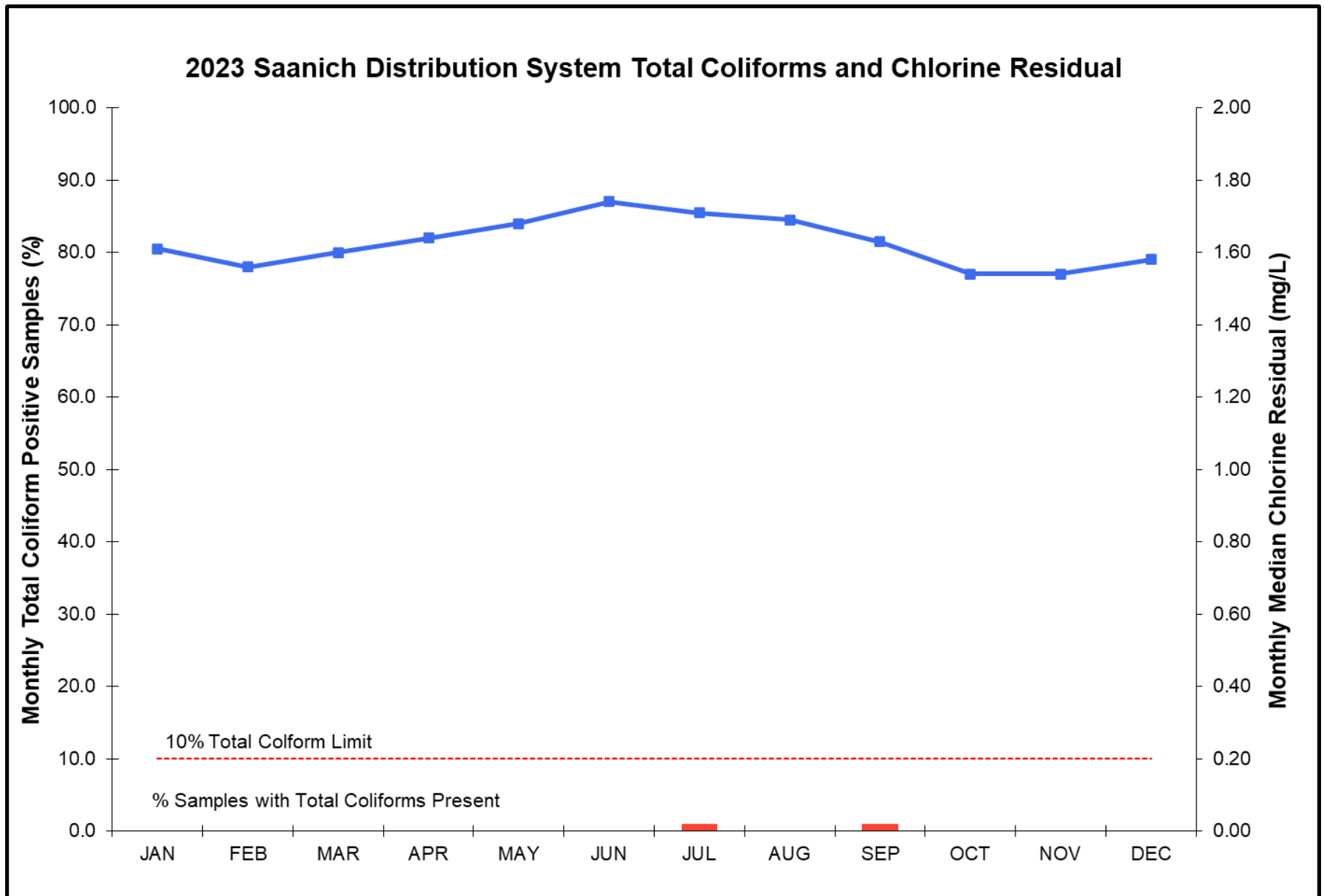
**Physical/Chemical Parameters.** The drinking water in the Saanich Distribution System had the following physical and chemical characteristics in 2023:

- Median pH: 7.9
- Median Alkalinity: 17.0 mg/L
- Median Turbidity: 0.25 NTU
- Median Conductivity (25°C): 54.20 µS/cm
- Median Colour: 2.5 TCU

**Metals.** No data in 2023.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Compliance Status.** The Saanich Distribution System was in full compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation* in 2023.



**Figure 37 Saanich Distribution System Total Coliforms and Chlorine Residuals in 2023**

### 7.4.7 Sidney Distribution System (Owned and Operated by the Town of Sidney)

In 2023, seven sampling locations were used by the CRD Water Quality Monitoring Program to monitor the bacteriological quality of the water in the Sidney Distribution System. Sidney sampling stations are part of the daily distribution sampling runs by CRD staff.

**Sample Collection.** In 2023, 203 bacteriological and 70 water chemistry samples were collected from the Sidney Distribution System (Table 9). Based on current population data for the Town of Sidney, 14 samples are required for bacteria testing each month. Table 9 shows the number of monthly samples collected and analyzed for compliance.

**Bacteriological Results.** No total coliform bacteria were found in any sample throughout the year. This system therefore complied with the 10% total coliform-positive limit and the 10 CFU/100 mL maximum limit for all months (Table 4).

No sample tested positive for *E. coli* in 2023 (Table 9).

**Chlorine Residual.** The annual median chlorine residual in the Sidney Distribution System was 1.58 mg/L (Table 9). The lowest monthly median was in November (1.44 mg/L) and the maximum monthly median was in July (1.63 mg/L) (Figure 38).

**Water Temperature.** The annual median water temperature in the Sidney Distribution System was 11.9°C, with monthly medians ranging between 7.1°C (January) and 18.5°C (September) (Table 9).

**Table 9 2023 Bacteriological Quality of the Sidney Distribution System**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E. coli</i>           | Turbidity         |                | Chlorine Residual              | Water Temp. |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|--------------------------|-------------------|----------------|--------------------------------|-------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 | CFU/100mL)<br>Samples >0 | Samples Collected | Samples >1 NTU | Median mg/L as Cl <sub>2</sub> | Median ° C  |
| JAN           | 17                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.60                           | 7.1         |
| FEB           | 16                | 0                           | 0.0          | 0                | 0               | 0                        | 2                 | 0              | 1.61                           | 7.3         |
| MAR           | 18                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.55                           | 7.5         |
| APR           | 15                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.54                           | 8.9         |
| MAY           | 18                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.59                           | 11.8        |
| JUN           | 19                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.60                           | 13.5        |
| JUL           | 16                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.63                           | 15.0        |
| AUG           | 15                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.51                           | 18.2        |
| SEP           | 16                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.55                           | 18.5        |
| OCT           | 17                | 0                           | 0.0          | 0                | 0               | 0                        | 2                 | 0              | 1.56                           | 16.2        |
| NOV           | 18                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.44                           | 12.0        |
| DEC           | 18                | 0                           | 0.0          | 0                | 0               | 0                        | 1                 | 0              | 1.61                           | 9.3         |
| <b>Total:</b> | 203               | 0                           | 0.0          | 0                | 0               | 0                        | 14                | 0              | 1.58                           | 11.9        |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*, Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius

**Disinfection Byproducts.** No data for 2023.

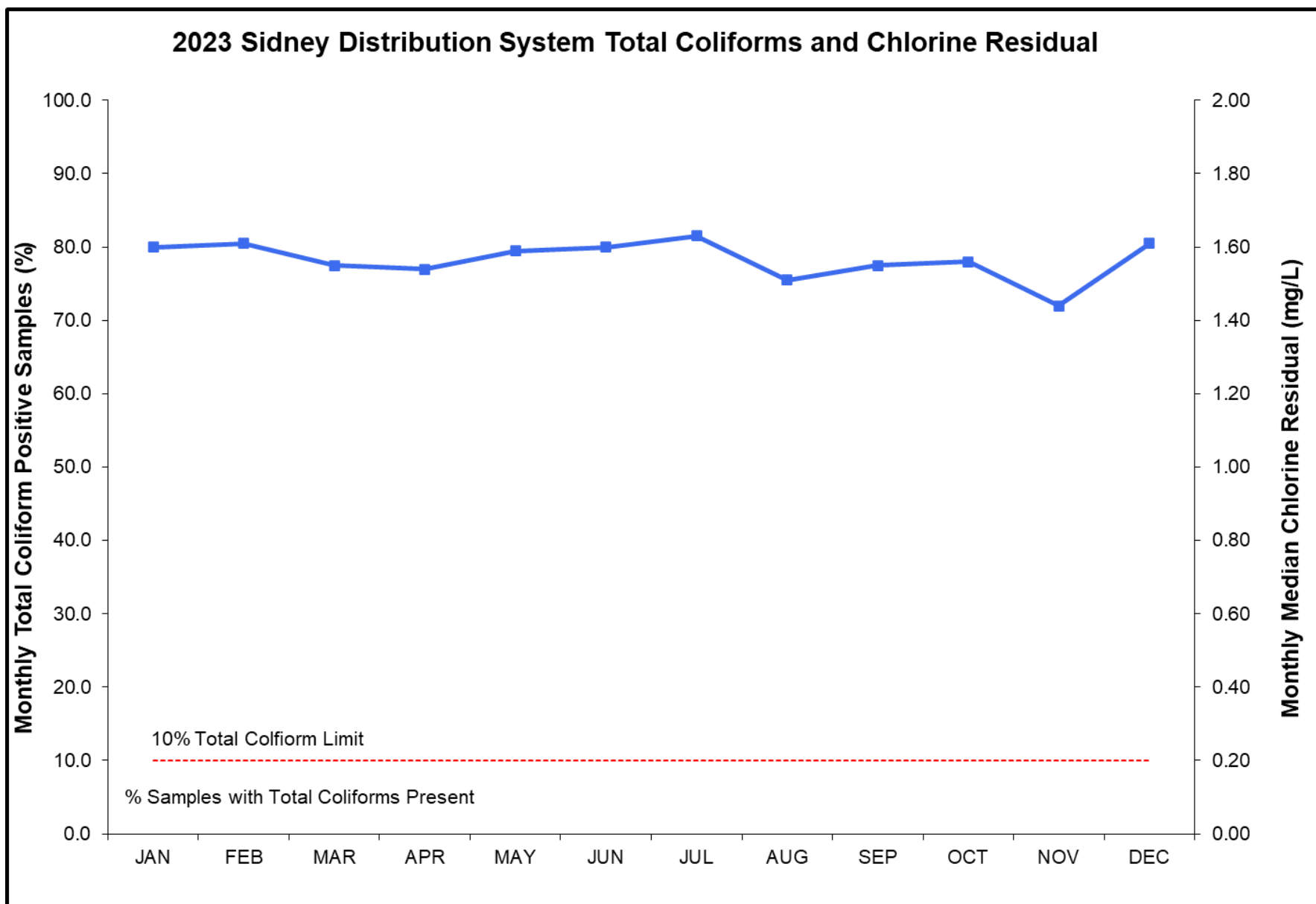
**Physical/Chemical Parameters.** The drinking water in the Sidney Distribution System had the following physical and chemical characteristics in 2023:

- Median pH: 7.9
- Median Alkalinity: 16.80 mg/L
- Median Turbidity: 0.25 NTU
- Median Conductivity (25°C): 53.50 µS/cm
- Median Colour: <2.0 TCU

**Metals.** No data in 2023.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Compliance Status.** The Sidney Distribution System was in full compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation*.



**Figure 38 Sidney Distribution System Total Coliforms and Chlorine Residuals in 2023**

#### 7.4.8 Victoria/Esquimalt Distribution System (Owned and Operated by the City of Victoria)

In 2023, 16 sampling locations were used by the CRD Water Quality Monitoring Program to monitor the bacteriological quality of the water in the Victoria/Esquimalt Distribution System. Victoria/Esquimalt sampling stations are part of the daily distribution sampling runs by CRD staff.

**Sample Collection.** In 2023, 1,200 bacteriological and 194 water chemistry samples were collected from the Victoria/Esquimalt Distribution System (Table 10). Based on current population data for Victoria and Esquimalt, 93 samples are required for bacteria testing each month. Table 10 shows the number of monthly samples collected and analyzed for compliance.

**Bacteriological Results.** Only three total coliform-positive results were recorded throughout the year. There were no consecutive positive samples in 2023. No sample exceeded the 10 CFU/100 mL total coliform concentration limit. This system complied with the 10% total coliform-positive limit for all months. The annual total coliform positive percentage was well below the 10% limit, at only 0.3% (Table 10).

No *E. coli* was detected in any sample in 2023 (Table 10).

**Chlorine Residual.** The annual median chlorine residual in the Victoria/Esquimalt Distribution System was 1.65 mg/L (Table 10). The lowest monthly median was in August (1.57 mg/L) and the maximum monthly median was in April (1.68 mg/L) (Figure 39).

**Water Temperature.** The annual median water temperature in the Victoria/Esquimalt Distribution System was 12.4°C, with monthly medians ranging between 7.0°C (February) and 19.8°C (August) (Table 10).

**Table 10 2023 Bacteriological Quality of the Victoria Distribution System**

| Month         | Samples Collected | Total Coliforms (CFU/100mL) |              |                  |                 | <i>E. coli</i> CFU/100mL) | Turbidity         |                | Chlorine Residual Median mg/L as Cl <sub>2</sub> | Water Temp. Median ° C |
|---------------|-------------------|-----------------------------|--------------|------------------|-----------------|---------------------------|-------------------|----------------|--|------------------------|
|               |                   | Samples TC > 0              | Percent TC>0 | Resamples TC > 0 | Samples TC > 10 |                           | Samples Collected | Samples >1 NTU |  |                        |
| JAN           | 96                | 1                           | 1.0          | 0                | 0               | 0                         | 6                 | 0              | 1.64   | 7.3                    |
| FEB           | 102               | 0                           | 0.0          | 0                | 0               | 0                         | 7                 | 0              | 1.65   | 7.0                    |
| MAR           | 95                | 0                           | 0.0          | 0                | 0               | 0                         | 6                 | 0              | 1.67   | 7.7                    |
| APR           | 94                | 0                           | 0.0          | 0                | 0               | 0                         | 6                 | 0              | 1.68   | 9.6                    |
| MAY           | 107               | 0                           | 0.0          | 0                | 0               | 0                         | 8                 | 0              | 1.67   | 13.2                   |
| JUN           | 105               | 0                           | 0.0          | 0                | 0               | 0                         | 6                 | 0              | 1.67   | 14.5                   |
| JUL           | 95                | 0                           | 0.0          | 0                | 0               | 0                         | 6                 | 0              | 1.60   | 17.1                   |
| AUG           | 104               | 1                           | 1.0          | 0                | 0               | 0                         | 3                 | 0              | 1.57   | 19.8                   |
| SEP           | 97                | 0                           | 0.0          | 0                | 0               | 0                         | 5                 | 0              | 1.66   | 19.0                   |
| OCT           | 103               | 1                           | 1.0          | 0                | 0               | 0                         | 8                 | 0              | 1.56   | 15.7                   |
| NOV           | 105               | 0                           | 0.0          | 0                | 0               | 0                         | 8                 | 0              | 1.61   | 11.6                   |
| DEC           | 97                | 0                           | 0.0          | 0                | 0               | 0                         | 6                 | 0              | 1.65   | 9.3                    |
| <b>Total:</b> | 1200              | 3                           | 0.3          | 0                | 0               | 0                         | 75                | 0              | 1.65   | 12.4                   |

**Notes:**

TC = Total Coliforms, *E. coli* = *Escherichia coli*, Cl<sub>2</sub> = chlorine, NTU = Nephelometric turbidity unit  
 > = Greater than, mg/L = milligrams per litre, °C = degrees Celsius



**Disinfection Byproducts.** No data for 2023.

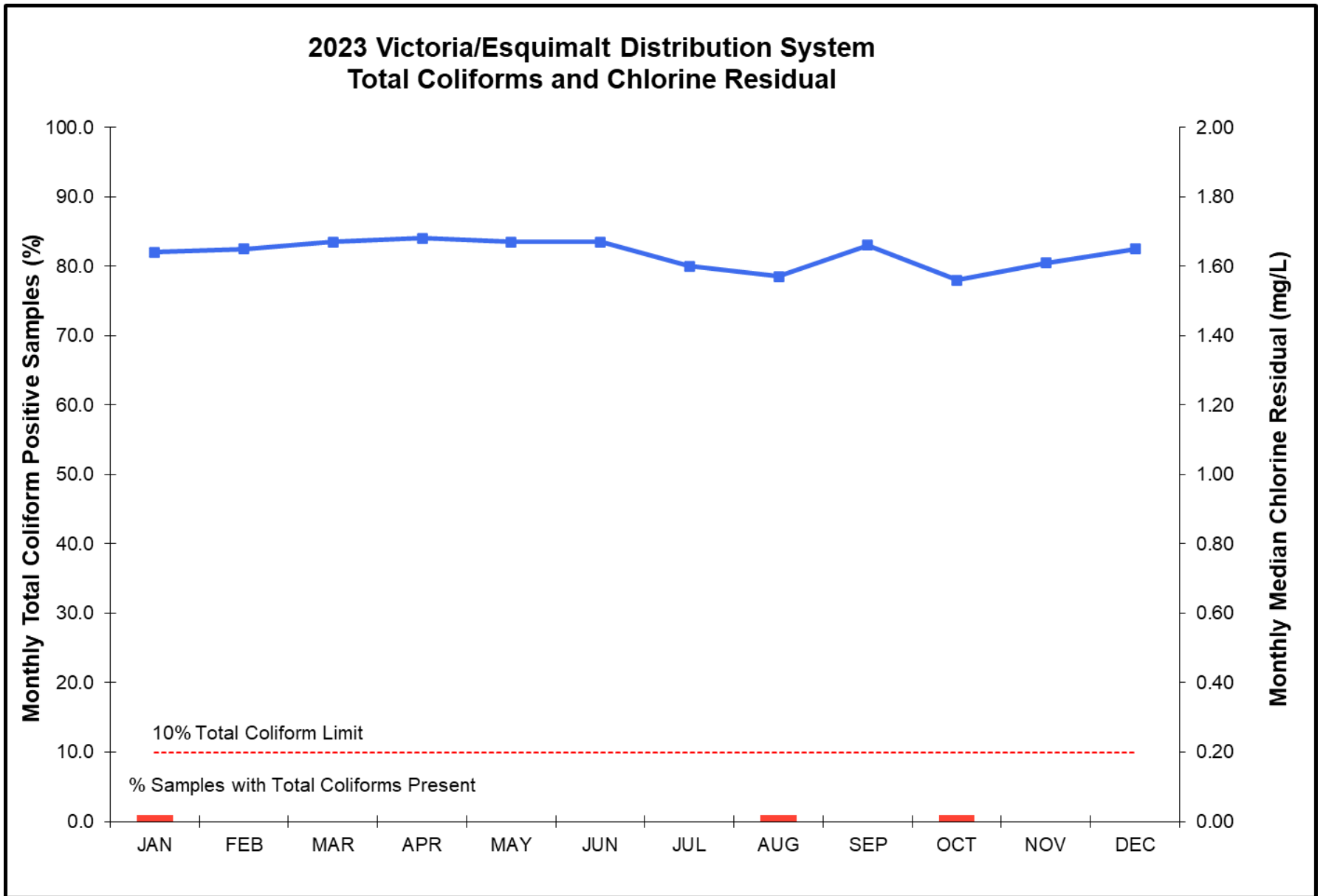
**Physical/Chemical Parameters.** The drinking water in the Victoria/Esquimalt Distribution System had the following physical and chemical characteristics in 2023:

- Median pH: 7.8
- Median Alkalinity: 17.00 mg/L
- Median Turbidity: 0.25 NTU
- Median Conductivity (25°C): 54.10 µS/cm
- Median Colour: <2.0 TCU

**Metals.** No data in 2023.

The Greater Victoria pH & Corrosion Study completed in 2021 concluded that metal corrosion and lead leaching in the public piping systems, as well as in the vast majority of private plumbing systems, is not an issue in the Greater Victoria Drinking Water System.

**Compliance Status.** The Victoria/Esquimalt Distribution System was in full compliance with the *BC Drinking Water Protection Act* and *Drinking Water Protection Regulation*.



**Figure 39** Victoria/Esquimalt Distribution System Total Coliforms and Chlorine Residuals in 2023

## 7.5 Water Quality Inquiry Program

Records of customer inquiries, including complaints about drinking water quality, have been maintained since 1992. Records indicate that 2023 was typical of previous years with no one category represented proportional over another. Figure 40 depicts the distribution of topics and categories of received customer inquiries in 2023.

15% of customer inquiries that CRD staff received were from people concerned about the general safety of their drinking water. These concerns were addressed individually and, in general, most customers are content to know that CRD staff are actively sampling both the source water and the treated drinking water being delivered to their homes. For those people wanting to know more about the composition of their drinking water, they were either provided with the annual tables or directed to the CRD website.

Coloured water inquiries encompassed 15%. Sediments in pipes can become stirred up during periods of water main flushing activities (January-May, September-December) in the distribution systems, fire hydrant inspections and other operational duties that may change the speed or the direction of the water flow. During such operational procedures, customers may experience over a short time cloudy or coloured water at their taps. CRD proactively communicates large and scheduled procedures, such as the annual water main flushing program, to customers in newspapers and social media. Coloured water can also be caused by seasonal source water quality events. Water can be tinged green in the spring due to an increase in algal activity or tinged yellow in the fall due to tannins in the leaves that have dropped.

Customer inquiries regarding water pressure, service line leaks and water meter inquiries are directed to the Integrated Water & Infrastructure Services' operators. Similarly, customers requesting information on how and where to have their water tested are provided with contact information for external laboratories.

Throughout the year, several inquiries or complaints regarding taste and odour were received. Taste and odour complaints vary from concerns about chlorine to stale, musty, metallic and/or fishy characteristics. There are a variety of reasons for taste and odour issues. High chlorine taste and odour could be due to high water demand or the annual flushing program. Other tastes and odours observed may be due to natural fluctuations in the source water algal communities or areas in the distribution system that have a higher water age.

CRD staff have communicated regularly with Island Health hospital facility management staff to provide useful water quality information to these facilities. No hospital staff complaints or concerns were raised in 2023.

Metals inquiries, primarily lead, comprised 6% of customer inquiries. External laboratory information is provided to customers who would like to have a test completed at their private home. CRD staff also provided information to customers inquiring about the potential for lead in their tap water and recommended steps to take to verify lead levels at the tap. This includes support to customers in interpreting tap sample results.

Newly emerging topics in customer inquiries were related to potential contamination of the drinking water with microplastics and forever chemicals (per- and polyfluoroalkyl substances (PFAS)), both topics that have had a strong presence in the media recently. A few questions to staff were also related to a potential addition of fluoride to the drinking water, with some customers strongly against and some in favour.

## 2023 Customer Inquiries Summary

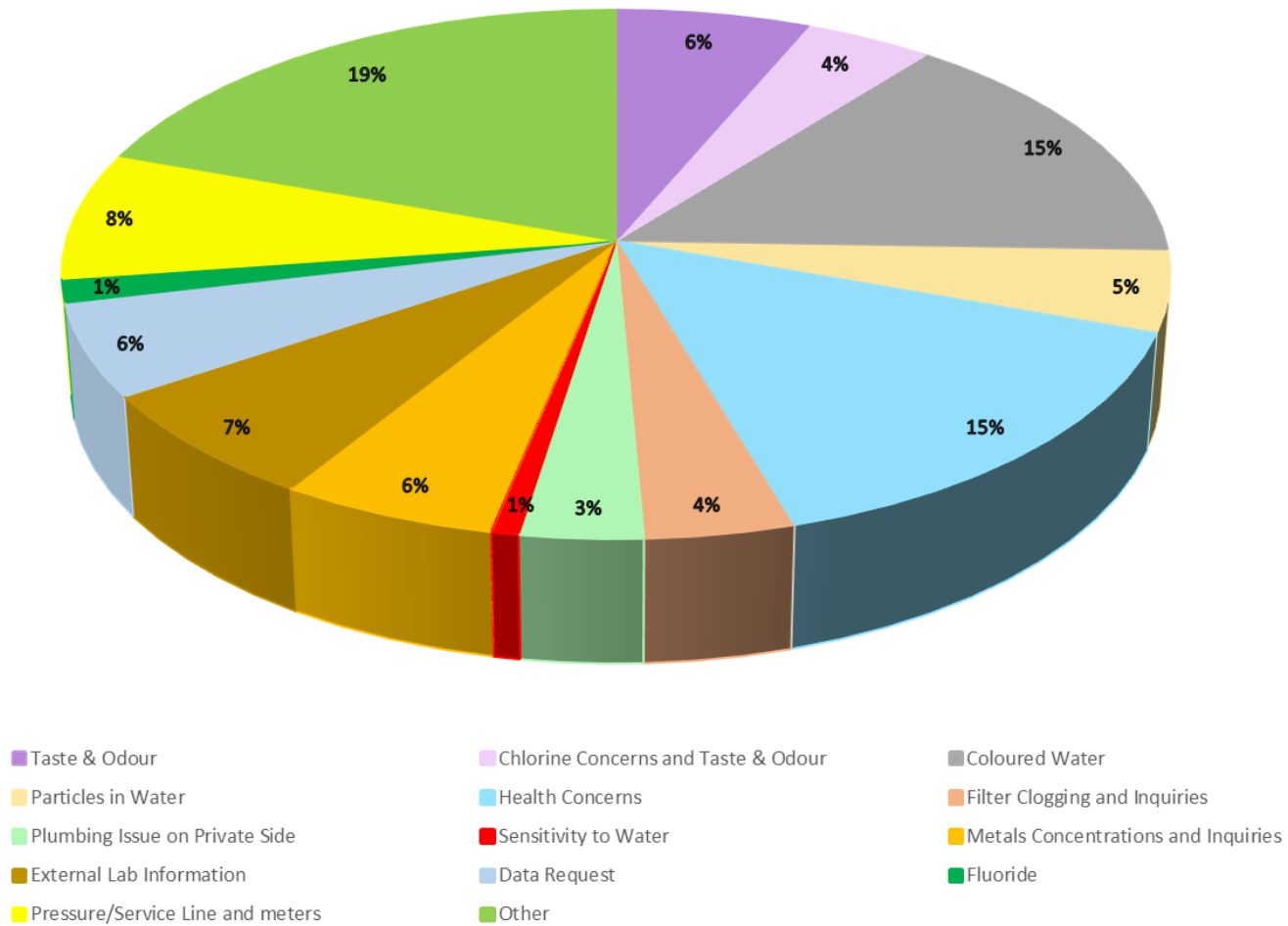


Figure 40 Summary of Customer Inquiries Categories in 2023

## 7.6 Cross Connection Control Program

The CRD Cross Connection Control Program (CCC) was implemented in 2005, based on an Order by the Chief Medical Health Officer from Island Health. Since then, it has become exemplary for an effective and efficient cross connection control program in Canada. Operating under Cross Connection Control Bylaw No. 3516, this program has been referenced as an example of industry standards in the water and wastewater industry, and recently mentioned in the British Columbia Water and Wastewater Association (BCWWA) Watermark magazine.

The program is an important component of the multi-barrier concept in the Greater Victoria Drinking Water System. Working alongside Island Health, 13 municipalities and participating electoral areas, the objective of this program is to identify, eliminate and prevent cross connections within the Greater Victoria Drinking Water System that could lead to drinking water contaminations.

CRD CCC staff take an active and leading role in the industry to promote cross connection control science and practice and to inform existing industry standards and regulatory requirements. In 2023, CRD CCC staff participated in several industry committees, outreach events and most notably hosting the annual CRD Municipal Inspectors Roundtable event in February 2023.

The program meets its objectives by enforcement of backflow prevention requirements referenced in the *BC Building Code* and is described by the Canadian Standard Association's CSAB64 series. This is achieved through regulatory inspections, management of a backflow assembly registry, enforcing required testing and public education. In 2023, more than 800 facility audits of 327 moderate and 504 severe hazard facilities were conducted by the inspections team. Audit requirements achieved a 96% compliance rate. Continued focus was also on construction sites and agricultural connections. The program processed 20,010 assembly test report submissions. Of these, 12,006 (60%) were processed in through the CRD CCC online portal and the remaining 8,004 (40%) were manually entered from paper test report submissions, achieving an overall 74% compliance rate. With a planned "Get On The Portal" campaign in 2024, staff expect higher test compliance and a phasing-out of paper submissions.

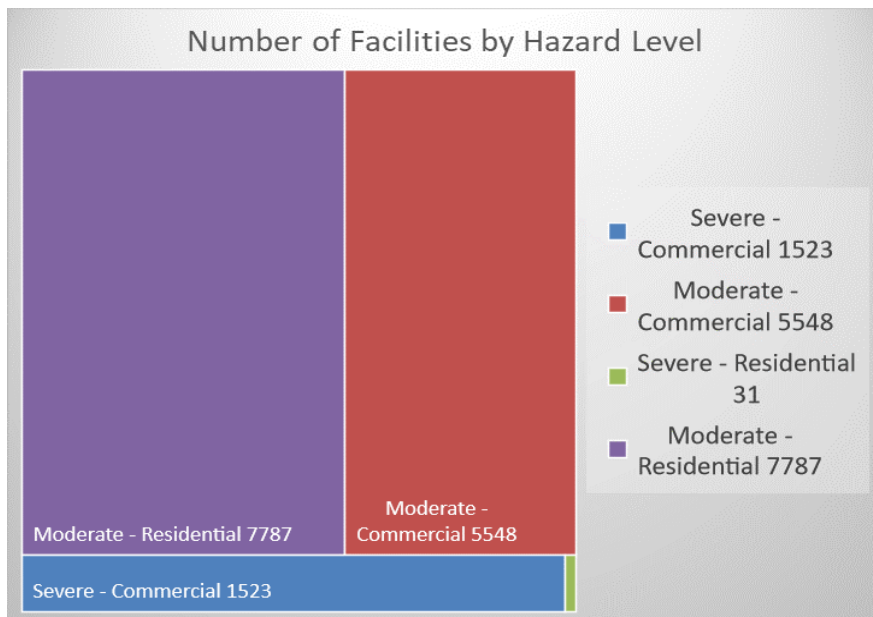
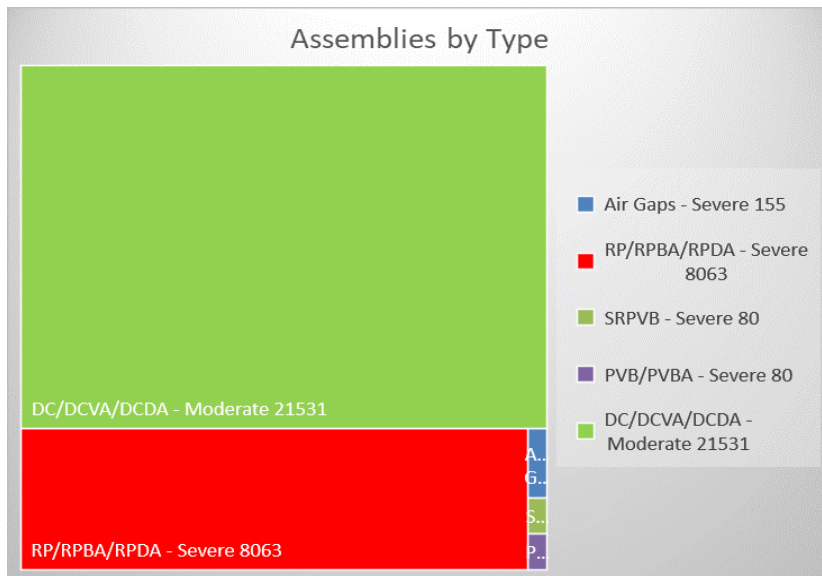


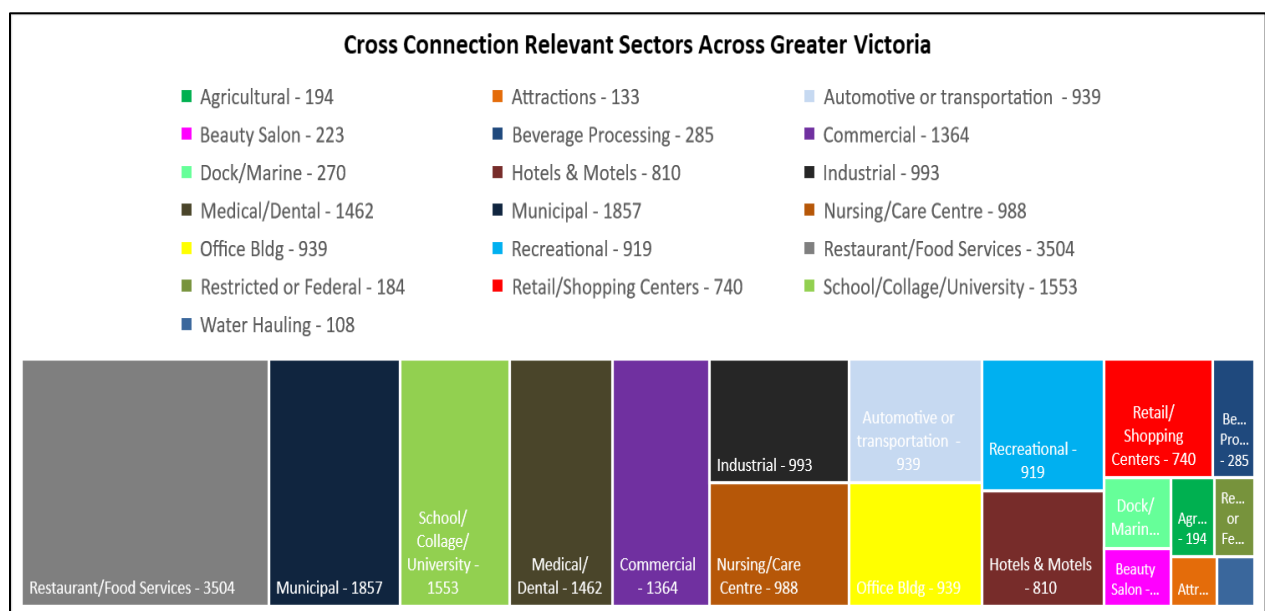
Figure 41 Facilities of Different Hazard Levels in Greater Victoria



**Figure 42 Backflow Devices in Greater Victoria according to their Type and Hazard Category**

In 2023, three cross connection related incidents were reported. These were all related to improperly installed lawn irrigation systems and were addressed by the respective municipal staff in collaboration with CRD CCC staff.

In 2023, the CRD completed a study on all bulk water connections to the CRD Transmission System to identify potential backflow risks. As per Bylaw No. 3516, all connections to CRD water mains shall be protected against backflow risks. This is consistent with requirements of many other large water suppliers in North America (e.g., Metro Vancouver, Seattle Public Utilities, Massachusetts Water Resource Utility, San Francisco Public Utilities Commission). An inventory of all known connections was created and all connections were ranked according to their risk to water quality in the supply system. Several high-risk connections were identified for upgrades to mitigate the backflow and water quality risk. The identified high-risk connections were added to the Drinking Water Safety Plan risk registry and will be addressed in the near future through the CRD Integrated Water & Infrastructure Services operations and/or capital programs.



**Figure 43 Cross Connection Relevant Sectors Across Greater Victoria**

## 8.0 CONCLUSIONS

1. The water quality data collected in 2023 indicates that the drinking water in Greater Victoria was of good quality and safe to drink. The drinking water temperature exceeded the aesthetic objective of 15°C between the end of July and the middle of October. This is the only parameter that system-wide did not meet water quality criteria listed in the *Guidelines for Canadian Drinking Water Quality*. This exceedance does have some minor operational implications for the local water suppliers and the temporary unpleasant experience for the customers.
2. Greater Victoria continues to enjoy a water supply in which *Giardia* and *Cryptosporidium* parasites are well below the levels commonly considered by the health authorities to be responsible for disease outbreaks. For many years, including 2023, all tests conducted on Sooke Lake samples did not detect any *Giardia* and *Cryptosporidium*.
3. The bacteriological quality of the raw source water was excellent in 2023. Total coliform concentrations during the summer months were naturally elevated but very low during the rest of the year. The total coliform summer concentrations in 2023 were slightly higher than in previous summers. This seasonal increase in bacteria load had no impact on the treated water quality. *E. coli* bacterial levels in the raw source water were very low for the entire year.
4. One sample from a Central Saanich sampling station tested positive for *E. coli* bacteria on June 12, 2023. Following emergency response procedures, including follow-up sampling/testing and an investigation, concluded that no actual drinking water contamination had occurred but that the sampling infrastructure was contaminated by dog feces. While it is impossible to completely prevent such a rare incident, there is virtually no chance that this could lead to a contamination of the drinking water in the system.
5. Consumers in the GVDWS received drinking water that had very low disinfection byproducts. Overall levels of trihalomethanes and haloacetic acids remain well below the Canadian guideline limits and the USEPA limits. The newly-monitored disinfection byproduct, Nitrosodimethylamine, was, if detected at all, only in concentrations well below the current MAC in the Canadian guidelines.
6. The CRD tested the source water for emerging contaminants such as 28 PFAS compounds and did not have any detections at detection limits of 2 ng/L. A few sporadic PFAS tests in the distribution systems detected some very low concentrations of one included compound. The found concentrations were well below the current health limits. More tests on the treated water will be conducted in 2024.
7. In response to several customer inquiries following a CTV media report in March 2023, CRD staff tested several water samples from asbestos cement water mains for asbestos fiber concentrations and either found none or only insignificant numbers and sizes of asbestos fibers. Health Canada does not have a drinking water guideline for asbestos fibers due to the low health risk from ingestion.
8. The algal activity in 2023 was in line with the long-term average trend in Sooke Lake Reservoir. The species that were active, and relatively abundant in 2023, belonged to known and low-risk algal species. Cyanobacteria, with the potential to produce harmful cyanotoxins under bloom conditions, were present, as usual, throughout the year. However, a stable and nutrient-poor ecosystem, such as the Sooke Lake Watershed, does not provide conditions needed for cyanobacteria or other adverse algal blooms with serious implications for the drinking water quality. These natural nutrient-poor conditions limit the biological productivity in Sooke Lake Reservoir, which is very favourable for a drinking water source.
9. CRD staff had to deal with a few operational challenges with water quality impact potential, such as the Main #4 and the Mt. Tolmie Reservoir leak repairs. Careful consideration of any water quality risks during planning of any procedure, as well as water quality monitoring during and after repair activities, has ensured that the safety of the drinking water remained protected and the risk to public health was low. Island Health was informed and consulted during these events.

10. The number of water quality inquiries and complaints received by CRD staff in 2023 was comparable to previous years. Staff noticed more inquiries about emerging contaminants, such as PFAS, asbestos or microplastics, that were subject of several recent media reports.
11. The CRD Transmission System, the CRD Juan de Fuca systems, and Central Saanich were not in full compliance with the *BC Drinking Water Protection Regulation*, due to samples containing total coliform concentrations higher than the limit of 10 CFU/100 mL. Central Saanich was also not in full compliance with the *BC Drinking Water Protection Regulation* due to an *E. coli* positive result. In all cases, no evidence of an actual drinking water contamination was found and it was concluded that no risk to public health existed.
12. The CRD Supply Storage Reservoirs, CRD Sooke/East Sooke, Sidney, Sidney, North Saanich, Saanich, Oak Bay and Victoria/Esquimalt systems were in full compliance with the *BC Drinking Water Protection Regulation*.
13. All systems did meet the monthly sampling requirements, as per *BC Drinking Water Protection Regulation*.
14. The analytical results in all CRD and municipal water systems show that the drinking water was of good quality and was safe for consumption at all times throughout 2023.



APPENDIX A

TABLE 1. 2023 UNTREATED (RAW) WATER QUALITY ENTERING GOLDSTREAM WATER TREATMENT PLANT  
(Guideline values provide reference only for untreated water)

| PARAMETER                               | 2023 ANALYTICAL RESULTS  |              |                  |          |          | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                    | Target Sampling Frequency |
|---|--------------------------|--------------|------------------|----------|----------|---------------------------|------------------------------|------------------|--------------------|---------------------------|
| Parameter Name                          | Units of Measure         | Median Value | Samples Analyzed | Range    |          | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range              |                           |
|   |                          |              |                  | Minimum  | Maximum  |                           |                              |                  | Minimum - Maximum  |                           |
| <b>Physical Parameters</b>              |                          |              |                  |          |          |                           |                              |                  |                    |                           |
| Alkalinity, Total                       | mg/L                     | 14.95        | 14               | 13.8     | 16.2     |                           | 15.3                         | 137              | 8.84 - 19.1        | 12/year                   |
| Carbon, Dissolved Organic               | mg/L as C                | 1.9          | 11               | 1.1      | 2.1      |                           | 1.7                          | 116              | < 0.5 - 4          | 12/year                   |
| Carbon, Total Organic                   | mg/L as C                | 1.80         | 11               | 1.60     | 2.10     | Guideline Archived        | 1.83                         | 117              | 0.82 - 3.9         | 12/year                   |
| Colour, True                            | TCU                      | 5            | 52               | < 2      | 8        | ≤15 AO                    | 6.2                          | 515              | < 2 - 19           | 52/year                   |
| Conductivity @ 25 C                     | uS/cm                    | 42.05        | 52               | 39       | 46.6     |                           | 42.25                        | 512              | 28.2 - AD 62.9     | 52/year                   |
| Hardness as CaCO <sub>3</sub>           | mg/L                     | 16.6         | 5                | 16       | 18.2     | No Guideline Required     | 17.2                         | 124              | 6.95 - 20.9        | 6/year                    |
| pH                                      | pH units                 | 7.255        | 56               | 6.9      | 7.7      | 7.0 - 10.5 AO             | 7.28                         | 544              | 6.45 - 7.94        | 52/year                   |
| Tannins and Lignins                     | mg/L                     | < 0.2        | 2                | < 0.2    | < 0.2    | Guideline Archived        | < 0.2                        | 22               | < 0.1 - 0.38       | 2/year                    |
| Total Dissolved Solids                  | mg/L                     | 28.00        | 11               | 22.00    | 38.00    | ≤500 AO                   | 26.8                         | 113              | <10 - 58           | 12/year                   |
| Total Suspended Solids                  | mg/L                     | < 1          | 11               | < 1      | < 1.3    |                           | <1.0                         | 116              | 0.1 - < 4          | 12/year                   |
| Total Solids                            | mg/L                     | 34.00        | 11               | 18.00    | 50.00    |                           | 28                           | 109              | 1.7 - 110          | 12/year                   |
| Turbidity, Grab Samples                 | NTU                      | 0.25         | 239              | 0.15     | 0.9      | 1.0 MAC                   | 0.3                          | 2,418            | 0.15 - 3.1         | 250/year                  |
| Ultraviolet Absorption, 5 cm            | Abs. @254 nm             | 0.242        | 51               | 0.186    | 0.31     |                           | 0.258                        | 503              | 0.133 - 88.2       | 52/year                   |
| Ultraviolet Transmittance               | %                        | 89           | 51               | 86.4     | 92       |                           | 88.8                         | 503              | 0.20 - 94.4        | 52/year                   |
| Water Temp., Grab Samples               | degrees C                | 8.6          | 240              | 4.1      | 20.5     | ≤15 AO                    | 10.2                         | 2,471            | 2.7 - 21.0         | 250/year                  |
| <b>Non-Metallic Inorganic Chemicals</b> |                          |              |                  |          |          |                           |                              |                  |                    |                           |
| Bromide                                 | ug/L as Br               | < 0.01       | 4                | < 0.01   | 0.012    |                           | < 0.01                       | 51               | 1.1e-005 - 0.013   | 4/year                    |
| Chloride                                | mg/L as Cl               | 1.95         | 4                | 1.7      | 2.9      | ≤ 250 AO                  | 2.4                          | 28               | < 0.045 - < 10     | 4/year                    |
| Cyanide                                 | mg/L as Cn               | < 0.0005     | 4                | < 0.0005 | < 0.0005 | 0.2 MAC                   | < 0.0005                     | 28               | < 0.0005 - < 0.006 | 4/year                    |
| Fluoride                                | mg/L as F                | < 0.05       | 4                | < 0.05   | < 0.05   | 1.5 MAC                   | 0.024                        | 29               | < 0.007 - < 0.05   | 4/year                    |
| Iodide, dissolved                       | mg/L as I                | < 0.1        | 2                | < 0.1    | < 0.1    |                           | < 0.1                        | 12               | < 0.1 - < 0.1      | 4/year                    |
| Nitrate, Dissolved                      | ug/L as N                | < 20         | 11               | < 20     | 37       | 45,000 MAC                | < 20                         | 109              | 0.3 - 46.4         | 12/year                   |
| Nitrite, Dissolved                      | ug/L as N                | < 5          | 11               | < 5      | < 5      | 3,000 MAC                 | < 5                          | 108              | < 0.3 - < 10       | 12/year                   |
| Nitrate + Nitrite                       | ug/L as N                | < 20         | 11               | < 20     | 37       |                           | < 20                         | 110              | 0.3 - 46.4         | 12/year                   |
| Nitrogen, Ammonia (Total)               | ug/L as N                | < 15         | 11               | < 15     | < 15     | No Guideline Required     | < 15                         | 114              | 0.079 - 130        | 12/year                   |
| Nitrogen, Total Kjeldahl                | ug/L as N                | 98           | 11               | 70       | 170      |                           | 103                          | 109              | 52.4 - 820         | 12/year                   |
| Nitrogen, Total                         | ug/L as N                | 100          | 11               | 75       | 170      |                           | 114.5                        | 114              | 49.4 - 610         | 12/year                   |
| Phosphate, Ortho, Dissolved             | ug/L as P                | < 1          | 11               | < 1      | 1.7      |                           | < 3                          | 110              | 0.1 - 24.3         | 12/year                   |
| Phosphate, Total, Dissolved             | ug/L as P                | 1.5          | 11               | < 1      | 3.1      |                           | 2.17                         | 113              | 0.35 - 31          | 12/year                   |
| Phosphate, Total                        | ug/L as P                | 3.20         | 11               | 1.90     | 7.80     |                           | 3.05                         | 114              | <1.0 - <10         | 12/year                   |
| Silica                                  | mg/L as SiO <sub>2</sub> | 4.6          | 11               | 4.1      | 4.9      |                           | 4.09                         | 101              | 2.96 - 5.6         | 12/year                   |
| Silicon                                 | ug/L as Si               | 2120         | 5                | 1770     | 2240     |                           | 1910                         | 77               | 681 - 2520         | 6/year                    |
| Sulphate                                | mg/L as SO <sub>4</sub>  | 1.1          | 11               | < 1      | 1.6      | ≤ 500 AO                  | 1.5                          | 113              | < 0.5 - < 10       | 12/year                   |

Appendix A, Table 1 continued

| PARAMETER                           | 2023 ANALYTICAL RESULTS  |              |                  |          |          | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                     | Target Sampling Frequency |
|-------------------------------------|--------------------------|--------------|------------------|----------|----------|---------------------------|------------------------------|------------------|---------------------|---------------------------|
| Parameter Name                      | Units of Measure         | Median Value | Samples Analyzed | Range    |          | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range               |                           |
|                                     |                          |              |                  | Minimum  | Maximum  |                           |                              |                  | Minimum - Maximum   |                           |
| Sulphide                            | mg/L as H <sub>2</sub> S | < 0.0018     | 11               | < 0.0018 | < 0.0018 | ≤ 0.05 AO                 | < 0.0018                     | 24               | < 0.0018 - < 0.0019 | 12/year                   |
| Sulphur                             | mg/L as S                | < 3          | 5                | < 3      | < 3      |                           | < 3                          | 76               | < 3 - < 3           | 6/year                    |
| <b>Metallic Inorganic Chemicals</b> |                          |              |                  |          |          |                           |                              |                  |                     |                           |
| Aluminum                            | ug/L as Al               | 10.6         | 5                | 3.4      | 20.5     | 2900 MAC / 100 OG         | 15.1                         | 77               | 3.9 - 52.3          | 6/year                    |
| Antimony                            | ug/L as Sb               | < 0.5        | 5                | < 0.5    | < 0.5    | 6 MAC                     | < 0.5                        | 77               | < 0.5 - < 5         | 6/year                    |
| Arsenic                             | ug/L as As               | < 0.1        | 5                | < 0.1    | < 0.1    | 10 MAC                    | < 0.1                        | 77               | < 0.1 - 0.24        | 6/year                    |
| Barium                              | ug/L as Ba               | 3.7          | 5                | 3.4      | 3.7      | 2000 MAC                  | 3.8                          | 77               | 1.6 - 5.3           | 6/year                    |
| Beryllium                           | ug/L as Be               | < 0.1        | 5                | < 0.1    | < 0.1    |                           | < 0.1                        | 77               | < 0.1 - < 10        | 6/year                    |
| Bismuth                             | ug/L as Bi               | < 1          | 5                | < 1      | < 1      |                           | < 1                          | 77               | < 1 - < 10          | 6/year                    |
| Boron                               | ug/L as B                | < 50         | 5                | < 50     | < 50     | 5000 MAC                  | < 50                         | 77               | < 50 - < 50         | 6/year                    |
| Cadmium                             | ug/L as Cd               | < 0.01       | 5                | < 0.01   | < 0.01   | 7 MAC                     | < 0.01                       | 77               | < 0.01 - 0.07       | 6/year                    |
| Calcium                             | mg/L as Ca               | 4.91         | 5                | 4.63     | 5.37     | No Guideline Required     | 4.93                         | 77               | 2.06 - 6.13         | 6/year                    |
| Chromium                            | ug/L as Cr               | < 1          | 5                | < 1      | 5.1      | 50 MAC                    | < 1                          | 77               | < 1 - < 1           | 6/year                    |
| Cobalt                              | ug/L as Co               | < 0.2        | 5                | < 0.2    | < 0.2    |                           | < 0.5                        | 77               | < 0.2 - < 0.5       | 6/year                    |
| Copper                              | ug/L as Cu               | 0.86         | 5                | 0.75     | 1.74     | 2000 MAC / ≤ 1000 AO      | 1.28                         | 77               | 0.46 - 13.9         | 6/year                    |
| Iron                                | ug/L as Fe               | 21.9         | 5                | 12.3     | 58.2     | ≤ 300 AO                  | 24                           | 77               | 12 - 217            | 6/year                    |
| Lead                                | ug/L as Pb               | < 0.2        | 5                | < 0.2    | < 0.2    | 5 MAC                     | < 0.2                        | 77               | < 0.2 - 0.3         | 6/year                    |
| Lithium                             | ug/L as Li               | < 2          | 5                | < 2      | < 2      |                           | < 5                          | 58               | < 2 - 10.4          | 6/year                    |
| Magnesium                           | mg/L as Mg               | 1.07         | 5                | 1.05     | 1.16     | No Guideline Required     | 1.17                         | 77               | 0.439 - 1.42        | 6/year                    |
| Manganese                           | ug/L as Mn               | 4.5          | 5                | 1.7      | 14.5     | 120 MAC / ≤ 20 AO         | 4.8                          | 77               | 1.4 - 81.8          | 6/year                    |
| Mercury, Total                      | ug/L as Hg               | < 0.0019     | 5                | < 0.0019 | 0.0055   | 1.0 MAC                   | < 0.01                       | 76               | < 0.0019 - < 10     | 6/year                    |
| Molybdenum                          | ug/L as Mo               | < 1          | 5                | < 1      | 4.9      |                           | < 1                          | 77               | < 1 - < 1           | 6/year                    |
| Nickel                              | ug/L as Ni               | < 1          | 5                | < 1      | 21.5     |                           | < 1                          | 77               | < 1 - < 1           | 6/year                    |
| Potassium                           | mg/L as K                | 0.135        | 5                | 0.125    | 0.141    |                           | 0.134                        | 77               | 0.081 - 0.214       | 6/year                    |
| Selenium                            | ug/L as Se               | < 0.1        | 5                | < 0.1    | < 0.1    | 50 MAC                    | < 0.1                        | 77               | < 0.1 - < 0.1       | 6/year                    |
| Silver                              | ug/L as Ag               | < 0.02       | 5                | < 0.02   | 0.071    | No Guideline Required     | < 0.02                       | 77               | < 0.02 - 0.066      | 6/year                    |
| Sodium                              | mg/L as Na               | 1.61         | 5                | 1.56     | 1.68     | ≤ 200 AO                  | 1.68                         | 77               | 0.651 - 2.91        | 6/year                    |
| Strontium                           | ug/L as Sr               | 14.5         | 5                | 13.7     | 16.1     | 7000 MAC                  | 15.2                         | 77               | 6.3 - 21.8          | 6/year                    |
| Thallium                            | ug/L as Tl               | < 0.01       | 5                | < 0.01   | < 0.01   |                           | < 0.01                       | 77               | < 0.01 - < 0.05     | 6/year                    |
| Tin                                 | ug/L as Sn               | < 5          | 5                | < 5      | < 5      |                           | < 5                          | 77               | < 5 - < 5           | 6/year                    |
| Titanium                            | mg/L as Ti               | < 5          | 5                | < 5      | < 5      |                           | < 5                          | 77               | < 5 - < 5           | 6/year                    |
| Uranium                             | ug/L as U                | < 0.1        | 5                | < 0.1    | < 0.1    | 20 MAC                    | < 0.1                        | 77               | < 0.01 - < 0.1      | 6/year                    |
| Vanadium                            | ug/L as V                | < 5          | 5                | < 5      | < 5      |                           | < 5                          | 77               | < 5 - < 5           | 6/year                    |
| Zinc                                | ug/L as Zn               | < 5          | 5                | < 5      | < 5      | ≤ 5000 AO                 | < 5                          | 77               | < 5.0 - 82.9        | 6/year                    |
| Zirconium                           | ug/L as Zr               | < 0.1        | 5                | < 0.1    | < 0.1    |                           | < 0.5                        | 77               | < 0.1 - < 0.5       | 6/year                    |

Appendix A, Table 1 continued

| PARAMETER<br>Parameter Name            | 2023 ANALYTICAL RESULTS |  |                     |         |         | CANADIAN GUIDELINES<br>≤ = Less than or equal to | TEN YEAR RESULTS (2013-2022)                 |                     |                   | Target<br>Sampling<br>Frequency |
|--|-------------------------|--|---------------------|---------|---------|--|--|---------------------|-------------------|---------------------------------|
|  | Units of<br>Measure     | Median<br>Value                              | Samples<br>Analyzed | Range   |         |  | 10 Year<br>Median                            | Samples<br>Analyzed | Range             |                                 |
|  |                         |  |                     | Minimum | Maximum |  |  |                     | Minimum - Maximum |                                 |
| <b>Microbial Parameters</b>            |                         |  |                     |         |         |  |  |                     |                   |                                 |
| <b>Coliform Bacteria</b>               |                         |  |                     |         |         |  |  |                     |                   |                                 |
| Coliforms, Total                       | Coliforms/100 mL        | 5  | 243                 | < 1     | 770     |  | 10   | 2,421               | 0 - G 24200       | 250/year                        |
| E. coli                                | E. coli/100 mL          | < 1  | 242                 | < 1     | 1       |  | < 1  | 2,424               | 0 - 13            | 250/year                        |
| <b>Heterotrophic / Other Bacteria</b>  |                         |  |                     |         |         |  |  |                     |                   |                                 |
| Hetero. Plate Count, 28C (7 day)       | CFU/1 mL                | 360  | 240                 | 18      | 1300    |  | 330  | 2,305               | < 1 - 7200        | 250/year                        |
| <b>Cyanobacterial Toxins</b>           |                         |  |                     |         |         |  |  |                     |                   |                                 |
| Anatoxin a                             | ug/L                    | Analyzed as required - last analyzed in 2005 |                     |         |         |  | Analyzed as required - last analyzed in 2005 |                     |                   |                                 |
| Microcystin-LR                         | ug/L                    | Analyzed as required - last analyzed in 2011 |                     |         |         | 1.5 MAC (Total Microcystins)                     | Analyzed as required - last analyzed in 2011 |                     |                   |                                 |
| <b>Parasites</b>                       |                         |  |                     |         |         |  |  |                     |                   |                                 |
| Cryptosporidium, Total oocysts         | oocysts/100 L           | < 0.1  | 8                   | < 0.1   | < 0.1   | Zero detection desirable                         | < 0.1  | 90                  | < 1 - 2           | 8/year                          |
| Giardia, Total cysts                   | cysts/100 L             | < 0.1  | 8                   | < 0.1   | < 0.1   | Zero detection desirable                         | < 0.1  | 90                  | < 1 - 2           | 8/year                          |
| <b>Radiological Parameters</b>         |                         |  |                     |         |         |  |  |                     |                   |                                 |
| Gross alpha radiation                  | Bq/L                    | 0.02   | 1                   | 0.02    | 0.02    | 0.5 (Screening Value)                            | 0.025  | 14                  | < 0.02 - 0.06     | 2/year                          |
| Gross beta radiation                   | Bq/L                    | 0.04   | 1                   | 0.04    | 0.04    | 1.0 (Screening Value)                            | < 0.02                                       | 14                  | < 0.02 - 0.11     | 2/year                          |
| Iodine-131                             | Bq/L                    | < 0.4  | 1                   | < 0.4   | < 0.4   | 6 Bq/L   | < 0.2  | 14                  | < 0.1 - < 0.4     | Special                         |
| Cesium-137                             | Bq/L                    | < 0.1  | 1                   | < 0.1   | < 0.1   | 10 Bq/L  | < 0.2  | 14                  | < 0.04 - < 0.2    | Special                         |
| <b>Organic Parameters</b>              |                         |  |                     |         |         |  |  |                     |                   |                                 |
| <b>Pesticides/Herbicides</b>           |                         |  |                     |         |         |  |  |                     |                   |                                 |
| 1,4-DDD                                | ug/L                    | < 0.001                                      | 2                   | < 0.001 | < 0.001 | Guideline Archived                               | < 0.001                                      | 8                   | < 0.001 - < 0.005 | 2/year                          |
| 1,4'-DDE                               | ug/L                    | < 0.001                                      | 2                   | < 0.001 | < 0.001 | Guideline Archived                               | < 0.001                                      | 8                   | < 0.001 - < 0.005 | 2/year                          |
| 1,4'-DDT                               | ug/L                    | < 0.001                                      | 2                   | < 0.001 | < 0.001 | Guideline Archived                               | < 0.001                                      | 8                   | < 0.001 - < 0.005 | 2/year                          |
| 2,4,5-T                                | ug/L                    | < 0.08                                       | 2                   | < 0.08  | < 0.08  | Guideline Archived                               | < 0.08                                       | 19                  | < 0.08 - < 1      | 2/year                          |
| 2,4,5-TP (Silvex)                      | ug/L                    | < 0.08                                       | 2                   | < 0.08  | < 0.08  | Guideline Archived                               | 0.3  | 14                  | < 0.01 - < 1.0    | 2/year                          |
| 2,4-D (2,4-Dichlorophenoxyacetic acid) | ug/L                    | < 0.05                                       | 2                   | < 0.05  | < 0.05  | 100 MAC  | < 0.1  | 14                  | < 0.05 - < 1      | 2/year                          |
| 2,4-D (BEE)                            | ug/L                    | < 0.5  | 2                   | < 0.5   | < 0.5   |  | < 2  | 25                  | < 0.5 - < 2       | 2/year                          |
| 2,4-DP (Dichlorprop)                   | ug/L                    | < 0.08                                       | 2                   | < 0.08  | < 0.08  |  | < 0.08                                       | 18                  | < 0.08 - < 1.0    | 2/year                          |
| 4,4'-DDD                               | ug/L                    | < 0.001                                      | 2                   | < 0.001 | < 0.001 | Guideline Archived                               | < 0.001                                      | 8                   | < 0.001 - < 0.005 | 2/year                          |
| 4,4'-DDE                               | ug/L                    | < 0.001                                      | 2                   | < 0.001 | < 0.001 | Guideline Archived                               | < 0.001                                      | 8                   | < 0.001 - < 0.005 | 2/year                          |
| 4,4'-DDT                               | ug/L                    | < 0.001                                      | 2                   | < 0.001 | < 0.001 | Guideline Archived                               | < 0.001                                      | 8                   | < 0.001 - < 0.005 | 2/year                          |
| Alachlor                               | ug/L                    | Not analyzed in 2023                         |                     |         |         | Guideline Archived                               | < 0.5  | 4                   | < 0.5 - < 0.5     | 2/year                          |
| Aldicarb                               | ug/L                    | < 0.1  | 2                   | < 0.1   | < 0.1   | Guideline Archived                               | < 0.1  | 20                  | < 0.1 - < 5       | 2/year                          |
| Aldrin                                 | ug/L                    | < 0.003                                      | 2                   | < 0.003 | < 0.003 |  | < 0.003                                      | 19                  | < 0.003 - < 0.005 | 2/year                          |
| Aldrin + Dieldrin                      | ug/L                    | < 0.003                                      | 3                   | < 0.003 | < 0.005 | Guideline Archived                               | < 0.003                                      | 13                  | < 0.003 - < 0.005 | 2/year                          |
| Atrazine                               | ug/L                    | < 0.05                                       | 2                   | < 0.05  | < 0.05  | 5 MAC  | < 0.1  | 20                  | < 0.05 - < 1      | 2/year                          |
| Azinphos-methyl                        | ug/L                    | < 0.2  | 2                   | < 0.2   | < 0.2   | Guideline Archived                               | < 0.2  | 6                   | < 0.2 - < 0.2     | 2/year                          |
| BHC (alpha)                            | ug/L                    | < 0.003                                      | 2                   | < 0.003 | < 0.003 |  | < 0.003                                      | 19                  | < 0.003 - < 0.005 | 2/year                          |

Appendix A, Table 1 continued

| PARAMETER<br><br>Parameter Name | 2023 ANALYTICAL RESULTS |                      |                     |         |         | CANADIAN GUIDELINES<br><br>≤ = Less than or equal to | TEN YEAR RESULTS (2013-2022) |                     |                            | Target<br>Sampling<br>Frequency |
|---------------------------------|-------------------------|----------------------|---------------------|---------|---------|--|------------------------------|---------------------|----------------------------|---------------------------------|
|                                 | Units of<br>Measure     | Median<br>Value      | Samples<br>Analyzed | Range   |         |  | 10 Year<br>Median            | Samples<br>Analyzed | Range<br>Minimum - Maximum |                                 |
|                                 |                         |                      |                     | Minimum | Maximum |  |                              |                     |                            |                                 |
| BHC (beta)                      | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 19                  | < 0.003 - < 0.005          | 2/year                          |
| BHC (delta)                     | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 19                  | < 0.003 - < 0.5            | 2/year                          |
| Bendiocarb                      | ug/L                    | < 0.1                | 2                   | < 0.1   | < 0.1   | Guideline Archived                                   | < 0.1                        | 20                  | < 0.1 - < 2                | Irregular                       |
| Bromacil                        | ug/L                    | < 0.05               | 2                   | < 0.05  | < 0.05  |  | < 0.1                        | 18                  | < 0.05 - < 0.1             | 2/year                          |
| Bromoxynil                      | ug/L                    | < 0.02               | 2                   | < 0.02  | < 0.02  | 30 MAC   | < 0.1                        | 18                  | < 0.02 - < 0.1             | 2/year                          |
| Captan                          | ug/L                    | < 0.1                | 2                   | < 0.1   | < 0.1   |  | < 0.1                        | 15                  | < 0.003 - < 1              | 2/year                          |
| Carbaryl                        | ug/L                    | < 0.1                | 2                   | < 0.1   | < 0.1   | Guideline Archived                                   | < 0.1                        | 20                  | < 0.1 - < 5                | 2/year                          |
| Carbofuran                      | ug/L                    | < 0.1                | 2                   | < 0.1   | < 0.1   | Guideline Archived                                   | < 0.1                        | 20                  | < 0.1 - < 5                | 2/year                          |
| Chlordane (alpha)               | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 | Guideline Archived                                   | < 0.003                      | 18                  | < 0.003 - < 0.005          | 2/year                          |
| Chlordane (gamma)               | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 | Guideline Archived                                   | < 0.003                      | 18                  | < 0.003 - < 0.005          | 2/year                          |
| Chlorpyrifos (Dursban)          | ug/L                    | < 0.01               | 2                   | < 0.01  | < 0.01  | 90 MAC   | < 0.01                       | 20                  | < 0.0008 - < 2             | 2/year                          |
| Chlorothalonil                  | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 16                  | < 0.003 - < 0.05           | 2/year                          |
| Cyanazine (Bladex)              | ug/L                    | < 0.05               | 2                   | < 0.05  | < 0.05  | Guideline Archived                                   | < 0.1                        | 19                  | < 0.05 - < 5               | 2/year                          |
| Demeton                         | ug/L                    | < 2                  | 2                   | < 2     | < 2     |  | < 2                          | 14                  | < 2 - < 2                  | 2/year                          |
| Diazinon                        | ug/L                    | < 0.02               | 2                   | < 0.02  | < 0.02  | Guideline Archived                                   | < 0.02                       | 21                  | < 0.002 - < 2              | 2/year                          |
| Dicamba                         | ug/L                    | < 0.005              | 2                   | < 0.005 | < 0.005 | 110 MAC  | < 0.006                      | 20                  | < 0.005 - < 1              | 2/year                          |
| Diclofop-methyl                 | ug/L                    | < 0.05               | 2                   | < 0.05  | < 0.05  | Guideline Archived                                   | < 0.05                       | 17                  | < 0.0007 - < 0.9           | 2/year                          |
| Dichlorvos                      | ug/L                    | < 2                  | 2                   | < 2     | < 2     |  | < 2                          | 18                  | < 2 - < 2                  | 2/year                          |
| Dieldrin                        | ug/L                    | < 0.002              | 2                   | < 0.002 | < 0.002 |  | < 0.002                      | 19                  | < 0.002 - < 0.005          | 2/year                          |
| Dimethoate                      | ug/L                    | < 0.05               | 2                   | < 0.05  | < 0.05  | 20 MAC   | < 0.05                       | 6                   | < 0.05 - < 0.05            | 2/year                          |
| Dinoseb (DNBP)                  | ug/L                    | < 0.02               | 2                   | < 0.02  | < 0.02  | Guideline Archived                                   | < 0.05                       | 8                   | < 0.02 - < 0.05            | 2/year                          |
| Diquat                          | ug/L                    | < 7                  | 2                   | < 7     | < 7     | 50 MAC   | < 7                          | 19                  | < 7 - < 350                | 2/year                          |
| Endosulfan I                    | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 18                  | < 0.003 - < 0.005          | 2/year                          |
| Endosulfan II                   | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 18                  | < 0.003 - < 0.005          | 2/year                          |
| Endosulfan Sulphate             | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 19                  | < 0.003 - < 0.005          | 2/year                          |
| Endosulfan (Total)              | ug/L                    | < 0.003              | 3                   | < 0.003 | < 0.005 |  | < 0.003                      | 17                  | < 0.003 - < 0.005          | 2/year                          |
| Endrin                          | ug/L                    | < 0.005              | 2                   | < 0.005 | < 0.005 | Guideline Archived                                   | < 0.005                      | 19                  | < 0.005 - < 0.005          | 2/year                          |
| Endrin Aldehyde                 | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 20                  | < 0.003 - < 0.005          | 2/year                          |
| Endrin Ketone                   | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 19                  | < 0.003 - < 0.005          | 2/year                          |
| Ethion                          | ug/L                    | < 1                  | 2                   | < 1     | < 1     |  | < 1                          | 6                   | < 1 - < 1                  | 2/year                          |
| Parathion Ethyl                 | ug/L                    | Not analyzed in 2023 |                     |         |         |  | < 1                          | 13                  | < 1.0 - < 2.0              | 2/year                          |
| Fenchlorophos (Ronnel)          | ug/L                    | < 2                  | 2                   | < 2     | < 2     |  | < 2                          | 19                  | < 0.5 - < 2                | 2/year                          |
| Fenthion                        | ug/L                    | < 1                  | 2                   | < 1     | < 1     |  | < 1                          | 19                  | < 0.5 - < 1                | 2/year                          |
| Fonofos                         | ug/L                    | < 2                  | 2                   | < 2     | < 2     |  | < 2                          | 19                  | < 0.5 - < 2                | 2/year                          |
| Glyphosate                      | ug/L                    | < 10                 | 2                   | < 10    | < 10    | 280 MAC  | < 10                         | 20                  | < 10 - < 10                | 2/year                          |
| Heptachlor                      | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 | Guideline Archived                                   | < 0.003                      | 19                  | < 0.003 - < 0.005          | 2/year                          |
| Heptachlor Epoxide              | ug/L                    | < 0.003              | 2                   | < 0.003 | < 0.003 | Guideline Archived                                   | < 0.003                      | 19                  | < 0.003 - < 0.005          | 2/year                          |
| Imazapyr                        | ug/L                    | < 0.1                | 2                   | < 0.1   | < 0.1   |  | < 0.1                        | 14                  | < 0.1 - < 0.1              | 2/year                          |
| IPBC                            | ug/L                    | < 0.1                | 2                   | < 0.1   | < 0.1   |  | < 0.1                        | 14                  | < 0.1 - < 0.1              | 2/year                          |

Appendix A, Table 1 continued

| PARAMETER                                       | 2023 ANALYTICAL RESULTS |                      |                  |         |         | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                   | Target Sampling Frequency |
|---|-------------------------|----------------------|------------------|---------|---------|---------------------------|------------------------------|------------------|-------------------|---------------------------|
| Parameter Name                                  | Units of Measure        | Median Value         | Samples Analyzed | Range   |         | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range             |                           |
|   |                         |                      |                  | Minimum | Maximum |                           |                              |                  | Minimum - Maximum |                           |
| Malathion                                       | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  | 190 MAC                   | < 0.05                       | 21               | < 0.002 - < 2     | 2/year                    |
| MCPA  | ug/L                    | < 0.02               | 2                | < 0.02  | < 0.02  | 350 MAC                   | < 0.03                       | 27               | < 0.02 - < 2      | 2/year                    |
| MCPP  | ug/L                    | 0.29                 | 4                | < 0.08  | < 0.5   |                           | < 2                          | 18               | < 0.08 - < 2      | 2/year                    |
| Methoxychlor                                    | ug/L                    | < 0.003              | 2                | < 0.003 | < 0.003 | Guideline Archived        | < 0.003                      | 18               | < 0.003 - < 0.01  | 2/year                    |
| Methyl Parathion                                | ug/L                    | < 2                  | 2                | < 2     | < 2     | Guideline Archived        | < 2                          | 20               | < 0.1 - < 2       | 2/year                    |
| Metolachlor                                     | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  | Guideline Archived        | < 0.1                        | 20               | < 0.05 - < 5      | 2/year                    |
| Metribuzin (Sencor)                             | ug/L                    | < 0.1                | 2                | < 0.1   | < 0.1   | 80 MAC                    | < 0.1                        | 20               | < 0.0004 - < 5    | 2/year                    |
| Mevinphos                                       | ug/L                    | < 2                  | 2                | < 2     | < 2     |                           | < 2                          | 18               | < 0.5 - < 2       | 2/year                    |
| Mirex   | mg/L                    | < 0.003              | 2                | < 0.003 | < 0.003 | Guideline Archived        | < 0.003                      | 19               | < 0.003 - < 0.005 | 2/year                    |
| Nitrotriacetic acid (NTA)                       | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  | 400 MAC                   | < 0.05                       | 19               | < 0.05 - 0.099    | Irregular                 |
| Oxychlorthane                                   | ug/L                    | < 0.003              | 2                | < 0.003 | < 0.003 |                           | < 0.003                      | 15               | < 0.003 - < 0.005 | 2/year                    |
| Parathion                                       | ug/L                    | <0.05                | 2                | < 0.05  | <0.05   | Guideline Archived        | < 0.05                       | 25               | < 0.0004 - < 2    | 2/year                    |
| Paraquat (ion)                                  | ug/L                    | < 1                  | 2                | < 1     | < 1     | Guideline Archived        | < 1                          | 19               | < 1 - < 1         | 2/year                    |
| Permethrin                                      | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  |                           | < 0.04                       | 16               | < 0.0005 - < 3.3  | 2/year                    |
| Phorate (Thimet)                                | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  | Guideline Archived        | < 0.05                       | 20               | < 0.0003 - < 1    | 2/year                    |
| Phosmet   | ug/L                    | < 2                  | 2                | < 2     | < 2     |                           | < 2                          | 19               | < 0.5 - < 2       | 2/year                    |
| Picloram  | ug/L                    | < 0.08               | 2                | < 0.08  | < 0.08  | Guideline Archived        | <0.1                         | 20               | <0.08 - <5.0      | 2/year                    |
| Prometryn                                       | ug/L                    | < 1                  | 2                | < 1     | < 1     |                           | < 1                          | 17               | < 0.25 - < 1      | Irregular                 |
| Simazine  | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  | Guideline Archived        | < 0.1                        | 20               | < 0.05 - < 2      | 2/year                    |
| Tebuthiuron                                     | ug/L                    | < 0.1                | 2                | < 0.1   | < 0.1   |                           | < 0.1                        | 14               | < 0.1 - < 0.1     | 2/year                    |
| Temephos  | ug/L                    | Not analyzed in 2023 |                  |         |         | Guideline Archived        | < 10                         | 5                | < 10 - < 10       | 2/year                    |
| Terbufos  | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  | Guideline Archived        | < 0.05                       | 21               | < 0.0002 - < 1    | 2/year                    |
| Toxaphene                                       | ug/L                    | < 0.2                | 2                | < 0.2   | < 0.2   | Guideline Archived        | < 0.2                        | 8                | < 0.2 - < 0.2     | 2/year                    |
| Trifluralin                                     | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  | Guideline Archived        | < 0.05                       | 21               | < 0.0003 - < 5    | 2/year                    |
| <b>Polycyclic Aromatic Hydrocarbons (PAH's)</b> |                         |                      |                  |         |         |                           |                              |                  |                   |                           |
| Acenaphthene                                    | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.04                       | 21               | < 0.01 - < 0.2    | 2/year                    |
| Acenaphthylene                                  | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.04                       | 21               | < 0.01 - < 0.2    | 2/year                    |
| Anthracene                                      | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.01                       | 21               | < 0.01 - < 0.1    | 2/year                    |
| Benzo(a)anthracene                              | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.01                       | 21               | < 0.01 - < 0.1    | 2/year                    |
| Benzo(a)pyrene                                  | ug/L                    | < 0.005              | 2                | < 0.005 | < 0.005 | 0.04 MAC                  | < 0.005                      | 21               | < 0.005 - < 0.05  | 2/year                    |
| Benzo(b)fluoranthene                            | ug/L                    | Not analyzed in 2023 |                  |         |         | Guideline Archived        | < 0.04                       | 14               | < 0.01 - < 0.2    | 2/year                    |
| Benzo(g,h,i)perylene                            | ug/L                    | < 0.02               | 2                | < 0.02  | < 0.02  | Guideline Archived        | < 0.04                       | 21               | < 0.02 - < 0.2    | 2/year                    |
| Benzo(b&j)fluoranthene                          | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.01                       | 4                | < 0.01 - < 0.04   | 2/year                    |
| Benzo(k)fluoranthene                            | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.04                       | 21               | < 0.01 - < 0.2    | 2/year                    |
| Chrysene  | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.02                       | 21               | < 0.01 - < 0.15   | 2/year                    |
| Dibenz(a,h)anthracene                           | ug/L                    | < 0.02               | 2                | < 0.02  | < 0.02  | Guideline Archived        | < 0.02                       | 20               | < 0.003 - < 0.2   | 2/year                    |
| Fluoranthene                                    | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.02                       | 21               | < 0.01 - < 0.1    | 2/year                    |
| Fluorene  | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  | Guideline Archived        | < 0.03                       | 21               | < 0.01 - < 0.15   | 2/year                    |
| Indeno(1,2,3-c,d)pyrene                         | ug/L                    | < 0.02               | 2                | < 0.02  | < 0.02  | Guideline Archived        | < 0.05                       | 20               | < 0.02 - < 0.3    | 2/year                    |

Appendix A, Table 1 continued

| PARAMETER                                 | 2023 ANALYTICAL RESULTS |              |                  |           |           | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                      | Target Sampling Frequency |
|---|-------------------------|--------------|------------------|-----------|-----------|---------------------------|------------------------------|------------------|----------------------|---------------------------|
| Parameter Name                            | Units of Measure        | Median Value | Samples Analyzed | Range     |           | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range                |                           |
|   |                         |              |                  | Minimum   | Maximum   |                           |                              |                  | Minimum - Maximum    |                           |
| Naphthalene                               | ug/L                    | < 0.01       | 2                | < 0.01    | < 0.01    | Guideline Archived        | < 0.1                        | 20               | < 0.01 - < 2.5       | 2/year                    |
| Phenanthrene                              | ug/L                    | < 0.01       | 2                | < 0.01    | < 0.01    | Guideline Archived        | < 0.03                       | 21               | < 0.01 - < 0.15      | 2/year                    |
| Pyrene                                    | ug/L                    | < 0.01       | 2                | < 0.01    | < 0.01    | Guideline Archived        | 0.027                        | 21               | < 0.01 - < 0.15      | 2/year                    |
| Volatile Hydrocarbons                     | ug/L                    | < 300        | 4                | < 300     | < 300     | Guideline Archived        | < 300                        | 27               | < 300 - < 300        | 2/year                    |
| <b>Phenols</b>                            |                         |              |                  |           |           |                           |                              |                  |                      |                           |
| 2,3,4,5-Tetrachlorophenol                 | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     |                           | < 0.5                        | 15               | < 0.1 - < 1          | 2/year                    |
| 2,3,4,6-Tetrachlorophenol                 | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     | Guideline Archived        | < 0.5                        | 18               | < 0.1 - < 1          | 2/year                    |
| 2,3,5,6-Tetrachlorophenol                 | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     |                           | < 0.5                        | 15               | < 0.1 - < 1          | 2/year                    |
| 2,4,6-Trichlorophenol                     | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     | 5.0 MAC and ≤ 2.0 AO      | < 0.1                        | 21               | < 0.1 - < 2          | 2/year                    |
| 2,4-Dichlorophenol                        | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     | Guideline Archived        | < 0.1                        | 7                | < 0.1 - < 0.5        | 2/year                    |
| 2,4-Dimethylphenol                        | ug/L                    | < 2.5        | 2                | < 2.5     | < 2.5     |                           | < 0.05                       | 19               | < 0.05 - < 10.0      | 2/year                    |
| 2,4-Dinitrophenol                         | ug/L                    | < 6.5        | 2                | < 6.5     | < 6.5     |                           | < 1.3                        | 21               | < 0.05 - < 26        | 2/year                    |
| 2-Chlorophenol                            | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     |                           | < 0.1                        | 21               | < 0.1 - < 2          | 2/year                    |
| 2-Nitrophenol                             | ug/L                    | < 2.5        | 2                | < 2.5     | < 2.5     |                           | < 0.5                        | 15               | < 0.5 - < 2.5        | 2/year                    |
| 4,6-Dinitro-2-Methylphenol                | ug/L                    | < 2.5        | 2                | < 2.5     | < 2.5     |                           | < 0.5                        | 21               | < 0.5 - < 10         | 2/year                    |
| 4-Chloro-3-Methylphenol                   | ug/L                    | < 0.25       | 2                | < 0.25    | < 0.25    |                           | < 0.2                        | 15               | < 0.2 - < 1          | 2/year                    |
| 4-Nitrophenol                             | ug/L                    | < 2.5        | 2                | < 2.5     | < 2.5     |                           | < 0.5                        | 21               | < 0.5 - < 10         | 2/year                    |
| Alpha-Terpineol                           | ug/L                    | < 5          | 2                | < 5       | < 5       |                           | < 1                          | 21               | < 1 - < 20           | 2/year                    |
| Pentachlorophenol                         | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     | 60 MAC and ≤ 30 AO        | < 0.1                        | 21               | < 0.1 - < 2          | 2/year                    |
| Phenol                                    | ug/L                    | < 1.5        | 6                | < 1.5     | < 2.5     | Guideline Archived        | < 1.5                        | 25               | < 0.5 - < 10         | 2/year                    |
| <b>Polychlorinated Biphenyls (PCBs)</b>   |                         |              |                  |           |           |                           |                              |                  |                      |                           |
| PCB-1016                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 17               | < 0.00005 - < 0.0001 | Irregular                 |
| PCB-1221                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 17               | < 0.00005 - < 0.0001 | Irregular                 |
| PCB-1232                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 17               | < 0.00005 - < 0.0001 | Irregular                 |
| PCB-1242                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 17               | < 0.00005 - < 0.0001 | Irregular                 |
| PCB-1248                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 17               | < 0.00005 - < 0.0001 | Irregular                 |
| PCB-1254                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 17               | < 0.00005 - < 0.0001 | Irregular                 |
| PCB-1260                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 18               | < 0.00005 - < 0.0001 | Irregular                 |
| PCB-1262                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 11               | < 0.00005 - < 0.0001 | Irregular                 |
| PCB-1268                                  | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 11               | < 0.00005 - < 0.0001 | Irregular                 |
| Total PCBs                                | ug/L                    | < 0.00005    | 2                | < 0.00005 | < 0.00005 | Guideline Archived        | < 0.00005                    | 17               | < 0.00005 - < 0.0001 | Irregular                 |
| <b>Other Synthetic Chemicals</b>          |                         |              |                  |           |           |                           |                              |                  |                      |                           |
| 1,1,1-Trichloroethane                     | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     |                           | < 0.5                        | 21               | < 0.5 - < 0.5        | 2/year                    |
| 1,1,1,2-Tetrachloroethane                 | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     |                           | < 0.5                        | 21               | < 0.5 - < 0.5        | 2/year                    |
| 1,1,2,2-Tetrachloroethane                 | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     |                           | < 0.5                        | 20               | < 0.5 - < 0.5        | 2/year                    |
| 1,1,2-Trichloroethane                     | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     |                           | < 0.5                        | 21               | < 0.5 - < 0.5        | 2/year                    |
| 1,1-Dichloroethane                        | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     |                           | < 0.5                        | 21               | < 0.5 - < 0.5        | 2/year                    |
| 1,1-Dichloroethene (1,1-Dichloroethylene) | ug/L                    | < 0.5        | 2                | < 0.5     | < 0.5     | 14 MAC                    | < 0.5                        | 18               | < 0.5 - < 0.5        | 2/year                    |

Appendix A, Table 1 continued

| PARAMETER                                | 2023 ANALYTICAL RESULTS |                      |                  |         |         | CANADIAN GUIDELINES  | TEN YEAR RESULTS (2013-2022) |                  |                 | Target Sampling Frequency |
|--|-------------------------|----------------------|------------------|---------|---------|----------------------|------------------------------|------------------|-----------------|---------------------------|
|  | Units of Measure        | Median Value         | Samples Analyzed | Range   |         |                      | 10 Year Median               | Samples Analyzed | Range           |                           |
|  |                         |                      |                  | Minimum | Maximum |                      |                              |                  |                 |                           |
| 1,2,3-Trichlorobenzene                   | ug/L                    | < 2                  | 2                | < 2     | < 2     |                      | < 2                          | 19               | < 2 - < 2       | 2/year                    |
| 1,2,4-Trichlorobenzene                   | ug/L                    | < 2                  | 2                | < 2     | < 2     |                      | < 2                          | 21               | < 0.04 - < 2    | 2/year                    |
| 1,2-Dibromoethane                        | ug/L                    | < 0.2                | 2                | < 0.2   | < 0.2   |                      | < 0.2                        | 19               | < 0.2 - < 0.2   | 2/year                    |
| 1,2-Dichlorobenzene                      | ug/L                    | < 0.5                | 2                | < 0.5   | < 0.5   | Guideline Archived   | < 0.5                        | 21               | < 0.5 - < 0.5   | 2/year                    |
| 1,2-Dichloroethane                       | ug/L                    | < 0.5                | 2                | < 0.5   | < 0.5   | 5.0 MAC              | < 0.5                        | 21               | < 0.5 - < 0.5   | 2/year                    |
| 1,2-Dichloroethene (cis)                 | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 1       | 2/year                    |
| 1,2-dichloroethene (trans)               | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 1       | 2/year                    |
| 1,2-Dichloropropane                      | ug/L                    | < 0.5                | 2                | < 0.5   | < 0.5   |                      | < 0.5                        | 21               | < 0.5 - < 0.5   | 2/year                    |
| 1,2-Diphenylhydrazine                    | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  |                      | < 0.01                       | 21               | < 0.01 - < 0.2  | 2/year                    |
| 1,3-Dichlorobenzene                      | ug/L                    | < 0.5                | 2                | < 0.5   | < 0.5   |                      | < 0.5                        | 20               | < 0.5 - < 0.5   | 2/year                    |
| 1,3-Dichloropropene (cis)                | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 1       | 2/year                    |
| 1,3-Dichloropropene (trans)              | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 1       | 2/year                    |
| 1,4-Dichlorobenzene                      | ug/L                    | < 0.5                | 2                | < 0.5   | < 0.5   | 5.0 MAC and ≤ 1.0 AO | < 0.5                        | 21               | < 0.5 - < 0.5   | 2/year                    |
| 2,4-Dinitrotoluene                       | ug/L                    | < 0.25               | 2                | < 0.25  | < 0.25  |                      | < 0.25                       | 21               | < 0.05 - < 1.3  | 2/year                    |
| 2,6-Dinitrotoluene                       | ug/L                    | < 0.25               | 2                | < 0.25  | < 0.25  |                      | < 0.05                       | 21               | < 0.05 - < 1    | 2/year                    |
| 2-Chloronaphthalene                      | ug/L                    | < 0.25               | 2                | < 0.25  | < 0.25  |                      | < 0.05                       | 21               | < 0.05 - < 1    | 2/year                    |
| 1-Methylnaphthalene                      | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  |                      | < 0.01                       | 10               | < 0.01 - < 0.05 | 2/year                    |
| 2-Methylnaphthalene                      | ug/L                    | < 0.01               | 2                | < 0.01  | < 0.01  |                      | < 0.03                       | 21               | < 0.01 - 0.16   | 2/year                    |
| 3,3'-Dichlorobenzidene                   | ug/L                    | < 0.5                | 2                | < 0.5   | < 0.5   |                      | < 0.1                        | 20               | < 0.1 - < 2     | 2/year                    |
| 4-Bromophenyl-phenylether                | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  |                      | < 0.01                       | 21               | < 0.01 - < 0.2  | 2/year                    |
| 4-Chlorophenyl-phenylether               | ug/L                    | < 0.25               | 2                | < 0.25  | < 0.25  |                      | < 0.25                       | 21               | < 0.05 - < 1    | 2/year                    |
| Atrazine                                 | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  | 5.0 MAC              | < 0.1                        | 20               | < 0.05 - < 1    | 2/year                    |
| Benzene                                  | ug/L                    | < 0.4                | 4                | < 0.4   | < 0.4   | 5.0 MAC              | < 0.4                        | 29               | < 0.4 - < 0.4   | 2/year                    |
| Benzidine                                | ug/L                    | Not analyzed in 2023 |                  |         |         |                      | < 10                         | 9                | < 10 - < 50     | 2/year                    |
| Bis(-2-chloroethoxy) methane             | ug/L                    | Not analyzed in 2023 |                  |         |         |                      | < 0.25                       | 1                | < 0.25 - < 0.25 | 2/year                    |
| Bis(-2-chloroethyl) ether                | ug/L                    | < 0.25               | 2                | < 0.25  | < 0.25  |                      | < 0.05                       | 21               | < 0.05 - < 1    | 2/year                    |
| Bis(2-chloroisopropyl) ether             | ug/L                    | Not analyzed in 2023 |                  |         |         |                      | < 0.25                       | 1                | < 0.25 - < 0.25 | 2/year                    |
| Bis(2-ethylhexyl) phthalate              | ug/L                    | < 5                  | 2                | < 5     | < 5     | Guideline Archived   | 1.7                          | 21               | < 1 - < 20      | 2/year                    |
| Bromodichloromethane                     | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 1       | 2/year                    |
| Bromobenzene                             | ug/L                    | < 2                  | 2                | < 2     | < 2     |                      | < 2                          | 17               | < 2 - < 2       | 2/year                    |
| Bromoform                                | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 20               | < 1 - < 1       | 2/year                    |
| Bromomethane                             | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 2.5     | 2/year                    |
| Butylbenzyl phthalate                    | ug/L                    | Not analyzed in 2023 |                  |         |         | Guideline Archived   | < 0.5                        | 15               | < 0.5 - < 2.5   | 2/year                    |
| Carbon Tetrachloride (Tetrabromomethane) | ug/L                    | < 0.5                | 2                | < 0.5   | < 0.5   | 2.0 MAC              | < 0.5                        | 21               | < 0.5 - < 0.5   | 2/year                    |
| Chloroform                               | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 1       | 2/year                    |
| Chloroethane                             | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 1       | 2/year                    |
| Chloromethane                            | ug/L                    | < 1                  | 2                | < 1     | < 1     |                      | < 1                          | 21               | < 1 - < 1       | 2/year                    |
| Desethyl Atrazine                        | ug/L                    | < 0.05               | 2                | < 0.05  | < 0.05  |                      | < 0.1                        | 13               | < 0.05 - < 0.5  | 2/year                    |

Appendix A, Table 1 continued

| PARAMETER<br>Parameter Name     | 2023 ANALYTICAL RESULTS |                 |                     |         |         | CANADIAN GUIDELINES<br>≤ = Less than or equal to | TEN YEAR RESULTS (2013-2022) |                     |                   | Target<br>Sampling<br>Frequency |
|---------------------------------|-------------------------|-----------------|---------------------|---------|---------|--|------------------------------|---------------------|-------------------|---------------------------------|
|                                 | Units of<br>Measure     | Median<br>Value | Samples<br>Analyzed | Range   |         |  | 10 Year<br>Median            | Samples<br>Analyzed | Range             |                                 |
|                                 |                         |                 |                     | Minimum | Maximum |  |                              |                     | Minimum - Maximum |                                 |
| Dibromochloromethane            | ug/L                    | < 1             | 2                   | < 1     | < 1     |  | < 1                          | 21                  | < 1 - < 1         | 2/year                          |
| Dichlorodifluoromethane         | ug/L                    | < 2             | 2                   | < 2     | < 2     |  | < 2                          | 19                  | < 2 - < 2         | 2/year                          |
| Dichloromethane                 | ug/L                    | < 2             | 1                   | < 2     | < 2     | 50 MAC   | < 2                          | 20                  | < 2 - < 2         | 2/year                          |
| Diethyl phthalate               | ug/L                    | < 0.25          | 2                   | < 0.25  | < 0.25  | Guideline Archived                               | 0.0755                       | 20                  | < 0.05 - 1        | 2/year                          |
| Dimethyl phthalate              | ug/L                    | < 0.25          | 2                   | < 0.25  | < 0.25  | Guideline Archived                               | < 0.05                       | 20                  | < 0.05 - < 1      | 2/year                          |
| Di-n-butyl phthalate            | ug/L                    | 6.25            | 2                   | < 2.5   | < 10    | Guideline Archived                               | 0.93                         | 19                  | < 0.05 - < 10     | 2/year                          |
| Di-n-ocyl phthalate             | ug/L                    | < 0.25          | 2                   | < 0.25  | < 0.25  | Guideline Archived                               | < 0.05                       | 20                  | < 0.05 - < 1      | 2/year                          |
| Diuron                          | ug/L                    | < 0.1           | 2                   | < 0.1   | < 0.1   | Guideline Archived                               | < 0.1                        | 18                  | < 0.1 - < 10      | 2/year                          |
| Ethylbenzene                    | ug/L                    | < 0.4           | 4                   | < 0.4   | < 0.4   | 140 MAC and ≤ 1.6 AO                             | < 0.4                        | 29                  | < 0.4 - < 0.4     | 2/year                          |
| Formaldehyde                    | ug/L                    | < 10            | 1                   | < 10    | < 10    | No Guideline Required                            | < 10                         | 19                  | < 10 - < 10       | 2/year                          |
| Hexachlorobenzene               | ug/L                    | < 0.003         | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 20                  | < 0.003 - < 0.5   | 2/year                          |
| Hexachlorobutadiene             | ug/L                    | 0.375           | 4                   | < 0.25  | < 0.5   |  | < 0.25                       | 29                  | < 0.004 - < 1     | 2/year                          |
| Hexachlorocyclopentadiene       | ug/L                    | < 0.25          | 2                   | < 0.25  | < 0.25  |  | < 0.05                       | 22                  | < 0.01 - < 1      | 2/year                          |
| Hexachloroethane                | ug/L                    | < 0.25          | 2                   | < 0.25  | < 0.25  |  | < 0.05                       | 22                  | < 0.003 - < 1     | 2/year                          |
| Isophorone                      | ug/L                    | < 0.25          | 2                   | < 0.25  | < 0.25  |  | < 0.05                       | 21                  | < 0.05 - < 1      | 2/year                          |
| Methyltertiarybutylether (MTBE) | ug/L                    | < 4             | 4                   | < 4     | < 4     | 15 AO  | < 4                          | 35                  | < 0.5 - < 4       | 2/year                          |
| Monochlorobenzene               | ug/L                    | < 0.5           | 2                   | < 0.5   | < 0.5   | Guideline Archived                               | < 0.5                        | 21                  | < 0.5 - < 0.5     | 2/year                          |
| N-Nitrosodimethylamine (NDMA)   | ug/L                    | < 1             | 2                   | < 1     | < 1     | 0.04 MAC   | < 0.2                        | 17                  | < 0.2 - < 1       | 2/year                          |
| Nitrobenzene                    | ug/L                    | < 0.25          | 2                   | < 0.25  | < 0.25  |  | < 0.05                       | 21                  | < 0.05 - < 1      | 2/year                          |
| N-nitroso-di-n-propylamine      | ug/L                    | < 1             | 2                   | < 1     | < 1     |  | < 1                          | 4                   | < 1 - < 4         | 2/year                          |
| N-nitrosodiphenylamine          | ug/L                    | < 1             | 2                   | < 1     | < 1     |  | < 1                          | 4                   | < 1 - < 4         | 2/year                          |
| Octachlorostyrene               | ug/L                    | < 0.003         | 2                   | < 0.003 | < 0.003 |  | < 0.003                      | 20                  | < 0.003 - < 0.005 | 2/year                          |
| Styrene                         | ug/L                    | 0.45            | 4                   | < 0.4   | < 0.5   |  | < 0.5                        | 29                  | < 0.4 - < 0.5     | 2/year                          |
| Tetrachloroethene               | ug/L                    | < 0.5           | 2                   | < 0.5   | < 0.5   | 10 MAC   | < 0.5                        | 21                  | < 0.5 - < 0.5     | 2/year                          |
| Toluene                         | ug/L                    | < 0.4           | 4                   | < 0.4   | < 0.4   | 60 MAC and ≤ 24 AO                               | < 0.4                        | 29                  | < 0.4 - < 0.4     | 2/year                          |
| Triallate                       | ug/L                    | < 0.05          | 2                   | < 0.05  | < 0.05  | Guideline Archived                               | < 0.05                       | 20                  | < 0.0003 - < 5    | 2/year                          |
| Trichloroethylene               | ug/L                    | < 0.5           | 2                   | < 0.5   | < 0.5   | 5.0 MAC  | < 0.5                        | 18                  | < 0.5 - < 0.5     | 2/year                          |
| Trichlorofluoromethane          | ug/L                    | < 4             | 2                   | < 4     | < 4     |  | < 4                          | 20                  | < 4 - < 4         | 2/year                          |
| Trichlorotrifluoroethane        | ug/L                    | < 2             | 2                   | < 2     | < 2     |  | < 2                          | 14                  | < 2 - < 2         | 2/year                          |
| Vinyl Chloride (Chloroethene)   | ug/L                    | < 0.5           | 2                   | < 0.5   | < 0.5   | 2.0 MAC  | < 0.5                        | 21                  | < 0.5 - < 0.5     | 2/year                          |
| o-Xylene                        | ug/L                    | < 0.4           | 4                   | < 0.4   | < 0.4   |  | < 0.4                        | 29                  | < 0.4 - < 0.4     | 2/year                          |
| m&p-Xylene                      | ug/L                    | < 0.4           | 4                   | < 0.4   | < 0.4   |  | < 0.4                        | 28                  | < 0.4 - < 1       | 2/year                          |
| Xylenes (Total)                 | ug/L                    | < 0.4           | 4                   | < 0.4   | < 0.4   | 90 MAC and ≤ 20 AO                               | < 0.4                        | 28                  | < 0.4 - < 0.4     | 2/year                          |
| <b>Miscellaneous</b>            |                         |                 |                     |         |         |  |                              |                     |                   |                                 |
| Perfluoropentanoic Acid (PFPeA) | ng/L                    | < 2             | 2                   | < 2     | < 2     |  | < 20                         | 5                   | < 2 - < 20        | 2/year                          |
| Perfluorohexanoic Acid (PFHxA)  | ng/L                    | < 2             | 2                   | < 2     | < 2     |  | < 20                         | 5                   | < 2 - < 20        | 2/year                          |
| Perfluoroheptanoic Acid (PFHpA) | ng/L                    | < 2             | 2                   | < 2     | < 2     |  | < 20                         | 5                   | < 2 - < 20        | 2/year                          |
| Perfluorooctanoic Acid (PFOA)   | ng/L                    | < 2             | 2                   | < 2     | < 2     | 200 MAC  | < 20                         | 5                   | < 2 - < 20        | 2/year                          |
| Perfluorononanoic Acid (PFNA)   | ng/L                    | < 2             | 2                   | < 2     | < 2     |  | < 20                         | 5                   | < 2 - < 20        | 2/year                          |



Appendix A, Table 1 continued

| PARAMETER                            | 2023 ANALYTICAL RESULTS |              |                  |         |         | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                   | Target Sampling Frequency |
|--------------------------------------|-------------------------|--------------|------------------|---------|---------|---------------------------|------------------------------|------------------|-------------------|---------------------------|
| Parameter Name                       | Units of Measure        | Median Value | Samples Analyzed | Range   |         | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range             |                           |
|                                      |                         |              |                  | Minimum | Maximum |                           |                              |                  | Minimum - Maximum |                           |
| Perfluorododecanoic acid (PFDoA)     | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorodecanoic Acid (PFDA)        | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluoroundecanoic Acid (PFUnA)     | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorotridecanoic Acid            | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorotetradecnoic Acid           | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorobutanesulfonic Acid         | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluoropentanesulfonic Acid        | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorohexanesulfonic Acid         | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluoroheptanesulfonic Acid        | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorooctanesulfonic Acid         | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorononane sulfonic Acid (PFOS) | ng/L                    | < 2          | 2                | < 2     | < 2     | 600 MAC                   | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorodecanesulfonic Acid (PFDS)  | ng/L                    | < 2          | 2                | < 2     | < 2     |                           | < 20                         | 5                | < 2 - < 20        | 2/year                    |
| Perfluorooctane Sulfonamide (PFOSA)  | ng/L                    | < 4          | 2                | < 4     | < 4     |                           | < 20                         | 5                | < 4 - < 20        | 2/year                    |
| 4:2 Fluorotelomer Sulfonic Acid      | ng/L                    | < 4          | 2                | < 4     | < 4     |                           | <20                          | 5                | < 4 - < 20        | 2/year                    |
| 6:2 Fluorotelomer Sulfonic Acid      | ng/L                    | < 4          | 2                | < 4     | < 4     |                           | <20                          | 5                | <4 - < 20         | 2/year                    |
| 8:2 Fluorotelomer Sulfonic Acid      | ng/L                    | < 4          | 2                | < 4     | < 4     |                           | <20                          | 5                | < 4 - < 20        | 2/year                    |

**Notes:** mg/L = milligrams per litre; ug/L = micrograms per litre; ND = Not Detected; CFU = Colony Forming Units; NTU = Nephelometric Units; TCU = True Colour Units; AO = Aesthetic Objective; MAC = Max. Acceptable Conc.; Median = middle point of all values

APPENDIX A

TABLE 2. 2023 TREATED WATER QUALITY AFTER GOLDSTREAM WATER TREATMENT PLANT

| PARAMETER                               |                          | 2023 ANALYTICAL RESULTS |                  |          |          | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                   | Target Sampling Frequency |
|---|--------------------------|-------------------------|------------------|----------|----------|---------------------------|------------------------------|------------------|-------------------|---------------------------|
| Parameter Name                          | Units of Measure         | Median Value            | Samples Analyzed | Range    |          | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range             |                           |
|   |                          |                         |                  | Minimum  | Maximum  |                           |                              |                  | Minimum - Maximum |                           |
| <b>Physical Parameters</b>              |                          |                         |                  |          |          |                           |                              |                  |                   |                           |
| Alkalinity, Total                       | mg/L                     | <b>16.85</b>            | 14               | 15.7     | 18.3     |                           | 13.6                         | 121              | 6.92-18.1         | 12/year                   |
| Carbon, Dissolved Organic               | mg/L                     | <b>2</b>                | 11               | 1.5      | 2.2      |                           | 1.77                         | 102              | < 0.5-370         | 12/year                   |
| Carbon, Total Organic                   | mg/L                     | <b>1.8</b>              | 11               | 1.6      | 2        | Guideline Archived        | 1.80                         | 102              | 0.93 - 4.99       | 12/year                   |
| Colour, True                            | TCU                      | <b>&lt; 2</b>           | 52               | < 2      | 17       | ≤ 15 AO                   | 3.65                         | 446              | < 1.4-10          | 52/year                   |
| Conductivity @ 25 C                     | uS/cm                    | <b>52.95</b>            | 52               | 47.4     | 58       |                           | 46.3                         | 444              | 31.1-98.6         | 52/year                   |
| Hardness as CaCO <sub>3</sub>           | mg/L                     | <b>16.6</b>             | 11               | 15.6     | 18.3     | No Guideline Required     | 17.2                         | 133              | 12-22.1           | 12/year                   |
| Odour                                   | Odour Profile            | <b>1</b>                | 239              | 1        | 1        | Inoffensive               | 1                            | 2,047            | 1-1               | 250/year                  |
| pH                                      | pH units                 | <b>7.535</b>            | 56               | 7.3      | 8.2      | 7.0-10.5 AO               | 7.1                          | 467              | 6.54-8.24         | 52/year                   |
| Taste                                   | Flavour Profile          | <b>1</b>                | 238              | 1        | 1        | Inoffensive               | 1                            | 2,036            | 1-1               | 250/year                  |
| Total Dissolved Solids                  | mg/L                     | <b>30</b>               | 11               | 26       | 50       | ≤500 AO                   | 28.00                        | 102              | <10 - 78.0        | 12/year                   |
| Total Suspended Solids                  | mg/L                     | <b>&lt; 1</b>           | 11               | < 1      | 2.4      |                           | < 1                          | 101              | 0.1-10.9          | 12/year                   |
| Total Solids                            | mg/L                     | <b>36</b>               | 11               | 24       | 78       |                           | 32.00                        | 98               | <1 - 110          | 12/year                   |
| Turbidity, Grab Samples                 | NTU                      | <b>0.25</b>             | 240              | 0.15     | 0.85     | 1.0 MAC                   | 0.3                          | 2,100            | 0.14-6.3          | 250/year                  |
| Water Temp., Grab Samples               | degrees C                | <b>8.7</b>              | 240              | 4        | 20.5     | ≤ 15 AO                   | 10.5                         | 2,103            | 2.5-21.1          | 250/year                  |
| <b>Non-Metallic Inorganic Chemicals</b> |                          |                         |                  |          |          |                           |                              |                  |                   |                           |
| Bromate                                 | mg/L as BrO <sub>3</sub> | <b>&lt; 0.0095</b>      | 11               | < 0.0095 | < 0.0095 | 0.01 MAC                  | < 0.0095                     | 22               | < 0.0095-0.011    | 12/year                   |
| Bromide                                 | ug/L as Br               | <b>0.0185</b>           | 4                | < 0.01   | 0.046    |                           | < 0.01                       | 40               | 1.8e-005-0.043    | 4/year                    |
| Chloride                                | mg/L as Cl               | <b>4.05</b>             | 4                | 3.8      | 4.8      | ≤ 250 AO                  | 4.2                          | 27               | < 0.045-< 10      | 4/year                    |
| Chlorate, dissolved                     | mg/L as ClO <sub>2</sub> | <b>&lt; 0.1</b>         | 11               | < 0.1    | < 0.1    | 1 MAC                     | < 0.1                        | 28               | < 0.1-< 0.1       | 4/year                    |
| Chlorite, dissolved                     | mg/L as ClO <sub>3</sub> | Not analyzed in 2023    |                  |          |          | 1 MAC                     | < 0.1                        | 10               | < 0.1-< 0.1       | 12/year                   |
| Cyanide                                 | mg/L as Cn               | <b>&lt; 0.0005</b>      | 4                | < 0.0005 | < 0.0005 | 0.2 MAC                   | < 0.0005                     | 26               | < 0.0005-< 0.006  | 4/year                    |
| Fluoride                                | mg/L as F                | <b>&lt; 0.05</b>        | 4                | < 0.05   | < 0.05   | 1.5 MAC                   | <0.02                        | 27               | <0.02 - <0.05     | 4/year                    |
| Nitrate, Dissolved                      | ug/L as N                | <b>&lt; 20</b>          | 11               | < 20     | 38       | 45000 MAC                 | < 20                         | 98               | < 0.02-47.5       | 12/year                   |
| Nitrite, Dissolved                      | ug/L as N                | <b>&lt; 5</b>           | 11               | < 5      | < 5      | 3000 MAC                  | < 5                          | 97               | < 0.3-5           | 12/year                   |
| Nitrate + Nitrite                       | ug/L as N                | <b>&lt; 20</b>          | 11               | < 20     | 38       | -                         | < 20                         | 98               | 2.9-47.5          | 12/year                   |
| Nitrogen, Ammonia (Total)               | ug/L as N                | <b>250</b>              | 11               | 190      | 330      | No Guideline Required     | 200                          | 102              | 0.11-760          | 12/year                   |
| Nitrogen, Total Kjeldahl                | ug/L as N                | <b>378</b>              | 11               | 302      | 430      |                           | 359                          | 97               | 74-950            | 12/year                   |
| Nitrogen, Total                         | ug/L as N                | <b>400</b>              | 11               | 302      | 468      |                           | 357.5                        | 102              | 75.6-976          | 12/year                   |
| Phosphate, Ortho, Dissolved             | ug/L as P                | <b>&lt; 1</b>           | 11               | < 1      | 1.8      |                           | < 3                          | 98               | 0.1-6.2           | 12/year                   |
| Phosphate, Total, Dissolved             | ug/L as P                | <b>1.7</b>              | 11               | < 1      | 2.9      |                           | 2.75                         | 102              | 0.8 - 18          | 12/year                   |
| Phosphate, Total                        | ug/L as P                | <b>2.9</b>              | 11               | < 1      | 5        |                           | 2.89                         | 102              | <1 - 14           | 12/year                   |
| Silica                                  | mg/L as SiO <sub>2</sub> | <b>4.5</b>              | 11               | 4.1      | 4.9      |                           | 4.12                         | 92               | 2.91-5.2          | 12/year                   |
| Silicon                                 | ug/L as Si               | <b>2020</b>             | 11               | 1780     | 2280     |                           | 1960                         | 103              | 1400-2740         | 12/year                   |
| Sulphate                                | mg/L as SO <sub>4</sub>  | <b>1.1</b>              | 11               | < 1      | 1.5      | ≤ 500 AO                  | 1.485                        | 100              | 0.8-< 10          | 12/year                   |
| Sulphide                                | mg/L as H <sub>2</sub> S | <b>&lt; 0.0018</b>      | 11               | < 0.0018 | 0.015    | ≤ 0.05 AO                 | < 0.0018                     | 24               | < 0.0018-0.027    | 12/year                   |

Appendix A, Table 2 continued

| PARAMETER                           | 2023 ANALYTICAL RESULTS |              |                  |          |         | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                   | Target Sampling Frequency |
|-------------------------------------|-------------------------|--------------|------------------|----------|---------|---------------------------|------------------------------|------------------|-------------------|---------------------------|
| Parameter Name                      | Units of Measure        | Median Value | Samples Analyzed | Range    |         | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range             |                           |
|                                     |                         |              |                  | Minimum  | Maximum |                           |                              |                  | Minimum - Maximum |                           |
| Sulphur                             | mg/L as S               | < 3          | 11               | < 3      | < 3     |                           | < 3                          | 103              | < 3-< 3           | 12/year                   |
| <b>Metallic Inorganic Chemicals</b> |                         |              |                  |          |         |                           |                              |                  |                   |                           |
| Aluminum                            | ug/L as Al              | 12.6         | 11               | 3.6      | 22.7    | 2900 MAC / 100 OG         | 16.4                         | 103              | 4.5-67.7          | 12/year                   |
| Antimony                            | ug/L as Sb              | < 0.5        | 11               | < 0.5    | < 0.5   | 6 MAC                     | < 0.5                        | 103              | < 0.02-< 0.5      | 12/year                   |
| Arsenic                             | ug/L as As              | < 0.1        | 11               | < 0.1    | < 0.1   | 10 MAC                    | < 0.1                        | 103              | 0.04-0.17         | 12/year                   |
| Barium                              | ug/L as Ba              | 3.5          | 11               | 3.4      | 4.1     | 2000 MAC                  | 3.8                          | 103              | 3.3-4.8           | 12/year                   |
| Beryllium                           | ug/L as Be              | < 0.1        | 11               | < 0.1    | < 0.1   |                           | < 0.1                        | 102              | < 0.01-< 0.1      | 12/year                   |
| Bismuth                             | ug/L as Bi              | < 1          | 11               | < 1      | < 1     |                           | < 1                          | 103              | < 0.005-< 1       | 12/year                   |
| Boron                               | ug/L as B               | < 50         | 11               | < 50     | < 50    | 5000 MAC                  | < 50                         | 103              | < 10-50           | 12/year                   |
| Cadmium                             | ug/L as Cd              | < 0.01       | 11               | < 0.01   | < 0.01  | 7 MAC                     | < 0.01                       | 103              | < 0.005-< 0.1     | 12/year                   |
| Calcium                             | mg/L as Ca              | 4.78         | 11               | 4.66     | 5.42    | No Guideline Required     | 4.9                          | 103              | 4.18-6.82         | 12/year                   |
| Chromium                            | ug/L as Cr              | < 1          | 11               | < 1      | < 1     | 50 MAC                    | < 1                          | 103              | < 0.1-1.2         | 12/year                   |
| Cobalt                              | ug/L as Co              | < 0.2        | 11               | < 0.2    | < 0.2   |                           | < 0.2                        | 103              | 0.023-< 0.5       | 12/year                   |
| Copper                              | ug/L as Cu              | 1.51         | 11               | 1.08     | 2.37    | 2000 MAC / ≤ 1000 AO      | 10.5                         | 103              | 1.03-202          | 12/year                   |
| Iron                                | ug/L as Fe              | 17           | 11               | 10.5     | 67      | ≤ 300 AO                  | 25.1                         | 103              | 11.5-198          | 12/year                   |
| Lead                                | ug/L as Pb              | < 0.2        | 11               | < 0.2    | < 0.2   | 5 MAC                     | < 0.2                        | 103              | 0.017-0.92        | 12/year                   |
| Lithium                             | ug/L as Li              | < 2          | 11               | < 2      | < 2     |                           | < 5                          | 65               | < 0.5-13.5        | 12/year                   |
| Magnesium                           | mg/L as Mg              | 1.08         | 11               | 0.966    | 1.21    | No Guideline Required     | 1.14                         | 103              | 0.146-1.41        | 12/year                   |
| Manganese                           | ug/L as Mn              | 2.7          | 11               | 1.6      | 24.6    | 120 MAC / ≤ 20 AO         | < 4.6                        | 103              | 1.4-51.1          | 12/year                   |
| Mercury, Total                      | ug/L as Hg              | < 0.0019     | 11               | < 0.0019 | 0.0038  | 1.0 MAC                   | < 0.002                      | 101              | < 0.0019-< 10     | 12/year                   |
| Molybdenum                          | Ug/L as Mo              | < 1          | 11               | < 1      | < 1     |                           | < 1                          | 103              | < 0.05-< 1        | 12/year                   |
| Nickel                              | mg/L as Ni              | < 1          | 11               | < 1      | 2       |                           | < 1                          | 103              | 0.206-1.6         | 12/year                   |
| Potassium                           | mg/L as K               | 0.132        | 11               | 0.118    | 0.14    |                           | 0.134                        | 103              | 0.111-0.216       | 12/year                   |
| Selenium                            | ug/L as Se              | < 0.1        | 11               | < 0.1    | 0.21    | 50 MAC                    | < 0.1                        | 103              | < 0.04-< 0.1      | 12/year                   |
| Silver                              | ug/L as Ag              | < 0.02       | 11               | < 0.02   | < 0.02  | No Guideline Required     | < 0.02                       | 103              | < 0.005-0.058     | 12/year                   |
| Sodium                              | mg/L as Na              | 3.53         | 11               | 3.25     | 4.17    | ≤ 200 AO                  | 1.72                         | 103              | 1.39-3.56         | 12/year                   |
| Strontium                           | ug/L as Sr              | 14.5         | 11               | 13.6     | 16.6    | 7000 MAC                  | 15.1                         | 103              | 13-19.7           | 12/year                   |
| Thallium                            | ug/L as Tl              | < 0.01       | 11               | < 0.01   | < 0.01  |                           | < 0.01                       | 103              | < 0.002-< 0.05    | 12/year                   |
| Tin                                 | ug/L as Sn              | < 5          | 11               | < 5      | < 5     |                           | < 5                          | 103              | < 0.2-< 5         | 12/year                   |
| Titanium                            | ug/L as Ti              | < 5          | 11               | < 5      | < 5     |                           | < 5                          | 103              | < 0.05-< 5        | 12/year                   |
| Uranium                             | ug/L as U               | < 0.1        | 11               | < 0.1    | < 0.1   | 20 MAC                    | < 0.1                        | 103              | 0.004-< 0.1       | 12/year                   |
| Vanadium                            | ug/L as V               | < 5          | 11               | < 5      | < 5     |                           | < 5                          | 103              | < 0.2-< 5         | 12/year                   |
| Zinc                                | ug/L as Zn              | < 5          | 11               | < 5      | < 5     | ≤ 5000 AO                 | < 5                          | 103              | 0.37-54.1         | 12/year                   |
| Zirconium                           | ug/L as Zr              | < 0.1        | 11               | < 0.1    | < 0.1   |                           | < 0.1                        | 103              | < 0.1-< 0.5       | 12/year                   |
| <b>Microbial Parameters</b>         |                         |              |                  |          |         |                           |                              |                  |                   |                           |
| <b>Coliform Bacteria</b>            |                         |              |                  |          |         |                           |                              |                  |                   |                           |
| Coliforms, Total                    | CFU/100 mL              | < 1          | 243              | < 1      | 55      | 0 MAC                     | <1                           | 2,115            | <1 - 200          | 250/year                  |
| E. coli                             | CFU/100 mL              | < 1          | 242              | < 1      | < 1     | 0 MAC                     | <1                           | 2,114            | <1 - <1           | 250/year                  |

Appendix A, Table 2 continued

| PARAMETER                           | 2023 ANALYTICAL RESULTS |              |                  |         |         | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                   | Target Sampling Frequency |
|-------------------------------------|-------------------------|--------------|------------------|---------|---------|---------------------------|------------------------------|------------------|-------------------|---------------------------|
| Parameter Name                      | Units of Measure        | Median Value | Samples Analyzed | Range   |         | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range             |                           |
|                                     |                         |              |                  | Minimum | Maximum |                           |                              |                  | Minimum - Maximum |                           |
| <b>Heterotrophic/Other Bacteria</b> |                         |              |                  |         |         |                           |                              |                  |                   |                           |
| Hetero. Plate Count, 28C (7 day)    | CFU/1 mL                | < 10         | 240              | < 10    | 60      |                           | < 10                         | 1,972            | <1 - 770          | 250/year                  |
| <b>Disinfectants</b>                |                         |              |                  |         |         |                           |                              |                  |                   |                           |
| <b>Disinfectants</b>                |                         |              |                  |         |         |                           |                              |                  |                   |                           |
| Total Residual Chlorine             | mg/L as Cl <sub>2</sub> | 2.04         | 237              | 1.7     | 2.25    | No Guideline Required     | 1.86                         | 917              | 0.8 - 2.33        | 250/year                  |
| Monochloramine                      | mg/L as Cl <sub>2</sub> | 1.95         | 237              | 1.59    | 2.22    | No Guideline Required     | 1.72                         | 902              | 0-2.17            | 250/year                  |

**Notes:** mg/L = milligrams per litre; ug/L = micrograms per litre; ND = Not Detected; CFU = Colony Forming Units; NTU = Nephelometric Units; TCU = True Colour Units; AO = Aesthetic Objective; MAC = Max. Acceptable Conc.; Median = middle point of all values

**APPENDIX A**  
**TABLE 3. 2023 TREATED WATER QUALITY AFTER SOOKE RIVER ROAD WATER TREATMENT PLANT**

| PARAMETER<br>Parameter Name             | 2023 ANALYTICAL RESULTS |                 |                     |         |         | CANADIAN GUIDELINES<br>≤ = Less than or equal to | TEN YEAR RESULTS (2013-2022) |                     |                   | Target<br>Sampling<br>Frequency |
|---|-------------------------|-----------------|---------------------|---------|---------|--|------------------------------|---------------------|-------------------|---------------------------------|
|   | Units of Measure        | Median<br>Value | Samples<br>Analyzed | Range   |         |  | 10 Year<br>Median            | Samples<br>Analyzed | Range             |                                 |
|   |                         |                 |                     | Minimum | Maximum |  |                              |                     | Minimum - Maximum |                                 |
| <b>Physical Parameters</b>              |                         |                 |                     |         |         |  |                              |                     |                   |                                 |
| Alkalinity, Total                       | mg/L                    | 16.6            | 15.0                | 15.3    | 18      |  | 16.3                         | 101                 | 7.1-19            | 12/year                         |
| Colour, True                            | TCU                     | < 2             | 37.0                | < 2     | 7       | ≤ 15 AO  | 3                            | 291                 | 1-11.3            | 52/year                         |
| Conductivity @ 25 C                     | uS/cm                   | 57.4            | 38.0                | 53.6    | 61.3    |  | 56.5                         | 287                 | 26.4-71.6         | 52/year                         |
| Hardness as CaCO <sub>3</sub>           | mg/L                    | 16.75           | 6.0                 | 14.8    | 18.1    | No Guideline Required                            | 16.5                         | 43                  | 15.1-23.9         | 6/year                          |
| Odour                                   | Flavour Profile         | 1               | 38.0                | 1       | 1       | Inoffensive                                      | 1                            | 303                 | 1-1               | 52/year                         |
| pH                                      | pH units                | 7.67            | 35.0                | 7.1     | 8       | 7.0-10.5 AO                                      | 7.505                        | 286                 | 7-8.32            | 52/year                         |
| Taste                                   | Flavour Profile         | 1               | 38.0                | 1       | 1       | Inoffensive                                      | 1                            | 304                 | 1-2               | 52/year                         |
| Turbidity, Grab Samples                 | NTU                     | 0.25            | 38.0                | 0.15    | 0.5     | 1 MAC  | 0.28                         | 315                 | 0.15 - 0.95       | 52/year                         |
| Water Temp., Grab Samples               | degrees C               | 9.65            | 38.0                | 4.7     | 17.6    | ≤ 15 AO  | 11                           | 317                 | 1.19-20           | 52/year                         |
| <b>Microbial Parameters</b>             |                         |                 |                     |         |         |  |                              |                     |                   |                                 |
| <b>Coliform Bacteria</b>                |                         |                 |                     |         |         |  |                              |                     |                   |                                 |
| Coliforms, Total                        | CFU/100 mL              | < 1             | 38.0                | < 1     | < 1     | 0 MAC  | 0                            | 319                 | <1 - 1            | 52/year                         |
| <i>E. coli</i>                          | CFU/100 mL              | < 1             | 38.0                | < 1     | < 1     | 0 MAC  | 0                            | 320                 | <1 - <1           | 52/year                         |
| <b>Heterotrophic Bacteria</b>           |                         |                 |                     |         |         |  |                              |                     |                   |                                 |
| <i>Hetero. Plate Count, 28C (7 day)</i> | CFU/1 mL                | < 10            | 38.0                | < 10    | 20      |  | < 10                         | 276                 | <1 - 210          | 52/year                         |
| <b>Disinfectants</b>                    |                         |                 |                     |         |         |  |                              |                     |                   |                                 |
| <b>Disinfectants</b>                    |                         |                 |                     |         |         |  |                              |                     |                   |                                 |
| Total Residual Chlorine                 | mg/L as Cl <sub>2</sub> | 1.2             | 402.0               | 0.02    | 2.1     | No Guideline Required                            | 1.84                         | 150                 | 1.27-2.4          | 52/year                         |
| Monochloramine                          | mg/L as Cl <sub>2</sub> | 1.945           | 36.0                | 1.53    | 2.14    | No Guideline Required                            | 1.655                        | 150                 | 1.15-2.16         | 52/year                         |
| <b>Metallic Inorganic Chemicals</b>     |                         |                 |                     |         |         |  |                              |                     |                   |                                 |
| Aluminum                                | ug/L as Al              | 9.35            | 6.0                 | 4.4     | 11.7    | 2900 MAC / 100 OG                                | 13.9                         | 43                  | 5.3-22.7          | 6/year                          |
| Antimony                                | ug/L as Sb              | < 0.5           | 6.0                 | < 0.5   | < 0.5   | 6 MAC  | < 0.5                        | 43                  | < 0.5-< 0.5       | 6/year                          |
| Arsenic                                 | ug/L as As              | < 0.1           | 6.0                 | < 0.1   | < 0.1   | 10 MAC   | < 0.1                        | 43                  | < 0.1-< 0.1       | 6/year                          |
| Barium                                  | ug/L as Ba              | 3.55            | 6.0                 | 3.2     | 3.8     | 2000 MAC   | 3.7                          | 43                  | 3.3-4.2           | 6/year                          |
| Beryllium                               | ug/L as Be              | < 0.1           | 6.0                 | < 0.1   | < 0.1   |  | < 0.1                        | 43                  | < 0.1-< 0.1       | 6/year                          |
| Bismuth                                 | ug/L as Bi              | < 1             | 6.0                 | < 1     | < 1     |  | < 1                          | 43                  | < 1-< 1           | 6/year                          |
| Boron                                   | ug/L as B               | < 50            | 6.0                 | < 50    | < 50    | 5000 MAC   | < 50                         | 43                  | < 50-< 50         | 6/year                          |
| Cadmium                                 | ug/L as Cd              | < 0.01          | 6.0                 | < 0.01  | < 0.01  | 7 MAC  | < 0.01                       | 43                  | < 0.01-0.015      | 6/year                          |
| Calcium                                 | mg/L as Ca              | 4.84            | 6.0                 | 4.29    | 5.29    | No Guideline Required                            | 4.84                         | 45                  | 4.31-7.67         | 6/year                          |
| Chromium                                | ug/L as Cr              | < 1             | 6.0                 | < 1     | 5       | 50 MAC   | < 1                          | 43                  | < 1-< 1           | 6/year                          |
| Cobalt                                  | ug/L as Co              | < 0.2           | 6.0                 | < 0.2   | < 0.2   |  | < 0.2                        | 43                  | < 0.2-< 0.5       | 6/year                          |
| Copper                                  | ug/L as Cu              | 26.7            | 6.0                 | 23.2    | 41.8    | 2000 MAC / ≤ 1000 AO                             | 29.2                         | 43                  | 10.9-80.4         | 6/year                          |
| Iron                                    | ug/L as Fe              | 19.35           | 6.0                 | 12.2    | 30.3    | ≤ 300 AO   | 24                           | 43                  | 12-53             | 6/year                          |

Appendix A, Table 3 continued

| PARAMETER      |                  | 2023 ANALYTICAL RESULTS |                  |          |         | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                   | Target Sampling Frequency |
|----------------|------------------|-------------------------|------------------|----------|---------|---------------------------|------------------------------|------------------|-------------------|---------------------------|
| Parameter Name | Units of Measure | Median Value            | Samples Analyzed | Range    |         | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range             |                           |
|                |                  |                         |                  | Minimum  | Maximum |                           |                              |                  | Minimum - Maximum |                           |
| Lead           | ug/L as Pb       | < 0.2                   | 6.0              | < 0.2    | 0.25    | 5 MAC                     | < 0.2                        | 45               | < 0.2-0.64        | 6/year                    |
| Lithium        | ug/L as Li       | < 2                     | 6.0              | < 2      | < 2     |                           | < 2                          | 25               | < 2-< 5           | 6/year                    |
| Magnesium      | mg/L as Mg       | 1.14                    | 6.0              | 0.982    | 1.2     | No Guideline Required     | 1.14                         | 43               | 1-1.34            | 6/year                    |
| Manganese      | ug/L as Mn       | 2.85                    | 6.0              | 1.7      | 5       | 120 MAC / ≤ 20 AO         | 3.4                          | 43               | 1.3-10            | 6/year                    |
| Mercury, Total | ug/L as Hg       | < 0.0019                | 6.0              | < 0.0019 | 0.002   | 1.0 MAC                   | < 0.002                      | 43               | < 0.0019-< 0.01   | 6/year                    |
| Molybdenum     | ug/L as Mo       | < 1                     | 6.0              | < 1      | 4.7     |                           | < 1                          | 43               | < 1-< 1           | 6/year                    |
| Nickel         | ug/L as Ni       | < 1                     | 6.0              | < 1      | 20.3    |                           | < 1                          | 43               | < 1-< 1           | 6/year                    |
| Potassium      | mg/L as K        | 0.1415                  | 6.0              | 0.139    | 0.146   |                           | 0.131                        | 43               | 0.115-0.247       | 6/year                    |
| Selenium       | ug/L as Se       | < 0.1                   | 6.0              | < 0.1    | < 0.1   | 50 MAC                    | < 0.1                        | 43               | < 0.1-0.1         | 6/year                    |
| Silver         | ug/L as Ag       | < 0.02                  | 6.0              | < 0.02   | < 0.02  | No Guideline Required     | < 0.02                       | 43               | < 0.02-< 0.02     | 6/year                    |
| Sodium         | mg/L as Na       | 4.355                   | 6.0              | 4.17     | 4.72    | ≤ 200 AO                  | 4.38                         | 43               | 3.24-7.02         | 6/year                    |
| Strontium      | ug/L as Sr       | 14.95                   | 6.0              | 13.4     | 16.4    | 7000 MAC                  | 14.6                         | 43               | 13.2-17.1         | 6/year                    |
| Thallium       | ug/L as Tl       | < 0.01                  | 6.0              | < 0.01   | < 0.01  |                           | < 0.01                       | 43               | < 0.01-< 0.05     | 6/year                    |
| Tin            | ug/L as Sn       | < 5                     | 6.0              | < 5      | < 5     |                           | < 5                          | 43               | < 5-< 5           | 6/year                    |
| Titanium       | ug/L as Ti       | < 5                     | 6.0              | < 5      | < 5     |                           | < 5                          | 43               | < 5-< 5           | 6/year                    |
| Uranium        | ug/L as U        | < 0.1                   | 6.0              | < 0.1    | < 0.1   | 20 MAC                    | < 0.1                        | 43               | < 0.1-< 0.1       | 6/year                    |
| Vanadium       | ug/L as V        | < 5                     | 6.0              | < 5      | < 5     |                           | < 5                          | 43               | < 5-< 5           | 6/year                    |
| Zinc           | ug/L as Zn       | < 5                     | 6.0              | < 5      | < 5     | ≤ 5000 AO                 | < 5                          | 43               | < 5-79.4          | 6/year                    |
| Zirconium      | ug/L as Zr       | < 0.1                   | 6.0              | < 0.1    | < 0.1   |                           | < 0.1                        | 43               | < 0.1-< 0.5       | 6/year                    |

**Notes:** mg/L = milligrams per litre; ug/L = micrograms per litre; ND = Not Detected; CFU = Colony Forming Units; NTU = Nephelometric Units; TCU = True Colour Units; AO = Aesthetic Objective; MAC = Max. Acceptable Conc.; Median = middle point of all values

APPENDIX A

TABLE 4. 2023 TREATED WATER QUALITY TRANSMISSION / DISTRIBUTION SYSTEMS GOLDSTREAM SERVICE AREA

| PARAMETER                                 | 2023 ANALYTICAL RESULTS |                  |              |                  |         | CANADIAN GUIDELINES | TEN YEAR RESULTS (2013-2022) |                  |                 | Target Sampling Frequency |         |
|---|-------------------------|------------------|--------------|------------------|---------|---------------------|------------------------------|------------------|-----------------|---------------------------|---------|
|   | Parameter Name          | Units of Measure | Median Value | Samples Analyzed | Range   |                     | 10 Year Median               | Samples Analyzed | Range           |                           |         |
|   |                         |                  |              |                  | Minimum |                     |                              |                  |                 |                           | Maximum |
| <b>Metals</b>                             |                         |                  |              |                  |         |                     |                              |                  |                 |                           |         |
| Mercury, Total                            | ug/L as Hg              | < 0.0019         | 24           | < 0.0019         | 0.0022  | 1 MAC               | < 0.002                      | 160              | < 0.0019-< 0.01 | 24/year                   |         |
| Aluminum                                  | ug/L as Al              | 11.1             | 25           | 5.2              | 14.2    | 2900 MAC / 100 OG   | 14.1                         | 177              | 5-61            | 24/year                   |         |
| Antimony                                  | ug/L as Sb              | < 0.5            | 25           | < 0.5            | < 0.5   | 6 MAC               | < 0.5                        | 177              | < 0.5-5.59      | 24/year                   |         |
| Arsenic                                   | ug/L as As              | < 0.1            | 25           | < 0.1            | 0.24    | 10 MAC              | < 0.1                        | 177              | < 0.1-1.55      | 24/year                   |         |
| Barium                                    | ug/L as Ba              | 3.6              | 25           | 1.6              | 3.9     | 2000 MAC            | 3.8                          | 177              | 2.8-4.7         | 24/year                   |         |
| Boron                                     | ug/L as B               | < 50             | 25           | < 50             | < 50    | 5000 MAC            | < 50                         | 177              | < 50-50         | 24/year                   |         |
| Cadmium                                   | ug/L as B               | < 0.01           | 25           | < 0.01           | 0.019   | 7 MAC               | < 0.01                       | 177              | < 0.01-0.468    | 24/year                   |         |
| Chromium                                  | ug/L as Cr              | < 1              | 25           | < 1              | < 1     | 50 MAC              | < 1                          | 177              | < 0.1-1.3       | 24/year                   |         |
| Copper                                    | mg/L as Cu              | 4.75             | 25           | 1.12             | 23.1    | 2000 MAC / 1000 AO  | 22.4                         | 177              | 0.66-12400      | 24/year                   |         |
| Iron                                      | ug/L as Fe              | 18.4             | 25           | 8.2              | 36.8    | 300 AO              | 25.2                         | 177              | 11.3-359        | 24/year                   |         |
| Lead                                      | ug/L as Pb              | < 0.2            | 25           | < 0.2            | 0.32    | 5 MAC               | 0.34                         | 325              | < 0.2-1570      | 24/year                   |         |
| Manganese                                 | ug/L as Mn              | 3                | 25           | 1.8              | 5.8     | 120 MAC / 20 AO     | 4.1                          | 177              | 1.4-35.1        | 24/year                   |         |
| Selenium                                  | ug/L as Se              | < 0.1            | 25           | < 0.1            | < 0.1   | 50 MAC              | < 0.1                        | 177              | < 0.1-< 0.1     | 24/year                   |         |
| Strontium                                 | ug/L as Sr              | 15.2             | 25           | 13.5             | 20.1    | 7000 MAC            | 15.1                         | 177              | 11.1-18.8       | 24/year                   |         |
| Uranium                                   | ug/L as U               | < 0.1            | 25           | < 0.1            | < 0.1   | 20 MAC              | < 0.1                        | 177              | < 0.1-< 0.1     | 24/year                   |         |
| Zinc                                      | ug/L as Zn              | < 5              | 25           | < 5              | 12.7    | ≤ 5000 MAC          | < 5                          | 177              | < 5-1660        | 24/year                   |         |
| Sodium                                    | mg/L as Na              | 3.5              | 25           | 1.93             | 3.94    | ≤ 200 AO            | 1.76                         | 176              | 1.46-13         | 24/year                   |         |
| <b>Disinfection Byproducts Parameters</b> |                         |                  |              |                  |         |                     |                              |                  |                 |                           |         |
| <b>Nitrosamines</b>                       |                         |                  |              |                  |         |                     |                              |                  |                 |                           |         |
| N-Nitrosodiethylamine                     | ng/L                    | < 1.9            | 22           | < 1.9            | < 2     |                     | < 1.9                        | 121              | 0.000375-3.8    | 24/year                   |         |
| N-Nitrosodimethylamine                    | ng/L                    | < 1.9            | 22           | < 1.9            | 6.3     | 40 MAC              | < 2                          | 127              | 0.235-4.9       | 24/year                   |         |
| N-Nitroso-di-n-butylamine                 | ng/L                    | < 1.9            | 22           | < 1.9            | < 2     |                     | < 2                          | 116              | < 0.157-42      | 24/year                   |         |
| N-nitroso-di-n-propylamine                | ng/L                    | < 1.9            | 22           | < 1.9            | < 2     |                     | < 2                          | 107              | < 0.0671-< 2.2  | 24/year                   |         |
| N-Nitrosoethylmethylamine                 | ng/L                    | < 1.9            | 22           | < 1.9            | < 2     |                     | < 1.9                        | 115              | 0-< 2.2         | 24/year                   |         |
| N-Nitrosomorpholine                       | ng/L                    | < 1.9            | 22           | < 1.9            | < 2     |                     | < 1.9                        | 116              | 0.00102-4.6     | 24/year                   |         |
| N-nitrosopiperidine                       | ng/L                    | < 1.9            | 22           | < 1.9            | < 2     |                     | < 2                          | 114              | < 0.0357-< 10   | 24/year                   |         |
| N-Nitrosopyrrolidine                      | ng/L                    | < 1.9            | 22           | < 1.9            | < 2     |                     | < 2                          | 115              | < 0.0662-< 8    | 24/year                   |         |
| <b>Haloacetic Acids (HAAs)</b>            |                         |                  |              |                  |         |                     |                              |                  |                 |                           |         |
| Total Haloacetic Acids                    | ug/L                    | 9.75             | 24           | < 5              | 20      | 80 MAC              | 15                           | 190              | 4.23-104        | 24/year                   |         |
| Monobromoacetic Acid (MBAA)               | ug/L                    | < 5              | 24           | < 5              | < 5     |                     | < 5                          | 191              | < 0.2-15.04     | 24/year                   |         |
| Dichloroacetic Acid (DCAA)                | ug/L                    | 9.65             | 24           | < 5              | 13      |                     | 8.4                          | 191              | 0.98-30         | 24/year                   |         |
| Trichloroacetic Acid (TCAA)               | ug/L                    | < 5              | 24           | < 5              | 7.3     |                     | 6.4                          | 191              | 1.3-56          | 24/year                   |         |
| Bromochloroacetic Acid (BCAA)             | ug/L                    | < 5              | 24           | < 5              | < 5     |                     | < 5                          | 191              | < 0.2-11.63     | 24/year                   |         |
| Dibromoacetic Acid (DBAA)                 | ug/L                    | < 5              | 24           | < 5              | < 5     |                     | < 5                          | 191              | < 0.2-5.6       | 24/year                   |         |

Appendix A, Table 4 continued

| PARAMETER                      | 2023 ANALYTICAL RESULTS |              |                  |         |         | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                   | Target Sampling Frequency |
|--------------------------------|-------------------------|--------------|------------------|---------|---------|---------------------------|------------------------------|------------------|-------------------|---------------------------|
| Parameter Name                 | Units of Measure        | Median Value | Samples Analyzed | Range   |         | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range             |                           |
|                                |                         |              |                  | Minimum | Maximum |                           |                              |                  | Minimum - Maximum |                           |
| Monochloroacetic Acid (MCAA)   | ug/L                    | < 5          | 24               | < 5     | < 5     |                           | < 5                          | 191              | 0.2-< 5           | 24/year                   |
| <b>Trihalomethanes (TTHMs)</b> |                         |              |                  |         |         |                           |                              |                  |                   |                           |
| Total Trihalomethanes          | ug/L                    | 17.5         | 24               | 12      | 27      | 100 MAC                   | 19                           | 194              | 6.9-77.9          | 24/year                   |
| Bromodichloromethane           | ug/L                    | 1.75         | 24               | < 1     | 3.8     |                           | 2                            | 17               | 1.2-2.9           | 24/year                   |
| Bromoform                      | ug/L                    | < 1          | 24               | < 1     | < 1     |                           | < 1                          | 194              | < 0.1-< 2         | 24/year                   |
| Chlorodibromomethane           | ug/L                    | < 1          | 24               | < 1     | < 1     |                           | < 1                          | 194              | < 0.1-< 3         | 24/year                   |
| Chloroform                     | ug/L                    | 16           | 24               | 10      | 23      |                           | 17                           | 194              | 6.9-77.9          | 24/year                   |

**Notes:** mg/L = milligrams per litre; ug/L = micrograms per litre; ND = Not Detected; CFU = Colony Forming Units; NTU = Nephelometric Units; TCU = True Colour Units; AO = Aesthetic Objective; MAC = Max. Acceptable Conc.; Median = middle point of all values



**APPENDIX A**  
**TABLE 5. 2023 TREATED WATER QUALITY DISTRIBUTION SYSTEM SOOKE SERVICE AREA**

| PARAMETER                                  | Units of Measure | 2023 ANALYTICAL RESULTS |                  |          |         | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                            | Target Sampling Frequency |
|--|------------------|-------------------------|------------------|----------|---------|---------------------------|------------------------------|------------------|----------------------------|---------------------------|
|  |                  | Median Value            | Samples Analyzed | Range    |         |                           | 10 Year Median               | Samples Analyzed | Range<br>Minimum - Maximum |                           |
| Parameter Name                             | Median Value     |                         |                  | Minimum  | Maximum | ≤ = Less than or equal to |                              |                  |                            |                           |
| <b>Metals</b>                              |                  |                         |                  |          |         |                           |                              |                  |                            |                           |
| Mercury, Total                             | ug/L as Hg       | < 0.0019                | 6                | < 0.0019 | 0.0021  | 1 MAC                     | < 0.002                      | 42               | < 0.0019-< 0.05            | 6/year                    |
| Aluminum                                   | ug/L as Al       | 8.05                    | 6                | 4.6      | 11.6    | 2900 MAC / 100 OG         | 14.4                         | 42               | 4.9-242                    | 6/year                    |
| Antimony                                   | ug/L as Sb       | < 0.5                   | 6                | < 0.5    | < 0.5   | 6 MAC                     | < 0.5                        | 42               | < 0.5-< 0.5                | 6/year                    |
| Arsenic                                    | ug/L as As       | < 0.1                   | 6                | < 0.1    | < 0.1   | 10 MAC                    | < 0.1                        | 42               | < 0.1-< 0.1                | 6/year                    |
| Barium                                     | ug/L as Ba       | 3.65                    | 6                | 3.3      | 4.2     | 2000 MAC                  | 3.7                          | 42               | 3.2-4.6                    | 6/year                    |
| Boron                                      | ug/L as B        | < 50                    | 6                | < 50     | < 50    | 5000 MAC                  | < 50                         | 42               | < 50-< 50                  | 6/year                    |
| Cadmium                                    | ug/L as B        | < 0.01                  | 6                | < 0.01   | 0.011   | 7 MAC                     | < 0.01                       | 42               | < 0.01-0.018               | 6/year                    |
| Chromium                                   | ug/L as Cr       | < 1                     | 6                | < 1      | < 1     | 50 MAC                    | < 1                          | 42               | < 1-< 1                    | 6/year                    |
| Copper                                     | mg/L as Cu       | 9.345                   | 6                | 6.16     | 10.6    | 2000 MAC / 1000 AO        | 6.18                         | 42               | 2.93-31.7                  | 6/year                    |
| Iron                                       | ug/L as Fe       | 41.2                    | 6                | 25.4     | 89.8    | 300 AO                    | 40.4                         | 42               | 19.5-91.5                  | 6/year                    |
| Lead                                       | ug/L as Pb       | 0.29                    | 6                | < 0.2    | 0.68    | 5 MAC                     | < 0.2                        | 43               | < 0.2-0.79                 | 6/year                    |
| Manganese                                  | ug/L as Mn       | 2.85                    | 6                | 2        | 6       | 120 MAC / 20 AO           | 2.8                          | 49               | < 0.01-1760                | 6/year                    |
| Selenium                                   | ug/L as Se       | < 0.1                   | 6                | < 0.1    | < 0.1   | 50 MAC                    | < 0.1                        | 41               | < 0.1-< 0.1                | 6/year                    |
| Strontium                                  | ug/L as Sr       | 15.65                   | 6                | 14.9     | 17.6    | 7000 MAC                  | 18.3                         | 41               | 15.8-21.5                  | 6/year                    |
| Uranium                                    | ug/L as U        | < 0.1                   | 6                | < 0.1    | < 0.1   | 20 MAC                    | < 0.1                        | 42               | < 0.1-< 0.1                | 6/year                    |
| Zinc                                       | ug/L as Zn       | < 5                     | 6                | < 5      | 5.6     | ≤ 5000 MAC                | < 5                          | 42               | < 5-21.1                   | 6/year                    |
| Sodium                                     | mg/L as Na       | 4.36                    | 6                | 3.97     | 4.66    | ≤ 200 AO                  | 4.35                         | 41               | 3.36-6.08                  | 6/year                    |
| <b>Disinfection By-products Parameters</b> |                  |                         |                  |          |         |                           |                              |                  |                            |                           |
| <b>Nitrosamines</b>                        |                  |                         |                  |          |         |                           |                              |                  |                            |                           |
| N-Nitrosodiethylamine                      | ng/L             | < 1.9                   | 5                | < 1.9    | < 2     |                           | < 2                          | 33               | 6.25e-005-3.22             | 6/year                    |
| N-Nitrosodimethylamine                     | ng/L             | < 2                     | 5                | < 1.9    | 3       | 40 MAC                    | < 2                          | 34               | < 1-4.3                    | 6/year                    |
| N-Nitroso-di-n-butylamine                  | ng/L             | < 1.9                   | 5                | < 1.9    | < 2     |                           | < 2                          | 30               | < 0.268-< 3                | 6/year                    |
| N-nitroso-di-n-propylamine                 | ng/L             | <1.9                    | 5                | <1.9     | <2      |                           | <2                           | 29               | <0.019 - <2.1              | 6/year                    |
| N-Nitrosoethylmethylamine                  | ng/L             | < 1.9                   | 5                | < 1.9    | < 2     |                           | < 2                          | 30               | < 0.082-< 2.1              | 6/year                    |
| N-Nitrosomorpholine                        | ng/L             | < 1.9                   | 5                | < 1.9    | < 2     |                           | < 2                          | 31               | < 0.257-< 6.6              | 6/year                    |
| N-nitrosopiperidine                        | ng/L             | < 1.9                   | 5                | < 1.9    | < 2     |                           | < 2                          | 30               | < 0.0806-< 25.9            | 6/year                    |
| N-Nitrosopyrrolidine                       | ng/L             | < 1.9                   | 5                | < 1.9    | < 2     |                           | < 2                          | 30               | < 0.0806-< 141             | 6/year                    |
| <b>Haloacetic Acids (HAAs)</b>             |                  |                         |                  |          |         |                           |                              |                  |                            |                           |
| Total Haloacetic Acids                     | ug/L             | 21.5                    | 6                | 17       | 25      | 80 MAC                    | 26                           | 34               | 16-34                      | 6/year                    |
| Monobromoacetic Acid (MBAA)                | ug/L             | < 5                     | 6                | < 5      | < 5     |                           | < 5                          | 34               | < 5-< 5                    | 6/year                    |
| Dichloroacetic Acid (DCAA)                 | ug/L             | 12                      | 6                | 9.4      | 15      |                           | 13                           | 34               | 9.3-19                     | 6/year                    |
| Trichloroacetic Acid (TCAA)                | ug/L             | 9.65                    | 6                | 7.3      | 10      |                           | 12                           | 34               | 7-18                       | 6/year                    |
| Bromochloroacetic Acid (BCAA)              | ug/L             | < 5                     | 6                | < 5      | < 5     |                           | < 5                          | 34               | < 5-< 5                    | 6/year                    |
| Dibromoacetic Acid (DBAA)                  | ug/L             | < 5                     | 6                | < 5      | < 5     |                           | < 5                          | 34               | < 5-< 5                    | 6/year                    |

Appendix A, Table 5 continued

| PARAMETER                      |                  | 2023 ANALYTICAL RESULTS |                  |         |         | CANADIAN GUIDELINES       | TEN YEAR RESULTS (2013-2022) |                  |                   | Target Sampling Frequency |
|--------------------------------|------------------|-------------------------|------------------|---------|---------|---------------------------|------------------------------|------------------|-------------------|---------------------------|
| Parameter Name                 | Units of Measure | Median Value            | Samples Analyzed | Range   |         | ≤ = Less than or equal to | 10 Year Median               | Samples Analyzed | Range             |                           |
|                                |                  |                         |                  | Minimum | Maximum |                           |                              |                  | Minimum - Maximum |                           |
| Monochloroacetic Acid (MCAA)   | ug/L             | < 5                     | 6                | < 5     | < 5     |                           | < 5                          | 34               | < 5-< 5           | 6/year                    |
| <b>Trihalomethanes (TTHMs)</b> |                  |                         |                  |         |         |                           |                              |                  |                   |                           |
| Total Trihalomethanes          | ug/L             | 29                      | 6                | 24      | 36      | 100 MAC                   | 32                           | 34               | 24-49             | 6/year                    |
| Bromodichloromethane           | ug/L             | 2.65                    | 6                | 2.2     | 5       |                           | 2.85                         | 34               | < 1-4.4           | 6/year                    |
| Bromoform                      | ug/L             | < 1                     | 6                | < 1     | < 1     |                           | < 1                          | 34               | < 1-< 1           | 6/year                    |
| Chlorodibromomethane           | ug/L             | < 1                     | 6                | < 1     | < 1     |                           | < 1                          | 34               | < 1-< 1           | 6/year                    |
| Chloroform                     | ug/L             | 25.5                    | 6                | 22      | 31      |                           | 29.5                         | 34               | 21-45             | 6/year                    |

**Notes:** mg/L = milligrams per litre; ug/L = micrograms per litre; ND = Not Detected; CFU = Colony Forming Units; NTU = Nephelometric Units; TCU = True Colour Units; AO = Aesthetic Objective; MAC = Max. Acceptable Conc.; Median = middle point of all values